



Press
Release

Shell and Telepass join forces to pilot an enhanced digital payment experience for fueling

Milan, 11th May 2022 - Shell and Telepass announced today to pilot a new mobility solution that combines digital products to allow fleet managers of heavy-duty vehicles to improve their operations and provides drivers a seamless digital payment experience when fueling at participating Shell sites.

Telepass, a mobility services solutions provider headquartered in Rome, offers an onboard satellite device that allows drivers to pay highway tolls easily and automatically across 14 European countries. The Telepass device with activated KMaster telematics services, will enable customers to access the Shell SmartPay functionalities in one comprehensive and innovative solution.

The integration of Shell SmartPay APIs – Shell's application programming interfaces (APIs) - allows the digitalization of the Shell Card for secure and convenient authorization of fuel transactions from a digital device like a mobile application, vehicle infotainment or truck board computer. Shell SmartPay minimizes the time spent off the road by simplifying the customer journey and enhancing the fueling experience with pre-authorizations and purchase confirmations, according to card limits and restrictions set by fleet managers to reduce fraud and frictions for drivers.

"We are convinced that the digitalization of the payment process tackles frictions in our customer's operational processes," said Janine Albrecht-Webb, GM Mobility Digital Customer Solutions.

The integration of Shell SmartPay API into the Telepass device gives heavy-duty vehicle drivers a convenient fueling experience without the need to leave vehicles unattended and providing fleet managers an innovative solution that potentially minimizes the risks and administrative processes related to stolen or damaged physical cards. The service bundle gives fleet managers additional levels of control and operational efficiency of their fleet.

"Thanks to the partnership with Shell, Telepass benefits from the presence of a widespread network," said Telepass CEO Gabriele Benedetto. "Adding this service dedicated to heavy vehicles facilitates their mobility and ensures time savings due to the entirely contactless nature of remote fuel payment."

Shell is working with providers, sector by sector, to drive innovations that will further progress the digital transformation agenda of its customers, and this collaboration underlines the ambition to provide mobility solutions that enhance the customer experience through digitalization.



Press
Release

“Providing a secure, seamless refueling and payment experience while supporting our customers need to decarbonize is one of our important ambitions,” said Thomas de Boer, Shell Commercial Road Transport GM of Europe. “Shell SmartPay and the collaboration with Telepass offer us a next step toward this commitment and supports customers with energy and mobility solutions for today and tomorrow.”

Shell SmartPay, which is currently available in Czech Republic, Germany, Netherlands, Slovakia and United Kingdom, will be rolled out across eight more European countries in 2022 to enable benefits of this payment service for more customers.

The solution to use Shell SmartPay with the Telepass OBU is currently in the pilot phase with an anticipated phased deployment across European markets.

Telepass

The Telepass Group was founded in 2017 with the aim of creating an integrated system of services for mobility in urban and suburban areas. Today Telepass is an ecosystem that offers individuals and businesses an increasing number of options, also usable digitally, for flexible, safe and sustainable mobility. A mobility pioneer committed to facilitate people's freedom of movement by expanding its offerings, investing in cutting-edge startups, and ensuring access to its services across Europe, so that every journey is truly a borderless experience.

<https://www.telepass.com>

More info:

Telepass Press Office - Lifonti & Company

Noemi Colombo – noemi.colombo@lifonti.it – T. +39 02 77888725 | M.+39 3426096571

Michela Madau – michela.madau@lifonti.it – T.+39 02 77888745 | M. +39 3402185172