

Schedule of Services

Service	Basic description	How delivered	Data Updates Method					USB stick	Frequency						Support	
			https download	Email	Bi-monthly disc	Synchronises between ship and shore using FTP or Email	ChartCo web portal with https or Email updates from vessels		Daily	Weekly	Bi-weekly	Monthly	Bi-monthly	Automatic	24 x 7 Technical Support Service and dedicated 'Customer Manager' Teams	CET office hours Technical Support Service. 24 x 7 Technical Support Service available on request.
PASSAGEMANAGER	E-navigation package	USB Stick (16gb or 32gb VAULT) or Download Link	✓	✓					N/A						✓	
Chartmanager	Digital and paper chart, outfit and update management informs user of necessary corrections	Via PassageManager	✓	✓					✓	✓	✓				✓	
Weather	2 day, 5 day, 9 day weather forecast with optional route optimisation	Via PassageManager	✓	✓				✓						✓	✓	
Port Data	Global port, terminal and berth information	Via PassageManager	✓	✓					✓						✓	
NavArea Warnings	Daily NavArea warnings for all 21 navarea regions	Via PassageManager	✓	✓				✓							✓	
Publications Manager	Digital and paper publication and update management	Via PassageManager	✓	✓					✓						✓	
Automated Routeing	Automated port-to-port routeing and distance table service	Via PassageManager	✓	✓					As required						✓	
AV Manager	Daily anti-virus service providing up to date patches	Via PassageManager	✓	✓				✓							✓	
News Service	Global international and regional news service for crews	Via PassageManager	✓	✓				✓							✓	
Piracy Alert Data	Information on global piracy attacks	Via PassageManager	✓	✓				✓							✓	
ENVIROMANAGER	Provides up to date baseline, MARPOL, national and regional regulations on a vessel position or location basis	Via OneOcean (may require a fitting kit)	✓	✓										✓	✓	
REGS4SHIPS	Searchable database of Flag State and Digital Maritime Regulations	For shore: online database. For vessel: USB / DVD every two months	✓		✓								✓	✓	✓	
DOCMAP	Digital Safety Management System	Download link or cloud based service				✓			Updated in near real-time through 'Synchronisation and Replication module'							✓
FLEETMANAGER	Combines shore based AIS fleet tracking with weather, environmental and global chart overlays. Displays vessels current outfit and Passage Plan	Web / Cloud based					✓		As new content is delivered						✓	
SEATAB	Portable ENC viewing system providing instant situational awareness via independent AIS/GPS feeds	Delivered phsically to the office or vessel in question	✓	✓				✓	✓						✓	