



VOXI by Vodafone

Unlimited Music up to 6 months free-  
Terms and Conditions

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Call 03333 043 222 or email [disability.access@vodafone.co.uk](mailto:disability.access@vodafone.co.uk) for a large print or braille version of this document.

## Unlimited Music up to 6 months free - Terms and Conditions

### Offer detail

1. VOXI will be offering to new and existing VOXI customers free unlimited data for up to 6 months, to use on Spotify, Apple Music, TIDAL, Deezer, Amazon Music Unlimited, Primordial Radio and Napster ('Music Provider/s') alongside your 30 day rolling VOXI plan ('Free Unlimited Music').
2. Subscription fees for music streaming applications (Spotify, Apple Music, TIDAL, Deezer, Amazon Music Unlimited, Primordial Radio and Napster) are not included and will need to be purchased separately from the music provider. Unlimited Music provides the unlimited data to enable the streaming ('Unlimited Music').
3. Existing VOXI customers can activate Free Unlimited Music by accessing 'My Account' on the VOXI website and opting in. Free Unlimited Music will be automatically added to your VOXI account.
4. New VOXI customers will need to set up a VOXI account and select a VOXI plan before you can opt into Free Unlimited Music. You can either add Free Unlimited Music prior to completing your order; you will be given the option to opt into Free Unlimited Music and will receive your SIM with Free Unlimited Music included in your plan and ready to use. Or you can order a SIM and, once received, set up an Account, select your chosen plan, and opt into Free Unlimited Music.
5. Some use of the Unlimited Music apps may use up some of your data allowance. This may include third party adverts, apps or websites accessed through the Unlimited Music apps.
6. You must have general purpose data to benefit from Unlimited Music.

### Duration and Cancellation

1. Free Unlimited Music will run for up to an initial six month period (the 'Offer Period').
2. The Offer Period will start when you opt in to activate Free Unlimited Music.
3. On the fifth month, you will receive an SMS confirming that Free Unlimited Music is coming to an end. If you no longer wish to have access to Unlimited Music after month six, you will need to opt out before the end of the Offer Period by accessing the 'My Account' section of the VOXI website.
4. If you do not opt out before the end of the Offer Period, you are agreeing to pay £5/month for Unlimited Music, which will begin immediately after the Offer Period has expired and will auto-renew until you opt out of Unlimited Music.
5. If you wish to continue having access to Unlimited Music for £5 a month, you do not need to do anything at the end of the Offer Period; the £5 will be taken from your registered card at the same time as your monthly VOXI plan payment.

6. You can opt out of Unlimited Music at any time by accessing 'My Account' on the VOXI website.
7. If you opt out during your free Offer Period, you will immediately lose access to Free Unlimited Music and the remainder of your free trial. If you opt out but continue to use Unlimited Music apps, data to use these apps will come from your standard data.
8. The Music Providers and/or VOXI don't guarantee that all services, content or functionalities, accessible from the Unlimited Music apps, will be zero-rated.
9. In the event any Unlimited Music app content or functionality cannot be zero-rated, such data will account towards your data usage allowance and will come out of your data allowance (and not charged by the Music Provider).
10. The Music Providers and/or VOXI are not liable for any losses incurred by you as a result of data usage which is not zero-rated or is charged by VOXI.

## Eligibility

1. You must have chosen and paid for the first month of your VOXI plan to be eligible for Free Unlimited Music. If you end your VOXI plan, you will no longer be eligible to benefit from Free Unlimited Music, and existing access to Free Unlimited Music will immediately end.
2. Free Unlimited Music is only open to UK residents and can only be used in the UK. When roaming in our Europe Zone with a European Roaming Pass, any usage of apps included Unlimited Music will be deducted from your plan's data allowance and is subject to a 20GB fair usage limit per 30-day plan.
3. Free Unlimited Music cannot be transferred to someone else.
4. By accepting this offer and opting in, the customer is also accepting these Terms and Conditions, and the [VOXI Terms and Conditions](#).
5. The Unlimited Music plan must be used in compliance with our Acceptable Use Policy, which can be found at [voxi.co.uk/terms-conditions#acceptable-use](https://voxi.co.uk/terms-conditions#acceptable-use)
6. VOXI will process the customers Personal Data in accordance with its privacy policy. We will only send the customer future marketing in accordance with the customers marketing preferences. For more information on how VOXI processes personal data, please see [voxi.co.uk/privacy-policy](https://voxi.co.uk/privacy-policy)
7. We reserve the right to end, amend or suspend Free Unlimited Music, and amend these Terms and Conditions, at any time.
8. Whilst we will try and fulfil our obligations to run Free Unlimited Music smoothly, we'll not be responsible if something happens that is beyond our reasonable control.
9. These terms and conditions are subject to English law and the English Courts shall have exclusive jurisdiction.

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