

Q&A

The benefits you get

Price: RT-PCR test costs 93 € and rapid antigen test 80 €. The price includes all costs related to the shipment, sampling and electronic certification. There is no Kela compensation for the test.

Testing locations all over Finland: an updated list of testing sites can be found on the Pihlajalinna website.

Fast results: you will receive an English certificate of the result of the negative RT-PCR test by secure email within 24 hours of the sampling and the result of the rapid antigen test within 3 hours of the sampling. The test result is also transferred to Omakanta.

How to get the test

Book your appointment for the test online at Pihlajalinna website at www.pihlajalinna.fi/finnair. You can book the test with a Finnish social security number, or if you don't have one, via the Pihlajalinna telephone service on 010 312 010.

You can find the locations and opening hours of the test points on the Pihlajalinna website.

RT-PCR tests are performed either at test points in the vicinity of medical centers or in separate test facilities at medical centers. See an updated list of test sites.

Pihlajalinna performs rapid antigen tests at corona testing points, check the updated list of test sites. The opening hours and additional information of the test points can be opened from the list of links above by clicking on the name of the site.

The test is paid for on site at the test point or by invoice. If you do not have a Finnish personal identity number, payment will be made at the testing point. The most common debit and credit cards are used. The RT-PCR test is taken from the nasopharynx and the certificate is delivered by secure email within approximately 24 hours of sampling.

The rapid antigen test is taken from the nasopharynx and the certificate is delivered by secure email within approximately three hours of sampling.

Where can I travel with a rapid coronavirus antigen test?

You can check the current requirements on our travel requirements map or by contacting the local embassy or other authorities of your destination country. Please keep in mind that you are responsible for having the certificate required by your destination country.

How long before my flight should I take the PCR test, how about rapid antigen test?

It depends on the destination country how recent the test result needs to be. Please check the requirements on our travel requirements map, or by contacting the local embassy or other authorities of your destination country. Your RT-PCR test result will be ready within 24 hours after taking the test and rapid antigen test within three hours. You will receive a certificate by email.

Do I need to have a Finnair flight booking to take the test?

Yes, you can get the discount price if you have booked a Finnair flight.

What should I do if my test is positive?

If you test positive for coronavirus, you will not be able to travel. We will invite you to a confirmatory test and you will receive further instructions from the doctor. Some travel insurances may cover the cost of cancelling a trip due to illness, so it's good to check the terms of your own travel insurance.

How / in what form do I get a test certificate?

The negative test result and the certificate in English will be delivered electronically by e-mail to the e-mail address provided by the customer. The results will also be transferred to Omakanta.

Can I also get the certificate on paper?

You can also get a paper test certificate. The test certificate is available from the doctor's office against an identity card or you can print it yourself from Omakanta.

What language is the certificate in?

The certificate is in English.

How can I make an appointment for a test?

Book your appointment for the test online at Pihlajalinna website at www.pihlajalinna.fi/finnair. You can book the test with a Finnish social security number, or if you don't have one, via the Pihlajalinna telephone service on 010 312 010.

Can I make an appointment via phone?

You can book the test via the Pihlajalinna telephone service on 010 312 010.

Can I postpone or cancel my time?

You can change or cancel your time both through Pihlajalinna's website or by phone from Pihlajalinna's telephone service on 010 312 010.

Can I come take the test even if I'm not going on a trip or I'm flying on another company's flight?

The discount is available to customers who have Finnair flights booked, ie for Aurinkomatkat's customers, for example. When you are booking your test, you need to fill in Finnair's booking reference. Please also prepare to present your flight booking at the testing point.

Can customers of Aurinkomatkat or another tour operator receive a discount?

The discount is available to customers who have Finnair flights booked, ie for Aurinkomatkat's customers, for example. When you are booking your test, you need to fill in Finnair's booking reference number. Please also prepare to present your flight booking at the testing point.

How can I prove that I have Finnair flights?

When you are booking your test, you need to fill in Finnair's booking reference number. Please also prepare to present your flight booking at the testing point.

Where can I get a Finnair booking reference number?

You can find your 6-character booking reference number in your e-ticket, for example Y2KP3D.