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VOXI by Vodafone

VOXI: Friends with Benefits (FWB)

Date: 13 / 11 / 2024

Version 1.10

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## VOXI: Friends with Benefits (FWB) - Terms and Conditions

1. The Offer is open to all UK residents. No third-party entries or bulk entries are allowed.
2. How does it work?

For the purposes of these Terms and Conditions “You” means the “Referrer” or VOXI customer sending the FWB link to their friend for referral and “Your friend” means the “Referee” or person who receives the FWB link from the Referrer.

### Referrer Journey

#### Day 1:

You sign up to VOXI. At this point, you will have chosen your VOXI plan and paid to use your VOXI plan for the next 30 days. When you sign up to VOXI, a unique referral link for Friends with Benefits (FWB) will be generated for you. We'll share this link with you via email and you can also access it anytime from your online VOXI account. You can use this link to refer VOXI to your friends. If they successfully sign up to VOXI using your referral link and you both remain VOXI customers for at least two months or make two consecutive monthly payments, we'll give you the choice of an Amazon.co.uk Gift Card, Just Eat Gift Card or cash via PayPal ('Reward'). The value of the Reward will depend on the plan your friend chooses. The total maximum Reward you can redeem annually is limited to £2,000. You can share your referral link with your friend, via social media or any other manner you want to.

**When your friend uses your FWB referral link to become a VOXI customer, you will receive an email from VOXI confirming that they have now joined.**

#### Day 31:

It is now time for you to pay your next 30 days' bill. Once you pay, you will be eligible to claim your choice of Reward after your friend has made their second monthly payment.

### Referee Journey

#### Day 1:

Your friend is now a VOXI customer. They will now have their own referral link and can refer friends to VOXI, following the same process as you and become a referrer.

#### Day 31:

It is now time for your friend to pay their next 30 days' bill. Once your friend pays, they will be eligible to claim their choice of Reward as long as you have also paid.

3. We reserve the right to verify the eligibility of entries. We may require such information as we consider reasonably necessary to verify the eligibility of an entry. Reward may be withheld until we are satisfied with the verification. We reserve the right not to give Reward for a successful referral if we believe that the referral is not legitimate, including but not limited to users referring themselves, multiple user referrals, returned orders, cancellations and orders placed under the minimum spend.

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4. We reserve the right to substitute any Reward for an alternative of similar value. Your Reward is not transferable.
  5. You must still be an existing VOXI customer at the time of claiming your Reward to receive the Reward. If your plan or account has been cancelled before claiming your Reward, you are not entitled to receive it.
  6. In the event of fraud, abuse, and/or an error affecting the operation of the Offer, we reserve the right to end or suspend the Offer and amend these terms & conditions. We will notify you in a timely manner.
  7. Your personal data will be collected, stored and processed for the purposes of administering and assessing the Offer. We will comply with all requirements of the Data Protection Act 2018. Find out more about our Privacy policy please visit [VOXI.co.uk/privacy](https://voxi.co.uk/privacy)
  8. The Offer is in no way sponsored, endorsed or administered by, or associated with, Twitter or Facebook or any other form of social media.
  9. Amazon.co.uk, Just Eat or PayPal are not sponsors of this promotion.
  10. Amazon.co.uk specific terms:
  11. Amazon.co.uk Gift Cards may be redeemed on the Amazon.co.uk website towards the purchase of eligible products available on [www.amazon.co.uk](https://www.amazon.co.uk). Gift Cards cannot be reloaded, resold, transferred for value, redeemed for cash or applied to any other account. Amazon.co.uk is not responsible if a Gift Card is lost, stolen, destroyed or used without permission. See [www.amazon.co.uk/gc-legal](https://www.amazon.co.uk/gc-legal) for complete terms and conditions. Amazon.co.uk Gift Cards are issued by Amazon EU. All Amazon ®, ™ & © are IP of Amazon.com, Inc. or its affiliates.
  12. The Rewards are subject to the terms & conditions of the supplier (either Amazon.co.uk, Just Eat or PayPal).
  13. The value of your choice of Reward will be determined in a tiered approach, where the value of your friend's VOXI plan will match the value of your choice of Reward. For example, if your friend is on a £15 VOXI plan, you will receive the choice of a £15 Amazon.co.uk Gift Card, £15 Just Eat Gift Card or £15 in cash via PayPal. Where your friend changes plan before their second payment, you will receive the choice in Reward of an Amazon.co.uk Gift Card, Just Eat Gift Card or cash via PayPal to the value with the lower amount of their two plans. For example, if they join on the £20 plan on Day 1 and move to the £10 plan before their 2nd payment on day 31, you will receive the choice in Reward of a £10 Amazon.co.uk Gift Card, £10 Just Eat Gift Card or £10 in cash via PayPal.
  14. FWB double Reward offer: For a limited time, customers have the opportunity to receive double the rewards. Offer starts at 09:00am on 14.11.24 and ends at 10:00am 20.12.24. You must refer your friend within this period. Claim Amazon.co.uk Gift Card, Just Eat Gift Card or cash via PayPal ('Rewards') once you and your friend have been VOXI customers for two months & made two consecutive monthly payments. Following Reward amounts given if you and your friend select the following: £10 / £12 plan is £20 Reward, £15 plan is £30 Reward, £20 plan/Unlimited plan is £40 Reward.

## November 2024.

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