AUGUST 2020

Affirm influencer guidelines



The following Guidelines apply to all independent influencers and endorsers (each, a "Sponsored Influencer" or "You") who post content sponsored by Affirm, Inc. ("Affirm") on any approved social media platform. These Guidelines ensure that all Sponsored Influencers are in compliance with federal law, including Federal Trade Commission ("FTC") requirements.

Disclosure of Material Connection

Because Affirm is compensating You to promote the brand, it is necessary for You to disclose this "material connection" with Affirm any time You post sponsored content on any social media platform. This enables customers to make an accurate evaluation of your endorsement, and protects both You and Affirm.

The general rule is: You <u>must</u> clearly and conspicuously disclose your material connection to Affirm. Your sponsored social posts should <u>always</u> reflect your honest opinions and/or review of Affirm, based on your own personal experiences, and should not include products or brands that are not eligible for Affirm financing.

As a Sponsored Influencer, you are considered to have a "material connection" to Affirm that must be disclosed if, you have:

1) received financial compensation (directly or indirectly) from Affirm; 2) received non-monetary compensation (e.g., free gifts, tickets, discounts, or travel vouchers) from Affirm; or 3) a family, business, or other material relationship with Affirm.

A "conspicuous" disclosure is:

- · Well-placed so that it can be easily noticed;
- Prominent so that it can be easily read (e.g., easy-to-read font size; contrast the font color with the background);
- · Close to the main content of your post
- **NOT** buried among/jumbled up with other content, e.g., hashtags, links, or Your biography. In other words, do NOT make disclosures hard to find.

A "clear" disclosure is written so that consumers:

- Can easily understand it;
- Get the information they need to assess Your claim about, or endorsement of, Affirm.

Guidance for Disclosures on Specific Social Media Platforms:

Instagram:

- Disclose a material connection before the "More" button that appears in the caption section of a post. If space limitations prohibit you from explaining the connection, an "Acceptable" hashtag from the list below will work.
- Using the "Paid partnership" location tag on Instagram is helpful in alerting customers to the sponsored post, but is not enough on its own. Use it only with an "Acceptable" hashtag from the list below.
- If Affirm is tagged in the photo or in the caption, it must be tagged as a sponsor.



Facebook:

Make disclosures at the beginning of any post (e.g., "This post [video] is sponsored by [made in partnership with] Affirm..." OR "Acceptable" hashtag per below). Include disclosures as a clear and legible written overlay on any video content. Make disclosures clear when mentioning/tagging Affirm in a photo or post.

Social Media Stories (i.e., Instagram, Snapchat, & Facebook stories):

Superimpose a material connection disclosure on images and videos. The disclosure should be:

- Easy to notice and read in the time that followers have to look at the image/video;
- Well-contrasted against the image/video; and
- Superimposed on the "story" even if also verbally disclosed.

Live stream (i.e., Instagram Live/ Facebook Live):

Repeat the disclosure as needed to ensure that consumers see it, or keep it posted throughout the live stream.

Blog post or online review:

Post your disclosure near the endorsement in clear, plain language, such as: "Affirm sponsored this post..." or "This is a paid promotion..."

- The disclosure should **NOT** be a hyperlink to a full disclosure.
- It is NOT sufficient to only use hashtag disclosures at the end of the post.

Video platforms (i.e., YouTube):

The disclosure should be:

- · Placed as text within the video itself and in the description of the video; and
- Displayed long enough for a consumer to be able to read and understand it.
- Additional verbal disclosures are recommended and should be as close to the beginning of the video as possible, repeat throughout for longer videos.

Recommended Disclosures

Acceptable Hashtags to Disclose Material Connection:

#sponsored

#paid

#AffirmPartner or #AffirmEndorser

(Check with Affirm to see if there may be other acceptable tags created for a specific promotion)

Too Vague/Don't Use/UNacceptable Hashtags:

(X) #sp or #spon

#thanksAffirm or #thankyouAffirm

#Ambassador

🗙 #Partner

X #Collab

#affirm

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Please note that AFFIRM® is a registered trademark, so the ® symbol should be used when space permits. Use the Affirm logo only in approved formats. Except as expressly authorized by Affirm in each instance:

- Do NOT reference other brands or trademarks.
- Do NOT tag, reference or include photos of any individuals (celebrities, etc.).
- Do NOT include someone else's graphics, photos or other content.

