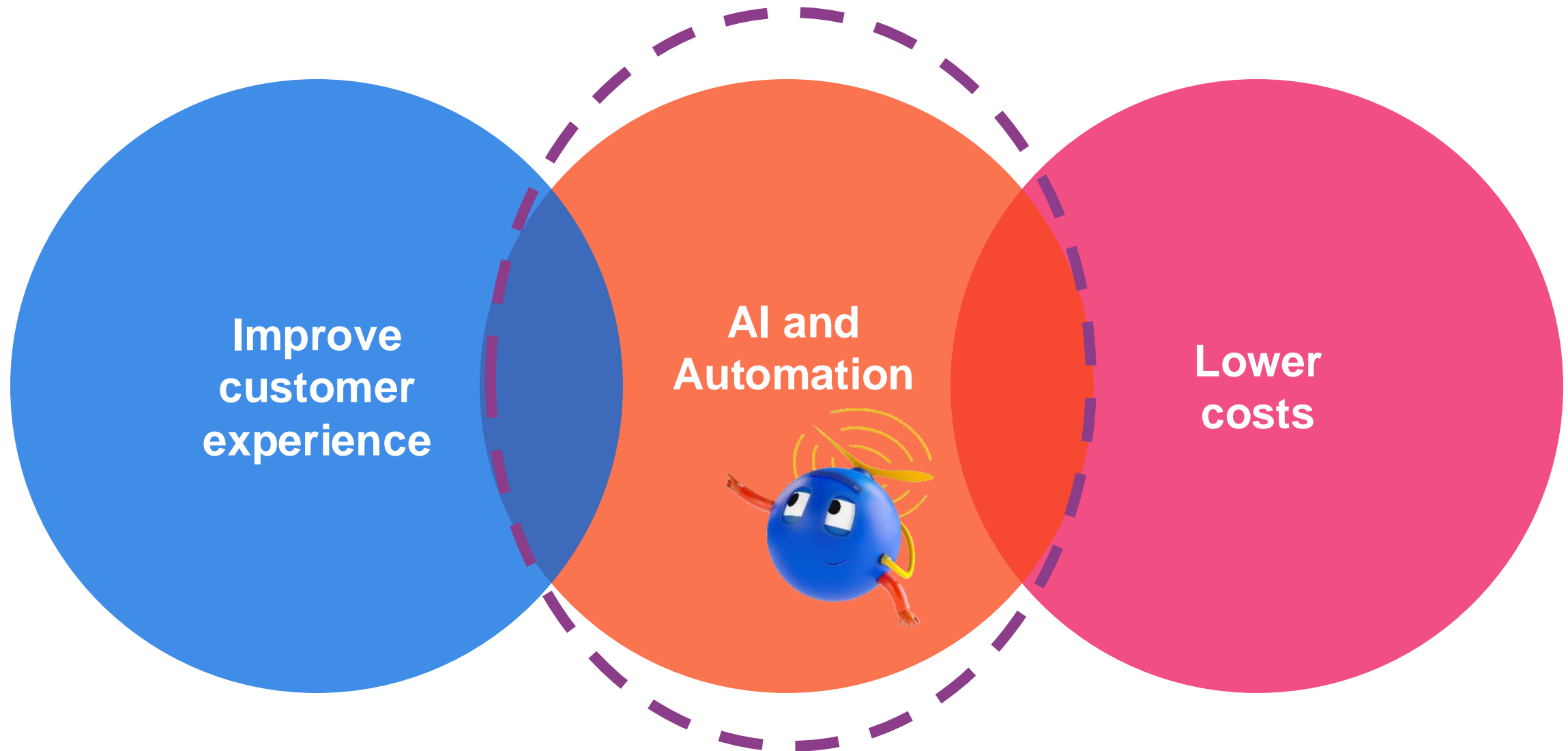


Give your Customer Experience a **Boost** with AI and Automation



CX leaders are using AI and automation to balance two competing priorities



How do CX leaders leverage AI and automation?

Make every interaction a magical moment for your customers

Improve NPS and customer satisfaction by over 10 points



Expand self-service

Divert calls, emails, web forms, tickets, and other interactions to AI and automation.



Boost agent productivity

AI and automation support agents from the time they sit down, until they go home.

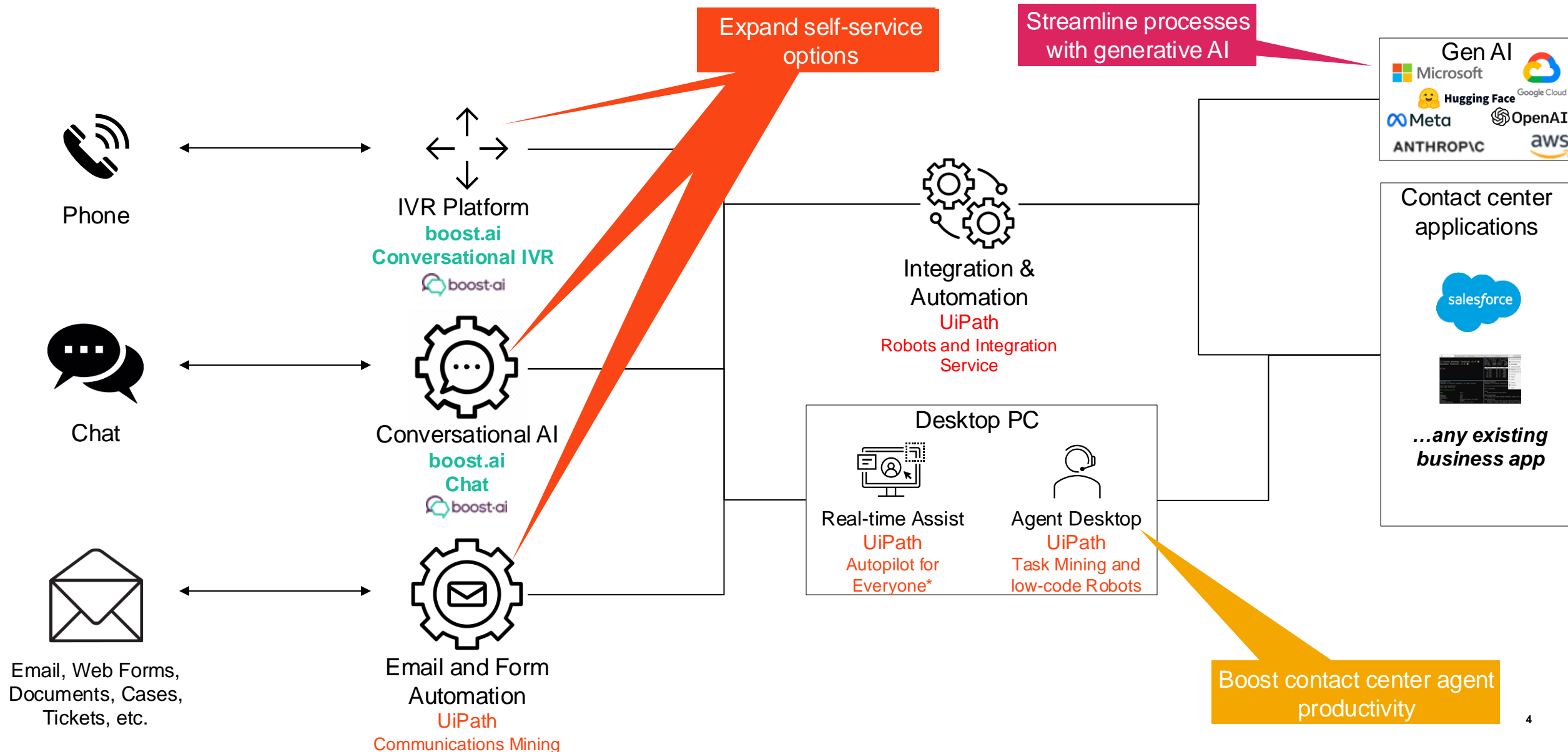


Streamline processes

Eliminate after-call work and gain actionable insights from interactions.

UiPath orchestrates the end-to-end customer experience

Do more, faster with AI and automation





Conversational AI & Automation



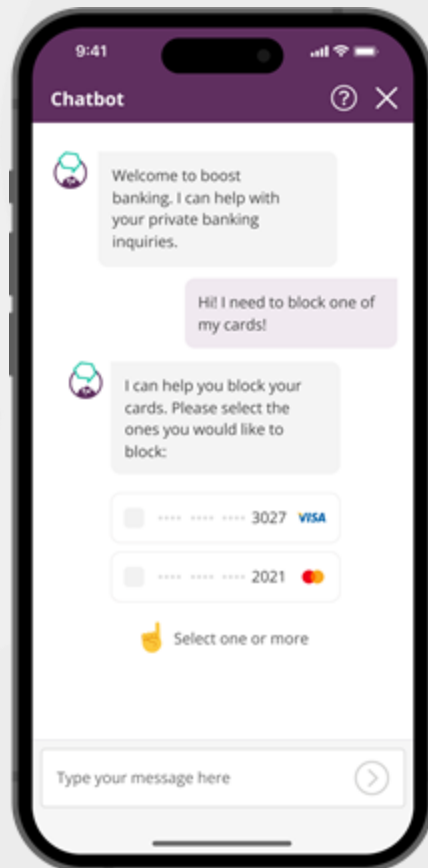
Henry Vaage
Iversen
Co-Founder &
CCO Boost.ai



Source: DALL-E (ChatGPT)

What do we do

Chat



Voice



Automation, CX and Generative AI is high on the agenda for organizations globally



6%

YoY growth in
contact volumes



52%

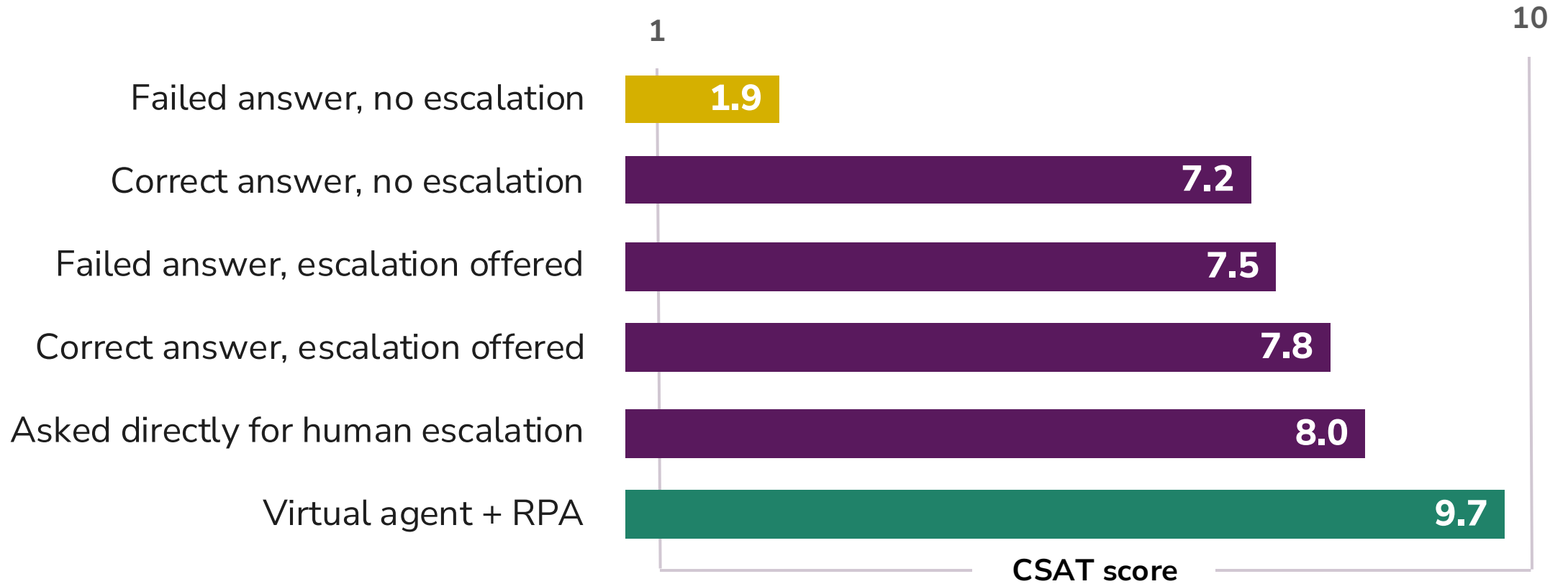
of Boost.ai customer
base, who are either in
production or doing a
PoC with GenAI



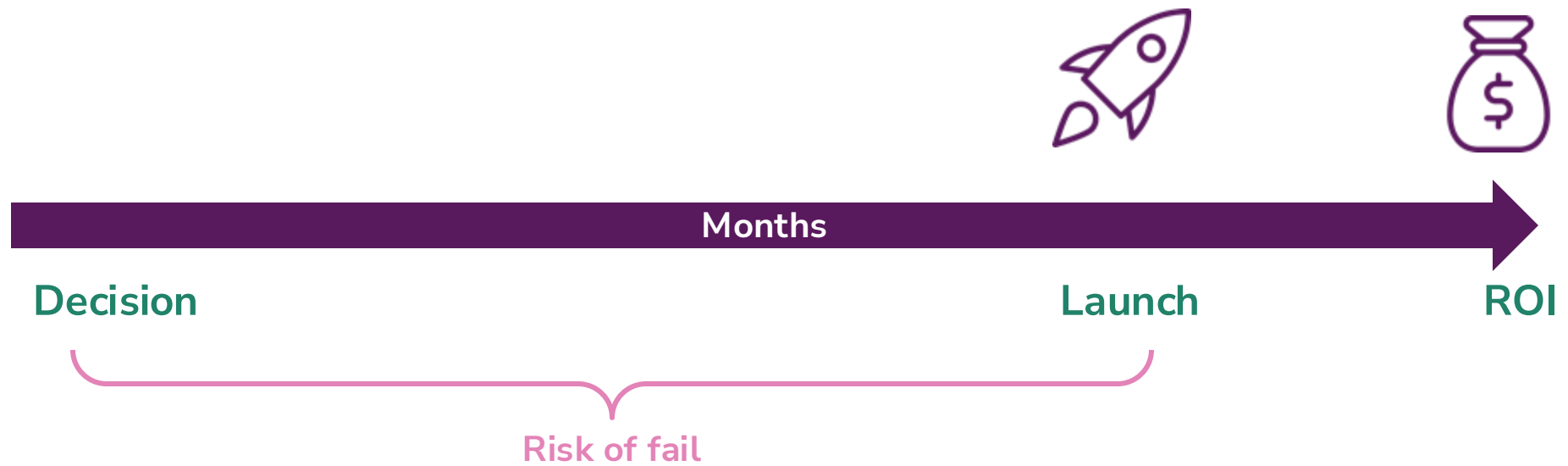
97%

of adaption of RPA in
the Enterprise
segment at Boost.ai

CX: Importance of combining bots with RPA - Customer Survey

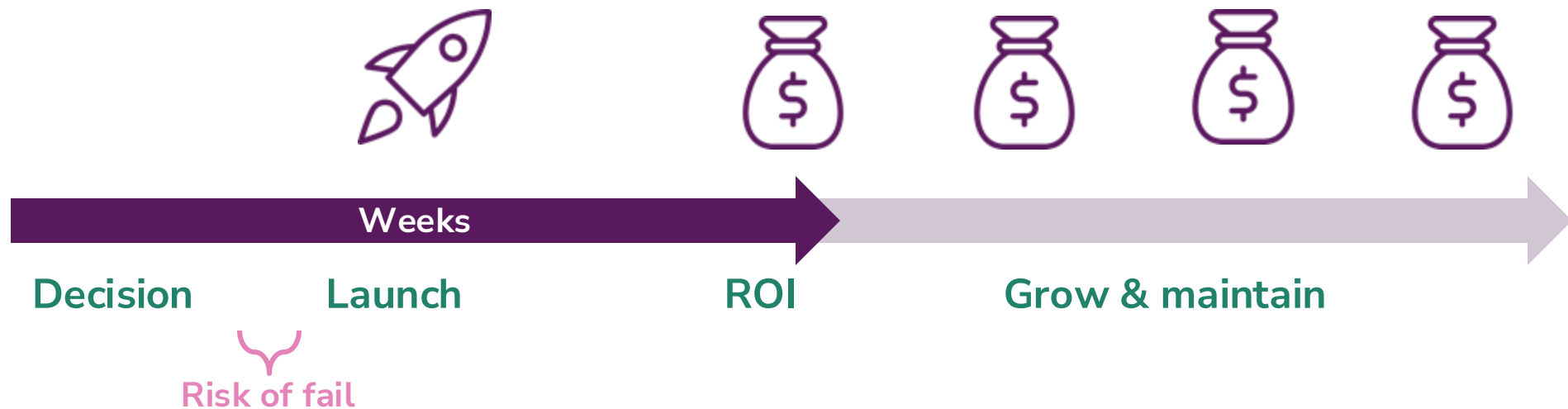


Effort and time to ROI before LLMs

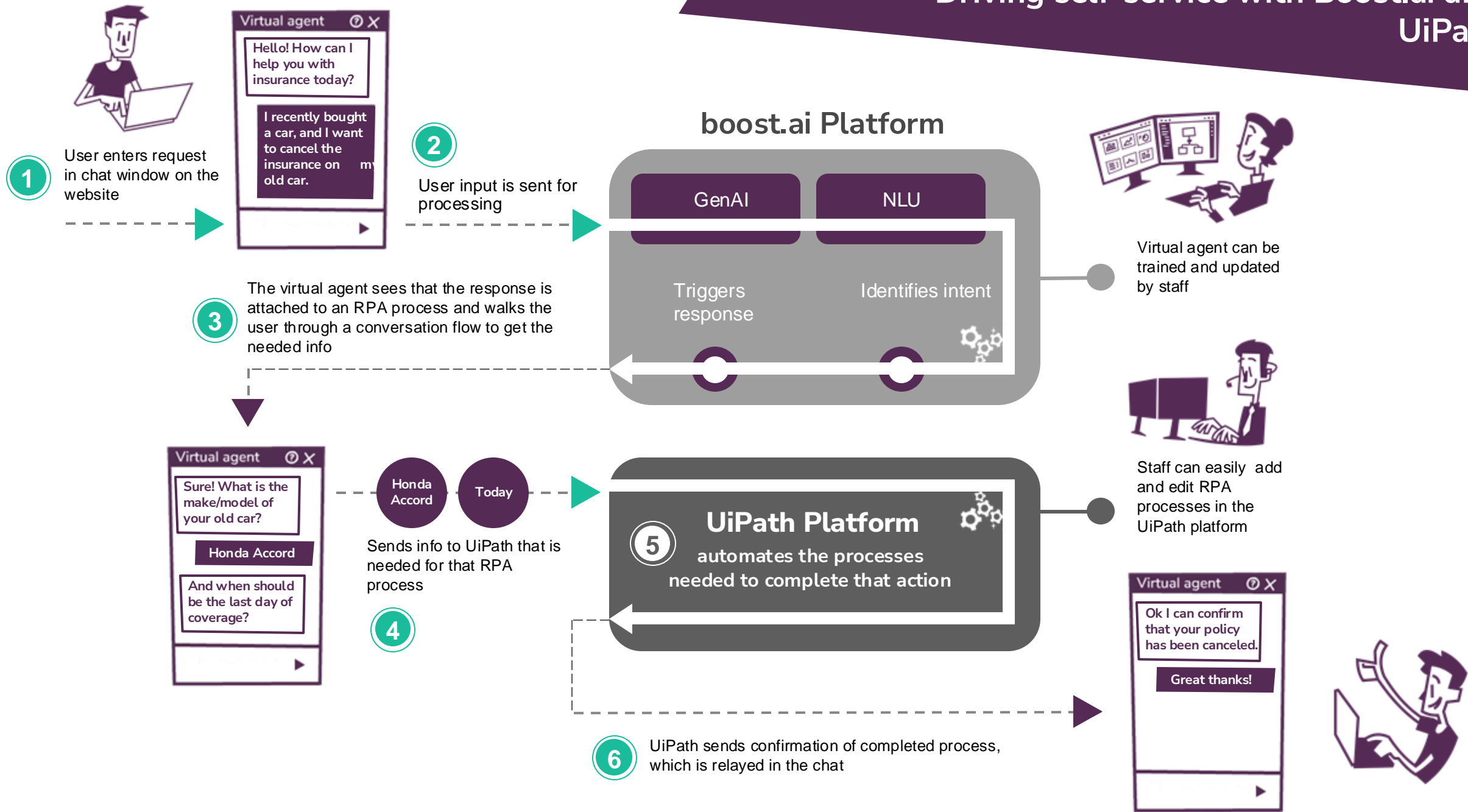


Effort and time to ROI

LLM empowered



Driving self-service with Boost.ai and UiPath



The Impact of Generative AI



AI/bot trainer productivity

20-30%

time saved
implementing

10-20%

lower workload
for maintenance



Human agent efficiency

15-20%

increase in
efficiency KPIs



Reducing unknowns

>50%

reduction of unknowns
(bad responses)

Learn more about UiPath contact center solutions



UiPath Contact Center solutions

See the dedicated Contact Center solution page on the UiPath website.

<https://www.uipath.com/solutions/department/contact-center-automation>



Boost your customer experience

Learn how boost.ai uses AI-powered chat and voice bots to deliver outstanding customer experiences

<https://boost.ai>

