



VOXI by Vodafone

VOXI: Small print

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VOXI plans are 30-day rolling plan. Includes unlimited calls, texts, picture messages and an allowance of general purpose data to use in the UK and Europe Zone.

VOXI plans are 30-day rolling plans. Includes unlimited calls, texts, MMS and an allowance of data to use in the UK. SIMs must be activated in the UK or roaming will not be enabled. Unlimited passes are for UK use only. Purchase a European Roaming Pass to use your plan's inclusive data allowance in our Europe Zone, subject to a 20GB fair use limit. Unlimited Social Media, Unlimited Video and Unlimited Music are for UK use only and use of apps included within these Unlimited categories will be deducted from your core data, and will not be zero rated. From May 24th 2024, our core data allowances are changing. Get even more data on our £10, £12 & £15 plans. Data allowance will continue until you change or cancel your plan. New customers select a VOXI mobile plan and order sim to join. Existing customers log into My Account and stay with existing plan or choose a new plan at any point.

## Unlimited Social Media:

Included in all VOXI 30-day rolling plans for use in the UK only. Includes unlimited data on selected social mobile apps & websites. Excludes making and receiving voice & video calls. Some data is required for Unlimited Social Media. When roaming in our Europe Zone with a European Roaming Pass, any usage of apps included in Unlimited Social Media will be deducted from your plan's data allowance and is subject to a fair use limit of 20GB per 30-day plan. If you're using a service that masks your IP address, including but not limited to Apple Private Relay or a VPN, any use of data on selected social media apps & websites will not be zero-rated and will come out of your data allowance. Terms, exclusions & limitations under 'Terms and Conditions'.

## Unlimited Data VOXI Plan:

30-day rolling plans. Includes unlimited standard calls, unlimited standard texts, unlimited MMS & unlimited data for use in the UK only. If you purchase one of our European Roaming Passes, you can use your unlimited calls, unlimited texts & unlimited pictures message allowance in our Europe Zone. When roaming in our Europe Zone with a European Roaming Pass, your plan's allowance of data is subject to a roam fair use limit of 20GB per 30-day plan. For your full Terms & destinations see under 'Terms and Conditions'.

## Unlimited Video:

Included in selected VOXI 30-day rolling plans for use in the UK only. Subscription fees for video streaming applications required. Includes unlimited data on selected video streaming applications & websites. Some data is required on your plan's allowance for Unlimited Video streaming. Some use of the Unlimited Video apps will not be zero-rated and may use up some of your data allowance. This may include third party adverts, apps or websites accessed through the Unlimited Video apps. If you are using a service that masks your IP address, including but not limited to Apple Private Relay or a VPN, any use of data on selected video streaming apps & websites will not be zero-rated and will come out of your general purpose data allowance.

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When roaming in our Europe Zone with a European Roaming Pass, any usage of apps included in Unlimited Video will be deducted from your plan's data allowance and is subject to a 20GB fair usage limit per 30-day plan. Terms, exclusions & limitations under 'Terms and Conditions'.

## **Unlimited Music:**

VOXI 30-day rolling plans for use in the UK only. Subscription fees for music streaming applications required. Includes unlimited data on selected music streaming applications & websites. Some data is required on your plan's allowance for unlimited music streaming Unlimited Music. Some use of the music apps may use up some of your data allowance. This may include third party adverts, apps or websites accessed through the Unlimited Music apps. If you are using a service that masks your IP address, including but not limited to Apple Private Relay or a VPN, any use of data on selected music streaming apps & websites will not be zero-rated and will come out of your general purpose data allowance. You must also have the most up to date version of the included apps on your device. If you do not have the most up to date version of these apps, this will come out of your general purpose data. When roaming in our Europe Zone with a European Roaming Pass, any usage of apps included in Unlimited Music will be deducted from your plan's data allowance and is subject to a 20GB fair usage limit per 30-day plan. Terms, exclusions & limitations under 'Terms and Conditions'.

## **Unlimited Calls & Texts:**

Included in all VOXI 30-day rolling plans. Includes unlimited standard calls, unlimited standard texts & unlimited MMS to use in the UK. When roaming in our Europe Zone with a European Roaming Pass, any calls, texts and picture messages will be deducted from your plan's allowance and is subject to a 20GB fair usage limit per 30-day plan. Terms & destinations under 'Terms and Conditions'.

## **Roaming in our Europe Zone:**

From 23 June 2022 inclusive, you will need to purchase a European Roaming Pass to use your plan's inclusive allowance in our Europe Zone. Your inclusive allowance excludes Unlimited Passes & is subject to a 20GB fair use limit per 30-day plan. European Roaming Passes are available to purchase in 1, 2, 8 & 15-day variants. Once you have used up your inclusive allowance or the 20GB fair use limit per 30-day plan (whichever is less), you'll have the opportunity to purchase a Data Extra. You will also need to purchase a European Roaming Pass if you do not have an active European Roaming Pass on your account at the time. You do not need to purchase a European Roaming Pass to use your plan's inclusive allowance if you are roaming in the Republic of Ireland, Isle of Man Norway or Iceland. Terms, exclusions, limitations & destinations can be found in the 'VOXI European Roaming Passes, Terms and Conditions'.

## **Roaming outside our Europe Zone on your VOXI Plan:**

VOXI plans are not available for use in countries outside our Europe Zone. For usages in these countries, standard VOXI roaming rates apply. We've divided the world into zones which carry different charges. As zones, countries, and charges change from time to time, please check our website before travelling. You can check how much you'll pay, please visit [www.voxi.co.uk/charges](http://www.voxi.co.uk/charges).

## **VOXI Data Extra:**

If you run out of data completely, you won't be able to use data until your plan refreshes, unless you buy more. You can buy a VOXI data extra to keep going. Log into your VOXI account for more details and terms.

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## Unlimited Free Stuff:

Includes ongoing time limited offers. Terms & exclusions apply.

## Friends With Benefits:

If you invite a friend to join VOXI and they do, you'll both get up to £20 in Amazon.co.uk Gift Cards as long as you have both paid your first 2 bills. Activate your VOXI sim & follow instructions in your VOXI welcome email. See terms under 'Friends with Benefits'.

## Network:

Coverage may be affected by a number of factors. For details see [www.vodafone.co.uk/network](http://www.vodafone.co.uk/network)

## 5G:

You must have a 5G-ready device with the downloaded 5G software, a VOXI 5G plan and 5G coverage in the area that you are in. Coverage may be affected by a number of factors. Details at <https://www.vodafone.co.uk/network/status-checker>

## 100 International Minutes Extra:

Includes 100 minutes to call standard numbers from the UK to selected international destinations. Last 30 days. For a list of destinations, see [voxi.co.uk/charges](http://voxi.co.uk/charges) For VOXI's full terms and conditions see at 'Terms and Conditions'.

## Student first month free SIM-only offer

VOXI Student Offer Terms: To qualify, you must be enrolled at a UK educational institution, complete the online form, have a .ac.uk email and be verified by GoCertify. Discount applies to VOXI SIM-only plans: 70GB for £10/month, 100GB for £12/month, 140GB for £15/month, and 500GB for £20/month. Discounts can't be combined with other offers. SIM-only plans only. New customers only. 1st month of your relevant student plan is free. After this, plan will renew using payment method on account. Change, pause or cancel your plan at any time (you must do this before the plan renews to avoid being charged for the next month). Full terms apply; see [voxi.co.uk/terms-conditions](http://voxi.co.uk/terms-conditions) for details.

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