

What is business orchestration & automation?

(And why do you need it?)

UiPath

Business orchestration and automation coordinates people, agents, automations, and systems across end-to-end work, safely and in sync.

Enterprises now run on a sprawl of systems, agents, and automations.

Systems of record store data.
Systems of engagement talk to people.
No layer owns work end to end.

53%

of organizations are using AI agents

KPMG AI Quarterly Pulse, Q2 2026

Soon, agents and automations will work everywhere.

What could possibly go wrong?

Without one layer deciding what happens next, work can get very messy, very fast. Think about it...

Agents acting on incomplete rules, with no way to detect or intervene early.

People in the loop not getting looped in.

Handoffs falling through the gaps.

Security, governance, and compliance lapses.

Critical processes that stall and stop.

The missing layer is the system of action.

With UiPath Platform™ for business orchestration and automation, people, agents, automations, and systems work under one control plane, so work moves securely from end to end.



Read on to discover the foundations of business orchestration and automation.

Three pillars. One control plane.

Process authority, built on how your business works

Encodes business logic, holds state, routes exceptions, and keeps work moving.

encoded

durable

controlled

Enterprise governance for every actor and action

Defines what each actor can do, records every decision, and flags what needs attention.

guardrails

auditability

human oversight

An open, extensible ecosystem

Every actor can securely work across:

enterprise applications

AI models

legacy systems

APIs and data

So your entire enterprise acts as one.

Make AI deliver results.

Business orchestration and automation turns AI potential into business execution by coordinating work end to end. This helps enterprises make faster decisions, lower costs, and keep revenue moving.

UiPath

Learn more about business orchestration and automation

See the impact