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**Commonwealth of Massachusetts – Notice of Intent to Purchase (NOI) Issued by the Massachusetts State Lottery Commission (MSLC) – There is no Request for Proposal (RFP) Associated with this Notice.**

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**Introduction:**

This is a Notice of Intent announcing the Massachusetts State Lottery Commission's (MSLC's) intention to seek support from GTECH Corporation, 10 Memorial Boulevard, Providence, RI, 02817 unless another qualified vendor(s) can provide the exact product specified. PRO:SYS software system produced by GTECH. The areas of supports are as follows: Hotline Support, Emergency Operational Support, Emergency Software Support, Emergency Configuration Support, and Software Development Support. This notice seeks only responses from qualified Bidders who must have legal access to, and complete knowledge of, the product as applied in the MSLC environment. The required support will be of an emergency nature, (in an OLTP environment), real time knowledge of all PRO:SYS modules is required. This support must be accessed twenty-four (24) hours per day, seven (7) days per week.

**Purpose of Procurement**

The MSLC is seeking support for the PRO:SYS software system as produced by GTECH Corporation, 10 Memorial Boulevard, Providence, RI, 02817.

**Anticipated Expenditures**

The expenditure associated with this procurement is anticipated to be \$35,000 per year.

**Support Requirements/Vendor Specifications**

The MSLC is seeking support for the PRO:SYS software system as produced by GTECH Corporation, 10 Memorial Boulevard, Providence, RI, 02817. Bidders must have legal access to, and complete knowledge of, the product as applied in the MSLC environment. The areas of support are as follows:

- Hotline Support
- Emergency Operational Support



- Emergency Software Support
- Emergency Configuration Support
- Software Development Support

The listed areas of support require in-depth knowledge and experience with all aspects of the PRO:SYS environment. Since much of the required support will be of an emergency nature, (in an OLTP environment), real-time knowledge of all PRO:SYS modules is required. In addition, this support must be able to be accessed 24 hours per day, 7 days per week.

**Anticipated Duration of Service:**

The resulting contract will be for the period of three (3) years commencing on the resulting contract start date.

The MSLC shall have the option to extend the term of any Contract(s) resulting from this NOI for up to two (2) one year periods. The MSLC shall exercise its option by submitting written notice to the Vendor at least thirty (30) days prior to the contract termination date.

**Important:**

Bidders must have legal access to, and complete knowledge of, the PRO:SYS software system as applied in the MSLC environment.

**Responses:**

Responses may be made through mail, faxed or email or personal delivery.

Any intentions outlined in this Notice of Intent shall not be binding until a final transaction agreement or contract is signed.

**Agency:**

The mission of the MSLC is to operate a Lottery with the highest standards of security and integrity to earn maximum profits for the Commonwealth. MSLC games have entertained and amused Commonwealth players for over four decades. MSLC has grown and adapted to the ever-changing demands of Massachusetts, economic trends and its residents. MSLC has returned billions of dollars to the Commonwealth for cities and towns throughout the state which is distributed according to a local aid formula established by the Legislature. MSLC is charged with generating revenues through the sale of its products.



**MSLC Contact Information:**

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