UiPath AI Summit: 2024 Edition



Keynote 30-mins

Keynote Session: Transforming Workspaces with Al-powered Automation



GRAHAM SHELDON Chief Product Officer, UiPath



ROWAN CURRAN Sr. Analyst, Forrester Research Guest Speaker



Kickoff the AI Summit discussing the latest trends across the AI ecosystem and highlighting the newest AI-powered capabilities from UiPath.

Industry Highlights

Banking & Financial Services

Next-level operations: Why financial services are banking on Al & automation

Insurance

How Al-powered automation is changing the insurance operating model

Manufacturing

Innovating through disruption: The new AI paradigm in manufacturing

Public Sector

Al behind the wheel of public sector innovation

Healthcare

Putting AI to work in healthcare

Product
Deep Dives
45-mins

UiPath Autopilot

Autopilot in action: Five use cases that supercharge productivity

Al-powered Discovery

Al-powered Continuous Discovery: Finding 'eureka' insights with Al

Al-powered Document Processing

Building a successful IDP solution: Best practices from seasoned AI experts

models

intelligent cument processing (IDP)

Integration Service & Al Activities

Integration Service: Using connectors and context to power intelligent robots for business

Roadmap & Closing
45-mins

Closing Session: From R&D to Execution – The Future of AI at Work









The UiPath AI roadmap and our on-going research and innovation across Generative and Specialized AI.



Today's Focus



Keynote "Innovating Through Disruption: The new AI Paradigm in Manufacturing"

Client Case Study "Intelligent Automations Applied: The Arçelik Journey"

Fireside Chat "Quo Vadis Competencies, Application Trends and Business Value"

04 Outro



"The most profound technologies are those that disappear.

They weave themselves into the fabric of everyday life until they are indistinguishable from it."

Mark Weiser

Trends in Manufacturing...



- **1** Accelerate Sustainable Manufacturing
 - Net Zero
 - Decarbonization
 - Circular Economy

- **5** Mitigate Workforce Disruptions
 - Knowledge Base and Up-Skilling
 - Staff and Talent Shortage
 - New Work

- 6 Support Inclusive Technology Adoption
 - Digital Business Transformation
 - Digital Tools and (Gen) Al Emergence
 - Technology Adoption
- **Improve Customer Experience**
- Differentiation
- Margins Improvement
- Up- and cross-selling

- Enable the Smart Factory
 - o I4R & IoT
 - o Al
 - Digital Twins
 - o AR/VR

- **3** Navigate Global Supply Chain Disruptions
 - Supply Chain Resiliency
 - Sustainability of Business Partners
 - Reshoring, Nearshoring

... & Intelligent Automation's Role within!

... and a Seismic Shift How Work Will Get Done



"...roughly two-thirds of current jobs are exposed to some degree of Al automation, and ... generative Al could substitute up to one-fourth of current work."

"When incorporating software and tooling on top of **LLMs**... between **47 and 56% of all tasks** could be completed **significantly faster** at the **same level of quality**."

Goldman Sachs: Economic Research

The Potential Effects of Artificial Intelligence on Economic Growth, Briggs and Kodnani, March 2023

University of Pennsylvania: Open Research

GPTs are GPTs: An Early Look at the Labor Market Impact OpenAl. T. Eloundou, S. Manning, P. Mishkin, and D. Rock, 2023

Silver Linings and Al Trailblazers in Manufacturing Selected Customer Case Studies



Discover Opportunities

We use Al to discover – uncovering process improvement and automation opportunities from the work done between systems, people and communications

"We look at automation and AI to save money and generate revenue."

Steve Seroogy, Senior Director, IT

Expanded automation to revenue operations, supply chain, and quality assurance leveraging **Communications Mining** to analyze data from SAP and provide product safety and quality improvements insights.



Automate More

We use AI to automate more – adding new skills to our robots allowing humans to be more creative and innovative

"Document Understanding, in conjunction with AI with a large language model, has the power to be a game changer."

Agam Singh, IT Director of Web Content and Automation

UiPath Platform delivers metrics to optimize sourcing, accelerate turnaround times for customer queries, and in operations guides managing compliance, tackling emissions, and preventing production errors and outages.

Supercharge Productivity

We use AI to accelerate common tasks – by bringing together automation and industry-leading generative AI functionality to the desktop

"NISSIN's UiPath Al-chats incorporate the use of Gen Al into work spanning from product inventory checks to sales report creation."

Toshihiro Narita, Executive Officer CIO

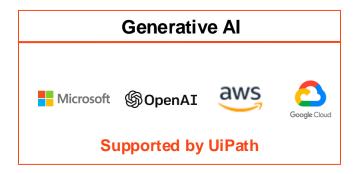
Seamlessly integrating from end users all through automating inventory status checks and updates and extending to sales report creations based on inventory levels in SAP leveraging **Gen AI**.



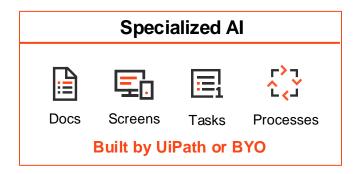
Platform and Patterns for Gen Al Powered Automations



UiPath's (Gen) Al Platform Offerings



&



UiPath's Main Gen Al Automation Patterns

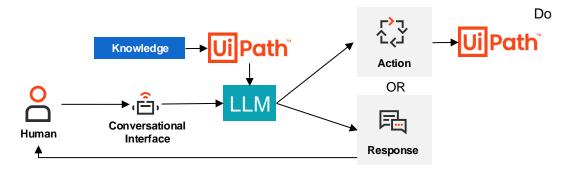
Read/Write: Generate, distribute personalized messages



2 Analyst/Doer: Execute processes resulting from LLM calls



Assistant: Add context & action to conversational assistants



4 Al Trust Layer: Use Al with confidence in governance

Our Industry Priority Scenarios (IPS) in Manufacturing

Main solution areas in manufacturing



Re-think products and services

Automate R&D, product and services offerings along operations lifecycles and across ecosystems





Automate operations

Drive automation of value-adding operations within and across company borders

PEPSICO

Streamline supply chains

Re-think end-to-end **supply chains** across a company's value chain and wider industry ecosystem





Engage customers

Streamline client engagements across marketing, sales, and





Empower employees

Automate processes empowering employees to achieve more

5

Re-imagine manufacturing

Build purpose in manufacturing operations and business models

6







Engage...



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@sdseutter



Intelligent Automations Applied: The Arçelik Journey

Irmak Sismanoglu
Senior Head of Process
Digitalisation
Arcelik



Arcelik



Arçelik Global



Arçelik in Numbers

<u>1</u>2

Brands

30

Production Facilities

40000+

Employees

81

Subsidiaries in 52 Countries

29

R&D and Design Centers & Offices

An intriguing idea and our automation results to date...

It all started with a simple question....



What if a day was 25 hours-long...



Suppose a day is now 25 hours instead of 24 hours and you have an extra hour.

What would you do with it?

#25HourDay

How we structure the digital transformation program

Train 1000+ business teams Certification **Global Business Partners** $\langle \rangle$ **=**★ Industry-recognized credentials RPA Champions in each BU for all RPA roles **New Technologies Webinars & Hackathons** ML, AI and test-automation Open Innovation culture usecases built-in on digital to find the value cases platforms **Automation Community Ongoing Communications** Monthly backlog review & planning Disseminate the automation culture

DigiCrew & UiPath Academy

Our Al automation results to date...

First trial in Al integrated automation started in 2023

Sales Order Automation with UiPath pdf reader activities



Sales Order Automation with Document Understanding



and resulted in these....



5-6% in Supply Chain

Efficiency gain & time saving per year



76% to 90,3% accuracy increase

Manual effort eliminated per year



25% decrease in cycle times

2-day faster development turn around



Integrated one-stop shop platform

DU integration in UiPath studio

Lessons Learned on AI integrated automations



Plan the AI committee to manage AI cases like a startup



Integrated UiPath Platform makes adoption easier



Provide people with a broader perspective for the business processes within the organization



Compared to competitors, 14% greater accuracy, reaching 90.3% OCR success rate



Dev time effort was 2 days fasters to classic RPA use case



Data table and line-item reading has superior performance

What's next on the Automation and Al roadmap

Re-think products and services

Automate R&D, product and services offerings along operations lifecycles and across ecosystems

1

Product Design
Change Management
with Suppliers

Automate operations

Drive automation of value-adding operations within and across company borders

2

User Manual Creation

Streamline supply chains

Re-think end-to-end supply chains across a company's value chain and wider industry ecosystem

3

Sales Order Processes

Engage customers

Streamline client engagements across marketing, sales, and services in any channel

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Credit Letter & Insurance Policy Processing

Empower employees

Automate processes
empowering
employees to achieve
more

Accounts Payable Invoice Processing

Re-imagine manufacturing

Build purpose in manufacturing operations and business models

6

Hazardous Material Management

2024: Sustainability & Manufacturing

Key focus will be on production processes



Image created by Dall-e*

where AI & Automation fit in to ensure



Cost Efficiencies

Rolling out proven use cases across factories



Compliance

Ensuring materials' fit with regulations early on quality processes



Governance

«Shifting left» on the Supplier control processes



Sustainability

Maintaining our industry leader position in DJSI & Corporate Knights

Engage...

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Our Fireside Chat



Required Skill Sets & Employee Development Trends in Applying Intelligent Automations in Manufacturing

Business Value of Intelligent Automation

