

Consumer Information on Product Safety

Dear Customer,

We are deeply committed to guaranteeing the safety of our products and protecting the health of our customers. We would like to share with you the measures we are taking to ensure that our items are safe.

As such, each of our products is subject to:

1. Risk Assessment, we perform a thorough assessment of the risks associated with our products, taking into account:

- **Chemical Risks:** we monitor and test the materials used to ensure the absence of harmful substances.
- **Physical-mechanical Hazards:** we analyse our products to identify potential risks related to their use and durability.
- **Process Risks:** we assess the production stages to minimise any risks resulting from operational practices.

2. Risk Control, each risk identified has been eliminated or reduced by:

- **Laboratory Testing:** our products undergo strict laboratory tests to verify compliance with safety standards.
- **Detailed Internal Procedures:** we implement quality control procedures that ensure safety at every stage in the production.
- **Selection of Suppliers:** we choose our raw material suppliers by asking for their competence and ability to comply with standards relating to current safety regulations.

3. Transparency and Accountability: we provide clear information about our processes and are always available to answer your questions.

4. Continuous Commitment: we are committed to continuously improving our safety standards and to staying up-to-date on evolving regulations.

Thank you for your trust in us and for choosing to buy consciously.

For information please write to:

productsafety@bally.ch

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