



VOXI by Vodafone

Terms & Conditions for VOXI For Now

Date:
09 / 05 / 2024



Version 2.3

Call 03333 043 222 or email disability.access@vodafone.co.uk for a large print or braille version of this document.

VOXI For Now Terms & Conditions:

1. Offer Detail: Vodafone will be offering those in receipt of specific benefits Unlimited Data (unlimited calls & texts) at £10 a month, for a total of 6 months, to new and existing VOXI customers ('the Offer').
2. As part of the Offer, VOXI customers will also receive access to all the usual VOXI benefits, including 'VOXI Drop' and 'Friends With Benefits' for each month the Offer is activated.
3. Eligibility criteria for the Offer:
 - a. To get VOXI for Now, you need to be currently receiving a government benefit, such as;
 - i. Jobseeker's Allowance
 - ii. Universal credit
 - iii. Employment and support allowance
 - iv. Disability allowance
 - v. Personal independent payment
 - vi. Pension Credit

('Verification Evidence')
4. To benefit from the Offer, eligible customers must follow the registration instructions and complete the Moneyhub Verification process through the VOXI website.
5. After registering for the Offer, an email will be sent to the email address you have provided in order to provide confirmation of your order.
6. Once the order has been approved, you will receive your VOXI For Now SIM pack in the post.
7. You will be charged for the plan every 30 days using the payment information you provided on registration.
8. The Offer is only valid for six months from the date the plan is activated. After six months, unless terminated, the plan will change to our standard £10 per month plan automatically. You will receive a notification email when the Offer is due to expire.
9. By accepting this Offer, you are also accepting the [VOXI Terms and Conditions](#).

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10. Please note:
- a. The Offer can only be claimed once per person.
 - b. If you upgrade or change your plan during the Offer, your VOXI For Now plan will end and the allowance of your new plan will start.
 - c. VOXI plans are 30-day rolling plans. Includes unlimited calls, texts, picture messages and an allowance of general purpose data to use in the UK.
 - d. Some general-purpose data allowance on your plan is required for Unlimited Social Media.
 - e. Making and receiving voice & video calls are not included on your Unlimited Social Media.
 - f. EU Roaming - To roam, you'll need to purchase a European Roaming Pass. In our Europe Zone your allowance of general-purpose data will have a roam fair use policy of 20GB, or your plan's allowance, whichever is less, per 30-day plan. Unlimited Social Media is available in the UK only and is not included in EU Roaming – this means that if you are in our Europe Zone with a Roaming Pass, any usage of apps included in Unlimited Social Media will be deducted from your plan's allowance of general purpose data. If you exceed your allowance of general-purpose data whilst in our Europe Zone, you can either connect to Wi-Fi or buy one of our Data Extras through your online account to go with your active European Roaming Pass. Terms, exclusions & limitations under 'Terms and Conditions'.
 - g. The plans must be used in compliance with our Acceptable Use Policy, which can be found at voxi.co.uk/terms-conditions#acceptable-use
 - h. We do not allow you to transfer this Offer to someone else and we will not give you cash instead.
11. VOXI will process your Personal Data in accordance with its privacy policy. We will only send you future marketing in accordance with your marketing preferences. For more information on how VOXI processes personal data, please see voxi.co.uk/privacy-policy
12. Whilst we will try and fulfil our obligations to run this Offer smoothly, we'll not be responsible if something happens that is beyond our reasonable control.
13. We reserve the right to verify the validity of applicants for the Offer at any time and to disqualify you without notice if you tamper with the entry process or do not comply with these terms.
14. Vodafone reserves the right to withdraw, amend or cancel this Offer at any time.

Version – May 2024.

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