



★ PRET A MANGER ★

QMS0207 Pret A Manger
Animal Welfare Policy





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Purpose

The purpose of this policy is to provide a consistent approach to sourcing animal derived products and aiming for the highest welfare potential for the animals.

Introduction

Doing the right thing has been at the heart of Pret since we opened our first shop in 1986. Our freshly made food is sourced with thought and care, and this includes ensuring the highest possible welfare standards for animals in our global supply chain.

Pret recognise animals are sentient beings and that good animal welfare encompasses not only good health and physical wellbeing, but good mental wellbeing and the ability to express species-specific behaviour.

Through this policy our aim is to set an ambitious set of standards for our business to work towards to help drive accountability and action, both for Pret and our supply chain and franchise partners. We recognise that standards change as new research comes to light and so we commit to reviewing this policy regularly.

Local sourcing is a key sourcing principle of Pret. If we can source products locally without compromising our welfare standards we will, both to reduce our carbon footprint and invest in local farms and businesses.

Our animal welfare approach is based on, and endorses, the Freedoms, proposed by the [Farm Animal Welfare Committee \(FAWC\)](#) which are:

- **Freedom from hunger and thirst**, by ready access to fresh water and a diet to maintain full health and vigour
- **Freedom from discomfort**, by appropriate environment including shelter and a comfortable resting area
- **Freedom from pain, injury or disease**, by prevention or rapid diagnosis and treatment
- **Freedom to express normal behaviour**, by providing sufficient space, proper facilities and company of the animal's own kind
- **Freedom to express normal behaviour**, by providing sufficient space, proper facilities and company of the animal's own kind
- **Freedom from fear and distress**, by ensuring conditions and care which avoid mental suffering
- **Freedom to undergo positive experiences**, by providing appropriate conditions to experience positive emotions



Policy scope

This policy applies to Pret A Manger's global operations, including both our equity (Pret-owned) shops and franchise shops.

The policy covers:

- All animals in our food and drink supply chain: laying hens, chickens, turkeys, ducks, pigs, dairy cattle, beef cattle, goats, salmon, tuna, prawns, lobster and crayfish
- All stages of an animal's lifecycle and along all points in the supply chain: reared, transported and slaughtered
- All primary ingredients in our products

Pret's Five Principles of Animal Welfare

We expect all animal species across all markets to work towards Pret's Five Principles of Animal Welfare as a minimum by 2030:

1) Cage-free

Animals should not be held in close confinement systems such as single pens for dairy calves, farrowing pens/ gestation crates for pigs or barren battery cages including combination cages for laying hens which restrict movement and natural behaviours.

2) Quality of life

Animals must have access to fresh water at all times, together with a quality and appropriate diet, and enrichments to encourage natural behaviours relevant to their species needs. Animals should be able to access adequate shelter/shade, a comfortable resting area and sufficient space. Continual monitoring of health and welfare is essential. Quality of life for each species will look slightly different and this must be assessed on a species-specific basis and preferably against external certifications.

3) Humane slaughter

Slaughter methods must be instant or preceded with a stunning method which causes instant unconsciousness, which must last until slaughter to minimise possible pain and distress. Loss of consciousness can be gradual but the method must be non-aversive and painless. If an animal is not properly stunned it must be re-stunned immediately.



4) No routine antibiotics or mutilation

Antibiotics to be used sparingly, whilst ensuring animal welfare is not compromised. Health plans should be in place to proactively treat animal illness and reduce the need for antibiotics. We do not permit any routine mutilations such as tail docking, teeth clipping and nose ringing of pigs, disbudding/ dehorning and castration of cattle, tail docking and castration of sheep, and beak trimming of poultry.

5) Limit live transport

Journey lengths for live animals should be no more than 8 hours. Animals should be slaughtered as close as possible to where they are reared. Transport vehicles must be kept clean and well-ventilated, and only trained personnel should handle animals.

Transparency and reporting

We are committed to transparency and will report progress in our annual Impact Report, broken down by market.

Global compliance

Pret shops serve customers every day in many different countries and communities around the world. We recognise that compliance with our animal welfare standards will not be feasible in all markets over the same time frame, given the complexity of operating within very different legislative environments, availability of certified products, and cultural differences on the topic of animal welfare. Markets around the world will also have different recognised standards, particularly as farming varies significantly depending on geography and climate, and our policy is designed to take this all into account.

We will work with our market teams and suppliers around the world to understand levels of compliance with this policy, creating a derogation tracker to ensure visibility and identify if we need to review any time bound targets to ensure achievable delivery of our ambitions where necessary. Pret will remain in dialogue with key external stakeholders relevant to animal welfare and raise any concerns regarding supply issues that could affect our welfare commitments.

Where local laws differ from Pret's minimum animal welfare standards, compliance with local laws will take priority.



Supplier compliance

Suppliers must notify Pret A Manger within 24 hours of any deviations from the policy, as well as any situations that could pose a reputational risk to Pret A Manger due to animal welfare concerns.

We expect supply chain partners to demonstrate compliance with the standards through third-party auditing to the specified recognised standard and/or equivalent animal welfare standard.

We will continue to work with our supply chain partners to achieve the standards outlined in this policy, alongside building stronger external partnerships to help us deliver on our commitments. Should supply chain partners consistently fail to live up to the standards or are unwilling to make appropriate changes to drive improvements in line with the five principles of animal welfare, we will take action which may involve cancelling contracts and ceasing to trade. In these instances, we will conduct a responsible exit process to help prevent any adverse impacts on workers.