OurHouse

No Joining Fee Promotion – Terms and Conditions

These promotion terms (the **Promotion Terms**) apply to new members who join an OurHouse club during the no joining fee promotional window (the **Promotion**). By taking up the Promotion, you agree to be bound by these Promotion Terms and the Membership Terms.

The Promotion Terms apply alongside the applicable OurHouse Membership Terms and Conditions (https://www.ourhouseclubs.com/policies/terms-conditions) and House Rules (https://www.ourhouseclubs.com/policies/house-rules) (together, the **Membership Terms**) and the Promotion Terms should be read in conjunction with the Membership Terms.

If there is any conflict between these Promotion Terms and the Membership Terms, these Promotion Terms will apply to the Promotion, but only to the extent necessary to resolve that conflict. All other Membership Terms will continue to apply.

1 The Promotion

1.1 The Promotion is open to individuals who purchase an Eligible Membership online or in club from 14 October 2026 until the date the Company terminates the Promotion at its sole discretion (the **Offer Period**).

1.2 Under the Promotion, the joining fee for your Eligible Membership is waived in full. Please note all other membership fees shall apply in accordance with the Membership Terms.

1.3 The Promotion is open only to new members that acquire an Eligible Membership during the Offer Period.

1.4 The only eligible memberships that qualify under the Promotion are a 6-month or 12-month Full House or House Membership purchased during the Offer Period (the **Eligible Memberships**).

2 Your right to cancel

2.1 Please refer to clause 4 of the OurHouse Membership Terms and Conditions for your right to cancel your Eligible Membership during the Statutory Cooling-off Period.

2.2 You acknowledge and agree that if you cancel during the Statutory Cooling-off Period:

(a) you will be liable to us for your use of the club during the Statutory Cooling-off Period; and

(b) you will be liable to us for any promotional food and beverage credit that you have redeemed during the Statutory Cooling-off Period (if applicable).

2.3 OurHouse reserves the right to charge you for your use of the club on a pro rata basis and your redemption of promotional food and beverage credit during the Statutory Cooling-off Period (**Statutory Cooling-off Period Consumption**).

2.4 Any promotional food and beverage credit that is provided to you is strictly conditional upon you holding an Eligible Membership beyond the expiry of the Statutory Cooling-off Period.

2.5 Where we bill you for your Statutory Cooling-off Period Consumption, we will send you an invoice (the **Cooling-off Invoice**). The Cooling-off Invoice will state the days charged for usage of the club and an itemised list of the food &beverage credit that has been redeemed.

2.6 You authorise us to collect the amount stated in the Cooling-off Invoice by Direct Debit, or from the payment card on your account as soon as we have sent the Cooling-off Invoice to you. If we cannot collect it this way, we will send you a payment link and you must pay the invoice by bank transfer or card within 30 days of the invoice date.

3 Late payment

3.1 If any amount on a Cooling-off Invoice is not paid within 30 days of the invoice date, we may charge interest on the unpaid amount at 4% a year above the Bank of England base rate in force at the time. Interest runs daily from the due date until payment is made, both before and after any court judgment.

3.2 We may also refer unpaid amounts to a debt collection agency or take court action to recover them.

3.3 Nothing in this section affects your legal rights. If you think a Cooling-off Invoice is wrong, please contact us within the 30-day period at the designated membership email address for the club at which you are a member.

4 General

4.1 The Promotion cannot be used with any other offer or discount. It cannot be transferred to anyone else, and it cannot be exchanged for cash or any other product or service.

4.2 We may change or withdraw the Promotion at any time before you join, for example where a club reaches capacity. This will not affect members who have already joined under it.

4.3 These Promotion Terms are governed by the law of England and Wales.