





## John Kelleher

Area Vice President, UK&I UiPath



Al at Work

Opening keynote: Al at Work



## Al will transform work and create significant value



94% of business leaders agree:

'Al will transform my industry with 5 years' 1

**50%** of today's work activities could be **automated between 2030 and 2060**, with a midpoint in 2045 <sub>2</sub>

Al will potentially **impact 80% of jobs** over the **next decade** 3

- 1. Deloitte, State of AI in the Enterprise, 5th Edition
- 2. McKinsey, The Economic Potential of Generative Al
- 3. OpenAI: "GPTs are GPTs"
- 4. PwC, "Sizing the Prize" report
- American Economic Association, "Quantifying the Impact of AI on Productivity and Labor Demand"
- 6. Asana/Antropic, "The State of Al at Work"
- 7. McKinsey, "The State of AI in Early 2024"

By **2030**, Analytic AI and Gen AI will **add \$15.7 trillion annually** to global GDP <sub>4</sub>

"Al innovators" have 25% faster employment growth and 40% faster revenue growth 5

Productivity up for 89% of daily GenAl users 6

Impact in companies using AI:

- GenAl
  - lower costs, 39% of firms
  - higher revenues, 44%
- Analytic Al
  - lower costs, 35%
  - higher revenues, 58% <sub>7</sub>

## But today, there's a big gap between intention and execution







Technology choice

Education

Data architecture

Change management

Intention

1/3 of companies with meaningful Gen AI deployments 1

Only 50% of AI initiatives make it into production 2

Execution

Gartner

<sup>2.</sup> McKinsey, The Economic Potential of Generative Al

## UiPath can help bridge the gap





#### **Enablers**

## Execution

Intelligent Automation Platform

Al, Automation, Data....

Operating Model

Next Generation COE

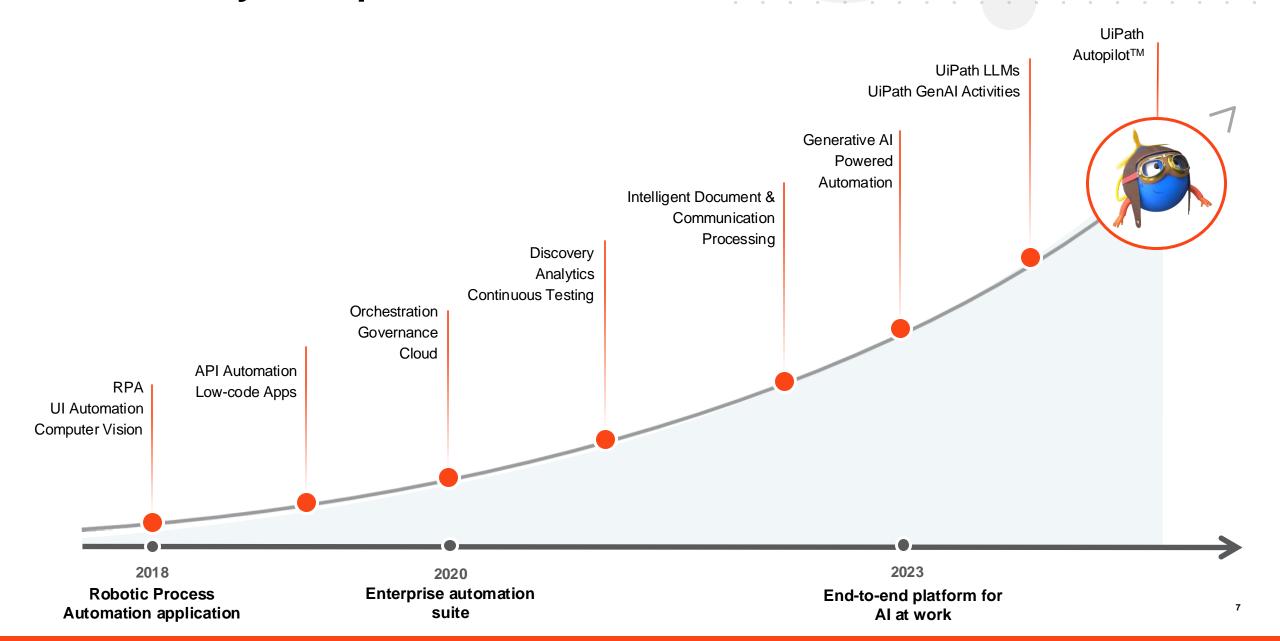
Change Management

Ecosystem approach

## Intention

## **Our Journey to Al-powered Automation**





## Innovating today and for the Future



### **Discover**

Identify the highest-ROI opportunities for continuous process optimization and automation using the power of AI



**PROCESS MINING** 

TASK MINING

**COMMUNICATIONS MINING** 

IDEA CAPTURE & MANAGEMENT



#### **Automate**

Rapidly build Al-powered automation that seamlessly collaborates with people and systems to transform every facet of work

UI + API AUTOMATION LOW-CODE DEVELOPMENT

GENERATIVE AI & EXPERIENCES

INTELLIGENT DOCUMENT PROCESSING & SPECIALIZED AI

PROCESS ORCHESTRATION

### **Operate**

Establish an enterprise-grade foundation to run and optimize a mission-critical automation program at high scale



REAL-TIME & TREND ANALYTICS

**CONTINUOUS TESTING** 

UNIFIED MANAGEMENT & GOVERNANCE

CLOUD-FIRST FLEXIBILITY

Your People

**Your Applications** 

Systems of record | Communications and collaboration | Personal productivity

Your Processes

# There are 5 required elements for a next-gen Business Automation Platform

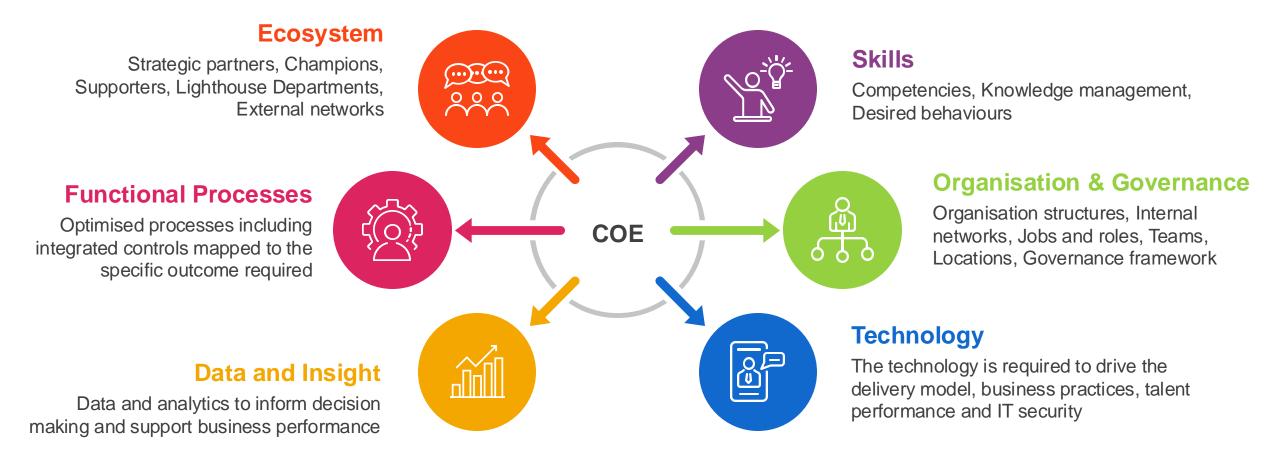


- 1 End-to-end process automation
- Seamless orchestration of automation technologies
- 3 Al-powered automation
- Democratization of automation
- 5 Value-driven automation planning & business observability



## **Evolution of COE and TOM for AI + Automation**





## **UiPath POV – 8 Steps Al/Automation Transformation**





	Key Steps	Key Deliverables
1	Understand Business' strategic problem statements	Strategic Intelligent Automation Vision document
2	Identify the top-line value at stake	NorthStar Value At Stake model
3	Verify the inside-out value potential	Business Case by Function
4	Define the software & data reference architecture	Enterprise reference architecture
5	Envision the future of Al-powered automation	Persona based Assets
6	Scale up and down the value chain	Future of work Change Plan
7	Operationalize Al	Operating Model Design
8	Build holistic investment case on TCO & Al potential	Strategic Transformation Plan
Strategic Multi-Year Partnership		



Link to whitepaper

## **Eco System approach to Change Management**

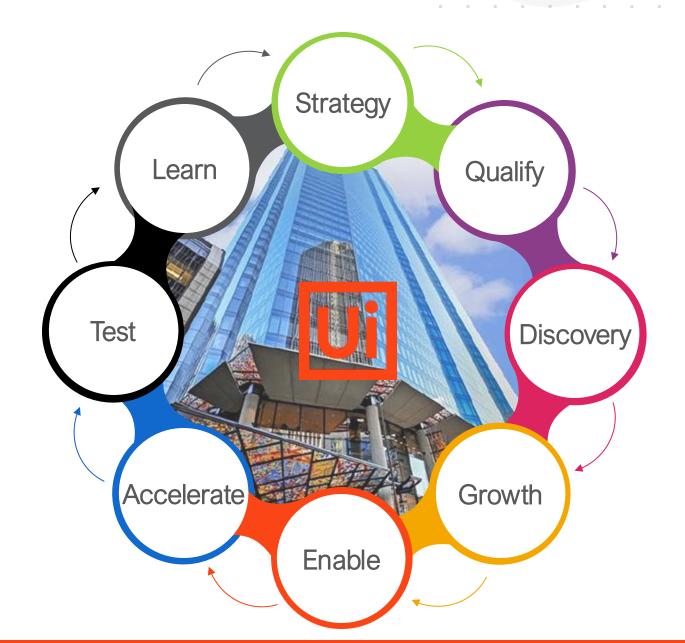




## Announcing the UiPath AI CoE – Sept 24'



UiPath Al Research Centre





### Al and automation at work



70% of Invoices

Redefining knowledge work

Back office transformation delivering \$250M Savings

£70M Productivity improvement







Department for Work & Pensions

Enhanced customer Experiece

7,000+ employees trained Scaling to
Pharma,
Clinical, Supply,
Contact Centre

Transforming services to UK citizens

## **UiPath on Tour: customer speakers**













#### **Adrian Varma**

Head of Business Transformation, LNER

### **Fran Thompson**

CIO, Health Service Executive Ireland

### **Luis Huerta**

Head of Intelligent Automation, IAG

### **Stephen Durnin**

Head of Operational Excellence & Automation, Close Brothers

### **Stuart Brown**

Group Enterprise Technology Director, SKY