

Smarter claims auditing at scale

Elevate accuracy. Maximize efficiency.
Transform every claims audit.

Enhance accuracy, reduce costs, and scale effortlessly

Manual claims auditing is time-consuming and prone to errors. UiPath streamlines the process with intelligent automation, ensuring faster, more accurate claim reviews while reducing administrative burden. By leveraging automation, payers can detect discrepancies, ensure compliance, and optimize resources—leading to improved cost savings and operational efficiency.

“We’re already at \$17 million. These are hard savings that are validated by our account folks and actuaries. We’ll see another \$7 million before the end of the year.”

Intelligent Automation Business Leader, Regional Blue Organization, on savings from automation for high dollar claims audits

Systems orchestrated:

- Claims admin system(s) - Facets, HealthRules, etc.
- SIU case management
- Claims compliance
- Third party sanction lists
- Document repository

The benefits of AI-powered automation



Scalability

Audit the entire universe of claims efficiently without increasing manual effort.



Governed AI & machine learning

Leverage secure intelligent automation to refine audit accuracy over time.



Audit trail & transparency

Maintain detailed records for compliance and operational insights.



Cost reduction

Avoid overpaying before payments are made to providers. Minimize administrative costs by eliminating manual inefficiencies.



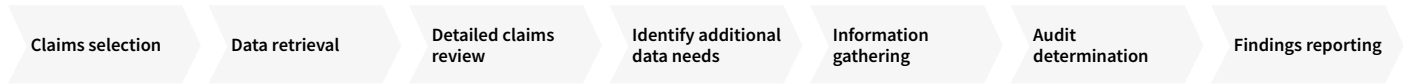
Accuracy & compliance

Enable comprehensive oversight and monitoring of audit programs to ensure precise claim validation and regulatory compliance.

Evolution of post-payment claims audit with AI-powered automation

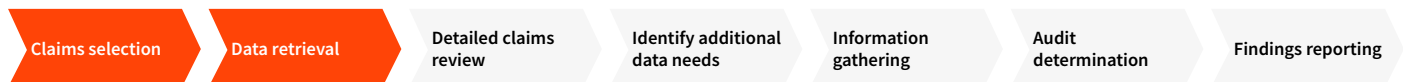
Whether your post-audit claims audit process is fully manual or partially automated, you can do more with UiPath. Use the chart below to benchmark your progress and discover the technology that can support your automation journey.

Manual



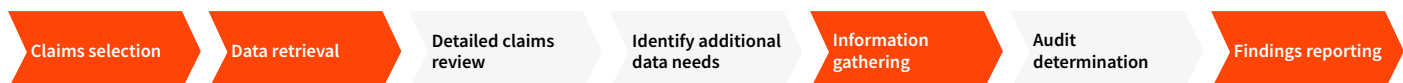
Utilizing RPA

RPA automates the selection of claims to be audited and retrieves claims information from claims management system.



Utilizing RPA and IDP

IDP / MRS conducts information gathering. Identifies document types, extracts relevant data elements to be used in audit determination. Organizes audit information and builds findings report.



Utilizing agentic automation

Agentic automation with MRS prepares detailed claims review and additional information needs recommendations to employees. Creates an audit determination recommendations for employee review.



Manual effort: Automation: Employee review (if needed):

RPA - Robotic Process Automation
IDP - Intelligent Document Processing
MRS - Medical Record Summarization

Why UiPath?

UiPath provides a powerful, scalable, and intelligent automation platform designed to streamline claims auditing for payers.

With AI-powered automation, UiPath ensures high accuracy, reduced manual effort, and faster processing times, helping payers identify discrepancies, prevent fraud, and maintain compliance effortlessly.

Its seamless integration with existing claims management systems allows for real-time auditing, while machine learning capabilities continuously improve accuracy over time.

UiPath's end-to-end automation optimizes audit workflows, enhances transparency with detailed audit trails, and reduces operational costs—making it the ideal choice for payers looking to modernize claims auditing at scale.

Ready to take the next steps?

Contact us to begin getting results with claims audit automation today.

UiPath[®]
Agentic automation