

We can accept complaints and written communication in the following languages:

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|-----------------------|-----------------------|-------------------------|
| Afrikaans | Greek | Punjabi |
| Albanian | Gujarati | Romanian |
| Arabic | Hausa | Russian |
| Aramaic | Hebrew | Serbian |
| Armenian | Hindi | Sindhi |
| Austrian German | Hungarian | Sinhalese |
| Azerbaijani | Icelandic | Slovak |
| Basque [Euskera] | Indonesian | Slovenian |
| Belarusian | Irish | Somali |
| Bengali | Italian | Spanish |
| Bosnian | Japanese | Spanish [Latin America] |
| Bulgarian | Kazakh | Swahili |
| Burmese | Khmer | Swedish |
| Canadian French | Korean | Swiss French |
| Catalan | Kurdish | Swiss German |
| Chinese [Simplified] | Lao | Tagalog |
| Chinese [Traditional] | Latin | Tamil |
| Croatian | Latvian | Telugu |
| Czech | Lithuanian | Thai |
| Danish | Luganda | Tigrinya |
| Dari | Luxembourgish | Tswana |
| Dutch | Macedonian | Turkish |
| English | Malay | Turkmen |
| Estonian | Malayalam | Twi |
| Farsi / Persian | Maltese | Ukrainian |
| Finnish | Moldovan | Urdu |
| Flemish | Mongolian | Uzbek |
| French | Nepali | Vietnamese |
| French [Belgium] | Norwegian | Welsh |
| Gaelic | Pashto | Yiddish |
| Galician | Polish | Yoruba |
| Georgian | Portuguese [Brazil] | |
| German | Portuguese [Portugal] | |

We can also interpret into the following languages over the telephone:

| | | |
|-----------|----------------|------------|
| Arabic | Indian Punjabi | Spanish |
| Albanian | Italian | Somali |
| Cantonese | Japanese | Polish |
| Dari | Korean | Turkish |
| French | Mandarin | Tamil |
| German | Romanian | Vietnamese |
| Hungarian | Russian | Welsh |

Translations Services: If you need support in accessing our services and to communicate with us in another language other than English please contact FormatThis@Ombudsman-Services.org or call in to a member of our team on **0330 440 1624 (Energy)** or **0330 440 1614 (Communications)**.

[At the moment this would take us 2-3 business days to implement.](#)