



NATIONWIDE® PET INSURANCE CLAIM FORM

Skip this form; scan the QR code to submit your claim online



Thanks for being a great pet parent!



1. Tell us about you and your pet

Policy number _____ Your pet's name _____

Your name _____

Need to update your contact info? Log in to your account at my.petinsurance.com.

2. Why did your pet visit the vet? Check all that apply.

Preventive visit (ex. annual checkup, vaccinations, flea control)

Injury or Illness

Skin allergies

Bladder or urinary tract disease

Skin infection

Vomiting/upset stomach

Dental disease (ex. tooth infection)

Ear infection

Diarrhea/intestinal upset

Non-cancerous skin mass

Arthritis

Medication refill (What is it treating?) _____

Other (please specify) _____

What part of your pet's body was affected? _____

3. What invoice(s) are you submitting today?

Date(s) _____ \$ _____

Date(s) _____ \$ _____

Date(s) _____ \$ _____

Please send final invoices that:

- Show a breakdown of services provided
- Are legible
- Are not estimates

Pet parent signature _____ Date _____

By signing this claim form, I confirm that to the best of my knowledge the information I have provided is true and correct. I authorize the release of my pet's medical records to Nationwide.

4. Send us your claim and invoices (choose one method only)

submitmyclaim@petinsurance.com

PDF, DOC, JPG, TIFF or BMP files less than 10MB total

Nationwide Claims Dept

PO Box 2344
Brea, CA 92822-2344

Fax

714-989-5600

Want to submit your claim

online? Log in to my.petinsurance.com to submit and track claims.

FAX ONLY THE FRONT PAGE OF THIS CLAIM FORM

DO NOT PAPERCLIP OR STAPLE ANYTHING THAT MAY COVER PART OF YOUR CLAIM FORM OR INVOICE

Have you included everything we need to process your claim?

Ask your veterinarian's office for copies of your pet's treatment records and submit them with your claim. Treatment records and lab results help us process your claim faster, especially if your pet was treated for more than one condition, stayed overnight at the hospital or did not have a definite diagnosis.

Want to track the status of your claim?

Log on to my.petinsurance.com and click "View Claims History." The status of faxed or mailed claims will be available 72 hours after they are received.

Need more claim forms?

Log on to my.petinsurance.com and click on the "Pre-Filled Claim Form" link. Have claim forms handy when you need them. Keep extra copies:

- At home, with other pet-related documents
- In your glove compartment
- On file at your veterinarian's office

Have any questions?

Contact a Member Care representative toll free at 800-540-2016 Monday through Friday 5:00 a.m. to 7:00 p.m. or Saturday 7:00 a.m. to 3:30 p.m. (Pacific).
