



6 key takeaways from FORWARD VI for healthcare & life sciences

Your guide to the biggest product announcements for healthcare & life sciences

This year's UiPath FORWARD VI conference was another success – hosting healthcare leaders interested in connecting with their peers and learning from the experts how RPA and AI will impact the process landscape. This year, UiPath introduced several new products and enhancements that lower the barrier to complex automation and enable practical use of large language models.

1. Predict, map, and automatically enter data across multiple applications for HIM and regulatory processes

Noted as one of the best inventions in 2023 by Time, UiPath Clipboard AI is a no code solution that uses computer vision and semantic AI to understand the source data, transform, and paste the information based on use case.

Clipboard AI enables:

- Faster and more accurate eligibility, determination, and claim status.
- Real time data entry into lab order and regulatory reports.
- Parallel calendar and order synchronization during migrations and updates.

2. Automate a meaningful next action by understanding the context of system, internal, and external messaging

UiPath Communications Mining is a fine-tuned LLM designed to study messages and provide the context, tone, and key data needed to take a logical next step, reduce the abrasion on the employee, and improve response times.

Communications Mining enables:

- Identification of invoices from email. Automation of PO

match to simplify audit.

- Resolution of EMR inbasket tasks to reduce non-value workload with full compliance.
- Research and response to member email queries.

3. True intelligent automation to manage complex documents

UiPath Document Understanding now harnesses the power of Gen AI safely to intake, categorize, and extract key details from all your documents with very little training data.

Document Understanding enables:

- Complex vendor invoices and purchase order intake, audit, and matching .
- Multi page chart extraction and EHR entry.
- Claim and denial letter validation with automated resolution.

➔ **Watch the FORWARD VI Best Bits**

Want to learn more about all of the product announcements and enhancements from this year's FORWARD conference? [Best Bits](#) is the place to be.

4. Trust how AI is utilized for automation within your ecosystem and outside of it

UiPath AI Trust Center is the AI governance tool you should just expect as part of your intelligent automation platforms. Control how LLMs interact with your protected data and applications.

AI Trust Center enables:

- Safe utilization of LLMs like ChatGPT and Med-PaLM 2 in your processes
- The restriction of protected data from being used as training data.
- Tracking and reporting of ethical use of AI in your automated processes for a clean audit.

→ Watch the Healthcare & Life Sciences Summit

Get access to a demo of Autopilot for healthcare, as well as presentations from Mayo Clinic, Blue Cross Blue Shield of North Carolina, and more.

[Show me the summit >](#)

Autopilot for Studio enables:

- Quick building of automations that span across platforms like Epic and Salesforce CRM
- Identification of API integrations (ex. SAP BAPI) and construction of an automation around it without searching through activities.
- Creation of the scaffold for a complex automation that spans email, CRM, excel, EHR, and IVR systems without needing deep developer experience.

5. The digital assistant that was promised and now reality

As mentioned in Forbes, UiPath announced Autopilot this year to bridge the gap between conversational AI and automation at the desktop for real time transactions. In natural language, ask the robot a question or request an action to trigger an already established automation.

Autopilot enables:

- Patient registration and scheduling at the point of care
- Answer complex ERA question with members.
- Qualify infusion and trial patient against hundreds of policies.

6. Ask your robot to build a robot

UiPath introduced Autopilot for Studio this year to allow developers to accelerate automation development by generating workflows through plain language, leveraging embedded Generative AI technology.