



by  **vodafone**

VOXI Consent Agreement Terms and Conditions

Date:
11 / 06 / 2021

Version 1.1

Parties

1. This Stored Credential Consent Agreement (the “Agreement”) is between “VOXI” (trading under Vodafone Limited) and you, the cardholder who is responding to this agreement (hereinafter “Cardholder” or “You”).

Reason for storing Credentials

2. Stored Payment Card information (‘Stored Credentials’) are used to process payments that cannot be processed immediately.
3. By accepting these terms, you authorise VOXI to store these Payment Card Credentials for use at a later time, in accordance with the Purpose of this Agreement and in compliance with payment processing regulations.

Purpose

4. These Stored Credentials may be used by you to make one-off payments for VOXI products and services.
5. These Stored Credentials may be used by VOXI to take recurring payments, according to the terms of the separate Plan that you have with VOXI, to which this Consent Agreement relates.
6. This Consent Agreement applies both to your VOXI Plan and to any ‘Extras’ or ‘Passes’ associated to your VOXI Plan (for example, an Extra for additional Data.)
7. If you no longer wish to use these Stored Credentials for payments under your VOXI Plan, please log on to your VOXI online account and make an alternative Stored Payment Card the preferred payment method.

Stored Credentials

8. The Stored Credentials may be updated from time to time by the Card Issuer.
9. Whenever the Stored Credentials are automatically updated by the Card Issuer a new Consent Agreement will be generated to replace this one.

Duration



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10. This Consent Agreement is valid until either: The Agreement expires; the Agreement is cancelled; or the Stored Credentials are updated by the Card Issuer.

Updating Stored Credentials

11. You may update these Stored Credentials by visiting your online VOXI account.
12. It will be necessary to enter into a new Consent Agreement for the new Stored Credentials, and this Agreement will come to an end.

Cancellation of this Agreement

13. You may cancel this Consent Agreement by contacting the VOXI Chat advisers. They will be able to delete your Payment Card details from your VOXI online account.

Notification of Changes

14. VOXI shall notify you by email of any changes to this Consent Agreement.

Contact details

15. You can contact the VOXI Chat advisers via this link: <https://www.voxi.co.uk/contact-us>.

Details and location of Merchant

16. Vodafone Limited, Vodafone House, The Connection, Newbury, Berkshire RG14 2FN. Registered in England No 1471587.

Refund Policies



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17. If you would like to request a refund for a payment made with your Payment Card, please contact VOXI via the Chat advisers.
18. Please click on this link to see VOXI's Terms and Conditions. <https://www.voxi.co.uk/terms-conditions>.

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Product Terms and Conditions

19. Please visit your VOXI account for details of your VOXI Plan and Extras and the associated Terms and Conditions.

Transaction Values

20. The values of the Payments that can be taken by VOXI, using the Stored Credentials, are governed and determined by the terms specified in the separate Plan that you have with VOXI.

Frequency of Payments

21. Payments initiated by VOXI shall occur at the frequencies that are specified in the separate Plan that you have with VOXI.

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