



mobile

VOXI by Vodafone

VOXI: Charges - Basic Info

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At home or abroad, find out how much you'll pay to call, text, and use data outside endless coverage.

UK call and text charges.

Don't have an active VOXI plan, or calling a non-geographic or premium number? Here's what you'll pay. All these charges will come out of your top up credit.

A minimum one-minute call charge applies, and calls are charged per minute thereafter	Cost per minute
National, local (01, 02, 03) and other VOXI and Vodafone numbers	30p
Other mobile networks	30p
Calls to voicemail	30p
Charity numbers starting 0800 or 0808	Free
Freephone (0800, 0808)	Free
Decommissioned freephone (0500)	45p
Non-Geographic (08, 09, 118)	45p access charge plus a service charge
To Vodafone preferred DQ number (118 881)	45p access charge plus 80p service charge
Personal numbers / calling cards (starting 07 or 070, but not UK mobile networks) (fixed fee in some cases)	45p
Call forwarding services (eg. 07744, 07755)	45p
Video calling to Vodafone mobiles	45p
Video calling to other UK mobiles	45p
Radio-paging services (start 076)	45p per call

Calls to non-geographic numbers beginning 08, 09 and 118 are split into two parts. The Vodafone access charge is the cost to connect the call. The cost of this is 45p per minute charged by the second with a one-minute minimum call charge. The rest of the amount is the service charge which is set by the service or organisation you are calling.

International call, text and data charges

Once you have an active plan, all VOXI plans include Zone A, which includes Republic of Ireland, Isle of Man, Iceland and Norway. Zone B destinations require a European roaming pass for listed prices.

For calling and texting other destinations while in the UK and European destinations:

	UK	Zone A	Zone 1	Zone 2 Landline	Zone 2 Mobile	Zone 3 Landline	Zone 3 Mobile	Zone 4 Landline	Zone 4 Mobile	Zone 5	Zone 6 Landline	Zone 6 Mobile	Zone 7
Calling from UK	Inclusive allowance		1p	5p	19p	5p	20p	12p	30p	45p	12p	30p	45p
Calling from Zone A				Inclusive allowance									
Calling from Zone B													

For texting other destinations while in the UK and European destinations:

	UK	Zone A	EU1	EU2	Channel Islands	ROW 1 - 4	Satellite
Texting from UK	Inclusive allowance		6p	24p	14p	24p	24p
Texting from Zone A			Inclusive allowance				Barred
Texting from Zone B							

For sending MMS to the UK and other destinations while in the UK and European destinations:

MMS costs vary for long text MMS audio, picture and video messages (up to 300KB):

	UK	Zone A	Channel Islands	EU 1 - 2	ROW 1 - 4	Satellite
Sending MMS from UK	15p/45p					15p/45p
Sending MMS from Zone A						Barred
Sending MMS from Zone B						

For data use in other destinations while in the UK and European destinations:

Data allowances in the UK are as per active plan agreement. Once in the EU with a European roaming pass, all data is limited to 20GB fair usage (or less if UK plan allowance is lower).

International charge zones:

Zone A destinations:

Isle of Man	Luxembourg
Iceland	Malta
Ireland	Martinique
Norway	Monaco

Zone B destinations:

Austria	Poland
Belgium	Portugal
Bulgaria	Reunion
Channel Island	Romania
Croatia	San Marino
Cyprus	Slovakia
Czech Republic	Slovenia
Denmark	Spain
Estonia	Sweden
Faroe Islands	Switzerland
Finland	Vatican

France

French Guiana

French Territories

Germany

Gibraltar

Greece

Guadeloupe

Guernsey

Hungary

Italy

Jersey

Kosovo

Kosovo & Slovenia

Latvia

Liechtenstein

Lithuania

Zone 1

China

Guam

India

Sint Maarten

United States of America

Zone 2

Andorra

Austria

Belgium

Bulgaria

Croatia

Cyprus (excluding Northern Cyprus)

Czech Republic

Denmark (inc Faroe Islands)

Estonia
Finland (inc Aland Islands)
France (inc Corsica)
French Guiana
Germany
Gibraltar
Greece
Guadeloupe
Hungary
Iceland
Italy (inc Vatican City)
Latvia
Liechtenstein
Lithuania
Luxembourg
Madeira
Malta
Martinique
Netherlands
Norway
Poland
Portugal
Reunion
Romania
Slovakia
Slovenia
Spain (inc Balearic Islands)
Sweden

Zone 3

Australia
Bangladesh
Hong Kong
Japan
Monaco
Montenegro
New Zealand
Russia
San Marino

Singapore
South Africa
Thailand
Turkey

Zone 4

Argentina
Bahamas
Bermuda
Brazil
Egypt
Ghana
Iraq
Israel
Kenya
Kosovo
Kuwait
Lebanon
Malaysia
Nigeria
Pakistan
Palestine
Philippines
Saudi Arabia
Serbia
South Korea
Sri Lanka
Taiwan
Trinidad and Tobago
Ukraine
United Arab Emirates

Zone 5

Afghanistan
Algeria
American Samoa
Angola
Anguilla
Antigua and Barbuda

Armenia	Gabon
Aruba	Gambia
Ascension Islands	Georgia
Azerbaijan	Greenland
Barbados	Grenada
Belarus	Guatemala
Belize	Guinea
Benin	Guinea-Bissau
Bhutan	Guyana
Bolivia	Haiti
Botswana	Honduras
British Virgin Islands	Indonesia
Burkina Faso	Iran
Burundi	The Ivory Coast (Côte d'Ivoire)
Cambodia	Jamaica
Cameroon	Jordan
Canada	Kyrgyzstan
Cape Verde	Laos
Cayman Islands	Lesotho
Central African Republic	Liberia
Chad	Libya
Chile	Macau
Colombia	Macedonia
Comoros	Madagascar
Congo, Democratic Republic of	Malawi
Congo, People's Republic of	Maldives*
Cook Islands	Mali
Costa Rica	Mariana Islands
Cuba	Mauritania
Djibouti	Mauritius
Dominica	Mexico
Dominican Republic	Moldova
Ecuador	Mongolia
El Salvador	Montserrat
Equatorial Guinea	Morocco
Ethiopia	Mozambique
Falkland Islands	Myanmar
Fiji	Namibia
French Polynesia	Nauru

Nepal
New Caledonia
Nicaragua
Niger
Oman
Panama
Papua New Guinea
Paraguay
Peru
Puerto Rico
Qatar
Rwanda
Saint Helena
Samoa
Sao Tome And Principe
Senegal
Seychelles
Sierra Leone
Sint Eustatius (Netherlands Antilles)
Solomon Islands
Somalia
South Sudan
St Kitts and Nevis
St Lucia
St Vincent
Suriname
Swaziland
Syria
Tajikistan
Tanzania
Timor Leste*
Togo
Tonga
Tunisia
Turkmenistan
Turks and Caicos
Uganda

Uruguay
US Virgin Islands
Uzbekistan
Vanuatu
Venezuela
Vietnam
Yemen
Zambia
Zimbabwe

Zone 6

Albania

Zone 7

Bosnia and Herzegovina

Channel Islands

The Channel Islands (Guernsey, Jersey)

Roaming call and text charges

Costs for Roaming calls and texts:

Roaming passes are required for the listed costs, with calls charged per minute and subject to a one-minute minimum call charge. Charges listed are for making calls and texts to the UK, or within the country you are visiting. All roaming passes to use in Europe and other Rest of the world (ROW) destinations can be purchased via My account, click [here](#) for further details.

For calling from Rest of the world destinations to other destinations (with roaming pass):

	UK	EU	Channel Islands	ROW1	ROW2	ROW3	ROW4	Satellite	Receiving call
Calling from ROW1	£0.60	£1.00	£1.00	£0.60	£1.50	£1.50		Barred	£0.36
Calling from ROW2	£1.20	£1.20	£1.20	£1.50	£1.20				£0.72
Calling from ROW3	£2.40								£1.56
Calling from ROW4									£1.80
Calling from Satellite									£1.80

For sending SMS from Rest of the world destinations to other destinations (with roaming pass):

	UK	Channel Islands	EU	ROW 1- 4	Satellite
Sending SMS from ROW1	8p				Barred
Sending SMS from ROW2	30p				
Sending SMS from ROW3	60p				
Sending SMS from ROW4					
Satellite					

All MMS from Rest of the world destinations while in the UK and other destinations are 66p
(includes picture and video messaging (UK up to 300KB).

For data from Rest of the world destinations to other destinations (with roaming pass):

Data per MB from ROW1	12p
Data per MB from ROW2	60p
Data per MB from ROW3	£1.20
Data per MB from ROW4	£1.20

Roaming charge zones:

Data services are not supported in countries with an Asterix (*)

Europe zone

Aland Islands	Latvia
Austria	Liechtenstein
Azores	Lithuania
Balearic Islands	Luxembourg
Belgium	Madeira
Bulgaria	Malta
Canary Islands	Martinique
Croatia	Mayotte
Cyprus (Excluding Northern Cyprus)	Monaco
Czech Republic	Netherlands
Denmark	Norway
Estonia	Poland
Faroe Islands	Portugal
Finland	Reunion
France (inc. Corsica)	Republic of Ireland
French Guiana	Romania
Germany	Saint Barthelemy
Gibraltar	Saint Martin
Greece	San Marino
Guadeloupe	Slovakia
Guernsey	Slovenia
Hungary	Spain
Iceland	Sweden
Ireland	Switzerland
Isle of Man	Vatican City
Italy	
Jersey	
Kosovo	

Rest of the world – Zone 1

Afghanistan	Curacao
Albania	Dominica
Anguilla	Dominican Republic
Antigua and Barbuda	Ecuador
Argentina	Egypt
Armenia	El Salvador
Aruba	Fiji
Australia	French Polynesia
Azerbaijan	Gabon
Bahamas	Georgia
Bahrain	Ghana
Bangladesh	Grenada
Barbados	Guam
Benin	Guatemala
Bermuda	Guyana
Bhutan	Haiti
Bonaire	Honduras
Bosnia and Herzegovina	Hong Kong
Botswana	India
Brazil	Indonesia
British Virgin Islands	Iran
Brunei	Iraq
Cambodia	Israel
Cameroon	Italy
Canada	Ivory Coast
Cayman Islands	Jamaica
Central African Republic	Japan
Chad	Jordan
Chile	Kazakhstan
China	Kenya
Colombia	Kiribati
Congo, Democratic Republic of	Kuwait
Congo, People's Republic of	Laos
Costa Rica	Macau

Macedonia	Sint Eustatius (Netherlands Antilles)
Madagascar	Sint Maarten
Malaysia	Solomon Islands
Mexico	South Africa
Moldova	South Korea
Mongolia	South Sudan
Montenegro*	Sri Lanka
Montserrat	St Kitts and Nevis
Morocco	St Lucia
Mozambique	St Vincent
Myanmar	Suriname
Netherlands Antilles	Swaziland
New Zealand	Taiwan
Nicaragua	Tajikistan
Niger*	Tanzania
Nigeria	Thailand
Oman	Togo
Palestine	Tonga
Pakistan	Trinidad and Tobago
Panama	Turkey
Papua New Guinea	Turks and Caicos
Paraguay	Uganda
Peru	Ukraine
Philippines	United Arab Emirates
Puerto Rico	United States of America
Qatar	Uruguay
Russia	US Virgin Islands
Rwanda	Uzbekistan
Saba (Netherlands Antilles)	Vanuatu
Samoa Western	Venezuela
Saudi Arabia	Vietnam
Serbia	Yemen
Seychelles	Zambia
Singapore	

Rest of the world – Zone 2

Algeria
Belarus
Bolivia
Cape Verde
Gambia
Guinea
Guinea-Bissau
Kyrgyzstan
Liberia
Malawi
Maldives
Mauritania
Mauritius
Senegal
Sierra Leone
Zimbabwe

Rest of the world – Zone 3

Andorra
Burundi
Libya
Mali
Namibia
Nepal
Sao Tome And Principe
Tunisia

Rest of the world – Zone 4

Angola
Ascension Islands*
Belize
Comoros*
Cook Islands*
Cuba*
Djibouti
Equatorial Guinea
Ethiopia*
Falkland Islands*
Greenland
Lebanon*
Micronesia
New Caledonia*
Palau
Saint Helena
Somalia*
Syria*
Timor Leste*
Turkmenistan

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