



by  **vodafone**

VOXI by Vodafone

KISS Haunted House Party Ticket
Giveaway via VOXI Social Channels

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KISS Haunted House Party 1 month free promo

1. How do I redeem my free month?

When you select a plan, you'll be asked to create a VOXI account and enter the discount code which was contained on your lanyard at checkout to claim your free month. You'll also be asked to add a payment method to your account so your plan can renew after your free month – but you can cancel anytime. Once you've inserted your SIM into your phone and switched it on, your 30 days will start and you'll be ready to go. You must claim your one month free by 31.12.22.

2. How do I get a voucher code?

You will have received the code on the lanyard given to you at the Kiss FM Haunted House Party.

3. What happens after my free month?

After your free month, your plan will renew and the payment method on your account will be charged. You can keep track of your usage and renewal date by signing into your VOXI account, and you can also change, pause or cancel your plan anytime. If you do this before your plan renews, you won't be charged.

4. Can I keep my number when I join VOXI?

You'll get a new number when you join VOXI - but if you want to keep your current number, you can have it transferred over easily. To do this, sign into your VOXI account and go to the 'transfer number' section. You'll be asked to enter your PAC code and choose a transfer date.

5. What does unlimited mean?

Unlimited means unlimited use in the UK. With Unlimited Social Media on all plans, you get unlimited use of these social apps and websites in the UK without eating your data: Snapchat, Instagram, WhatsApp, Facebook, Twitter, Pinterest and Facebook Messenger. Anything else you do online, such as browsing websites, sending emails and using maps comes out of your general data. With Unlimited Video plans, you can stream as much as you like on YouTube, Netflix, Prime Video, My5, TVPlayer and UKTV Play, all without eating your data. Subscriptions to these services are not included. To keep your Unlimited Social Media and Unlimited Video active, you must have some general data left. The same goes for any video or music passes you have. Making and receiving voice & video calls are not included on your Unlimited Social Media.

KISS Haunted House Party Ticket Giveaway via VOXI Social Channels

These Terms and Conditions are only applicable to those individuals who have entered into the prize draw for tickets to the VOXI X Kiss Haunted House Party (the "Prize") by posting on our Halloween post on Instagram ("Prize Draw").

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1. The giveaway will open at 11am 18th October and close at 11am on 19th October (the “Prize Period”). You must have submitted your post by then in order to have a chance at winning.
 2. To enter into this Prize Draw, you need to comment on the social post and tag the name of the person you want to take with you.
 3. You must be aged 16 or over to enter.
 4. There are 7 pairs of tickets to the VOXI x Kiss FM Haunted Halloween Party to giveaway. The party is on 28th October 2022. 7 winners will receive 2 tickets each.
 5. The 7 winners will be selected independently, at random within 48 hours of the end of the Prize Period.
 6. Winners will be notified by the same social media channel that you entered on. We will ask for your email address to enable us to email you the instructions to collect the tickets. Tickets will need to be collected from the onsite box office on the 28th October. Further details (Including opening times) will be emailed to you prior to the event.
 7. You will need to provide proof of ID when collecting tickets.
 8. If you are a winner, you must respond to us with your email address via the social media channel within 48 hours in order to claim your prize. If we are not able to contact you via the social media platform or have not received a response within 48 hours of contact, we will pick another winner.
 9. You do not have to be a VOXI customer to enter.
 10. You can only enter once and you cannot win more than one pair of tickets.
 11. We don't allow you to transfer your Prize to someone else and we won't give you cash instead.
 12. If there is any reason to believe that there has been a breach of these Terms and Conditions, we reserve the right at our sole discretion to exclude you from participating in the Prize Draw.
 13. VOXI reserves the right to replace the Prize with an alternative Prize of equal or higher value if circumstances beyond VOXI's control make it necessary to do so.
 14. The Prize is given on an “as is” basis and is not negotiable or transferable. To the fullest extent permitted by law, VOXI expressly excludes and disclaims any representations, warranties or endorsements, whether express or implied, written or oral, including but not limited to any warranty of quality, merchantability or suitability or fitness for a particular purpose, in respect of the Prize.
 15. Whilst we'll try and fulfil our obligations to run the prize draw smoothly, we'll not be responsible if something happens that is beyond our reasonable control.
 16. We reserve the right to verify the validity of entries and to disqualify you without notice if you tamper with the entry process or don't comply with these rules.
 17. By entering the Prize Draw you accept these terms. Our decisions are final and we reserve the right not to enter into detailed responses to you.
 18. Subject to availability. The Prize cannot be exchanged, refunded, transferred or used in conjunction with any other offer.
 19. These terms and conditions are subject to English law and the English Courts shall have exclusive jurisdiction.
 20. For this show, you'll need to show your ticket on your phone via The OVO Arena or AXS app.

Liability

Insofar as is permitted by law, VOXI, our agents or distributors will not in any circumstances be responsible or liable to compensate the winners or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Prize and/or usage of the Prize except where it is caused by the negligence of VOXI, our agents or distributors or that of our employees. Your statutory rights are not affected.

The title in the Prize and any risk of loss to the Prize will pass to the winner upon delivery (including via email) of the Prize to such winner. VOXI is not liable for or obliged to replace any defective, lost, damaged or stolen Prize where such defect, loss or damage in respect of the Prize is not due to the fault and/or negligence of VOXI.

VOXI accepts no responsibility or liability for any entry to the Prize Draw that is not successfully completed due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure.

Publicity & Content

We will process the information you provide in relation to this promotion for the purposes of running this Prize Draw, to contact you if you win and to provide and tailor our products and services to you. If you are a winner, unless you object, we may publish or make available your details if requested to demonstrate that a valid award took place. For some promotions, we may also use your entry, your name, your social media username and/or photos for promotional purposes including for display on our social media channels and other marketing materials. We will only send you future marketing in accordance with your marketing preferences. For more information on how VOXI processes personal data, please see: <https://www.voxi.co.uk/privacy-policy>

Partner specific terms

a. The prizes are fulfilled directly by our prize provider. Any personal data submitted by the winner to the Prize Provider will be treated in accordance with Prize Provider's privacy policy, which is accessible here: <https://www.bauerlegal.co.uk/privacy-policy-20220501>

b. The Prize Provider is KISS FM (Bauer Media) <https://www.bauermedia.co.uk/>

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