Risk management and Capital Adequacy Report

Pillar 3 Report 2023

Klarna Holding AB (publ) (Corp. ID 556676-2356)

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1. Introduction

This Risk Management and Capital Adequacy Report 2023 is made according to the regulatory disclosure requirements set out in the Regulation (EU) No 575/2013. The regulation lays out prudential requirements for credit institutions and investment firms as amended by Regulation (EU) 2019/876 (the Capital Requirements Regulation or CRR) Part Eight and the Swedish Financial Supervisory Authority (SFSA) regulation FFFS 2014:12. The disclosure is made annually in conjunction with the publication of Klarna's Annual Report on Klarna's website (www.klarna.com). Unless otherwise stated, all figures have been rounded to the nearest million Swedish kronor. Disclosures on changes are based on exact values. In addition, for computational reasons, there may be rounding differences to the exact mathematical values in tables and references.

The Parent Company, Klarna Holding AB (publ), Corp. ID 556676-2356, maintains its registered office in Stockholm at the address Sveavägen 46, 111 34 Stockholm, Sweden. The consolidated financial statements for 2023 consist of the Parent Company and its subsidiaries, which together make up the Group.

1.1 Governance arrangements

The number of directorships held by members of the management body.

Michael Moritz: 8 Sebastian Siemiatkowski: 28 Sarah Smith: 7 Lise Kaae: 7 Mikael Walther: 30 Omid Kordestani: 3 Roger W. Ferguson Jr.: 12 Matt Miller: 10

Information regarding the recruitment policy for the selection of members of the management body and their actual knowledge, skills and expertise.

To ensure Klarna's Board members and CEO have the right skills, knowledge, and experience, the Board has adopted the Suitability, Training and Diversity Policy. This policy looks at the person's experience and reputation and makes sure they're a good fit for the company. It also evaluates their ability to commit the time and effort needed to do their job well. The Chief Operating Officer is responsible for the assessment at appointment and then subsequently at least every two years or sooner if events observed through the ongoing monitoring process suggest a review would be prudent. When a new Board member or a new CEO assumes their duties, they are also externally assessed by the SFSA.

Information on the diversity policy with regard to the members of the management body.

Klarna recognizes the importance of a diverse Board for effective performance and decision-making. Such diversity is essential for the Board's capability to comprehend and effectively operate in the diverse social, business, and cultural environments of the markets where Klarna functions and the range of activities the company undertakes.

The Suitability, Training and Diversity Policy adopted by the Board lays out the diversity requirements Klarna's Board is expected to meet. This policy emphasizes that all Board assignments should be made based on merit and with the goal of maintaining and enhancing the Board's overall effectiveness. In order to achieve this, the company looks for a wide range of qualifications and competencies, and places a strong emphasis on diversity in terms of age, gender, geographical background, and educational and professional experience.

Information whether or not the institution has set up a separate risk committee and the frequency of the meetings.

The Audit, Compliance & Risk Committee (ACRC) is responsible for oversight and preparation of all matters related to audit (both internal and external), compliance, risk and financial reporting and related internal control arrangements. The ACRC held 9 meetings in 2023 and provided regular updates to the Board on matters pertaining to its responsibilities.

Description on the information flow on risk to the management body.

In the Risk Policy, the Board has established how and when it shall receive information about Klarna's risks and risk management. The periodic, recurring risk reporting in Klarna provides reliable, current, complete, and timely information, thus reflecting the nature of different risk types as well as market developments. The Board, the ACRC, the CEO, and the Group Management Team, as well as other functions that require such information, receive regular reports on the status of risks and risk management to ensure they are aware of material risks and control weaknesses.

2. Risk management and risk organization

2.1 Risk management

Risk management is central to Klarna's operating model and underpins all activities conducted throughout the organization. The purpose of risk management is to safeguard Klarna's long-term viability, mitigate volatility in financial performance, enhance operational resilience and performance and facilitate informed decision-making.

Klarna's risk management governance model encourages a risk-aware culture combined with control structures which are monitored and enforced by independent control functions. Key controls are documented and assessed on a regular basis, with assessments considering both effectiveness of design and operation. The risk strategy is a natural extension of the business model that focuses on identification, assessment, management and monitoring of the material risks that Klarna is exposed to. The risk management process follows the internal Risk Policy and relevant routine

2.2 Risk Governance

Klarna operates a financial services industry standard three lines of defense model for risk management and control. The model allocates responsibilities of activities among teams or functions in three independent lines as outlined below:

Board and Executive Management overall responsibilities							
Business Line Management	Risk Control and Compliance	Internal Audit					
"Risk ownership" 1st line of defense Owns risk and risk management activities Performs necessary controls to secure acceptable risk exposure	"Control functions" 2nd line of defense Establishes policies and framework, provides advice, facilitates risk assessment and independent control, including reporting of adherence to risk appetites, limits and frameworks	"Risk assurance" 3rd line of defense Tests, validates and assesses efficiency in governance, risk management and internal control processes and activities					

The ultimate responsibility for risk management rests with the Board, which sets Klarna's risk appetite limits and policies establishing the principles for risk management. It also oversees and promotes a sound risk culture of risk awareness and understanding across the organization to encourage informed decision making. The Board is supported by the Audit, Compliance, and Risk Committee (ACRC) in performing their duties regarding risk management.

The Group Management Team is responsible for implementing the risk strategy. They are also accountable for the management of risks and within each of their areas of responsibility, and to promote a sound and effective risk culture across their teams and the Klarna as a whole.

Business Line Management, as the first line of defense, are responsible for the risks, and the management of these, within their respective area of responsibility. They are responsible for ensuring that the appropriate organization, procedures, and support systems are implemented to ensure a sufficient system of internal controls.

The second line of defense, consisting of the functions Risk Control, Compliance, and Engineering Assurance, oversee risk. These functions set the principles and framework for risk management, facilitate and challenge risk assessments, perform independent control testing, and report on adherence to risk appetites, limits and frameworks.

The control functions are independent of business line management. They attend and report to the Audit, Compliance and Risk Committee (ACRC), and the Board.

Internal Audit, as the third line of defense, provides risk assurance through independent periodic reviews of governance structures and control systems. This includes regular evaluation of Klarna's framework for risk management and a yearly review of the control functions in the second line of defense. Internal audit reports directly to the Board of directors.

2.3 Risk Strategy and Appetite

Klarna's risk strategy is set by the Board and outlines the nature of risks that the business is exposed to, its willingness to take these risks and how they are managed. It is formed through Klarna's business plan, established by Executive Management and approved by the Board; the Risk Policy, which forms the basis of Klarna's risk management framework; the Credit Policy which sets out Klarna's credit strategy; and the Internal Capital and Liquidity Adequacy Assessment Process.

The risk appetite framework outlined in the Risk Policy reflects Klarna's willingness to take and limit risk. The appetite is set by the Board and reviewed and updated regularly, at least on an annual basis. This annual review is an integral part of the annual business planning process, ensuring alignment of the business strategy, planned business activities and Klarna's risk exposures.

Klarna's risk appetite approach commences with an assessment of Klarna's risk capacity, the maximum level of risk Klarna is able to assume, and continues with the level of aggregate risk appetite that the Board is willing to accept. Limits are set on risk appetite metrics and reported on a monthly basis. Any limit breaches are escalated to the Board.

The Board and Executive Management also issue specific written policies and instructions for managing risks, which are complemented by detailed routine descriptions within the organization. The second line functions provide an independent assessment of Klarna's risk profile to Executive Management and the Board on at least a quarterly basis.

Klarna's risk taxonomy structure is summarized below in Figure 1.

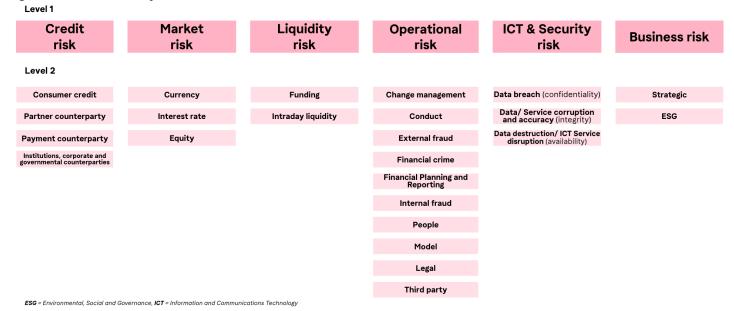


Figure 1: Risk Taxonomy

Klarna has limited risk appetite for risks not directly associated with its core business model, and seeks to mitigate those risks (e.g. currency risk). As such Klarna's risk framework focuses on:

• Limiting the range of services offered, with significantly fewer financial services than multi-product banks

- Minimizing manual granting of credit, and maximizing standardization
- Setting clear limits on maximum credit amounts per consumer
- Setting clear limits for counterparty exposures
- Setting clear limits and minimizing risks from currency and interest rate risk exposures
- Short duration and small value credits for as many consumers within each country as possible.

Klarna integrates risk management into both business planning and ongoing business decisions. Klarna's approach to risk management considers both financial resilience and operational resilience as outcomes, in addition to customer impact/experience, Klarna's reputation and regulatory compliance.

2.4 Risks

Klarna categorizes the key risks it is exposed to into six types. These categories are subsequently further refined and managed within the organization. These risk categories form the basis of how Klarna identifies, assesses, manages, and reports against risk.

Credit risk is defined as: "the risk of loss due to a counterparty failing to meet its contractual obligations or concentrations in exposures."

Credit is fundamental to Klarna's mission of providing consumers a smoooth payment experience, better financial management, and supporting partners' growth. It is a risk that Klarna takes to achieve its business objectives.

Klarna ensures that the consumer credit portfolio is resilient to volatile economic conditions by offering short duration credits and low average order value. Klarna limits the concentration of non-performing loans and large single exposures in the consumer credit portfolio. This, together with the dispersion of millions of customers across multiple countries and continents and low average order value, ensures that the consumer portfolio is diversified. Klarna takes precautions to ensure that approved consumers have the ability to pay their obligations.

Exposures and losses stemming from partners, payment and bank counterparties are managed by limiting single exposures based on the risk class of the counterparty as well as the aggregated exposure and concentration to different segments. Exposures to partners are managed using mitigation tools to increase Klarna's collateral, such as payment delays, rolling reserves, insurances and withholding payments.

Klarna uses financial guarantees to provide protection for part of its portfolio of consumer exposures. The guarantee can reduce the regulatory capital the bank is required to hold for unexpected losses and the guarantee is fully funded with eligible collateral.

Market Risk is defined as: "the risk of impacts on earnings or capital as a result of market price movements."

Klarna does not actively take market risk but due to its multi-currency business and different duration of its assets and liabilities is exposed to it. Klarna's exposure to interest rate risk is via a mismatch of terms in assets and liabilities. The risk arises where Klarna's funding has a different duration than the credits granted to consumers. Klarna seeks to mitigate this risk by matching assets and liabilities to reduce the risk to economic value and earnings.

Currency risk is mitigated by entering into offsetting currency transactions in order to minimize the impact that changes in currency rates may have on Klarna's realized earnings.

Klarna does not invest in financial instruments other than for liquidity, interest rate, and currency risk management purposes. From time to time Klarna makes strategic investments in other companies to accelerate innovation and/or expand and improve its product offering. Equity risk, the risk that the value of these investments may increase or decrease, is a natural consequence of this activity. The risk of losses arises due to the potential for adverse price changes of an investment. This exposure is limited through Board mandates.

Liquidity Risk is defined as: "the risk of being unable to meet financial obligations as they fall due, or unable to fund operational needs without incurring unacceptable costs."

Klarna is dependent upon the effective management of liquidity risk to realize the company's strategy. The risk of insufficient funding being available would have implications on future growth, the company's ability to meet financial obligations, and in an extreme scenario, the breach of regulatory limits.

Klarna is primarily exposed to liquidity risk due to the potential for unexpected increased demand for credits. There is a risk that Klarna does not have a sufficient capacity to acquire additional funding at a reasonable cost in a timely manner, or does not have sufficient levels of liquid assets to convert to cash during such times. Klarna keeps sufficient levels of liquidity at hand at all times, ensuring that sufficient funds are available to support the business and that regulatory requirements are adhered to.

Klarna actively manages its liquidity risk exposure and sources of liquidity by calculating, forecasting and managing the size of the High Quality Liquid Assets (HQLA) portfolio and the funding needs to ensure that Klarna always has the ability to fulfill its commitments as they fall due and meet regulatory requirements. Klarna invests in financial instruments for liquidity management purposes, and mostly in high credit quality sovereign and municipal government securities.

Operational Risk is defined as: "the risk of inadequate or failed processes, personnel, products or third parties."

Operational risk is a natural consequence of Klarna's business model and operations. The continued delivery of Klarna's services to customers (partners and consumers) relies on resilience and stability in how processes, personnel, products, and third parties are managed. To manage these inherent risks Klarna operates a robust operational risk management framework.

Klarna maintains an operational risk management framework as outlined in the Operational Risk Policy. This is supported by more detailed risk specific approaches. On an annual basis, business critical products and services are identified and a risk assessment completed, including review of internal controls and identification of any additional mitigation activities required. This includes maintaining a business continuity plan to ensure continuation of services during a business continuity event.

To sustain operational delivery, outside of business continuity, a mandatory Incident management process provides a structured approach for continuous learning and improvement through analysis of past incidents.

A driver of operational risk is major change. Klarna operates a change management approval process (the NPA process) to ensure a sound understanding of the business change and capture associated risks. All major changes undergo a risk assessment led by the owner of the change to identify and assess the risks associated with the change, and to implement adequate controls and/or mitigation actions.

Klarna has no appetite for its products and services being misused for financial crime. It does not accept any deliberate, inadvertent or systemic breaches of applicable AML/CTF laws and regulations, or relevant sanctions regimes, as further elaborated in the AML & CTF Policy.

ICT and Security Risk is defined as: "the risk of failures or breaches in information or communication systems or physical security including system outages, software failures, data breaches, and physical security breaches or cyber-attacks."

Klarna is subject to ICT and security risk as a consequence of its business and operational processes. This risk can occur in several ways that can impact on one or more of the confidentiality, integrity or availability of data and systems such as stemming from human actions, system or technology failures or processes not operating as expected as well as adjusting to the continuously evolving cyber threat landscape.

Klarna uses many automated and standardized security measures in a layered approach to protect systems. To manage ICT and Security risks, Klarna maintains a specific ICT management framework. This includes regular IT security/vulnerability assessments and testing, ongoing system monitoring, software change management controls, strict access management controls and regular ICT and employee training, including security awareness training and exercises. Key ICT and Security risk controls are tested and measured at least annually through an independent assurance reporting audit as well as through the use of compliance as code.

Business Risk is defined as: **"the risk of suboptimal strategy selection or ESG factors impacting the achievement of** Klarna's business objectives or altering the long term valuation or viability of the business."

Klarna's strategy is delivered through its business plan, which enables an informed decision making process for assessing business risks. The business plan defines Klarna's objectives and the steps needed to reach those objectives and is designed to be resilient to changes in external economic and competitive conditions. Klarna aims for a sustainable strategy and business model and therefore expects to achieve the business plan with minimal variation.

As a part of the business planning cycle, Klarna assesses the up and down-side risks of the plan and considers the impact of competitor and market conditions to test the plans achievability under different circumstances. The achievement of the business plan is then reviewed monthly by the CXOs with updates on key financial and business metrics. Where Klarna sees opportunities or risks, it adjusts approaches as appropriate to preserve achievement of the plan.

ESG risks are identified through a periodic double materiality assessment to determine the key themes that could impact Klarna. Action plans are developed to further manage the individual risks.

To deliver its sustainable, global growth strategy in an efficient way, Klarna starts small with lower risk products that it can quickly test, iterate and scale. Launches of new products or markets go through a structured assessment and decision making process to ensure risks have been captured.

3. Capital adequacy

The following sections present the composition of Klarna's own funds and the regulatory capital requirements and regulatory capital buffers which it covers. The section also explains Klarna's own internal methods and assessment of the amount of capital needed to cover the risks Klarna is exposed to. Klarna is subject to capital requirements on two levels of its organization – that of Klarna Bank AB (publ) (excluding subsidiaries) and Klarna Holding AB (publ) Consolidated, and therefore the capital requirements and own funds are presented for both levels.

		а	e
		Dec 31, 2023	Dec 31, 2022
	Available own funds (amounts)	·	
	Common Equity Tier 1 (CET1) capital	11,632	14,865
	Tier 1 capital	11,809	15,292
	Total capital	12,560	15,548
	Risk-weighted exposure amounts		
	Total risk exposure amount	71,794	68,597
	Capital ratios (as a percentage of risk-weighted exposure amount)	11,194	00,031
	Common Equity Tier 1 ratio (%)	16.2%	21.7%
	Tier 1 ratio (%)	16.4%	22.3%
	Total capital ratio (%)	17.5%	22.3%
	Additional own funds requirements to address risks other than the		
	exposure amount)	isk of excessive levelage (as a	i percentage of fisk-weighted
	Additional own funds requirements to address risks other than		
7a	the risk of excessive leverage (%)	0.9%	0.8%
7b	of which: to be made up of CET1 capital (percentage points)	0.5%	0.4%
7c	of which: to be made up of Tier 1 capital (percentage points)	0.7%	0.6%
7d	Total SREP own funds requirements (%)	8.9%	8.8%
	Combined buffer and overall capital requirement (as a percentage o		
	Capital conservation buffer (%)	2.5%	2.5%
	Conservation buffer due to macro-prudential or systemic risk	2.576	2.3%
8a	identified at the level of a Member State (%)	0.0%	0.0%
	Institution specific countercyclical capital buffer (%)	1.0%	0.5%
9a	Systemic risk buffer (%)	0.0%	0.0%
) 3a	Global Systemically Important Institution buffer (%)	0.0%	0.0%
J 10a	Other Systemically Important Institution buffer (%)	0.0%	0.0%
) IUa		3.5%	3.0%
J 11a	Combined buffer requirement (%)	12.4%	11.0%
IIa	Overall capital requirements (%)	12.4%	11.0%
	CET1 available after meeting the total SREP own funds requirements (%)	11.2%	17.6%
	Leverage ratio		
	-	131,831	119,462
	Total exposure measure	9.0%	12.8%
	Leverage ratio (%)		
	Additional own funds requirements to address the risk of excessive	leverage (as a percentage of t	otal exposure measure)
J 14a	Additional own funds requirements to address the risk of	0.0%	0.0%
1445	excessive leverage (%)	0.0%	0.001
J 14b	of which: to be made up of CET1 capital (percentage points)	0.0%	0.0%
14c	Total SREP leverage ratio requirements (%)	3.0%	3.0%
	Leverage ratio buffer and overall leverage ratio requirement (as a pe		
14d	Leverage ratio buffer requirement (%)	0.0%	0.0%
14e	Overall leverage ratio requirement (%)	3.0%	3.0%
	Liquidity Coverage Ratio		
	Total high-quality liquid assets (HQLA) (Weighted value	29,208	25,800
	-average)	20,200	20,000
16a	Cash outflows - Total weighted value	16,145	13,434
16b	Cash inflows - Total weighted value	29,208	23,151
	Total net cash outflows (adjusted value)	4,036	3,358
	Liquidity coverage ratio (%)	723.6%	768.0%
	Net Stable Funding Ratio		
	Total available stable funding	117,493	104,846
	Total required stable funding	59,978	59,598
		/ • • •	00,000

		Total risk exposure amounts (TREA)		Total own funds
		а	b	requirements c
		Dec 31,	Dec 31, 2022	Dec 31, 2023
1	Credit risk (excluding CCR)	2023 64,304	61,923	5,144
2	Of which the standardised approach	64,304	61,923	5,144
3	Of which the Foundation IRB (F-IRB) approach	01,001	01,020	0,111
4	Of which slotting approach			
EU 4a	Of which equities under the simple risk weighted approach			
5	Of which the Advanced IRB (A-IRB) approach			
6	Counterparty credit risk - CCR	293	323	23
7	Of which the standardised approach			
8	Of which internal model method (IMM)			
EU 8a	Of which exposures to a CCP	175	196	14
EU 8b	Of which credit valuation adjustment - CVA	118	127	9
9	Of which other CCR			
10	Not applicable			
11	Not applicable			
12	Not applicable			
13	Not applicable			
14	Not applicable			
15	Settlement risk			
16	Securitisation exposures in the non-trading book (after the cap)	1,784	1,389	116
17	Of which SEC-IRBA approach			
18	Of which SEC-ERBA (including IAA)			
19	Of which SEC-SA approach	1,446	1,131	116
EU 19a	Of which 1250% / deduction	338	258	
20	Position, foreign exchange and commodities risks (Market risk)	1,217	1,478	97
21	Of which the standardised approach	1,217	1,478	97
22	Of which IMA			
EU 22a	Large exposures			
23	Operational risk	4,535	3,742	363
EU 23a	Of which basic indicator approach			
EU 23b	Of which standardised approach	4,535	3,742	363
EU 23c	Of which advanced measurement approach			
24	Amounts below the thresholds for deduction (subject to 250% risk weight)	641	375	74
25	Not applicable			
26	Not applicable			
27	Not applicable			
28	Not applicable			
29	Total	71,794	68,597	5,744

3.1 Klarna's capital requirement

3.1.1 Components of Klarna's capital requirements

Klarna maintains a capital composition and level adequate for its risk and business model, and which fulfills the minimum regulatory requirements.

Klarna's risk based capital approach consists of the following components:

- 1. Pillar 1 minimum regulatory requirement for credit, credit valuation adjustment, market and operational risk.
- 2. Pillar 2 capital requirement for the risks Klarna is exposed to, but which are not covered, or deemed not sufficiently covered, by Pillar 1.
- 3. Capital conservation buffer: A buffer of 2.5% of the institution's risk-weighted exposure, intended to allow institutions to remain as a going concern in a deep financial crisis.
- 4. Countercyclical capital buffer: A buffer of 0-2.5% intended to ensure that sufficient capital is built up during favorable business conditions. Communicated quarterly by each national regulator and intended to ensure that institutions build up sufficient capital reserves during those parts of the credit cycle.

In addition to the requirements listed above Klarna holds any potential Pillar 2 guidance as communicated by the regulators. Any additional capital guidance communicated by the regulator is designed to cover risks not covered by other requirements above and to ensure the bank can absorb losses during a financial shock.

Furthermore, the internal capital stress test run in ICLAAP determines Klarna's potential need for a forward looking internal capital buffer on top of the requirements and guidance levels outlined above.

Klarna is also required to comply with the minimum leverage ratio requirement of 3% which became binding on 28 June 2021. Klarna also holds any potential Pillar 2 guidance as communicated by the regulators for the leverage ratio

3.1.2 Regulatory capital buffers

Two regulatory capital buffers apply to Klarna, the capital conservation buffer of 2.5%, and the countercyclical buffer.

As part of the Supervisory Review and Evaluation Process (SREP) the SFSA may impose additional Pillar 2 Guidance for capital requirements which is a bank-specific recommendation that indicates the level of capital which the regulator expects to maintain, in addition to binding capital requirements. This serves as an additional buffer for banks to withstand stress. As of 31 December 2023, Klarna has a Pillar 2 Guidance level of 3.5%

	а	b	с	d	е	f	g	h	i	j	k		m
			Relevan	t credit									
			exposures										
	General credit e	exposures	ris	sk			0	wn fund re	quirements				
			Sum of		o				Relevant				
			long and short	value of trading	Securitisati on				credit exposures –				
		Exposure	positions	book	exposures			Relevant	Securitisatio				
	Exposure value		of trading				Relevant		n positions in			Own fund	
	under the	under the		for	value for	Total	credit risk	exposures	the		Risk-weighte r	equirement	s Countercyclica
	standardised	IRB	exposures						non-trading		d exposure	weights	buffer rate
	approach	approach	for SA	models	book	value	Credit risk	risk	book	Total	amounts	(%)	(%)
Breakdown by count	-												
Germany	21675				10813	40193	1338		77	1414	16916	27%	1%
Jnited States	18965					21776	1269			1269	16380	24%	0%
Sweden	18491				3453	26586	1151		24	1174	14456	23%	2%
Jnited Kingdom	7895					7936	514			514	6432	10%	2%
lorway	1956				1763	1993	120		11	132	1511	3%	3%
enmark	361					586	23			23	294	0%	3%
ther countries	10720				670	15946	663		4	667	8490	0%	1%
otal	80,061				16,698	115,017	5,078		116	5,193	64,479	1.00	

Ter	nplate EU CC	vB2 - Amount of ins	stitution-specific cou	intercyclical capital buffer

		a	
1	Total risk exposure amount	71,794	
2	Institution specific countercyclical capital buffer rate	0.98%	
3	Institution specific countercyclical capital buffer requirement	705	

3.2 Capital regulatory environment

3.2.1 Current regulations

Capital adequacy refers to the ability of an institution's own funds to cover the risk it is exposed to. Within the EU the capital adequacy requirements are contained in the Capital Requirements Directive (CRD) and Capital Requirements Regulation (CRR). These regulations are based on the global capital adequacy standards Basel II and III, and define minimum requirements for total own funds in relation to risk-weighted exposure amounts (Pillar 1), rules evaluating risk profiles and activities for determining if higher levels of capital requirements are needed (Pillar 2) and rules for disclosures on risk, capital adequacy etc. (Pillar 3).

The key capital adequacy regulations applicable for Klarna are the CRD and the CRR, which implements the Basel III accords in the European Union. The CRR contains provisions regarding eligible own funds and minimum capital requirements. This regulation, and lower level EU rules adopted pursuant to it, are directly binding to Klarna.

In addition to the minimum capital requirement, Klarna also needs sufficient own funds to cover for capital buffers, Pillar 2 requirements and Pillar 2 guidance, as defined in the CRD and implemented into national law through the Swedish Capital Buffers Act (Sw. *Lag (2014:966) om kapitalbuffertar*) together with the regulations issued by the SFSA, *Finansinspektionens föreskrifter om tillsynskrav och kapitalbuffertar (FFFS 2014:12), Finansinspektionens föreskrifter om kontracykliskt buffertvärde (FFFS 2014:33)* and the SFSA Capital requirements memorandum.¹

The EU and its member states have adopted the Banking Package which includes revisions of the CRR, CRD and the Bank Recovery and Resolution Directive (BRRD) which partly implements the final revisions of the Basel III framework.

Towards the end of 2020 the SFSA published changes in its relevant regulations and updated the SFSA Capital requirements memorandum in relation to the implementation of the Banking Package².

3.2.2 Coming regulations

In December 2017 the Basel Committee on Banking Supervision (BCBS) published the finalized Basel III framework, often referred to as the Basel IV package. The new package includes revisions to credit risk, market risk, operational risk, credit valuation adjustment (CVA) risk, and the leverage ratio. The European Commission published its 2021 Banking Package which was designed to strengthen banks' resilience, and part of this package was the implementation of the final Basel reforms (Basel IV). Key amendments under Basel IV would be incorporated into the Capital Requirements Regulation, referred to as CRR3. CRR3 is intended to implement the Basel IV requirements which will ensure banks to not underestimate risks as part of their capital requirements calculation, ensuring that the capital required to cover those risks is sufficient. As a response to the COVID-19 crisis, the European Commission decided to postpone the implementation of the remaining parts of the Basel IV framework to 1st January 2023, and then again to 1st January 2025. There is expected to be no material increase in capital requirements for Klarna based on the implementation of Basel IV.

The Fundamental Review of the Trading Book (FRTB) is a comprehensive suite of capital rules developed by the BCBS as part of Basel III, intended to be applied to banks' wholesale trading activities. While Klarna does not have a trading book, a central theme of the FRTB is the boundary between the trading book and banking book. Klarna has assessed the new FRTB regulation and will ensure that its banking book positions are correctly reflected within the

¹ SFSA Memorandum FI Dnr 20-20990

² SFSA Memorandum FI dnr 20-20990 (ReplacingFI Dnr 14-6258 of 8 Sep 2014)

reporting framework. The new FRTB regulation will come into force on 1st January 2025 when the FRTB standards are adopted into the new CRR3.

The Corporate Sustainability Reporting Directive³ (CSRD) requires companies to report on detailed information on their environmental and social activities. The CSRD will replace the Non-Financial Reporting Directive (NFRD), which Klarna is currently subject to. The aim of the CSRD is to increase a company's accountability, standardize framework for sustainability reporting, and ease the transition to a sustainable economy The CSRD introduces more detailed reporting requirements on sustainability matters such as environmental rights, social rights, human rights and governance factors and requires companies to consider how those factors both affect a company's business model, but also how the company's operations also affect and impact the environmental and social issues. Klarna will be required to report to CSRD standard in 2025 for financial year 2024. The Corporate Sustainability Due Diligence Directive (CS3D) (currently still at proposal stage), will introduce an obligation for companies in scope to conduct human rights and environmental due diligence on their operations, those of their subsidiaries and those of their value chain. In case of adverse impacts that could/should have been identified and prevented, companies will potentially face pecuniary sanctions and civil liability implications. The proposal is not specific to companies in the financial sector. Depending on the outcomes of ongoing discussions on scope, Klarna may be obliged to put in place systems and procedures to identify, prevent, mitigate and remedy actual and potential risks and adverse impacts in our operations and value chains. The proposed directive is expected to be adopted in 2024. The due diligence obligations will apply 2 years after the Directive is in force.

3.3 Own funds

Common Equity Tier 1 capital

During 2023, Common Equity Tier 1 for the consolidated situation of Klarna Holding AB (publ) decreased by SEK 3,233m as a result mainly from operating losses incurred during the year (SEK 2,332m)

Additional Tier 1 capital

On November 15, 2018, Klarna Holding AB (publ) issued EUR 25m in additional Tier 1 instruments which were redeemed on the first call date in November 2023.

On March 25, 2022, Klarna Bank AB (publ) issued SEK 276m in additional Tier 1 capital instruments. They have a floating coupon rate corresponding to STIBOR 3M plus 7.00% per annum. The securities were offered to a limited number of large Nordic investors and the first call date is March 25, 2027.

Subordinated liabilities

On July 5, 2018, Klarna Bank AB (publ) issued SEK 300m subordinated notes which were redeemed on the first call date in July 2023.

On May 16, 2023, Klarna Holding AB (publ) issued SEK 500m subordinated notes due 2033. The notes have a floating coupon rate corresponding to STIBOR 3M plus 7.5% per annum. The notes were allocated to a limited number of large Nordic investors and the first call date is May 16, 2028.

On August 16, 2023, Klarna Holding AB (publ) issued SEK 250m subordinated notes due 2033. The notes have a floating coupon rate corresponding to STIBOR 3M plus 7.5% per annum. The notes were allocated to a limited number of large Nordic investors and the first call date is August 16, 2028.

³ https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32022L2464

Following the issuances of AT1 and T2 capital instruments, Klarna's own funds has a composition of CET1, AT1 and Tier 2 capital that is efficient for Klarna's capital need in relation to both its business model and the requirements set in CRR Article 92.

In accordance with Article 85 and 87 of CRR Klarna Bank AB (publ)'s Tier 1 can only be included in the own funds of Klarna Holding AB (publ) Consolidated with the share required to cover the minimum capital requirements of Klarna Bank AB (publ). As of December 31, 2023 an amount of SEK 276m Additional Tier 1 capital instruments issued by Klarna Holding AB (publ) Consolidated and its subsidiaries were included in the own funds.

Tem	plate EU CC1 - Composition of regulatory own funds		
		(a) Amounts	(b) Source based on reference numbers/letters of the balance sheet under the regulatory scope of consolidation
	on Equity Tier 1 (CET1) capital: instruments and reserves	40.000	00(1) 07 00 00
1	Capital instruments and the related share premium accounts	42,089	26(1), 27, 28, 29
	of which: Instrument type 1		
	of which: Instrument type 2		
	of which: Instrument type 3		
2	Retained earnings	-18,559	26(1)(c)
3	Accumulated other comprehensive income (and other reserves)	590	26(1)
EU-3a	Funds for general banking risk		
4	Amount of qualifying items referred to in Article 484 (3) CRR and the related share		400(0)
4	premium accounts subject to phase out from CET1		486(2)
5	Minority interests (amount allowed in consolidated CET1)		84
	Independently reviewed interim profits net of any foreseeable charge or dividend		
6	Common Equity Tier 1 (CET1) capital before regulatory adjustments	24,121	
Comm 7	on Equity Tier 1 (CET1) capital: regulatory adjustments	-1	34, 105
8	Additional value adjustments (negative amount) Intangible assets (net of related tax liability) (negative amount)	-10,288	36(1)(b), 37
9	Not applicable	10,200	30(1)(3), 31
9	Deferred tax assets that rely on future profitability excluding those arising from temporary		
	differences (net of related tax liability where the conditions in Article 38 (3) CRR are met)		
10	(negative amount)	-25	36(1)(c), 38
	Fair value reserves related to gains or losses on cash flow hedges of financial instruments		
11	that are not valued at fair value		33(1)(a)
12	Negative amounts resulting from the calculation of expected loss amounts		36(1)(d), 40, 159
13	Any increase in equity that results from securitised assets (negative amount)		32(1)
	Gains or losses on liabilities valued at fair value resulting from changes in own credit		
14	standing		33(1)(b)
15	Defined-benefit pension fund assets (negative amount)		36(1)(e), 41
10	Direct, indirect and synthetic holdings by an institution of own CET1 instruments (negative		
16	amount)		36(1)(f), 42
	Direct, indirect and synthetic holdings of the CET 1 instruments of financial sector entities where those entities have reciprocal cross holdings with the institution designed to inflate		
17	artificially the own funds of the institution (negative amount)		36(1)(g), 44
	Direct, indirect and synthetic holdings by the institution of the CET1 instruments of		
18	financial sector entities where the institution does not have a significant investment in		36(1)(h), 43, 45, 46, 49(2) & (3), 79

Template EU CC1 - Composition of regulatory own funds (a) (b) Source based on reference numbers/letters of the balance sheet under the regulatory scope of consolidation Amounts those entities (amount above 10% threshold and net of eligible short positions) (negative amount) Direct, indirect and synthetic holdings by the institution of the CET1 instruments of financial sector entities where the institution has a significant investment in those entities 36(1)(i), 43, 45, 47, 48(1)(b), 49(1) to 19 (amount above 10% threshold and net of eligible short positions) (negative amount) (3), 79 20 Not applicable Exposure amount of the following items which qualify for a RW of 1250%, where the EU-20ainstitution opts for the deduction alternative -338 EU-20bof which: qualifying holdings outside the financial sector (negative amount) EU-20cof which: securitisation positions (negative amount) -338 EU-20dof which: free deliveries (negative amount) Deferred tax assets arising from temporary differences (amount above 10% threshold, net 21 of related tax liability where the conditions in Article 38 (3) CRR are met) (negative amount) 36(1)(c), 38, 48(1)(a) 22 Amount exceeding the 17,65% threshold (negative amount) 48(1) of which: direct, indirect and synthetic holdings by the institution of the CET1 instruments of financial sector entities where the institution has a significant investment in those 23 entities 36(1)(i), 48(1)(b) 24 Not applicable 25 of which: deferred tax assets arising from temporary differences 36(1)(c), 38, 48(1)(a) EU-25aLosses for the current financial year (negative amount) -2,332 Foreseeable tax charges relating to CET1 items except where the institution suitably adjusts the amount of CET1 items insofar as such tax charges reduce the amount up to EU-25b which those items may be used to cover risks or losses (negative amount) 26 Not applicable 27 Qualifying AT1 deductions that exceed the AT1 items of the institution (negative amount) 36(1)(j) Other regulatory adjustments 496 473a(8) 27a Total regulatory adjustments to Common Equity Tier 1 (CET1) -12.489 28 29 Common Equity Tier 1 (CET1) capital 11,632 Additional Tier 1 (AT1) capital: instruments 30 Capital instruments and the related share premium accounts 51, 52 31 of which: classified as equity under applicable accounting standards 32 of which: classified as liabilities under applicable accounting standards Amount of qualifying items referred to in Article 484 (4) CRR and the related share 33 premium accounts subject to phase out from AT1 486(3) EU-33aAmount of qualifying items referred to in Article 494a(1) CRR subject to phase out from AT1 EU-33bAmount of qualifying items referred to in Article 494b(1) CRR subject to phase out from AT1 Qualifying Tier 1 capital included in consolidated AT1 capital (including minority interests 34 not included in row 5) issued by subsidiaries and held by third parties 177 85, 86 35 of which: instruments issued by subsidiaries subject to phase out 486(3) 36 Additional Tier 1 (AT1) capital before regulatory adjustments 177 Additional Tier 1 (AT1) capital: regulatory adjustments Direct, indirect and synthetic holdings by an institution of own AT1 instruments (negative 37 52(1)(b), 56(a), 57 amount) Direct, indirect and synthetic holdings of the AT1 instruments of financial sector entities where those entities have reciprocal cross holdings with the institution designed to inflate 38 artificially the own funds of the institution (negative amount) 56(b), 58 Direct, indirect and synthetic holdings of the AT1 instruments of financial sector entities where the institution does not have a significant investment in those entities (amount 56(c), 59, 60 79 39 above 10% threshold and net of eligible short positions) (negative amount)

Tom	plate EU CC1 - Composition of regulatory own funds		
Tell	iplate Lo Conscience regulatory own runus		
		(a)	(b) Source based on reference
			numbers/letters of the balance
			sheet under the regulatory scope
		Amounts	of consolidation
	Direct, indirect and synthetic holdings by the institution of the AT1 instruments of financial		
40	sector entities where the institution has a significant investment in those entities (net of		56(d), 59, 79
40 41	eligible short positions) (negative amount)		30(u), 39, 79
	Not applicable		56(0)
42	Qualifying T2 deductions that exceed the T2 items of the institution (negative amount)		56(e)
42a	Other regulatory adjustments to AT1 capital		
43	Total regulatory adjustments to Additional Tier 1 (AT1) capital	177	
44	Additional Tier 1 (AT1) capital	177	
45 Tier 2	Tier 1 capital (T1 = CET1 + AT1) (T2) capital: instruments	11,809	
46	Capital instruments and the related share premium accounts	751	62, 63
	Amount of qualifying items referred to in Article 484(5) CRR and the related share		
47	premium accounts subject to phase out from T2 as described in Article 486(4) CRR		486(4)
EU-47	a Amount of qualifying items referred to in Article 494a(2) CRR subject to phase out from T2		
EU-47	b Amount of qualifying items referred to in Article 494b(2) CRR subject to phase out from T2		
	Qualifying own funds instruments included in consolidated T2 capital (including minority		
48	interests and AT1 instruments not included in rows 5 or 34) issued by subsidiaries and held by third parties		87, 88
40	of which: instruments issued by subsidiaries subject to phase out		486(4)
49 50	Credit risk adjustments		62(c) & (d)
50 51	-	751	02(0) & (0)
	Tier 2 (T2) capital before regulatory adjustments (T2) capital: regulatory adjustments	751	
	Direct, indirect and synthetic holdings by an institution of own T2 instruments and		
52	subordinated loans (negative amount)		63(b)(i), 66(a), 67
	Direct, indirect and synthetic holdings of the T2 instruments and subordinated loans of		
53	financial sector entities where those entities have reciprocal cross holdings with the		66(b), 68
55	institution designed to inflate artificially the own funds of the institution (negative amount) Direct, indirect and synthetic holdings of the T2 instruments and subordinated loans of		00(D), 00
	financial sector entities where the institution does not have a significant investment in		
	those entities (amount above 10% threshold and net of eligible short positions) (negative		
54	amount)		66(c), 69, 70, 79
54a	Not applicable		
	Direct, indirect and synthetic holdings by the institution of the T2 instruments and		
55	subordinated loans of financial sector entities where the institution has a significant investment in those entities (net of eligible short positions) (negative amount)		66(d), 69, 79
56	Not applicable		00(0), 00, 10
00	Qualifying eligible liabilities deductions that exceed the eligible liabilities items of the		
EU-56	Sainstitution (negative amount)		
EU-56	BOther regulatory adjustments to T2 capital		
57	Total regulatory adjustments to Tier 2 (T2) capital		
58	Tier 2 (T2) capital	751	
59	Total capital (TC = T1 + T2)	12,560	
60	Total Risk exposure amount	71,794	
	al ratios and requirements including buffers	10.000	00/01/)
61 62	Common Equity Tier 1 capital Tier 1 capital	16.20% 16.45%	92(2)(a) 92(2)(b)
62 63	Total capital	16.45% 17.49%	92(2)(b) 92(2)(c)
64	Institution CET1 overall capital requirements	8.51%	CRD128, 129, 130, 131, 133
65	of which: capital conservation buffer requirement	2.50%	

Ten	nplate EU CC1 - Composition of regulatory own funds		
		(a) Amounts	(b) Source based on reference numbers/letters of the balance sheet under the regulatory scope of consolidation
66	of which: countercyclical capital buffer requirement	0.98%	
67	of which: systemic risk buffer requirement	0.00%	
	of which: Global Systemically Important Institution (G-SII) or Other Systemically Important		
EU-6	7a Institution (O-SII) buffer requirement	0.00%	
	of which: additional own funds requirements to address the risks other than the risk of	0 = 0 0 /	
EU-6	7b excessive leverage	0.53%	
60	Common Equity Tier 1 capital (as a percentage of risk exposure amount) available after	11 170/	
68 Natio	meeting the minimum capital requirements onal minima (if different from Basel III)	11.17%	CRD 128
69			
	Not applicable		
70	Not applicable		
71	Not applicable		
Amo	unts below the thresholds for deduction (before risk weighting) Direct and indirect holdings of own funds and eligible liabilities of financial sector entities		36(1)(h), 45, 46, 56(c), 59, 60, 66(c), 69, 70
	where the institution does not have a significant investment in those entities (amount		
72	below 10% threshold and net of eligible short positions)		
	Direct and indirect holdings by the institution of the CET1 instruments of financial sector		
	entities where the institution has a significant investment in those entities (amount below		
73	17.65% thresholds and net of eligible short positions)	111	36(1)(i), 45, 48
74	Not applicable		
	Deferred tax assets arising from temporary differences (amount below 17,65% threshold,		
75	net of related tax liability where the conditions in Article 38 (3) CRR are met)	257	36(1)(c), 38, 48
Appli	icable caps on the inclusion of provisions in Tier 2		
	Credit risk adjustments included in T2 in respect of exposures subject to standardised		
76 77	approach (prior to the application of the cap)	004	62
77	Cap on inclusion of credit risk adjustments in T2 under standardised approach	824	62
78	Credit risk adjustments included in T2 in respect of exposures subject to internal ratings-based approach (prior to the application of the cap)		62
79			62
	Cap for inclusion of credit risk adjustments in T2 under internal ratings-based approach tal instruments subject to phase-out arrangements (only applicable between 1 Jan 2014 and	1 lan 2022	
		1 Juli 2022)	
80 81	Current cap on CET1 instruments subject to phase out arrangements Amount excluded from CET1 due to cap (excess over cap after redemptions and maturities)		484(3), 486(2) & (5) 484(3), 486(2) & (5)
82	Current cap on AT1 instruments subject to phase out arrangements		484(4), 486(3) & (5)
83	Amount excluded from AT1 due to cap (excess over cap after redemptions and maturities)		484(4), 486(3) & (5)
84	Current cap on T2 instruments subject to phase out arrangements		484(5), 486(4) & (5)
85	Amount excluded from T2 due to cap (excess over cap after redemptions and maturities)		484(5), 486(4) & (5)

Template EU CC2 - reconciliation of regulatory own funds to balance sheet in the audited financial statements

Flexible template. Rows have to be disclosed in line with the balance sheet included in the audited financial statements of the institutions. Columns shall be kept fixed, unless the institution has the same accounting and regulatory scope of consolidation, in which case columns (a) and (b) shall be merged

		a Balance sheet as in published financial statements	c Reference
۸e	sets - Breakdown by asset classes according to the balance sheet in t	As at period end	
дз 1	Cash and balances with central banks	21,973	
2	Treasury bills chargeable at central banks, etc.	7,267	
3	Loans to credit institutions	4,620	
4	Loans to the public	86,108	
	of which related to junior securitisation position	338	EU-20c
5	Bonds and other interest-bearing securities	506	
6	Other shares and participations	345	
7	Intangible assets	12,050	
	of which deducted from CET1	10,288	8
8	Tangible assets	1,228	
9	Deferred tax assets	282	
	of which deferred tax assets that rely on future profitability and do not arise from temporary differences	25	10
10	Other assets	2,702	
11	Prepaid expenses and accrued income	1,053	
	Total assets	137,928	
	bilities - Breakdown by liability classes according to the balance shee		
1	Liabilities to credit institutions	1,636	
2	Deposits from the public	97,096	
3	Debt securities in issue	651	
4	Deferred tax liabilities	5	
5	Other liabilities	11,926	
6 7	Accrued expenses and prepaid income Provisions	3,618 128	
7 8	Subordinated liabilities	751	46
9	Total liabilities	115,810	
Sh	areholders' Equity		
1	Share capital	3	
2	Additional Tier 1 Instruments	276	
3	Other capital contributed	42,092	
4	Reserves	576	
5	Retained Earnings	-18,545	

The table below outlines key features and the regulatory eligibility of Klarna Holding AB (publ) Consolidated and Klarna Bank AB (publ) capital instruments as of Q4 2023. Klarna holds common equity tier 1 instruments, additional tier 1 instruments and tier 2 instruments which are CRR compliant with article 28, article 52 and article 63 respectively.

Klarna does not have any outstanding capital instruments which are subject to the grandfathering rules as per article 494b of the CRR.

	Capital instruments main features	Common Equity Tier 1	Additional Tier 1	Tier 2	Tier 2
1	Issuer	Klarna Holding AB	Klarna Bank AB	Klarna Holding AB	Klarna Holding AB
2	Unique identifier (eg CUSIP, ISIN or Bloomberg identifier for private placement)	SE0003490770	SE0017767296	SE0020182236	SE0020552644
2a	Public or private placement	Public	Public	Public	Private
3	Governing law(s) of the instrument	Swedish law	Swedish law	Swedish law	Swedish law
За	Contractual recognition of write down and conversion powers of resolution authorities	No	Yes	No	No
	Regulatory treatment				
4	Current treatment taking into account, where applicable, transitional CRR rules	Common Equity Tier 1	Additional Tier 1	Tier 2	Tier 2
5	Post-transitional CRR rules	Common Equity Tier 1	Additional Tier 1	Tier 2	Tier 2
6	Eligible at solo/(sub-)consolidated/ solo&(sub-)consolidated	Consolidated	Solo & Consolidated	Consolidated	Consolidated
7	Instrument type (types to be specified by each jurisdiction)	Share capital	Additional Tier 1 Capital Notes	Subordinated Tier 2 Capital Notes	Subordinated Tier 2 Capital Notes
8	Amount recognised in regulatory capital or eligible liabilities (Currency in million, as of most recent reporting date)	SEK 19,372,837,370	SEK 176,895,365	SEK 505,520,227	SEK 245,582,598
9	Nominal amount of instrument	SEK 2,602,083	SEK 276,000,000	SEK 500,000,000	SEK 250,000,000
EU-9a	Issue price	N/A	100%	100%	97%
EU-9b	Redemption price	N/A	100%	100%	100%
10	Accounting classification	Shareholder's equity	Shareholder's equity	Liability - amortized cost	Liability - amortized cost
11	Original date of issuance	N/A	2022-03-25	2023-05-16	2023-08-16
12	Perpetual or dated	Perpetual	Perpetual	Dated	Dated
13	Original maturity date	No maturity	No maturity	2033-08-16	2033-11-16
14	Issuer call subject to prior supervisory approval	N/A	Yes	Yes	Yes
15	Optional call date, contingent call dates and redemption amount	N/A	2027-03-25	2028-05-16	2028-08-16

Template EU CCA: Main features of regulatory own funds instruments and eligible liabilities instruments

	Capital instruments main features	Common Equity Tier	1 Additional Tier 1	Tier 2	Tier 2
16	Subsequent call dates, if applicable Coupons / dividends	N/A	Every quarter falling after the first call date	Any day within the initial call period, meaning the period commencing on the first call dat and ending on (and including) the interest payment date falling on or immediately after three (3) months of the first call date. Thereafter every quarter falling after the end of the initial call period.	Any day within the initial call period, e meaning the period commencing on e the first call date and ending on (and including) the interest payment date falling on or immediately after three (3) months of the first call date. Thereafter every quarter falling after the end of the initial call period.
	-				
17	Fixed or floating dividend/coupon	N/A	Floating	Floating	Floating
18	Coupon rate and any related index	Fully discretionary	STIBOR 3M + 7.00%	STIBOR 3M + 7.5%	STIBOR 3M + 7.5%
19	Existence of a dividend stopper	No	No	No	No
EU-20 a	Fully discretionary, partially discretionary or mandatory (in terms of timing)	Fully discretionary	Fully discretionary	Mandatory	Mandatory
EU-20 b	Fully discretionary, partially discretionary or mandatory (in terms of amount)	Fully discretionary	Fully discretionary	Mandatory	Mandatory
21	Existence of step up or other incentive to redeem	No	No	No	No
22	Noncumulative or cumulative	Non-cumulative	Non-cumulative	Cumulative	Cumulative
23	Convertible or non-convertible	N/A	Non-convertible	N/A	N/A
24	If convertible, conversion trigger(s)	N/A	N/A	N/A	N/A
25	If convertible, fully or partially	N/A	N/A	N/A	N/A
26	If convertible, conversion rate	N/A	N/A	N/A	N/A
27	If convertible, mandatory or optional conversion	N/A	N/A	N/A	N/A
28	If convertible, specify instrument type convertible into	N/A	N/A	N/A	N/A
29	If convertible, specify issuer of instrument it converts into	N/A	N/A	N/A	N/A
30	Write-down features	No	Yes CET1 ratio falls below 5.125% for Klarna Bank	Νο	Νο
31	If write-down, write-down trigger(s)	N/A	AB or 7% for the Consolidated situation of Klarna Bank AB	N/A	N/A
32	lf write-down, full or partial	N/A	Fully or partially	N/A	N/A
33	If write-down, permanent or temporary	N/A	Temporary	N/A	N/A
34	If temporary write-down, description of write-up mechanism	N/A	Fully discretionary	N/A	N/A
34a	Type of subordination (only for eligible liabilities)	N/A	N/A	N/A	N/A
EU-34 b		1st	2nd	3rd	3rd

Template EU CCA: Main features of regulatory own funds instruments and eligible liabilities instruments

Iem	Template EU CCA: Main features of regulatory own funds instruments and eligible liabilities instruments									
	Capital instruments main features	Common Equity Tier 1	Additional Tier 1	Tier 2	Tier 2					
35	Position in subordination hierarchy in liquidation (specify instrument type immediately senior to instrument)	Additional Tier 1	Tier 2	Senior Debt	Senior Debt					
36	Non-compliant transitioned features	No	No	No	No					
37	If yes, specify non-compliant features	N/A	N/A	N/A	N/A					
37a	Link to the full term and conditions of the instrument (signposting)	N/A	/assets/sites/15/2022/0 3/28062021/AT1-2022-T erms-and-Conditions.pd	https://assets.ctfassets.net/4pxjo 1vaz7xk/3qBt8n3Unu6ut2T63PsA XV/ad421de7ff6041139c6b17c341 1955b77/Terms and Conditions - Klarna_Holding_Tier_2.pdf						

Template EU CCA: Main features of regulatory own funds instruments and eligible liabilities instruments

3.4 Regulatory minimum capital requirements

The approach for determining Klarna's Pillar 1 capital is defined in the CRR, according to which Klarna is required to hold capital for credit risk, CVA, market risk, and operational risk.

3.4.1 Credit risk

Klarna applies the standardized method for calculating the risk exposure amount for credit risk in accordance with Part three, Title II, Chapter 2 of the CRR. Klarna is also required to hold capital to cover for counterparty credit risk (CCR) for the derivative exposures in its banking book. Klarna uses the Simplified Standardized Approach for counterparty credit risk as per CRR Article 281 to calculate this capital charge. Credit risk constitutes 90% of Klarna's Risk Exposure Amount "REA" and amounted to SEK 52,259m as of December 31, 2023.

3.4.2 Credit Value Adjustment

Credit valuation adjustment (CVA) is an adjustment to the mid-market valuation of the exposure towards a counterparty, required by the CRR. The adjustment reflects the current market value of the credit risk of the counterparty to the bank. The CVA was SEK 118m in REA per year-end 2023.

3.4.3 Market risk

Klarna applies the standardized method for calculating the capital requirement for market risk, in accordance with the CRR, Part 3, Title IV, Chapter 3. Under this method, Pillar 1 capital requirements are estimated for position risk, currency risk and commodities risk. Of these, Klarna is only exposed to currency risk in the banking book.

3.4.4 Operational, ICT and security risk

Klarna uses the Alternative Standardized Approach (ASA), in accordance with CRR, Part 3, Title III, Chapter 3, for calculating the capital requirement for operational risk in Pillar 1. The ASA was first applied at the end of December 2019 after receiving approval by the SFSA.

3.5. Internally assessed capital need

The objective of the Internal Capital Adequacy Assessment Process and Internal Liquidity Adequacy Assessment Process (combined known as ICLAAP) is to ensure that Klarna clearly and correctly identifies, assesses, and manages all risks to which it is exposed. The process considers the financial resources required to cover those risks, and to ensure that Klarna has access to sufficient capital and liquidity to support its business strategy over the coming planning horizon with regards to different market conditions. The Board sets a policy governing the ICLAAP. The Board also sets limits and targets for Klarna's capital levels to ensure a sound margin to regulatory requirements and sufficient capitalisation to support Klarna's business plan.

The internally assessed capital need under Pillar 2 should cover all risks Klarna is exposed to that are not, or not sufficiently, covered by Pillar 1. The internally assessed required capital is based on the minimum capital requirement (Pillar 1) and additional capital required for other risks as determined as part of the ICLAAP (Pillar 2) as well as the combined buffer requirements and the Pillar 2 Guidance amount as determined by the SFSA.

The internally assessed required capital as of year-end 2023 amounts to SEK 11,513m (SEK 9,677m for 2022) for Klarna Bank AB (publ) and SEK 9,074m (SEK 8,230m for 2022) for Klarna Holding AB (publ). Klarna thereby has sufficient capital to cover for required capital under Pillar 1, including combined buffer requirements, and Pillar 2 Requirement and Pillar 2 Guidance.

Klarna's internal capital assessment is divided into two different assessments:

- 1. Pillar 2 capital need
- 2. Internal capital buffer

Klarna's internally assessed capital need covers credit risk, credit concentration risk, market risk, including interest rate risk in the banking book, operational risk, and business risk. Klarna does not have any pension risk since Klarna does not have any defined benefit pension plans. The total internally assessed capital add-on amounts to SEK 830m (SEK 672m for 2022) over and above the Pillar 1 requirements.

Klarna is permitted to also hold Tier 1 and Tier 2 capital to cover the Pillar 2 capital requirement. The proportion of Additional Tier 1 and Tier 2 capital may not exceed that permitted for Pillar 1 capital. Accordingly, the proportions should be at least 3/4 covered by Tier 1 and of the Tier 1 capital, 3/4 should be CET1 capital. Regulatory buffers and Pillar 2 guidance should be covered by CET1 capital.

The exposure weighted requirement for CET1 and Tier 1 capital is 68% and 82% respectively, and the available type of capital to cover is 93% CET1 and 94% Tier 1. Klarna has a sufficient proportion of CET1 and Tler 1 capital to cover the requirements.

3.5.1 Stress test and internal buffers

As stipulated in the CRD and in the EBA/GL/2018/04, Klarna completes stress scenarios that test Klarna's capital ability to withstand shocks including mitigating actions. Should additional capital be required within the stressed scenarios, Klarna would add an internal buffer to cover that capital need.

3.6. Leverage ratio

In parallel with the risk based capital requirement Klarna also has a leverage ratio requirement. The minimum leverage ratio requirement of 3% became binding in June 2021. In addition to the minimum requirement, a Pillar 2 Requirement and a Pillar 2 guidance on leverage ratio may be imposed. As at December 31, 2023, there is an additional Pillar 2 Guidance of 3% in relation to the leverage ratio on top of the minimum requirement.

Template EU LR1 - LRSum: Summary reconciliation of accounting assets and leverage ratio exposures

	а
	a Applicable amount
Total assets as per published financial statements	137,928
Adjustment for entities which are consolidated for accounting purposes but are outside	
the scope of prudential consolidation	
(Adjustment for securitised exposures that meet the operational requirements for the	
recognition of risk transference)	
(Adjustment for temporary exemption of exposures to central banks (if applicable))	
(Adjustment for fiduciary assets recognised on the balance sheet pursuant to the	
applicable accounting framework but excluded from the total exposure measure in	
accordance with point (i) of Article 429a(1) CRR)	
Adjustment for regular-way purchases and sales of financial assets subject to trade	
date accounting	
Adjustment for eligible cash pooling transactions	
Adjustment for derivative financial instruments	335
Adjustment for securities financing transactions (SFTs)	
Adjustment for off-balance sheet items (ie conversion to credit equivalent amounts of	
off-balance sheet exposures)	3,520
(Adjustment for prudent valuation adjustments and specific and general provisions	
which have reduced Tier 1 capital)	-1
(Adjustment for exposures excluded from the total exposure measure in accordance	
with point (c) of Article 429a(1) CRR)	
with point (j) of Article 429a(1) CRR)	
	-9,950
Total exposure measure	131,831
	Total assets as per published financial statements Adjustment for entities which are consolidated for accounting purposes but are outside the scope of prudential consolidation (Adjustment for securitised exposures that meet the operational requirements for the recognition of risk transference) (Adjustment for temporary exemption of exposures to central banks (if applicable)) (Adjustment for fiduciary assets recognised on the balance sheet pursuant to the applicable accounting framework but excluded from the total exposure measure in accordance with point (i) of Article 429a(1) CRR) Adjustment for regular-way purchases and sales of financial assets subject to trade date accounting Adjustment for eligible cash pooling transactions Adjustment for derivative financial instruments Adjustment for off-balance sheet items (ie conversion to credit equivalent amounts of off-balance sheet exposures) (Adjustment for prudent valuation adjustments and specific and general provisions which have reduced Tier 1 capital) (Adjustment for exposures excluded from the total exposure measure in accordance with point (c) of Article 429a(1) CRR) (Adjustment for exposures excluded from the total exposure measure in accordance with point (c) of Article 429a(1) CRR) (Adjustment for exposures excluded from the total exposure measure in accordance with point (c) of Article 429a(1) CRR) (Adjustment for exposures excluded from the total exposure measure in accordance with point (j) of Article 429a(1) CRR) (Adjustment for exposures excluded from the total exposure measure in accordance with point (j) of Article 429a(1) CRR)

	late EU LR2 - LRCom: Leverage ratio common disclosure	CRR leverage r	atio exposures
		а	b
-bala	nce sheet exposures (excluding derivatives and SFTs)	Dec 31, 2023	Dec 31, 2022
FDala	On-balance sheet items (excluding derivatives and SFTs) On-balance sheet items (excluding derivatives, SFTs, but including collateral)	137,549	125,393
	Gross-up for derivatives collateral provided, where deducted from the balance		120,000
	sheet assets pursuant to the applicable accounting framework		
	(Deductions of receivables assets for cash variation margin provided in derivatives		
	transactions)		
	(Adjustment for securities received under securities financing transactions that are		
	recognised as an asset)		
	(General credit risk adjustments to on-balance sheet items)	10 157	10.007
	(Asset amounts deducted in determining Tier 1 capital) Total on-balance sheet exposures (excluding derivatives and SFTs)	-10,157 127,392	-10,227 115,166
rivati	ve exposures	121,392	115,100
IIVac	Replacement cost associated with SA-CCR derivatives transactions (ie net of		
	eligible cash variation margin)		
	Derogation for derivatives: replacement costs contribution under the simplified		
J-8a	standardised approach	32	71
	Add-on amounts for potential future exposure associated with SA-CCR derivatives		
	transactions		
1-0-	Derogation for derivatives: Potential future exposure contribution under the simplified standardised approach	887	941
J-9a	Exposure determined under Original Exposure Method	001	941
J-9b			
	(Exempted CCP leg of client-cleared trade exposures) (SA-CCR)		
l-10a	(Exempted CCP leg of client-cleared trade exposures) (simplified standardised approach)		
J-10b	(Exempted CCP leg of client-cleared trade exposures) (Original Exposure Method)		
	Adjusted effective notional amount of written credit derivatives (Adjusted effective notional offsets and add-on deductions for written credit		
	derivatives)		
	Total derivatives exposures	920	1,012
curiti	es financing transaction (SFT) exposures		
	Gross SFT assets (with no recognition of netting), after adjustment for sales accounting transactions		
	(Netted amounts of cash payables and cash receivables of gross SFT assets)		
	Counterparty credit risk exposure for SFT assets		
	Derogation for SFTs: Counterparty credit risk exposure in accordance with Articles		
J-16a	429e(5) and 222 CRR		
	Agent transaction exposures		
J-17a	(Exempted CCP leg of client-cleared SFT exposure)		
	Total securities financing transaction exposures		
her o	ff-balance sheet exposures		
	Off-balance sheet exposures at gross notional amount	15,424	16,383
	(Adjustments for conversion to credit equivalent amounts)	-11,904	-13,630
	(General provisions deducted in determining Tier 1 capital and specific provisions		
	associated associated with off-balance sheet exposures) Off-balance sheet exposures	3,520	2,753
	d exposures	0,020	2,100
	(Exposures excluded from the total exposure measure in accordance with point (c)		
J-22a	of Article 429a(1) CRR)		
	(Exposures exempted in accordance with point (j) of Article 429a(1) CRR (on and off		
J-22b	balance sheet))		
	(Excluded exposures of public development banks (or units) - Public sector		

Temp	late EU LR2 - LRCom: Leverage ratio common disclosure	2	
			e ratio exposures
		a	b
		Dec 31, 2023	Dec 31, 2022
EU-22d	(Excluded exposures of public development banks (or units) - Promotional loans)		
E 11 00	(Excluded passing-through promotional loan exposures by non-public development		
	banks (or units))		
EU-22f	(Excluded guaranteed parts of exposures arising from export credits)		
EU-22g	(Excluded excess collateral deposited at triparty agents)		
EU-22h	(Excluded CSD related services of CSD/institutions in accordance with point (o) of Article 429a(1) CRR)		
	(Excluded CSD related services of designated institutions in accordance with point		
EU-22i	(p) of Article 429a(1) CRR)		
EU-22j	(Reduction of the exposure value of pre-financing or intermediate loans)		
EU-22k	(Total exempted exposures)		
	and total exposure measure	11 000	15 001
23 24	Tier 1 capital Total exposure measure	11,809 131,831	15,291 119,462
24 Leverag	· · ·	131,031	119,462
25	Leverage ratio (%)	8.96%	12.80%
	Leverage ratio (excluding the impact of the exemption of public sector investments		
EU-25	and promotional loans) (%)	8.96%	12.80%
	Leverage ratio (excluding the impact of any applicable temporary exemption of		
25a	central bank reserves) (%)	8.96%	12.80%
26	Regulatory minimum leverage ratio requirement (%)	3.00%	3.00%
	Additional own funds requirements to address the risk of excessive leverage (%)	0.00%	0.00%
	of which: to be made up of CET1 capital	0.00%	0.00%
		0.000/	0.000/
27 511-27a	Leverage ratio buffer requirement (%)	0.00%	0.00%
EU-27a	Overall leverage ratio requirement (%)	0.00% 3.00%	0.00% 3.00%
EU-27a Choice (Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures		
EU-27a Choice EU-27b	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures	3.00%	3.00%
EU-27a Choice EU-27b	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting	3.00%	3.00%
EU-27a Choice EU-27b Disclosu	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash	3.00%	3.00%
EU-27a Choice EU-27b	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable	3.00%	3.00%
EU-27a Choice EU-27b Disclosu	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting	3.00%	3.00%
EU-27a Choice EU-27b Disclosu 28	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash	3.00%	3.00%
EU-27a Choice EU-27b Disclosu	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable	3.00%	3.00%
EU-27a Choice EU-27b Disclosu 28	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary	3.00%	3.00%
EU-27a Choice EU-27b Disclosu 28	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable	3.00%	3.00%
EU-27a Choice EU-27b Disclosu 28	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of	3.00%	3.00%
EU-27a Choice EU-27b Disclosu 28 29	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of	3.00% transitional	3.00% transitional
EU-27a Choice EU-27b Disclosu 28 29	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of	3.00% transitional	3.00% transitional
EU-27a Choice (EU-27b Disclosu 28 29 30	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables)	3.00% transitional 131,831	3.00% transitional
EU-27a Choice EU-27b Disclosu 28 29	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables)	3.00% transitional	3.00% transitional
EU-27a Choice (EU-27b Disclosu 28 29 30	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (including the impact of any applicable temporary exemption of	3.00% transitional 131,831	3.00% transitional
EU-27a Choice (EU-27b Disclosu 28 29 30	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets	3.00% transitional 131,831	3.00% transitional
EU-27a Choice (EU-27b Disclosu 28 29 30	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of	3.00% transitional 131,831	3.00% transitional
EU-27a Choice e EU-27b Disclosu 28 29 30 30a	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets	3.00% transitional 131,831 131,831	3.00% transitional 119,462 119,462
EU-27a Choice e EU-27b Disclosu 28 29 30 30a	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables)	3.00% transitional 131,831 131,831	3.00% transitional 119,462 119,462
EU-27a Choice e EU-27b Disclosu 28 29 30 30a	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of associated cash payables and cash receivables) Leverage ratio (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of	3.00% transitional 131,831 131,831 8.96%	3.00% transitional
EU-27a Choice e EU-27b Disclosu 28 29 30 30a	Overall leverage ratio requirement (%) on transitional arrangements and relevant exposures Choice on transitional arrangements for the definition of the capital measure are of mean values Mean of daily values of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivable Quarter-end value of gross SFT assets, after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables Total exposure measure (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Total exposure measure (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (including the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of associated cash payables and cash receivables) Leverage ratio (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets (after adjustment for sale accounting transactions and netted of amounts of associated cash payables and cash receivables) Leverage ratio (excluding the impact of any applicable temporary exemption of central bank reserves) incorporating mean values from row 28 of gross SFT assets	3.00% transitional 131,831 131,831	3.00% transitional 119,462 119,462

Template EU LR3 - LRSpl: Split-up of on balance sheet exposures (excluding derivatives, SFTs and exempted exposures)

		CRR leverage ratio exposures
	Total on-balance sheet exposures (excluding derivatives, SFTs, and exempted	
EU-1	exposures), of which:	137,549
EU-2	Trading book exposures	
EU-3	Banking book exposures, of which:	137,549
EU-4	Covered bonds	506
EU-5	Exposures treated as sovereigns	29,652
	Exposures to regional governments, MDB, international organisations and PSE, not	
EU-6	treated as sovereigns	
EU-7	Institutions	4,850
EU-8	Secured by mortgages of immovable properties	
EU-9	Retail exposures	63,276
EU-10	Corporates	6,913
EU-11	Exposures in default	567
EU-12	Other exposures (eg equity, securitisations, and other non-credit obligation assets)	31,785

3.7 Scopes of Consolidation

Template EU LI1 - Differences between the accounting scope and the scope of prudential consolidation and mapping of financial statement categories with regulatory risk categories

		a	b	c c	d	e	f	
		ā				e rrying values of i		g
		Carrying values as reported in published	Carrying values under scope of	Subject to the		Subject to the		Not subject to own funds requirements or subject to
		financial statements	prudential consolidation	credit risk framework	the CCR framework	securitisation	market risk framework	deduction from own funds
	Breakdown by asset classes according to the balance sheet in the published financial statements			in all offering				
4	Cash and balances with central	01 070	01 070	01 070				
1	banks Treasury bills chargeable at	21,973	21,973	21,973				
2	central banks, etc.	7,267	7,267	7,267				
3	Loans to credit institutions	4,620	4,620	4,620				
4	Loans to the public Bonds and other	86,108	86,108	69,145		16,963		
5	interest-bearing securities	506	506	506				
6	Other shares and participations	345	345	345				
7	Intangible assets	12,050	12,050	1,704				-10,346
8	Tangible assets	1,228	1,228	1,228				
9	Deferred tax assets	282	282	257				-25
10	Other assets Prepaid expenses and accrued	2,702	2,702	2,118	584			
11	income	845	845	845				
12	Total assets	137,928	137,928	110,009	584	16,963	0	-10,371
	Breakdown by liability classes according to the balance sheet in the published financial statements							
1	Liabilities to credit institutions	1,636	1,636					1,636
2	Deposits from the public	97,096	97,096					97,096
3	Debt securities in issue	651	651					651
4	Deferred tax liabilities	5	5					5
5	Other liabilities Accrued expenses and prepaid	11,926	11,926		268			11,658
6	income	3,618	3,618					3,618
7	Provisions	128	128					128
8 9	Subordinated liabilities Total liabilities	751 115,810	751 115,810	0	751 1,019	0	0	751 115,543

Template EU LI2 - Main sources of differences between regulatory exposure amounts and carrying values in financial statements

		а	b	с	d	е
				ltems sul	bject to	
		Total	Credit risk framework	Securitisation framework	CCR framework	Market risk framework
	Assets carrying value amount under the scope of prudential					
1	consolidation (as per template LI1) Liabilities carrying value amount under the scope of prudential	137,928	110,009	16,963	584	
2	consolidation (as per template LI1) Total net amount under the scope	115,810			268	
3	of prudential consolidation	137,928	110,009	16,963	584	
4	Off-balance-sheet amounts	15,317	15,317			
5	Differences in valuations Differences due to different netting rules, other than those already					
6	included in row 2 Differences due to consideration of					
7	provisions Differences due to the use of credit					
8	risk mitigation techniques (CRMs) Differences due to credit					
9	conversion factors	-11,724	-11,724			
10	Differences due to Securitisation with risk transfer					
11	Other differences					
12	Exposure amounts considered for regulatory purposes	141,521	113,602	16,963	584	

Template EU LI3 - Outline of the differences in the scopes of consolidation (entity by entity)

(entity by entit	cy)						
a	b	С	d	e	f	g	h
			Method	of prudential co			
	Method of accounting	Full	Droportional		Neither consolidated nor		Description of the
Name of the entity			Proportional consolidation	Equity method		Deducted	Description of the entity
	Full consolidation	Х					Other type of entity
Klarna Australia							Financial institution
Holding Pty Ltd	Full consolidation	Х					(other)
Klarna Australia Pty							Financial institution
Ltd	Full consolidation	Х					(other)
	Full consolidation	Х					Other type of entity
Klarna B.V.	Full consolidation	Х					Other type of entity
Klarna Bank AB (publ)	Full consolidation	Х					Credit Institution
Klarna Belgium Klarna Canada	Full consolidation	X					Other type of entity
Limited	Full consolidation	Х					Other type of entity
Klarna Commercial							
Consulting (Shanghai)	Full consolidation	Х					Other type of entity
Co., Ltd. Klarna Financial	Full consolidation	~					Financial institution
Services UK Ltd	Full consolidation	Х					(other)
Klarna Germany							Financial institution
Holding GmbH	Full consolidation	Х					(other)
Klarna Glazing II LLC	Full consolidation	X					Other type of entity Financial institution
Klarna Holding AB	Full consolidation	Х					(other) Financial institution
Klarna Inc	Full consolidation	Х					(other)
Klarna Italy S.r.l.	Full consolidation	Х					Other type of entity
							Financial institution
Klarna Japan KK	Full consolidation	Х					(other)
Klarna MAS AB	Full consolidation	Х					Other type of entity
							Financial institution
Klarna Midco AB Klarna New Zealand	Full consolidation	X					(other) Financial institution
Limited	Full consolidation	Х					(other)
Klarna Norge AS	Full consolidation	X					Other type of entity
Klarna OY	Full consolidation	X					Other type of entity
Klarna Payments, S.A.		~					other type of entity
de C.V	Full consolidation	Х					Other type of entity
Klarna Poland sp. z							
0.0.	Full consolidation	Х					Other type of entity
Klarna Securities AB	Full concelled ation	V					Financial institution (other)
	Full consolidation	X					
Klarna Spain S.L	Full consolidation	X					Other type of entity
Klarna UK Limited	Full consolidation	X					Other type of entity Financial institution
Larkan AB (publ)	Full consolidation	Х					(other)
							Financial institution
Larkan Holding AB	Full consolidation	Х					(other)
							Financial institution
Larkan III AB	Full consolidation	Х					(other)

Template EU LI3 - Outline of the differences in the scopes of consolidation (entity by entity)

a	b	с	d	е	f	g	h
			Method	of prudential con			
	Method of				Neither		- • •
Nows of the outitur	accounting	Full	Proportional		consolidated nor	Deducted	Description of the
Name of the entity	consolidation	consolidation	consolidation	Equity method	deducted	Deducted	entity Financial institution
Larkan IV AB	Full consolidation	X					(other) Financial institution
Larkan IX AB	Full consolidation	X					(other) Financial institution
Larkan V AB	Full consolidation	X					(other) Financial institution
Larkan VI AB	Full consolidation	X					(other) Financial institution
Larkan VII AB	Full consolidation	X					(other) Financial institution
Larkan VIII AB	Full consolidation	X					(other) Financial institution
Larkan X AB	Full consolidation	X					(other) Financial institution
Larkan XI AB PriceRunner	Full consolidation	X					(other)
Computer Technology Co.,Ltd PriceRunner Denmark	Full consolidation	X					Other type of entity
ApS	Full consolidation	х					Other type of entity
PriceRunner GmbH	Full consolidation	х					Other type of entity
Pricerunner Group	Full consolidation	X					Other type of entity Financial institution
PriceRunner Group AE PriceRunner Holding	3 Full consolidation	Х					(other) Financial institution
AB PriceRunner	Full consolidation	X					(other)
International AB	Full consolidation	Х					Other type of entity
PriceRunner Ltd PriceRunner Sweden	Full consolidation	Х					Other type of entity
AB	Full consolidation	Х					Other type of entity
Prisguiden AS	Full consolidation	X					Other type of entity Financial institution
Sofort GmbH	Full consolidation	X					(other) Financial institution
Stocard GmbH	Full consolidation	Х					(other)
Stocard Pty Ltd	Full consolidation	X					Other type of entity
Stocard UK Limited	Full consolidation	Х					Other type of entity

4. Credit risk

Credit risk, defined as the risk of financial loss due to a counterparty failing to meet its contractual obligations or concentrations in exposure. Klarna is mainly exposed to credit risk from four sources:

- Lending to consumers who choose to buy using Klarna's payment methods. This is the most significant source of credit risk for Klarna.
- Exposure to distribution partners and merchants that Klarna partners with and processes payments for. These exposures are primarily off-balance sheet in the form of contingent liabilities. If a partner closes down or becomes insolvent, there is a risk that Klarna will potentially be unable to offset any subsequent returns from consumers against payments due from the partner to Klarna. On-balance exposures mainly consist of merchant trade receivables.
- Exposure towards third party payment service providers who acquire and issue payments on Klarna's behalf.
- Exposure to credit institutions, governments and municipalities. This includes investments for the liquidity portfolio and derivative and repurchase agreements entered into to manage financial risk.

A key aspect of Klarna's credit risk is the quick turnover of the loan portfolio and that it primarily consists of short term and well diversified consumer credits with a small average loan size.

4.1 Credit risk management

Klarna has a robust approach to credit risk management. It is founded in the three lines of defense model (see section 2.2) and supported by internal policies, instructions, and routines. Klarna's credit risk appetite and associated limits are decided by the Board and cover aspects such as acceptable loss levels, the composition of the credit portfolio, its diversification, and concentration. The Board's credit risk appetite limits set the outer limits within which the organization must operate. The limits are translated into more granular operational limits used in Klarna's underwriting. Risk Control, within the second line of defense, is responsible for the continuous independent monitoring and reporting of the Board's credit risk appetite limits and for the escalation of breaches.

Consumer credit risk management

In order to mitigate the credit risk from individual consumers, Klarna has established credit risk management processes. Klarna uses proprietary scoring models to perform credit assessments and monitors consumers repayment performances as well as expected losses continuously. In addition to the scoring models, manual and automated processes are in place to detect potential fraudulent behavior and credit abuse. A limit-framework is set towards the risk appetite for respective products and commercial regions. With the short average credit duration, changes in the underwriting strategies are implemented swiftly and effectively whenever lending conditions change contributing to resilience in difficult macroeconomic environments.

Klarna's reporting of consumer credit risks follows established processes and escalation routines covering relevant metrics focusing on individual, cohort and portfolio level. Decision processes follow a clear governance and committee structure. Management and the Board also receive regular reporting on credit risk.

Partner counterparty risk management

Klarna works proactively with tracking, controlling, and mitigating partner (merchants and other distribution partners) credit risks including by providing longer payment delays on settlement payments towards merchants. This is done via contractual agreements, guarantees, actively withholding settlements, or by entering into insurance programs. Klarna has a Partner Counterparty Risk function that, among other tasks, assesses merchants' credit worthiness before they are onboarded, and periodically throughout the life of the partnership. The financial status of Klarna's largest merchant credit risks is also tracked on an individual basis. Partner counterparty risk assessments

are based on a combination of qualitative and quantitative factors that are considered, weighted, and calculated using an internal risk classification model. If a partner's credit risk is deemed outside the risk appetite, counter measures are taken to ensure that cooperation can continue under modified and acceptable terms.

Other credit risk management

Klarna manages exposures towards third party payment service providers, credit institutions, governments, and municipalities by selecting high quality counterparties, setting exposure limits based on counterparty credit risk assessments, and individual limits for particular counterparties.

Template EU CR3 – CRM techniques overview: Disclosure of the use of credit risk mitigation techniques

techniques		Unsecured carrying amount	Secured carrying amount	Of which secured by collateral	Of which secured by financial guarantees	Of which secured by credit derivatives
		а	b	С	d	e
1	Loans and advances	110,867	2,241		2,241	
2	Debt securities	7,774	0	0	0	
3	Total Of which non-performing	118,641	2,241	0	2,241	
4	exposures	601	0	0	0	
EU-5	Of which defaulted	601				

Tei	emplate EU CR4 – standardised approach – Credit risk exposure and CRM effects												
		Exposures before											
		CRI	M	Exposures post CC	CF and post CRM	RWAs and F	RWAs density						
		On-balance-shee O	Off-balance-shee	On-balance-shee O	Off-balance-shee								
		t exposures	t exposures	t exposures	t exposures	RWAs	RWAs density (%)						
	Exposure classes	а	b	с	d	е	f						
	Central governments or												
1	central banks	22,927		23,192		(0.00%						
	Regional government or local												
2	authorities	2,683		2,683		(0.00%						
3	Public sector entities	1,163		1,163		(0.00%						
	Multilateral development												
4	banks	1,777		1,777		(0.00%						
5	International organisations	1,102		1,102		(0.00%						
6	Institutions	4,850	2,272	4,586	454	1,008	3 20.00%						
7	Corporates	6,913	12,382	6,913	2,476	9,149	9 97.43%						
8	Retail	63,276	662	63,276	662	47,953	3 75.00%						
	Secured by mortgages on												
9	immovable property												
10	Exposures in default	567	0	567	0	620	0 109.45%						
44	Exposures associated with												
11	particularly high risk												
12	Covered bonds	506		506		5	1 10.00%						
	Institutions and corporates												
40	with a short-term credit												
13	assessment												
14	Collective investment												
14	undertakings –	o / =		o / =			• • • • • • • • •						
15	Equity	345		345		742							
16	Other items	4,395		4,395		4,780							
17	TOTAL	110,505	15,317	110,505	3,593	64,304	4 56.36%						

R	emplate EU CR	5 - sta	anda	rdised	appro	ach												
	-								Risk wei	ight								Of which
		0%	2%	4%	10%	20%	35%	50%	70%	75%	100%	150%	250%	370%	1250%	Others	Total	unrated
	Exposure classes	а	b	с	d	е	f	g	h	i	j	k		m	n	ο	р	q
	Central																-	
	governments or																	
1	central banks	23,192															23,192	
	Regional																	
	government or local																	
2	authorities	2,683															2,683	
	Public sector																	
3		1,163															1,163	
	Multilateral																	
4	development banks	1,777															1,777	
-	International	1 100															1 100	
5	organisations	1,102				E 010											1,102	
6	Institutions	0	157			5,910					0.000						5,910	0.440
7	Corporates Retail exposures		157							63,938	9,283						9,440 63,938	9,440
8	Exposures secured									03,930							03,930	63,938
	by mortgages on																	
۹	immovable property																0	
	Exposures in default										460	107					567	567
10	Exposures										400	101					001	507
	associated with																	
11	particularly high risk																0	
	Covered bonds				506												506	
	Exposures to																	
	institutions and																	
	corporates with a																	
	short-term credit																	
13	assessment																0	
	Units or shares in																	
	collective																	
	investment																	
	undertakings																0	
	Equity exposures										81		265				345	345
	Other items	0									4,139		257				4,395	4,395
17	TOTAL	29,916	157		506	5,910				63,938	13,962	107	521				115,017	78,686

4.2 Credit risk exposures and capital need

4.2.1 Regulatory capital requirement for credit risk

The Pillar 1 minimum capital requirement for credit risk is based on the standardised approach according to prudential requirements as defined in CRR.

The credit risk of derivative transactions was calculated using the Original Exposure Method (OEM) as per articles 273a and 282 of the CRR. As of December 2022, Klarna adopted the Simplified Standardized Approach to Counterparty Credit Risk (SSA-CCR) due to the continuing growth of its derivative portfolio in which the threshold set in article 273a(2)(b) was exceeded.

Credit default risk is included in the Pillar 1 capital requirement. As a part of ICLAAP, Klarna uses internal Pillar 2 capital models for credit risk which take into account historical and stressed credit losses, exposures, internal metrics, quantitative and qualitative factors, risk mitigations and external benchmarks as deemed appropriate. The outcome of these methods is used to validate that the level of capital held under Pillar 1 is sufficient.

Concentration risk arises when exposures are less than perfectly diversified over obligors, industry sectors, geographic markets or other risk drivers, and the resulting correlation of obligor behavior creates an increased risk of worst case losses. As this risk is not reflected in Pillar 1 capital requirements, Klarna sets aside additional capital for this under Pillar 2.

4.3 Securitization

Klarna entered into its inaugural significant risk transfer (SRT) transaction in June, 2022 and multiple further SRT transactions during 2023. The transaction allows Klarna to strategically and effectively manage its credit risk. The SRT transactions contribute to sound risk management by reducing the credit risk exposure on the underlying exposures.

Klarna acts as the originator in the transactions, whereby a selected portfolio of loans is securitized into a junior, mezzanine and senior tranche structure. In the securitization structures, Klarna retains the senior and junior tranches while a funded credit protection is acquired on the mezzanine tranche in the form of a financial guarantee.

The financial guarantee is granted from a Securitisation special purpose entity (SSPE) that takes on the associated credit risk, but not legal ownership of the loans. Klarna makes periodic premium and risk transfer protection payments to the SSPE that issues credit linked notes to third parties.

The structures are treated as a synthetic securitization exposure in the banking book, in accordance with article 245 of the CRR. Under a synthetic securitisation is no sale or transfer of the underlying assets, but rather a transfer of economic risk, resulting in the loans remaining on Klarna's balance sheet.

The securitizations qualify as simple, transparent and standardized (STS) securitizations as per the securitisation regulation, and are calculated according to the standardized approach for capital adequacy purposes, in accordance with articles 261 and 262 of the CRR.

The securitizations achieve SRT under the relevant regulations (Regulation (EU) No 575/2013 ("CRR") and Regulation (EU) No 2017/2402 ("SR")). Klarna has an internal significant risk transfer policy which establishes principles for the effective and robust assessment, monitoring and management of significant risk transfer transactions throughout the Klarna Holding AB (publ) Consolidated. The policy ensures Klarna remains compliant with regulatory requirements on SRT for both traditional and synthetic securitizations for capital adequacy purposes.

I	emplate EU-SEC	1 - Se	curiti	satio	n exp	oosure	s in the	non-tra	ading boo	k							
		а	b		с	d	е	f	g	h	i	j	k	I	m	n	o
				In	stitutio	n acts as	originator				Institution a	cts as spoi	nsor	I	nstitution ad	cts as invest	or
			Tra	aditiona	al		Synt	hetic	Sub-total	Trac	ditional		Sub-total	Trac	ditional		Sub-total
		ST	S		Non-	STS											
								of which									
								SRT		STS	Non-STS	Syntheti	c	STS	Non-STS	Synthetic	
1	Total exposures						14,796	14,796	14,796								
2	Retail (total)						14,796	14,796	14,796								
_	residential																
3	mortgage																
4																	
_	other retail						11700	11 700	14 700								
5	exposures						14,796	14,796	14,796								
6	re-securitisation																
7	Wholesale (total)																
0	loans to																
8	corporates commercial																
9	mortgage																
Ŭ	lease and																
10																	
11	other wholesale																
12	re-securitisation																

• . •

		а	b	С	d	е	f	g	h	i	j	k		m	n	ο	EU-p	EU-q
							Expos	sure value		ulatory								
		Expos	ure values	s (by RW ba	ands/dedu	uctions) 1250%		appr SEC-ERB	oach)	1250%	RWE/	(by regul SEC-ERB		oroach) 1250%	Ca	apital cha SEC-ERB		cap 1250%
		•••			>100% to			A		RW/		A		RW/		A		RW/
		≤20% RW		>50% to / 100% RW		deductio ns	SEC-IRB		SEC-SA		SEC-IRB	(includin g IAA)	SEC-SA		SEC-IRB	(includin g IAA)		deductio ns
1 	Total exposures					115		5 (AA)	14,796	110	~	6 1/1/1	1,446	115	~	6 (A.A.)	338	115
)	Traditional transactions								,				,					
}	Securitisation																	
	Retail																	
	Of which STS																	
	Wholesale																	
	Of which STS																	
	Re-securitisation																	
	Synthetic transactions								14,796				1,446				338	
0	Securitisation								14,796				1,446				338	
1	Retail underlying								14,796				1,446				338	
2	Wholesale																	
3	Re-securitisation																	

Те	mplate EU-SEC5	- Exposures securitised by the institutio	n - Exposures	in default and specific credi	t risk adjustments
			а	b	c
			Exposures secur	itised by the institution - Institution acts as	originator or as sponsor
			Total outst	anding nominal amount	Total amount of specific credit risk
				Of which exposures in default	adjustments made during the period
1	Total exposures		17,036	54	
2	Retail (total)		17,036	54	
3	residential mortgage				
4	credit card				
5	other retail exposures				
6	re-securitisation				
7	Wholesale (total)				
8	loans to corporates				
9	commercial mortgage				
10	lease and receivables				
11	other wholesale				
12	re-securitisation				

4.4 Product breakdown

Klarna's consumer credit portfolio is characterized by fast growth and issuance of loans with short average duration. A large share of the assets are originated and repaid intra-month and thus do not appear on the balance sheet in a month on month comparison. As a consequence credit risk is to a large extent incurred by new origination. This, combined with the ability to adjust underwriting criteria, gives Klarna control over both the credit quality and the size of the balance sheet.

Pay Later consists of four alternatives depending on market preferences, usually the consumer can choose to pay within 30 days without interest but payment terms can be longer.

Financing is for the consumer who wants to pay over time in installments. It is a fixed part payment or flexible where the customer at his own pace determines how much is to be paid each month (though with a fixed minimum amount).

Prepayment options are for the consumers who want to pay for the goods directly at point of purchase. These are not consumer credit products but can carry short term credit risk due to the time lag between purchase initiation and settlement.

4.5 Credit concentration and geographical breakdown

Klarna's consumer credit portfolio is geographically diversified in more than 22 countries as of year-end 2023. Germany, Sweden and the UK combined constitute more than 60% of the portfolio. Within Klarna the countries are further grouped into regions such as Nordics (Sweden, Norway, Finland, Denmark), DACH (Germany, Austria, Switzerland), US, UK and and others.

Large exposures towards single counterparties are monitored closely by the relevant business units. These arise mainly from financial counterparties for liquidity and risk management purposes (see Section 4.7) and transactions with third party payment service providers who acquire payments on Klarna's behalf. Concentrations towards large counterparties, geographical locations and industries are monitored closely and included in the internally assessed capital need as described in section 4.2.1.

4.6 Past due exposures, provisions and credit losses

Consumer credit losses are driven by different factors and the main aspects can be divided into:

- Consumers are unable to meet their obligations as a result of personal financial difficulties.
- Consumers who never intended to meet their obligations (1st party fraud).
- Identity theft and fraud which are managed alongside credit losses and are an everyday consequence of digital lending.

As stated before, Klarna has control of the credit quality by underwriting every transaction in real-time using proprietary scoring models that naturally adapt to a deterioration in credit quality in the client base.

Provisions

While it is never possible to foresee the exact loss level in advance, a credit institution can forecast loss rates with a reasonable level of confidence. These loss rates are referred to as Expected Credit Losses (ECL) and are generally seen as the cost equivalent for doing business and are widely used as a means for provisioning for credit losses.

Klarna calculates & holds provisions to cover for expected credit losses (ECL) in line with the IFRS 9 framework for loans to the public, loans to credit institutions, financial guarantees, and commitments and groups its financial assets and off-balance sheet items into stages within the scope of the IFRS 9 impairment requirements.

The ECL allowance is based on either the 12 months' expected credit loss (12m ECL) or on the lifetime expected credit loss (lifetime ECL) of an exposure. The ECL allowance is based on the latter if there has been a significant increase in credit risk since initial recognition.

Lifetime ECL and 12m ECL are calculated on a collective basis. When calculating ECL on a collective basis, the ECL components are calculated based on segmentation based on homogeneous risk characteristics.

The probability of default (PD) component is segmented by geographical region, instrument type, and days since origination. The loss given default (LGD) component is dependent on geographical region, retailer type, days past due, and, in some cases, recoveries from the sale of non-performing portfolios. These PD and LGD estimates are obtained for each of the segment permutations, which is used to calculate the ECL on a collective basis. Since collateral is not held as security, it is not part of the ECL calculations.

An exposure is considered in default when the asset has been 90 days or more past due without any payments, has entered debt collection, or is classified as fraudulent. Whether the default criteria are met is determined by analyzing historical payment patterns and assessing whether there is no realistic expectation of recovery.

The tables below display performing and non-performing exposures measured at amortized cost and allocated to stages according to IFRS9, for year-end 2023. Stage 3 balances are mainly built up by the consumer credit portfolio. Simplified Approach balances are built up by on-balance merchant counterparty credit risk portfolio. Klarna measures the consumer credit NPL (non-performing loan) rate as a key metric and tracks development towards the internal management and Board limit. During 2023 Klarna continued to strengthen the controls to improve the NPL ratio given the strong focus on expansion after a period of stringent consumer lending during the Covid pandemic in 2020.

Credit losses

Klarna's business model, with short average maturity and high credit turnover, results in relatively low loan losses in comparison to the total lending volume over the full financial year. Credit losses as a percentage of total gross merchandise volume decreased across all major markets in 2023

		а	b	с	d	e	f	g	h	i	j	k	I
						Gross	carrying am	ount/nomir	al amount				
			Performing ex	posures				Non	-performing	exposures			
						Unlikely to pay							
			Not past due	Deat due > 20		that are not past due or are past			Past due	Past due	Past due	Deat due - 7	Ofwhich
				Past due > 30 days ≤ 90 days		due or are past due ≤ 90 days			> i year ≤ 2 years	> 2 years ≤ 5 years	> 5 years ≤ / years	years	Of which defaulted
	Cash balances at central												
	banks and other demand												
	deposits	24,671	24,671										
0	Loans and advances	90,078	87,074	3,003	1,857	544	1,034	158	44	77	1		1,857
0	Central banks												
80	General governments												
10	Credit institutions	1,929	1,929										
50	Other-financial corporations	4,250	4,244	5	2	0	1	0	0	0			2
50	Non-financial corporations	1,484	1,210	274	347	184	55	58	24	26	0		347
70	Of which SMEs	247	220	27	52	33	4	8	3	4	0		52
30	Households	82,415	79,691	2,724	1,508	360	978	99	20	51	0		1,508
90	Debt securities	7,774	7,774										
00	Central banks												
10	General governments	2,982	2,982										
20	Credit institutions	4,792	4,792										
30	Other-financial corporations												
40	Non-financial corporations												
50	Off-balance-sheet exposures	15,423			0								0
60	Central banks												
70	General governments												
180	Credit institutions	2,274											
90	Other-financial corporations	861											
200	Non-financial corporations	11,612			0								0
210	Households	677											
220	Total	137,946	119,519	3,003	1,858	544	1,034	158	44	77	1	0	1,858

Template EU CQ3: Credit quality of performing and non-performing exposures by past due days

Iel	iplate EU CQ4: Quality of	non-periorming	exposures by g	geography				
		а	b Gross carrying/nomi Of which non-per		d Of which subject to impairment	e Accumulated impairment	f Provisions on off-balance-sheet commitments and financial guarantees given	g Accumulated negative changes in fair value due to credit risk on non-performing exposures
10	On-balance-sheet exposures	99,709	1,857	1,857	99,709	-3,498		exposures
20	Germany	30,189	670	670	30,189	-734		
30	United States	21,160	407	407	21,160	-1,351		
40	Sweden	13,565	101	101	13,565	-152		
50	United Kingdom	12,010	186	186	12,010	-497	,	
60	Norway	3,712	107	107	3,712	-59		
70	Other Countries	19,073	386	386	19,073	-705		
80	Off-balance-sheet exposures	15,424	0	0			-107	
90	Germany	4,176	0	0			-50	
100	United States	2,698	0	0			-20	
110	Sweden	2,413	0	0			-19	
120	United Kingdom	1,292	0	0			-7	
130	Norway	507	0	0			-1	
140	Other Countries	4,337	0	0			-10	
150	Total	115,132	1,857	1,857	99,709	-3,498	-107	,

Template EU CQ4: Quality of non-performing exposures by geography

Template EU CQ5: Credit quality of loans and advances to non-financial corporations by industry

ma	ustry						
		а	b	с	d	е	f
			Gross carry	ying amount			
			Of which no	n-performing	Of which loans and advances subject to impairment		Accumulated negative changes in fair value due to credit risk on
				Of which defaulted		Accumulated impairment	non-performing
	Agriculture, forestry and			deraulted		impairment	exposures
10	fishing	1	0	0	1	0	
20	Mining and quarrying	0	0	0	0	0	
30	Manufacturing Electricity, gas, steam and air	2	0	0	2	0	
40	conditioning supply	0	0	0	0	0	
50	Water supply	0	0	0	0	0	
60	Construction	7	1	1	7	-1	
70	Wholesale and retail trade	1,537	332	332	1,537	-319	
80	Transport and storage Accommodation and food	2	0	0	2	0	
90	service activities Information and	0	0	0	0	0	
100	communication Financial and insurance	17	1	1	17	-5	
110	activities	1	0	0	1	0	
120	Real estate activities Professional, scientific and	2	0	0	2	0	
130	technical activities Administrative and support	5	0	0	5	0	
140	service activities Public administration and defense, compulsory social	227	8	8	227	-12	
150	security	1	0	0	1	0	
160	Education Human health services and	3	0	0	3	-1	
170	social work activities Arts, entertainment and	2	0	0	2	0	
180	recreation	11	3	3	11	-3	
190	Other services	13	1	1	13	-7	
200	Total	1,831	347	347	1,831	-349	

Te	mplate EU C	ski: Per	Torming	and non		rning ex		s anu r	elated p							
		а	b	С	d	е	f	g	h	i	j	k	I	m	n	0
			Gross ca	arrying amou	ınt/nomin	al amount			value d	ue to credi ¹	t risk and p Non-pei accum	rforming exp nulated impa	posures – airment,		financial g rece	
									orming expo			ted negative				
		_						accumu	lated impair		fair value	e due to creo				On
		Per	forming expo Of which stage 1	osures Of which stage 2	Non-p	erforming ex Of which stage 2	osures Of which stage 3		provisions Of which stage 1	Of which stage 2		provisions Of which stage 2	Of which stage 3	write-off	performin g	ming
	Cash balance	S	stage i	Stage 2		stage 2	Stage S		stage i	stage z		stage z	stage 3	_	exposures	exposures
	at central bank															
	and othe	r														
	demand															
5	deposits	24,671	24,671					0	0						0	
10	Loans and advances	d 90,078	83,677	6,401	1,857		1,857	-2,242	-1,273	-969	-1,256		-1,256	0	2,241	0
10 20		90,076	03,011	0,401	1,007		1,001	-2,242	-1,213	-909	-1,200		-1,200	U	∠,∠41	U
20	Central banks General															
30	governments															
	Credit															
40	institutions	1,929	1,927	3				-7	-7	0				0	0	
50	Other financio		4.000	44	0		0	7	0	-				0	0	0
50	corporations Non-financial	4,250	4,239	11	2		2	-7	-2	-5	-1		-1	0	0	0
60	corporations	1,484	257	1,226	347		347	-10	0	-10	-339		-339	0	0	0
70	Of which SMEs	247	154	92	52		52	-3	0	-3	-37		-37	0	0	0
80	Households	82,415	77,254	5,161	1,508		1,508	-2,217	-1,264	-954	-916		-916	0	2,241	0
90	Debt securities	7,774	7,774	-,	.,2		.,	0	0					0	0	-
100		.,	.,					-	-					-	-	
	General															
110	governments	2,982	2,982					0	0					0	0	
	Credit	_														
120	institutions	4,792	4,792					0	0					0	0	
130	Other financic corporations	וג														
,00	Non-financial															
140	corporations															

Template EU CR1: Performing and non-performing exposures and related provisions.

150	Off-balance-she et exposures	15,423	15,414	9	0		0	-107	-102	-5	0		о			
160	Central banks															
	General															
170	governments															
	Credit															
180	institutions	2,274	2,274					-1	-1							
	Other financial															
190	corporations	861	861					-3	-3							
	Non-financial															
200	corporations	11,612	11,603	9	0		0	-88	-83	-5	0		0			
210	Households	677	677					-15	-15							
220	Total	137,946	131,536	6,410	1,858	0	1,858	-2,349	-1,375	-974	-1,256	0	-1,256	0	2,241	0

Template EU CR1-A: Maturity of exposures

а	b	С	d	e	f
		Net expos	ure value		
		> 1 year <= 5		No stated	
On demand	<= 1 year	years	> 5 years	maturity	Total
9,913	75,769	2,592	163		88,437
	3,952	3,822			7,774
9,913	79,721	6,414	163		96,211
	a On demand 9,913	a b On demand <= 1 year 9,913 75,769 3,952	a b c Net expose > 1 year <= 5	a b c d Net exposure value > 1 year <= 5	a b c d e Net exposure value > 1 year <= 5

Template EU CR2: Changes in the stock of non-performing loans and advances a Gross carrying amount 10 Initial stock of non-performing loans and advances 20 Inflows to non-performing portfolios 2,189 20 Outflows from non-performing portfolios 7,642 30 Outflows due to write-offs -2,667 40 Outflows due to write-offs -5,308 50 Outflow due to other situations 1 60 Final stock of non-performing loans and advances 1,857

		а	b	с	d	е	f	g h
							ed impairment,	Collateral received and financial
		Gross carrying am			s with forbearance		ative changes in fair	guarantees received on forborne
				asures		value due to cred	it risk and provisions	exposures
			N	on-performing fork	oorne			Of which collateral and financial
								guarantees
								received on
								non-performing
						On performing		exposures with
		Performing		Of which	or	forborne	forborne	forbearance
	Cash balances at central	forborne		defaulted	Of which impaired	exposures	exposures	measures
	banks and other demand							
5	deposits							
10	Loans and advances	51	120	120	120	-18	-58	
20	Central banks							
30	General governments							
40	Credit institutions							
50	Other financial corporations							
60	Non-financial corporations							
70	Households	51	120	120	120	-18	-58	
80	Debt Securities							
90	Loan commitments given							
100	Total	51	120	120	120	-18	-58	

Template EU CQ1: Credit quality of forborne exposures

4.7 Other sources of credit risk

Klarna has credit risk arising from investments in debt securities held for liquidity management purposes. Credit risk in the liquidity portfolio is managed by ensuring the level of securities held is in relation to the business need and by taking into account the creditworthiness of the counterparty. The Group controls the exposure by setting limits on the type of issuers whose securities can be purchased and the credit rating of those issuers. These limits are applied by the Treasury Function on an ongoing basis in managing the liquidity portfolio and independently controlled by Risk Control.

The risk of securities in the liquidity portfolio is mitigated by only investing in instruments issued by central banks, supranationals, governments, municipalities, and covered bonds. A limit framework is in place, with limits based on credit rating for both single name and issuer type exposure, in order to maintain high overall credit quality and ensure an appropriate level of diversification. As at end December 2023 the entire liquidity portfolio was eligible for inclusion in the Liquidity Buffer under the Delegated Act on the Liquidity Coverage Ratio.⁴

Another source of credit risk for Klarna is counterparty credit risk relating to derivative contracts. This means the risk of a counterparty failing to fulfill its contractual obligations, which could cause a loss for Klarna. Counterparty credit risk is managed by selecting only high quality counterparties such as large Nordic and Global banks as derivative counterparties. In addition netting and margining are used to minimize the exposure amounts per counterparty. The Treasury Function manages the risk with independent oversight by Risk Control.

The credit risk of derivative transactions is calculated according to the simplified standardized approach to counterparty credit risk (SSA-CCR). The derivative transactions currently used by Klarna are currency and interest rate swaps.

Klarna calculates the capital requirement arising from credit risk exposures according to the standardised approach as stated in section 4.2.1. Klarna uses the external rating agencies Moody's, Fitch, and Standard and Poor's, to calculate risk weighted exposure amounts for institute exposures, corporate exposures and local and central authorities. Klarna regularly updates its counterparty register with short and long ratings. If an institution has two ratings, the worst is selected and with three ratings available, the highest two are selected, then the final rating would be the worst of these two. Should there be no rating available, the assigned risk weight is instead based on the rating of the national government in the jurisdiction to which the institution belongs. The Risk Control function reports the follow-up of all defined limits for credit risks to the board at least quarterly. Any limit breaches are escalated immediately.

⁴ Commission Delegated Regulation (EU) 2015/61

emplate EU CCR2 – Transactions subject to own funds requirements for CVA risk								
а	b							
Exposure value	RWEA							
bd								
tiplier)								
869	118							
(Based on the								
nents for CVA								
869	118							
	a Exposure value od tiplier) (Based on the nents for CVA							

Template EU CCR1 – Analysis of CCR exposure by approach

Fixed format

Fixed I									
		а	b	с	d	е	f	g	h
		Replacement cost			Alpha used for computing regulatory	Exposure value	Exposure value		
		(RC)	exposure (PFE)	EEPE	exposure value	pre-CRM	post-CRM	Exposure value	RWEA
EU-1	EU - Original Exposure Method (for derivatives) EU - Simplified SA-CCR (for				1.4				
EU-2	derivatives)	23	634		1.4	2,616	920	920	175
1	SA-CCR (for derivatives)				1.4				
2	IMM (for derivatives and SFTs)								
	Of which securities financing								
2a	transactions netting sets								
	Of which derivatives and long settlement transactions								
2b	netting sets								
	Of which from contractual								
2c	cross-product netting sets								
	Financial collateral simple								
3	method (for SFTs)								
	Financial collateral								
	comprehensive method (for								
4	SFTs)								
5	VaR for SFTs								
6	Total					2,616	920	920	175

Fixe	ed format												
							Risk weight						
		а	b	С	d	е	f	g	h	i	j	k	
													Total exposure
	Exposure classes	0%	2%	4%	10%	20%	50%	70%	75%	100%	150%	Others	value
	Central governments												
1	or central banks												
0	Regional government												
2	or local authorities												
3	Public sector entities Multilateral												
4	development banks												
-	International												
5	organisations												
6	Institutions					869	9						869
7	Corporates		50	1									50
8	Retail												
	Institutions and												
	corporates with a												
0	short-term credit												
9	assessment												
10	Other items						_						
11	Total exposure value		50)		869	9						920

Template EU CCR3 – Standardised⁵ approach – CCR exposures by regulatory exposure class and risk weights

⁵ Klarna uses the Simplified Standadised approach

Template EU CCR5 – Composition of collateral for CCR exposures

Fix	ced columns									
		а	b	с	d	e	f	g	h	
			Collateral used in der	ivative transaction	ns	Collateral used in SFTs				
		Fair value of co	llateral received	Fair value of p	osted collateral	Fair value of co	llateral received	Fair value of p	osted collateral	
	Collateral type	Segregated	Unsegregated	Segregated	Unsegregated	Segregated	Unsegregated	Segregated	Unsegregated	
1	Cash – domestic currency		181		9					
2	Cash – other currencies		117	107	78					
3	Domestic sovereign debt									
4	Other sovereign debt									
5	Government agency debt									
6	Corporate bonds									
7	Equity securities									
8	Other collateral									
9	Total		297	107	87					

	nplate EU CCR8 – Exposures to CCPs d format		
		a Exposure value	b RWEA
1	Exposures to QCCPs (total)		RWEA
	Exposures for trades at QCCPs (excluding initial margin and		
2	default fund contributions); of which	50	1
3	(i) OTC derivatives	50	1
4	(ii) Exchange-traded derivatives		
5	(iii) SFTs		
6	(iv) Netting sets where cross-product netting has been approved		
7	Segregated initial margin	78	
8	Non-segregated initial margin		
9	Prefunded default fund contributions		
10	Unfunded default fund contributions		
11	Exposures to non-QCCPs (total)		174
	Exposures for trades at non-QCCPs (excluding initial margin and		
12	default fund contributions); of which	869	174
13	(i) OTC derivatives	869	174
14	(ii) Exchange-traded derivatives		
15	(iii) SFTs		
16	(iv) Netting sets where cross-product netting has been approved		
17	Segregated initial margin		
18	Non-segregated initial margin		
19	Prefunded default fund contributions		
20	Unfunded default fund contributions		

5. Market risk

Market risk is defined as the risk that the value of, or expected future cash flow from Klarna's assets and liabilities, will decline as a result of market conditions. Klarna only invests in financial instruments for liquidity management purposes, and not with a speculative purpose. The nature of Klarna's business implies that there is no exposure to commodity risk. Interest and currency risk however exist as part of the business. The management of these risks is further described in the sections below.

Те	mplate EU MR1 - Market risk under the standardised approach	า
		a RWEAs
1	Outright products Interest rate risk (general and specific)	
2 3	Equity risk (general and specific) Foreign exchange risk	1,217
4	Commodity risk	
	Options	
5	Simplified approach	
6	Delta-plus approach	
7	Scenario approach	
8	Securitisation (specific risk)	
9	Total	1,217

5.1 Currency risk

Klarna operates in multiple countries and currencies. This gives rise to currency risk in Klarna's earnings as a result of currency fluctuations. The currency risk is managed by entering into offsetting currency exposures, protecting against losses from changes in foreign exchange rates. Internal Risk Policies limits currency exposures in both Klarna Holding AB (publ) and Klarna Bank AB (publ). The capital requirement for currency risk is based on Klarna's net open currency position.

Currency risk is included in the Pillar 1 capital requirement and as a part of the ICLAAP Klarna uses an internal model to assess if the market risk Pillar 1 capital is sufficient to cover the risk.

5.2 Interest-rate risk in the banking book (IRRBB)

Interest rate risk is the sensitivity of earnings or economic value of assets and liabilities held for non-trading purposes to changes in interest rates. It is defined as the risk of decreased market values of Klarna's interest-bearing assets or an increase in market values for interest-bearing liabilities, due to mismatches in repricing of assets and liabilities (value risk), or the risk of net interest income being negatively affected by changes in general interest rates (earnings risk).

Klarna manages interest rate risk based on the SFSA's revised Pillar 2 methods published in December 2020⁶ and internal limits set by the Board. To manage the risk and exposure Klarna can enter into hedging instruments such as interest rate swaps.

Interest rate risk in the banking book (IRRBB) is not included in the Pillar 1 requirement. The IRRBB covers gap risk, basis risk, and option risk. An additional related risk type is credit spread risk in the banking book (CSRBB). Klarna evaluates exposure to all of these risks with capital allocated for gap risk, basis risk and CSRBB in accordance with the SFSA's revised Pillar 2 methods published in December 2020.

5.3 Equity risk

Klarna does not have a trading book but strategically invests in other companies to accelerate innovation and/or expand/improve its product offering. Equity risk, the risk that the value of Klarna's investments may increase or decrease, is a natural consequence of this. The Board sets out clear investment mandates to limit this risk exposure.

6. Operational, ICT and security risk

Operational risk is defined as the risk of inadequate or failed processes, personnel, products or third parties. It is managed in accordance with the Operational Risk Policy approved by the Board. Key components of the Operational Risk program include:

6.1 Risk assessment and internal control

The purpose of the Risk Assessment and Internal Control process is to ensure that business-as-usual risks are managed appropriately.

This is comprised of:

- Identifying business critical products and services
- Identifying key associated inherent risks
- Identifying key controls currently in place to mitigate these risks
- Determining residual risk
- Implementing new controls or enhancing existing controls
- Regular testing of the design and execution of controls
- Reporting of the risk and control profile to the Board

This process is performed at least annually or when deemed necessary due to a trigger such as the occurrence of relevant incidents, identification of new risks, or the introduction/enhancement of controls.

6.2 New product/process approval process

Klarna follows a process for risk-assessing new change initiatives, referred to as the New Product Approval (NPA) process. The purpose of the NPA process is to ensure that new risks being introduced to Klarna as a result of a change initiative are identified and appropriately mitigated. Change initiatives that are considered "major" fall in scope for the NPA process and include, but are not limited to, new or materially altered products, services, processes, or IT systems; mergers and acquisitions; business activity in new markets; new third-party service providers; and organizational changes.

⁶ SFSA, Pelare 2-metod för bedömning av kapitalpåslag för marknadsrisker i övrig verksamhet, dnr 19-4434 (Swedish only)

The NPA process identifies and assesses risks and controls associated with the change, identifying any necessary changes to risk-taking activities and further control requirements.

6.3 Incident management and reporting

Incident management and reporting focuses on the key phases of the incident lifecycle which include incident detection, root cause analysis, and remediation to prevent reoccurrence. The aim is to implement any immediate actions to minimize incident impacts, identify the need for any new controls to prevent future incidents, and collect loss data.

Efforts to recover losses from the incident, such as an insurance claim, are pursued when appropriate.

6.4 Business continuity management

The Business Continuity Management (BCM) program concerns itself with a non-business-as-usual environment, i.e., in case of a significant business disruption. The BCM program enables the identification of critical dependencies in Klarna's processes which, if disrupted, would most materially impact recovery. Examples include people, vendors, and system dependencies. The BCM framework consists of the following key elements:

- Business Impact Assessments (BIA) are intended to identify Business Critical Products and Services through understanding and evaluating the potential impacts that disruptions may have on business operations.
- Business Continuity Plans (BCP) are then devised which seek to mitigate those impacts.
- Business Continuity Tests (BCT) then ensure that the Business Continuity Plans are practical and feasible to be implemented if need be.

6.5 Model risk management framework

The Model risk management framework identifies, understands, and manages model risk across Klarna. It is based on an assessment of the criticality of models used and encompasses governance and control mechanisms such as management oversight, policies and procedures, controls, and compliance and validation.

6.6 ICT and security risk management framework

The Information and Communication Technology (ICT) and security risk management framework is aligned with the risk assessment and internal control process and risk management framework. The purpose of the framework is to ensure that all ICT and security risks are identified, analyzed, measured, monitored, managed, reported, and kept within the limits of the risk appetite and that the projects and systems Klarna delivers. It also ensures the activities Klarna performs are in compliance with external and internal requirements. The framework exists in order to do this in the most efficient manner possible as well as to cover for the specific needs of ICT and security risk management as defined by EBA/GL/2019/04 guidelines for ICT and Security risk management amongst other (local) requirements.

6.7 Regulatory capital requirements for operational risk

Klarna uses the alternative standardized method (ASA), in accordance with CRR, Part 3, Title III, Chapter 3, for calculating the capital requirement for operational risk in Pillar 1. The standardized approach in the CRR uses gross income (3-year average) for different business lines as an indicator multiplied with a beta factor (12-18 percent) to calculate the REA. The ASA method uses exposures instead of gross income for retail and commercial business

lines, which is more representative of the risk Klarna is exposed to. The capital requirement for operational risk equals the average of the annual capital requirements over all business lines over the preceding three years.

Klarna continuously enhances its approach to managing and reducing operational risk exposure. In its ICLAAP, Klarna uses an internal operational risk model to assess the sufficiency of the operational risk Pillar 1 capital. If the total internally assessed capital need is greater than Pillar 1, the amount exceeding Pillar 1 is included in Pillar 2.

Template EU OR1 - Operational risk own funds requirements and risk-weighted exposure amounts

	а	b Relevant indicator	с	d Own funds	e Risk exposure
Banking activities	Year-3	Year-2	Last year	requirements	amount
Banking activities subject to basic indicator approach (BIA) Banking activities subject to standardised (TSA) / alternative standardised (ASA) approaches	2.051	2.534	3.102	363	4,535
Subject to TSA:	2,001	2,001	0,102		1,000
 <u>Subject to ASA:</u> Banking activities subject to advanced measurement approaches 	2,051	2,534	3,102		

5 AMA

7. Funding and Liquidity risk

Liquidity and funding risk assessment is an integral part of ongoing business operations at Klarna.

7.1 Liquidity risk management

The relatively short duration of Klarna's assets can be leveraged to quickly improve the liquidity situation through limiting new loan origination to reduce the funding need. The result is lower liquidity risk. Klarna is also subject to Swedish FSA's regulations on liquidity risk management (FFFS 2010:7). In particular these rules contain requirements relating to the identification and measurement of liquidity risk as well as funding plans, performance of stress testing and the maintenance of an adequate liquidity reserve.

A healthy liquidity buffer, in terms of both size and credit quality, is kept at all times to ensure sufficient headroom in case of unexpected fluctuations in Klarna's liquidity position. Such events could, among others, be driven by a sudden shift in customer product preference or repayment behavior, funding outflows, or an unexpected peak in credits granted over a short period of time. The majority of this buffer consists of cash held in central banks which are readily available to make payments. Klarna regularly tests its ability to liquidate the non-cash assets in the reserve through either outright sales of assets or by entering into repurchase agreements.

7.2 Liquidity stress testing

Liquidity stress testing is an integral part of Klarna's liquidity risk management framework and Klarna regularly uses stress testing to assess liquidity adequacy with the purpose is to evaluate sensitivity to relevant market and company specific factors and to ensure proper resistance towards stress.

		а	b	С	d	e
·•	<u> </u>	NI	Unweighted value by		A	
	rrency amount) able stable funding (ASF) Items	No maturity	< 6 months	6 months to < 1yr	≥ 1yr	Weighted value
-vane	Capital items and instruments	22,070			751	22,822
2	Own funds	22,070			751	22,822
<u>-</u> 3	Other capital instruments	22,010			101	22,022
, ŀ	Retail deposits		43,703	38,418	14,014	88,041
+ 5	Stable deposits		43,703 2,377	50,410	14,014	2,258
			41,326	20,410	14 014	85,784
6 ,	Less stable deposits		41,320 12,418	38,418 177	14,014 1,017	6,583
	Wholesale funding:		12,410	1//	1,017	0,003
3	Operational deposits				4.047	0.500
)	Other wholesale funding		12,418	177	1,017	6,583
0	Interdependent liabilities					
1	Other liabilities:		4,682		47	47
2	NSFR derivative liabilities					
3	All other liabilities and capital instruments not included in the above categories		4,682		47	47
4	Total available stable funding (ASF)		4,002		41	117,493
	ired stable funding (RSF) Items					117,495
5	Total high-quality liquid assets (HQLA)					35
0	Assets encumbered for a residual maturity of					
U-15	a one year or more in a cover pool					
	Deposits held at other financial institutions for					
6	operational purposes					
7	Performing loans and securities:		85,137	2,478	2,725	42,665
	Performing securities financing transactions with financial customers collateralised by					
3	Level 1 HQLA subject to 0% haircut					
5	Performing securities financing transactions					
	with financial customer collateralised by other					
	assets and loans and advances to financial					
9	institutions		8,711		172	1,043

		b Unweighted value by	c residual maturity	d	e
urrency amount)	No maturity	< 6 months	6 months to < 1yr	≥ 1yr	Weighted value
Performing loans to non- financial corporate clients, loans to retail and small business customers, and loans to sovereigns, and PSEs, of which:		76,426	2,478	2,553	41,622
With a risk weight of less than or equal to 35% under the Basel II Standardised Approach for		10,420	2,410	2,000	41,022
credit risk					
Performing residential mortgages, of which: With a risk weight of less than or equal to 35% under the Basel II Standardised Approach for					
credit risk Other loans and securities that are not in default and do not qualify as HQLA, including exchange-traded equities and trade finance					
on-balance sheet products					
Interdependent assets Other assets:		2,948	411	14,632	16,523
Physical traded commodities Assets posted as initial margin for derivative contracts and contributions to default funds of					
CCPs					
NSFR derivative assets NSFR derivative liabilities before deduction of		313			313
variation margin posted All other assets not included in the above		241			12
categories		2,394	411	14,632	16,198
Off-balance sheet items			15,098		755

Tem	plate EU LIQ1 - Quantitati	ive informat	tion of LCR						
		а	b	с	d	е	f	g	h
		Total unweighted value (average)			т	otal weighted valı (average)	ue		
EU 1a	Quarter ending on (DD Month YYYY)	Dec 31,2023	Sep 30, 2023	June 30, 2023	March 31, 2023	Dec 31,2023	Sep 30, 2023	June 30, 2023	March 31, 2023
EU 1b	Number of data points used in the calculation of averages	12	. 12	12	12		12 12	12	12
HIGH-	QUALITY LIQUID ASSETS								
1	Total high-quality liquid assets (HQLA)					29,220	27,949	25,804	24,026
CASH	- OUTFLOWS								
2	Retail deposits and deposits from small business customers, of which:	84,400	79,165	75,102	70,960	2,112	1,988	1,982	2,008
3	Stable deposits	1,301	1,142	1,112	1,070	65	57	56	54
4	Less stable deposits	83,099	78,023	73,990	69,890	2,047	1,931	1,926	1,954
5	Unsecured wholesale funding	163	208	345	364	163	208	345	364
6	Operational deposits (all counterparties) and deposits in networks of cooperative banks								
7	Non-operational deposits (all counterparties)								
8	Unsecured debt								
9	Secured wholesale funding								
10	Additional requirements	4,982	6,089	9,149	12,237	1,814	1,859	1,997	2,168

Ten	nplate EU LIQ1 - Quantitati	ive informat	tion of LCR						
		a	b	c	d	e	f	g	h
		Total unweighted value (average)				Total weighted value (average)			
EU 1a	Quarter ending on (DD Month YYYY)	Dec 31,2023	Sep 30, 2023	June 30, 2023	March 31, 2023	Dec 31,2023	Sep 30, 2023	June 30, 2023	March 31, 2023
11	Outflows related to derivative exposures and other collateral requirements	62	101	161	226	62	101	161	226
12	Outflows related to loss of funding on debt products								
13	Credit and liquidity facilities	3,335	4,452	7,529	10,598	167	223	376	530
14	Other contractual funding obligations	13,507	13,872	13,843	13,597	11,667	11,310	10,582	9,756
15	Other contingent funding obligations								
16	TOTAL CASH OUTFLOWS					15,752	15,395	14,947	14,348
CASH	I - INFLOWS								
17	Secured lending (e.g. reverse repos)								
18	Inflows from fully performing exposures	40,951	37,721	36,027	34,450	23,299	21,728	21,072	20,341
19	Other cash inflows	1,013	937	918	784	1,001	935	918	784

emplate EU LIQ1 - Quantitati	ve informa	tion of LCR						
	а	b	с	d	e	f	g	h
	Total unweighted value (average)				Total weighted value (average)	e		
Quarter ending on (DD Month J 1a YYYY)	Dec 31,2023	Sep 30, 2023	June 30, 2023	March 31, 2023	Dec 31,2023	Sep 30, 2023	June 30, 2023	March 31, 2023
(Difference between total weighted inflows and total weighted outflows arising from transactions in third countries where there are transfer restrictions or which are denominated in non-convertible J-19a currencies)								
(Excess inflows from a related -19b specialised credit institution)								
TOTAL CASH INFLOWS	41,927	38,641	36,941	35,234	24,273	22,646	21,987	21,125
-20 Fully exempt inflows								
20 Inflows subject to 90% cap								
Inflows subject to 75% cap	41,927	38,641	36,941	35,234	24,273	22,646	21,987	21,125

Ten	nplate EU LIQ1 - Quantitat	tive informat	tion of LCR						
		а	b	с	d	e	f	g	h
		Total unweighted value (average)				Total weighted value (average)	9		
EU 1a	Quarter ending on (DD Mont YYYY)	h Dec 31,2023	Sep 30, 2023	June 30, 2023	March 31, 2023	Dec 31,2023	Sep 30, 2023	June 30, 2023	March 31, 2023
ΤΟΤΑ	L ADJUSTED VALUE								
тота 21	L ADJUSTED VALUE					29,212	27,940	25,790	23,987
						29,212 3,938	27,940 3,849	25,790 3,737	23,987 3,587

7.3 Encumbered assets

A large proportion of Klarna's assets remain unencumbered. As the majority of these assets are lending to the public with a short average repayment profile, these inflows serve as a safeguard to reduce the liquidity risk.

Ten	nplate EU AE1 - Encum	bered and	unencumbered a	assets					
		Carrying am	ount of encumbered assets of which notionally	Fair value of	encumbered assets of which notionally		nt of unencumbered assets	Fair value of u	nencumbered assets
			eligible EHQLA and HQLA		eligible EHQLA and HQLA		of which EHQLA and HQLA		of which EHQLA and HQLA
	Access of the disclosing	10	30	40	50	60	80	90	100
10	Assets of the disclosing institution	372							
30	Equity instruments					345		345	
40	Debt securities					7,774	7,774		
50	of which: covered bonds					506	506		
60	of which: securitisations								
70	of which: issued by general governments of which: issued by financial					2,982	2,982		
80	corporations					4,792	4,792		
90	of which: issued by non-financial corporations		_						
120	Other assets					129,436			

Temp	olate EU AE2 - Collateral received and	own debt securities	issued		
			collateral received or own debt ities issued	Fair value of collateral rec	encumbered eived or own debt securities issued for encumbrance
			of which notionally eligible EHQLA and HQLA		of which EHQLA and HQLA
		10	30	40	60
130	Collateral received by the disclosing institution	297			
140	Loans on demand				
150	Equity instruments				
160	Debt securities				
170	of which: covered bonds				
180	of which: securitisations				
190	of which: issued by general governments				
200	of which: issued by financial corporations				
210	of which: issued by non-financial corporations				
220	Loans and advances other than loans on demand				
230	Other collateral received	297			
240	Own debt securities issued other than own covered bonds or securitisations				
240	Own covered bonds and securitisations issued and				
241	not yet pledged				
	TOTAL COLLATERAL RECEIVED AND OWN DEBT				
250	SECURITIES ISSUED	637			

Tei	mplate EU AE3 - Sources of encumbrance		
		Matching liabilities, contingent liabilities or securities lent	Assets, collateral received and own debt securities issued other than covered bonds and securitisations encumbered
		10	30
10	Carrying amount of selected financial liabilities	202	297

8. Risk in remuneration systems

The Remuneration Policy is adopted by the Board at a minimum annually and is based on a proposal made by the Chief Operating Officer and the Remuneration Committee (RemCo). This is preceded by an evaluation made by the control functions and approved by the RemCO.

The Remuneration Policy is applicable to all employees in all geographies, within the group, including staff that have a material impact on the risk profile of the bank (Identified Staff). Branches follow the same remuneration but, where relevant, also take into account and are aligned with sector specific regulations.

CxOs (executive suite), other key employees and employees in certain business units where it is standard market practice, are offered individual variable remuneration. Klarna uses both deferred and non-deferred variable remuneration models.

Variable remuneration is a means to drive and reward performance and behaviors to create long-term shareholder value. Moreover, it is also an essential way of securing flexibility in the remuneration cost. Equity-based remuneration is a means to attract and retain employees with key competences. It also provides an incentive for employees to be shareholders of Klarna which promotes long-term commitment that is aligned with the shareholders' interests.

If the employee is a member of the CxO team, a maximum of 60% of the variable remuneration may be paid out to the employee immediately after the accrual period. A minimum of 40% is deferred over a minimum period of four years from such date.

If the employee is an Identified Staff but not a member of the CxO team, a maximum of 60% of the variable remuneration may be paid out to the employee immediately after the accrual period. A minimum of 40% is deferred over a minimum period of four years from such date. A minimum of 50% of the variable remuneration must be awarded in instruments. This applies to both the non-deferred and the deferred part of the variable remuneration.

If employees engaged in Control Functions receive variable remuneration, this remuneration is based on goals linked to the control function and is independent of the performance of the business unit(s) they control.

The following categories are used to determine which positions are Identified Staff:

- 1. Members of the CxO team
- 2. Heads of independent control functions (and their direct reports)
- 3. Committee members
- 4. Board members

Before granting variable remuneration, a risk assessment will be conducted. Different criteria regarding the personal performance as well as the department performance will be analyzed. This assessment will be made by the different responsible functions. Each criteria will be measured as defined in the Remuneration Policy. Part of the variable remuneration will be deferred and can be subject to malus and clawback.

According to Klarna's Remuneration Policy 2023, all variable remuneration is subject to malus arrangements and may be subject also to clawback arrangements (ex post risk assessment) in order to ensure that variable remuneration is paid or vested only if it is sustainable according to Klarna's financial situation as a whole, and

justified on the basis of the performance of Klarna, the business unit and the employee concerned. Variable remuneration based on future performance shall be awarded after the end of the accrual period. The accrual period shall be at least one year. After the accrual period the variable remuneration to be awarded shall be decided based on the outcome of the performance criteria and the risks taken.

Equity deferrals will be granted in warrants and are subject to the board's approval. Warrants will be paid out according to their programme structure and terms and conditions. The vesting period for those (which can be amended) is a minimum 4 years.

When it comes to Redundancy payments, they shall follow the requirements in local labor law and/or collective bargaining agreements, as applicable, and shall mirror the employee's performance, employment period and cannot reward failure or misconduct. Any variable remuneration paid in connection to the termination of employment shall reflect the employee's performance and shall not promote excessive risk-taking.

Temp	olate EU REM1 - Remu	ineration awarded for	the financia	al year		
			a MB Supervisory function	b MB Management function	c Other senior management	d Other identified staff
1		Number of identified staff	8	9	0	46
2		Total fixed remuneration	21,861,524	87,343,840	0	96,463,681
3		Of which: cash-based	21,031,652	82,614,026	0	88,503,541
4		(Not applicable in the EU) Of which: shares or equivalent				
EU-4a		ownership interests Of which: share-linked				
5		instruments or equivalent non-cash instruments				
EU-5x		Of which: other instruments				
6		(Not applicable in the EU)				
7		Of which: other forms	829,872	4,729,814	0	7,960,140
8	Fixed remuneration	(Not applicable in the EU)				
9		Number of identified staff	8	9	0	46
10		Total variable remuneration	15,960,494	58,904,831	0	17,218,116
11		Of which: cash-based	15,660,000	10,059,070	0	1,104,469
12		Of which: deferred Of which: shares or equivalent	11,088,000	5,745,000	0	247,680
EU-13a		ownership interests				
EU-14a		Of which: deferred Of which: share-linked				
		instruments or equivalent		40.045.704	0	10,110,0,10
EU-13b EU-14b		non-cash instruments Of which: deferred	300,494	48,845,761 48,845,761	0	16,113,646
EU-140 EU-14x		Of which: other instruments	300,494	40,040,701	0	16,113,646
EU-14x EU-14y		Of which: deferred				
-						
15		Of which: other forms				
16 17	Variable remuneration Total remuneration (2 + 10)	Of which: deferred	37,822,018	146,248,670	0	113,681,796

	а	b	с	d	е	f	EU - g	EU - h
Deferred and retained remuneration	Total amount of deferred remuneration awarded for previous performance periods	Of which due to vest in the financial year		Amount of performance	Amount of performance adjustment made in the financial year to deferred remuneration that was due to vest in future performance years	Total amount of adjustment during the financial year due to ex post implicit adjustments	Total amount of deferred remuneration awarded before the financial year actually paid out in the financial year	Total of amount of deferred remuneration awarded for
MB Supervisory function								
Cash-based	6,000,000	900,000	2,700,000				900,000	
Shares or equivalent ownership interests								
Share-linked instruments or equivalent non-cash instruments	25,284,546.78	4,317,322.00	5,197,207.38					0
Other instruments								
Other forms								
MB Management function								
Cash-based	7,575,582	859,070	3,970,000				859,070	
Shares or equivalent ownership interests								
Share-linked instruments or equivalent non-cash instruments	63,068,522.31	12,131,737.65	17,315,025.58					5,715,807.66
Other instruments								
Other forms								
Other senior management								
Cash-based	0	0	0					

	а	b	С	d	е	f	EU - g	EU - h
Deferred and retained remuneration	Total amount of deferred remuneration awarded for previous performance periods	Of which due to vest in the financial year	Of which vesting in subsequent financial years	Amount of performance adjustment made in the financial year to deferred remuneration that was due to vest in the financial year	Amount of performance adjustment made in the financial year to deferred remuneration that was due to vest in future performance years		Total amount of deferred remuneration awarded before the financial year actually paid out in the financial year	Total of amount of deferred remuneration awarded for previous performance period that has vested but is subject to retention periods
Shares or equivalent ownership 5 interests								
Share-linked instruments or 6 equivalent non-cash instruments	0	0	0					0
7 Other instruments								
3 Other forms								
Other identified staff								
0 Cash-based	989,000	79,120	247,680				61,920	
Shares or equivalent ownership 1 interests								
Share-linked instruments or 2 equivalent non-cash instruments	57,500,406.21	9,116,468.78	10,723,849.81					732,658.16
3 Other instruments								
4 Other forms								
5 Total amount	160,418,057.30	27,403,718.27	40,153,762.77				1,820,989.84	6,448,465.82

Template EU REM4 - Remur	neration of 1 million El	JR or more per year
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		a
		Identified staff that are high earners as set out
	EUR	in Article 450(i) CRR
1	1 000 000 to below 1 500 000	2
2	1 500 000 to below 2 000 000	1
3	2 000 000 to below 2 500 000	1
4	2 500 000 to below 3 000 000	2
5	3 000 000 to below 3 500 000	1
6	3 500 000 to below 4 000 000	0
7	4 000 000 to below 4 500 000	0
8	4 500 000 to below 5 000 000	0
9	5 000 000 to below 6 000 000	0
10	6 000 000 to below 7 000 000	0
11	7 000 000 to below 8 000 000	0

x To be extended as appropriate, if further payment bands are needed.

Template EU REM5 - Information on remuneration of staff whose professional activities have a material impact on institutions	
risk profile (identified staff)	

		а	b	с	d	e	f	g	h	i	j
		Managem	nent body remune	eration			Business	s areas			
			MB						Independent		
		MB Supervisory			Investment		Asset	Corporate	internal control		
		function	function	Total MB	banking	Retail banking	management	functions	functions	All other	Total
-	Total number of identified										
1	staff										63
	Of which: members of the										
2	MB	8	9	17							
	Of which: other senior										
3	management										
	Of which: other identified										
4	staff				13	10			16 7		
	Total remuneration of										
5	identified staff	33,862,018	146,248,671	180,110,689	25,282,182	14,619,091			26,480,888	47,299,636	
	Of which: variable										
6	remuneration	12,000,494	58,904,831	70,905,325	3,315,707	593,871			1,758,631	11,549,906	
	Of which: fixed										
7	remuneration	21,861,524	87,363,840	109,225,364	21,966,474	14,025,220			24,722,257	35,749,730	