



VOXI by Vodafone

VOXI: Charges - Basic Info

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**At home or abroad, find out how much you'll pay to call, text, and use data outside endless coverage.**

UK call and text charges.

Don't have an active VOXI plan, or calling a non-geographic or premium number? Here's what you'll pay. All these charges will come out of your top up credit.

<b>A minimum one-minute call charge applies, and calls are charged per minute thereafter</b>	<b>Cost per minute</b>
National, local (01, 02, 03) and other VOXI and Vodafone numbers	30p
Other mobile networks	30p
Calls to voicemail	30p
Charity numbers starting 0800 or 0808	Free
Freephone (0800, 0808)	Free
Decommissioned freephone (0500)	45p
Non-Geographic (08, 09, 118)	45p access charge plus a service charge
To Vodafone preferred DQ number (118 881)	45p access charge plus 80p service charge
Personal numbers / calling cards (starting 07 or 070, but not UK mobile networks) (fixed fee in some cases)	45p
Call forwarding services (eg. 07744, 07755)	45p
Video calling to Vodafone mobiles	45p
Video calling to other UK mobiles	45p
Radio-paging services (start 076)	45p per call

Calls to non-geographic numbers beginning 08, 09 and 118 are split into two parts. The Vodafone access charge is the cost to connect the call. The cost of this is 45p per minute charged by the second with a one-minute minimum call charge. The rest of the amount is the service charge which is set by the service or organisation you are calling.

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<b>UK messaging (message)</b>	<b>Cost per SMS</b>
Standard text message (per 160 characters)	14p
Picture messaging (UK up to 300KB)	45p
Video messaging	45p

### **UK data usage**

There are no pay as you go data charges on VOXI Plans; you need to buy a VOXI Plan or VOXI Data Extra to keep using data.

## **International**

Countries

<b>International Calls</b>	<b>International SMS</b>
Zone1-Zone7	EU, Other destinations

For the list of destinations included within different zones, see the detail below

### **International call charges**

Charges for calling an international number from the UK, or from our Europe Zone. Customers who do not want to buy our 100 international minutes extra can pay for international calls and texts out of their top up credit.

<b>Zones</b>	<b>Landline cost per minute (£)</b>	<b>Mobile cost per minute (£)</b>
1	1p	1p
2	19p	19p
3	5p	25p
4	12p	30p
5	45p	45p
6	12p	30p
7	45p	45p

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<b>Zones</b>	<b>Landline cost per minute (£)</b>	<b>Mobile cost per minute (£)</b>
Channel Islands	45p	45p

\* Calls are charged per minute and subject to a one-minute minimum call charge.

## International text charges

<b>Zones</b>	<b>Cost per message</b>
Channel islands	14p
EU and EEA	6p
All other destinations	24p

EU and EEA destinations: Austria, Belgium, Bulgaria, Croatia, Cyprus (Excluding Northern Cyprus), Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain Channel Islands, Faroe Islands, San Marino, Switzerland, Vatican Ireland, French Guiana, Kosovo, Monaco, Martinique, Reunion, Guadeloupe and Sweden.

## International call charge zones:

<b>Destination</b>	<b>Zone</b>
<b>A</b>	
Afghanistan	Zone 5
Albania	Zone 6
Algeria	Zone 5
American Samoa	Zone 5
Andorra	Zone 2
Angola	Zone 5
Anguilla	Zone 5
Antigua and Barbuda	Zone 5
Argentina	Zone 4

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<b>Destination</b>	<b>Zone</b>
Armenia	Zone 5
Aruba	Zone 5
Ascension Islands	Zone 5
Australia	Zone 3
Austria	Zone 2
Azerbaijan	Zone 5

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**B**

Bahamas	Zone 4
Bahrain	Zone 5
Bangladesh	Zone 3
Barbados	Zone 5
Belarus	Zone 5
Belgium	Zone 2
Belize	Zone 5
Benin	Zone 5
Bermuda	Zone 4
Bhutan	Zone 5
Bolivia	Zone 5
Bosnia and Herzegovina	Zone 7
Botswana	Zone 5
Brazil	Zone 4
British Virgin Islands	Zone 5
Bulgaria	Zone 2
Burkina Faso	Zone 5
Burundi	Zone 5

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<b>Destination</b>	<b>Zone</b>
<b>C</b>	
Cambodia	Zone 5
Cameroon	Zone 5
Canada	Zone 5
Cape Verde	Zone 5
Cayman Islands	Zone 5
Central African Republic	Zone 5
Chad	Zone 5
The Channel Islands (Guernsey, Jersey)	Channel Islands
Chile	Zone 5
China	Zone 1
Colombia	Zone 5
Comoros	Zone 5
Congo, Democratic Republic of	Zone 5
Congo, People's Republic of	Zone 5
Cook Islands	Zone 5
Costa Rica	Zone 5
Croatia	Zone 2
Cuba	Zone 5
Cyprus (excluding Northern Cyprus)	Zone 2
Czech Republic	Zone 2
<b>D</b>	
Denmark (inc Faroe Islands)	Zone 2
Djibouti	Zone 5
Dominica	Zone 5

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<b>Destination</b>	<b>Zone</b>
Dominican Republic	Zone 5

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## **E**

Ecuador	Zone 5
Egypt	Zone 4
El Salvador	Zone 5
Equatorial Guinea	Zone 5
Estonia	Zone 2
Ethiopia	Zone 5

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## **F**

Falkland Islands	Zone 5
Fiji	Zone 5
Finland (inc Aland Islands)	Zone 2
France (inc Corsica)	Zone 2
French Polynesia	Zone 5
French Guiana	Zone 2

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## **G**

Gabon	Zone 5
Gambia	Zone 5
Georgia	Zone 5
Germany	Zone 2
Ghana	Zone 4
Gibraltar	Zone 2
Greece	Zone 2

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<b>Destination</b>	<b>Zone</b>
Greenland	Zone 5
Grenada	Zone 5
Guam	Zone 1
Guadeloupe	Zone 2
Guatemala	Zone 5
Guinea	Zone 5
Guinea-Bissau	Zone 5
Guyana	Zone 5
<b>H</b>	
Haiti	Zone 5
Honduras	Zone 5
Hong Kong	Zone 3
Hungary	Zone 2
<b>I</b>	
Iceland	Zone 2
India	Zone 1
Indonesia	Zone 5
Iran	Zone 5
Iraq	Zone 4
Israel	Zone 4
Italy (inc Vatican City)	Zone 2
The Ivory Coast (Côte d'Ivoire)	Zone 5

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<b>Destination</b>	<b>Zone</b>
<b>J</b>	
Jamaica	Zone 5
Japan	Zone 3
Jordan	Zone 5
<b>K</b>	
Kenya	Zone 4
Kosovo	Zone 4
Kuwait	Zone 4
Kyrgyzstan	Zone 5
<b>L</b>	
Laos, Lao Peoples Democratic Republic	Zone 5
Latvia	Zone 2
Lebanon	Zone 4
Lesotho	Zone 5
Liberia	Zone 5
Libya	Zone 5
Liechtenstein	Zone 2
Lithuania	Zone 2
Luxembourg	Zone 2
<b>M</b>	
Macau	Zone 5
Macedonia	Zone 5



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<b>Destination</b>	<b>Zone</b>
Madagascar	Zone 5
Madeira	Zone 2
Malawi	Zone 5
Malaysia	Zone 4
Maldives*	Zone 5
Mali	Zone 5
Malta	Zone 2
Mariana Islands	Zone 5
Martinique	Zone 2
Mauritania	Zone 5
Mauritius	Zone 5
Mayotte	Zone 5
Mexico	Zone 5
Moldova	Zone 5
Monaco	Zone 3
Mongolia	Zone 5
Montenegro	Zone 3
Montserrat	Zone 5
Morocco	Zone 5
Mozambique	Zone 5
Myanmar	Zone 5

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## **N**

Namibia	Zone 5
Nauru	Zone 5

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<b>Destination</b>	<b>Zone</b>
Nepal	Zone 5
Netherlands	Zone 2
New Caledonia	Zone 5
New Zealand	Zone 3
Nicaragua	Zone 5
Niger	Zone 5
Nigeria	Zone 3
Norway	Zone 2

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## **O**

Oman	Zone 5
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## **P**

Pakistan	Zone 4
Palestine	Zone 4
Panama	Zone 5
Papua New Guinea	Zone 5
Paraguay	Zone 5
Peru	Zone 5
Philippines	Zone 4
Poland	Zone 2
Portugal	Zone 2
Puerto Rico	Zone 5

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## **Q**

Qatar	Zone 5
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<b>Destination</b>	<b>Zone</b>
<b>R</b>	
Reunion	Zone 2
Romania	Zone 2
Russia	Zone 3
Rwanda	Zone 5
<b>S</b>	
Saint Helena	Zone 5
Samoa	Zone 5
San Marino	Zone 3
Sao Tome And Principe	Zone 5
Saudi Arabia	Zone 4
Senegal	Zone 5
Serbia	Zone 4
Seychelles	Zone 5
Sierra Leone	Zone 5
Singapore	Zone 3
Sint Eustatius (Netherland Antilles)	Zone 5
Sint Maarten	Zone 1
Slovakia	Zone 2
Slovenia	Zone 2
Solomon Islands	Zone 5
Somalia	Zone 5
South Africa	Zone 3
South Korea	Zone 4
South Sudan	Zone 5

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<b>Destination</b>	<b>Zone</b>
Spain (inc Balearic Islands)	Zone 2
Sri Lanka	Zone 4
St Kitts and Nevis	Zone 5
St Lucia	Zone 5
St Vincent	Zone 5
Suriname	Zone 5
Swaziland	Zone 5
Sweden	Zone 2
Switzerland	Zone 3
Syria	Zone 5

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## **T**

Taiwan	Zone 4
Tajikistan	Zone 5
Tanzania	Zone 5
Thailand	Zone 3
Timor Leste*	Zone 5
Togo	Zone 5
Tonga	Zone 5
Trinidad and Tobago	Zone 4
Tunisia	Zone 5
Turkey	Zone 3
Turkmenistan	Zone 5
Turks and Caicos	Zone 5

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**Destination****Zone**

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**U**

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Uganda	Zone 5
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Ukraine	Zone 4
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United Arab Emirates	Zone 4
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United States of America	Zone 1
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Uruguay	Zone 5
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US Virgin Islands	Zone 5
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Uzbekistan	Zone 5
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**V**

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Vanuatu	Zone 5
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Venezuela	Zone 5
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Vietnam	Zone 5
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**Y**

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Yemen	Zone 5
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**Z**

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Zambia	Zone 5
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Zimbabwe	Zone 5
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## Roaming call and text charges

Please note: charges for making a call are for calls to the UK, or within the country you're visiting.

### European roaming costs

Zone	Making call (per minute)	Sending text (per message)	Data (per MB)	Receiving call (per minute)	Send a picture or video message (per message)	Rest of the world calls and texts
A	Usage taken from inclusive allowance or charged at UK rate		20GB fair usage (whichever is less)	Free	Free	Standard VOXI international rates as if calling from the UK
B	European roaming pass required*			Free	Free	

\*European roaming passes can be purchased via My account click [here](#) for further details.

### Rest of the world roaming costs

Please note: charges for making a call are for calls to the UK, or within the country you're visiting.

Zone	Making call (per minute)	Sending text (per message)	Data (per MB)	Receiving call (per minute)	Send a picture or video message (per message)
Rest of the world Zone 1	60p	8p		8p	66p
Rest of the world Zone 2	£1.20	30p	60p	36p	66p
Rest of the world Zone 3	£2.40	60p	£1.20	72p	66p
Rest of the world Zone 4	£2.40	60p	£1.20	£1.56	66p

\*Calls are charged per minute with a one-minute minimum call charge.

**Charges for calling a destination outside the country you are visiting, excluding the UK**

		Zone of country receiving call				
		Europe Zone	Rest of the world Zone 1	Rest of the world Zone 2	Rest of the world Zone 3	Rest of the world Zone 4
Zone of country making call	Europe Zone	Free				
	Rest of the world Zone 1	£1.00	£0.60	£1.50	£1.50	£1.50
	Rest of the world Zone 2	£1.20	£1.50	£1.20	£1.50	£1.50
	Rest of the world Zone 3	£2.40				
	Rest of the world Zone 4					

\*Calls are charged per minute and subject to a one-minute minimum call charge.

**Roaming charge zones**

Destination	Roaming zone
<b>A</b>	
Afghanistan	Rest of World Zone 1
Aland Islands	Europe Zone
Albania	Rest of World Zone 1
Algeria	Rest of World Zone 2
American Samoa	Rest of World Zone 2
Andorra	Rest of World Zone 3
Angola	Rest of World Zone 4

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<b>Destination</b>	<b>Roaming zone</b>
Anguilla	Rest of World Zone 1
Antigua and Barbuda	Rest of World Zone 1
Argentina	Rest of World Zone 1
Armenia	Rest of World Zone 1
Aruba	Rest of World Zone 1
Ascension Islands*	Rest of World Zone 4
Australia	Rest of World Zone 1
Austria	Europe Zone
Azerbaijan	Rest of World Zone 1
Azores	Europe Zone
<b>B</b>	
Bahamas	Rest of World Zone 1
Bahrain	Rest of World Zone 1
Bangladesh	Rest of World Zone 1
Balearic Islands	Europe Zone
Barbados	Rest of World Zone 1
Belarus	Rest of World Zone 2
Belgium	Europe Zone
Belize	Rest of World Zone 4
Benin	Rest of World Zone 1
Bermuda	Rest of World Zone 1
Bhutan	Rest of World Zone 1
Bolivia	Rest of World Zone 2
Bonaire	Rest of World Zone 1
Bosnia and Herzegovina	Rest of World Zone 1
Botswana	Rest of World Zone 1
Brazil	Rest of World Zone 1
British Virgin Islands	Rest of World Zone 1



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<b>Destination</b>	<b>Roaming zone</b>
Brunei	Rest of World Zone 1
Bulgaria	Europe Zone
Burkina Faso	Rest of World Zone 1
Burundi	Rest of World Zone 3
<b>C</b>	
Cambodia	Rest of World Zone 1
Cameroon	Rest of World Zone 1
Canada	Rest of World Zone 1
Canary Islands	Europe Zone
Cape Verde	Rest of World Zone 2
Cayman Islands	Rest of World Zone 1
Central African Republic	Rest of World Zone 1
Chad	Rest of World Zone 1
Chile	Rest of World Zone 1
China	Rest of World Zone 1
Colombia	Rest of World Zone 1
Comoros*	Rest of World Zone 4
Congo, Democratic Republic of	Rest of World Zone 1
Congo, People's Republic of	Rest of World Zone 1
Cook Islands*	Rest of World Zone 4
Costa Rica	Rest of World Zone 1
Croatia	Europe Zone
Cuba*	Rest of World Zone 4
Curacao	Rest of World Zone 1
Cyprus (Excluding Northern Cyprus)	Europe Zone
Czech Republic	Europe Zone
<b>D</b>	
Denmark	Europe Zone
Djibouti	Rest of World Zone 4

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<b>Destination</b>	<b>Roaming zone</b>
Dominica	Rest of World Zone 1
Dominican Republic	Rest of World Zone 1
<b>E</b>	
Ecuador	Rest of World Zone 1
Egypt	Rest of World Zone 1
El Salvador	Rest of World Zone 1
Equatorial Guinea	Rest of World Zone 4
Estonia	Europe Zone
Ethiopia*	Rest of World Zone 4
<b>F</b>	
Falkland Islands*	Rest of World Zone 4
Faroe Islands	Europe Zone
Fiji	Rest of World Zone 1
Finland	Europe Zone
France (inc. Corsica)	Europe Zone
French Polynesia	Rest of World Zone 1
French Guiana	Europe Zone
<b>G</b>	
Gabon	Rest of World Zone 1
Gambia	Rest of World Zone 2
Georgia	Rest of World Zone 1
Germany	Europe Zone
Ghana	Rest of World Zone 1
Gibraltar	Europe Zone
Greece	Europe Zone
Greenland	Rest of World Zone 4
Grenada	Rest of World Zone 1

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<b>Destination</b>	<b>Roaming zone</b>
Guam	Rest of World Zone 1
Guadeloupe	Europe Zone
Guatemala	Rest of World Zone 1
Guernsey	Europe Zone
Guinea	Rest of World Zone 2
Guinea-Bissau	Rest of World Zone 2
Guyana	Rest of World Zone 1
<b>H</b>	
Haiti	Rest of World Zone 1
Honduras	Rest of World Zone 1
Hong Kong	Rest of World Zone 1
Hungary	Europe Zone
<b>I</b>	
Iceland	Europe Zone A
India	Rest of World Zone 1
Indonesia	Rest of World Zone 1
Iran	Rest of World Zone 1
Iraq	Rest of World Zone 1
Ireland	Europe Zone A
Isle of man	Europe Zone A
Israel	Rest of World Zone 1
Italy	Europe zone
Ivory coast	Rest of World Zone 1
<b>J</b>	
Jamaica	Rest of World Zone 1
Japan	Rest of World Zone 1

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<b>Destination</b>	<b>Roaming zone</b>
Jersey	Europe Zone
Jordan	Rest of World Zone 1
<b>K</b>	
Kazakhstan	Rest of World Zone 1
Kenya	Rest of World Zone 1
Kiribati	Rest of the World Zone 1
Kosovo	Europe Zone
Kuwait	Rest of World Zone 1
Kyrgyzstan	Rest of World Zone 2
<b>L</b>	
Laos	Rest of World Zone 1
Latvia	Europe Zone
Lebanon*	Rest of World Zone 4
Lesotho	Rest of World Zone 1
Liberia	Rest of World Zone 2
Libya	Rest of World Zone 3
Liechtenstein	Europe Zone
Lithuania	Europe Zone
Luxembourg	Europe Zone
<b>M</b>	
Macau	Rest of World Zone 1
Macedonia	Rest of World Zone 1
Madagascar	Rest of World Zone 1
Madeira	Europe Zone
Malawi	Rest of World Zone 2
Malaysia	Rest of World Zone 1
Maldives	Rest of World Zone 2

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**Destination**

Mali	Rest of World Zone 3
Malta	Europe Zone
Martinique	Europe Zone
Mauritania	Rest of World Zone 2
Mauritius	Rest of World Zone 2
Mayotte	Europe Zone
Mexico	Rest of World Zone 1
Micronesia	Rest of World Zone 4
Moldova	Rest of World Zone 1
Monaco	Europe Zone
Mongolia	Rest of World Zone 1
Montenegro*	Rest of World Zone 1
Montserrat	Rest of World Zone 1
Morocco	Rest of World Zone 1
Mozambique	Rest of World Zone 1
Myanmar	Rest of World Zone 1

**Roaming zone****N**

Namibia	Rest of World Zone 3
Nepal	Rest of World Zone 3
Netherlands	Europe Zone
Netherlands Antilles	Rest of the World Zone 1
New Caledonia*	Rest of World Zone 4
New Zealand	Rest of World Zone 1
Nicaragua	Rest of World Zone 1
Niger*	Rest of World Zone 1
Nigeria	Rest of World Zone 1
Norway	Zone A

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<b>Destination</b>	<b>Roaming zone</b>
<b>O</b>	
Oman	Rest of World Zone 1
<b>P</b>	
Palau	Rest of World Zone 4
Palestine	Rest of World Zone 1
Pakistan	Rest of World Zone 1
Panama	Rest of World Zone 1
Papua New Guinea	Rest of World Zone 1
Paraguay	Rest of World Zone 1
Peru	Rest of World Zone 1
Philippines	Rest of World Zone 1
Poland	Europe Zone
Portugal	Europe Zone
Puerto Rico	Rest of World Zone 1
<b>Q</b>	
Qatar	Rest of World Zone 1
<b>R</b>	
Reunion	Europe Zone
Republic of Ireland	Zone A
Romania	Europe Zone
Russia	Rest of World Zone 1
Rwanda	Rest of World Zone 1
<b>S</b>	
Saba (Netherlands Antilles)	Rest of World Zone 1
Saint Barthelemy	Europe Zone

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<b>Destination</b>	<b>Roaming zone</b>
Saint Helena	Rest of World Zone 4
Saint Martin	Europe Zone
Samoa Western	Rest of World Zone 1
San Marino	Europe Zone
Sao Tome And Principe	Rest of World Zone 3
Saudi Arabia	Rest of World Zone 1
Senegal	Rest of World Zone 2
Serbia	Rest of World Zone 1
Seychelles	Rest of World Zone 1
Sierra Leone	Rest of World Zone 2
Singapore	Rest of World Zone 1
Sint Eustatius (Netherland Antilles)	Rest of World Zone 1
Sint Maarten	Rest of World Zone 1
Slovakia	Europe Zone
Slovenia	Europe Zone
Solomon Islands	Rest of World Zone 1
Somalia*	Rest of World Zone 4
South Africa	Rest of World Zone 1
South Korea	Rest of World Zone 1
South Sudan	Rest of World Zone 1
Spain	Europe Zone
Sri Lanka	Rest of World Zone 1
St Kitts and Nevis	Rest of World Zone 1
St Lucia	Rest of World Zone 1
St Vincent	Rest of World Zone 1
Suriname	Rest of World Zone 1
Swaziland	Rest of World Zone 1
Sweden	Europe Zone
Switzerland	Europe Zone
Syria*	Rest of World Zone 4

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<b>Destination</b>	<b>Roaming zone</b>
<b>T</b>	
Taiwan	Rest of World Zone 1
Tajikistan	Rest of World Zone 1
Tanzania	Rest of World Zone 1
Thailand	Rest of World Zone 1
Timor Leste*	Rest of World Zone 4
Togo	Rest of World Zone 1
Tonga	Rest of World Zone 1
Trinidad and Tobago	Rest of World Zone 1
Tunisia	Rest of World Zone 3
Turkey	Rest of World Zone 1
Turkmenistan	Rest of World Zone 4
Turks and Caicos	Rest of World Zone 1
<b>U</b>	
Uganda	Rest of World Zone 1
Ukraine	Rest of World Zone 1
United Arab Emirates	Rest of World Zone 1
United States of America	Rest of World Zone 1
Uruguay	Rest of World Zone 1
US Virgin Islands	Rest of World Zone 1
Uzbekistan	Rest of World Zone 1
<b>V</b>	
Vanuata	Rest of World Zone 1
Vatican City	Europe Zone
Venezuela	Rest of World Zone 1
Vietnam	Rest of World Zone 1



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**Destination****Roaming zone**

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**Y**

Yemen

Rest of World Zone 1

**Z**

Zambia

Rest of World Zone 1

Zimbabwe

Rest of World Zone 2

\* Data services are not supported within these countries

**Connect with us:**[www.twitter.com/voxi\\_uk](https://www.twitter.com/voxi_uk)[www.instagram.com/voxi\\_uk/](https://www.instagram.com/voxi_uk/)[www.snapchat.com/add/voxi\\_uk](https://www.snapchat.com/add/voxi_uk)[www.facebook.com/voxiuk/](https://www.facebook.com/voxiuk/)