

Accelerate prior authorization approvals

Create more efficient processes and better patient experiences with AI-powered automation

Process prior authorization approvals in less than 24 hours

Prior authorization processes are hindered by complex payer rules, extensive documentation requirements, and inconsistent standards, which delay approvals and disrupt patient care.

Prior authorization automation streamlines the approval process by integrating with payer systems, automating data collection, and ensuring accurate submission of required documentation.

By leveraging AI and automation, healthcare organizations can improve operational efficiency and enhance patient satisfaction allowing staff to focus on delivering quality care.

U.S. Healthcare Organization



\$1.7M

Annual employee equivalent savings

425,000

Annual requests handled by automation

Systems impacted:

- EHRs
- Billing systems
- Insurance portals

The benefits of AI-powered automation



Reduce delays

Automation streamlines prior authorization process, reducing wait times.



Improve payer relationships

Automation ensures consistent and accurate submissions, reducing errors and delays that often strain interactions with payers. Streamlined processes lead to faster approvals and better reimbursement terms.



Avoid write-offs

By ensuring accurate submissions, automated prior authorization reduces write-offs due to denials, improving net revenue.



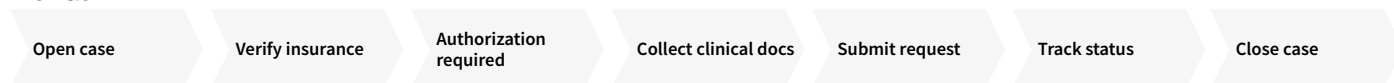
Lower administrative costs

Automation minimizes the need for specialized staff and reduces rework costs associated with preventable denials, leading to labor cost savings.

Evolution of prior authorization with AI-powered automation

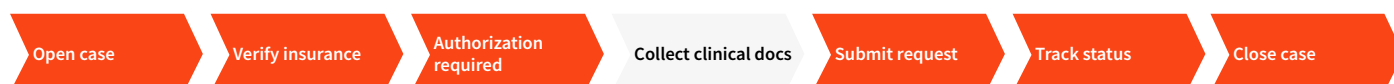
Whether your prior authorization process is fully manual or partially automated, you can do more with UiPath. Use the chart below to benchmark your progress and discover the technology that can support your automation journey.

Manual



Utilizing RPA

RPA logs into EHR and opens case. Accesses patients record to verify active insurance. Uses payer portal to determine if prior authorization is required. Submits and tracks requests. Updates needed systems and notifies provider stakeholders and patient.



Utilizing agentic automation

Agentic automation and medical record summarization (MRS) logs into EHR/document management system to collect documents to be attached to request. Evaluates patient records against payer policies. Organizes files for review and alerts employees of potential missing information.



Manual effort:

Automation:

Employee review (if needed):



RPA – Robotic Process Automation
IDP – Intelligent Document Processing
MRS – Medical Record Summarization

Why UiPath?

The UiPath Platform™ enables AI agents, robots, people, and models to work together harmoniously to revolutionize healthcare. Create a new reality for prior authorization with:

Integration with EHRs: Seamlessly extracts and validates data from EHRs.

Automated follow-ups: Tracks and follows up on authorization requests with consistent frequency and efficiency.

Medical record summarization capabilities: Provide clear evidence of medical necessity, speeding up the submission process and reducing delays caused by incomplete or inaccurate documentation.

Real-time updates: UiPath can monitor and update authorization rules in real-time.

Ready to take the next steps?

Contact us to get started with AI-powered prior authorization today.

