

Continuous Discovery: Finding 'eureka' insights with AI

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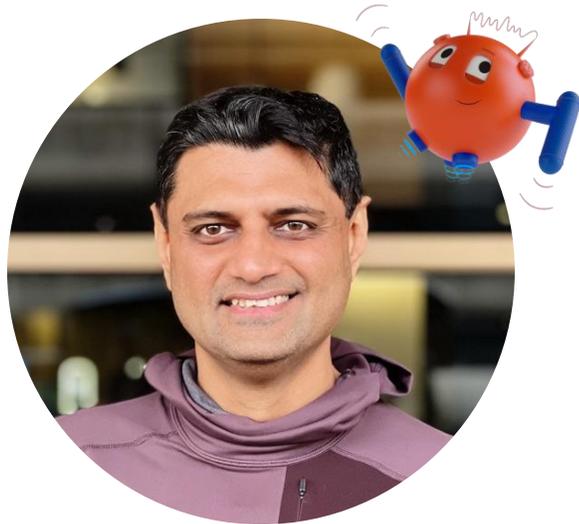
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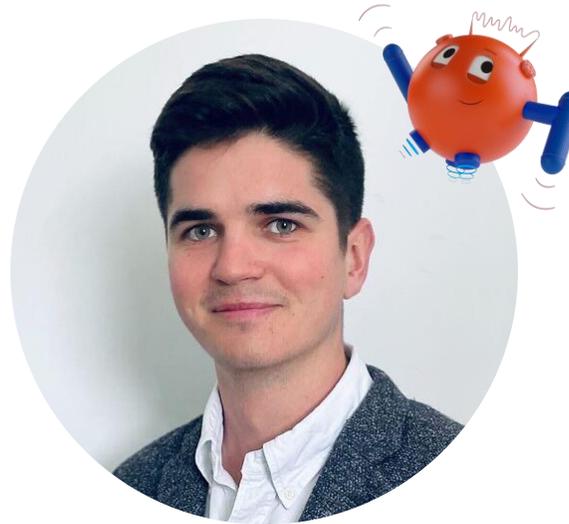
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Your speakers



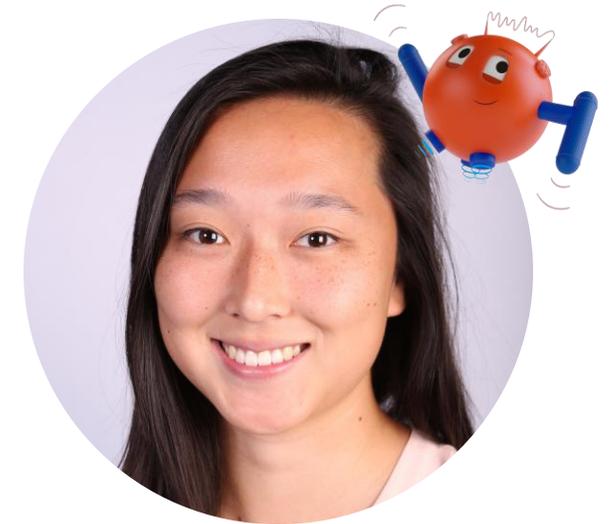
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Four key challenges when optimizing processes and scaling automation programs

Limited process understanding

Limited visibility into complex processes, making it difficult to uncover automation and improvement opportunities

Unclear ROI of investments

Challenge to link investments to organizational metrics when deciding which improvements or automations to implement

Resource intensive process monitoring

Manual methods of discovery, like surveys, interviews, workshops, are time-consuming, resource-heavy, and findings quickly become obsolete

Siloed approach

Insufficient collaboration, a lack of shared insights, resources, and expertise, can slow down the success of automation and transformation efforts

“37% of decision-makers report delays to digital transformation due to misunderstood processes.”

- Forrester¹

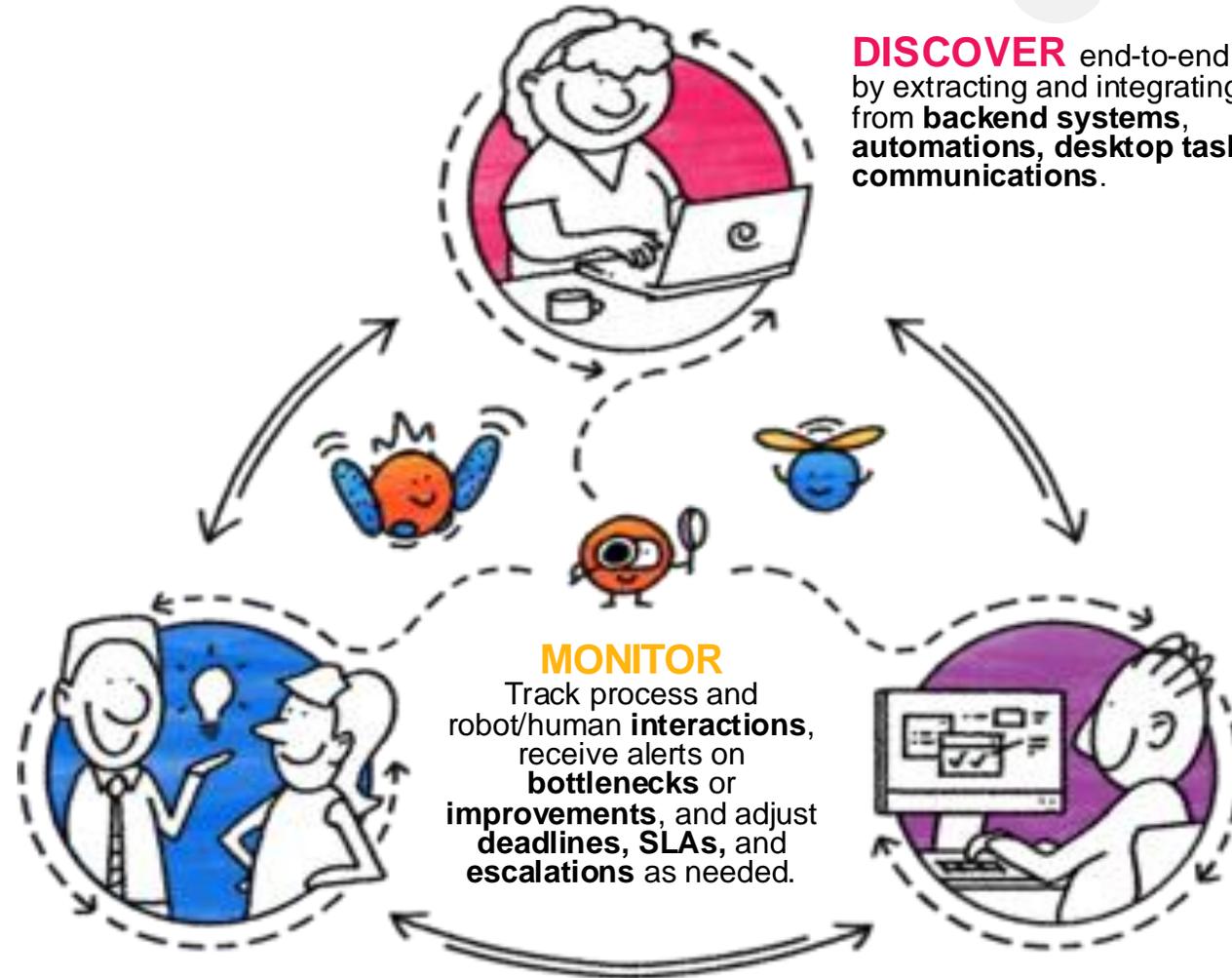


¹<https://research.aimultiple.com/process-mining-stats/>

Meet Continuous Discovery



Identify the highest-ROI opportunities for continuous process optimization and automation using the power of AI



DISCOVER end-to-end processes by extracting and integrating all data from **backend systems, automations, desktop tasks, and communications.**

MONITOR
Track process and robot/human **interactions**, receive alerts on **bottlenecks** or **improvements**, and adjust **deadlines, SLAs, and escalations** as needed.

ACT to achieve business KPIs leveraging integrated **actionability**, including identifying high-ROI **automations**, creating **workflows**, executing with **robust apps**, and bringing **humans in the loop** as needed.

UNDERSTAND current process performance and optimization opportunities with **visualizations, AI simulation, Generative AI insights**, and dynamic **KPI analysis.**

Continuous Discovery capabilities



UiPath™ Process Mining

Gain complete transparency into your **business processes** and transform them with automation and improvements that drive continuous operational efficiency



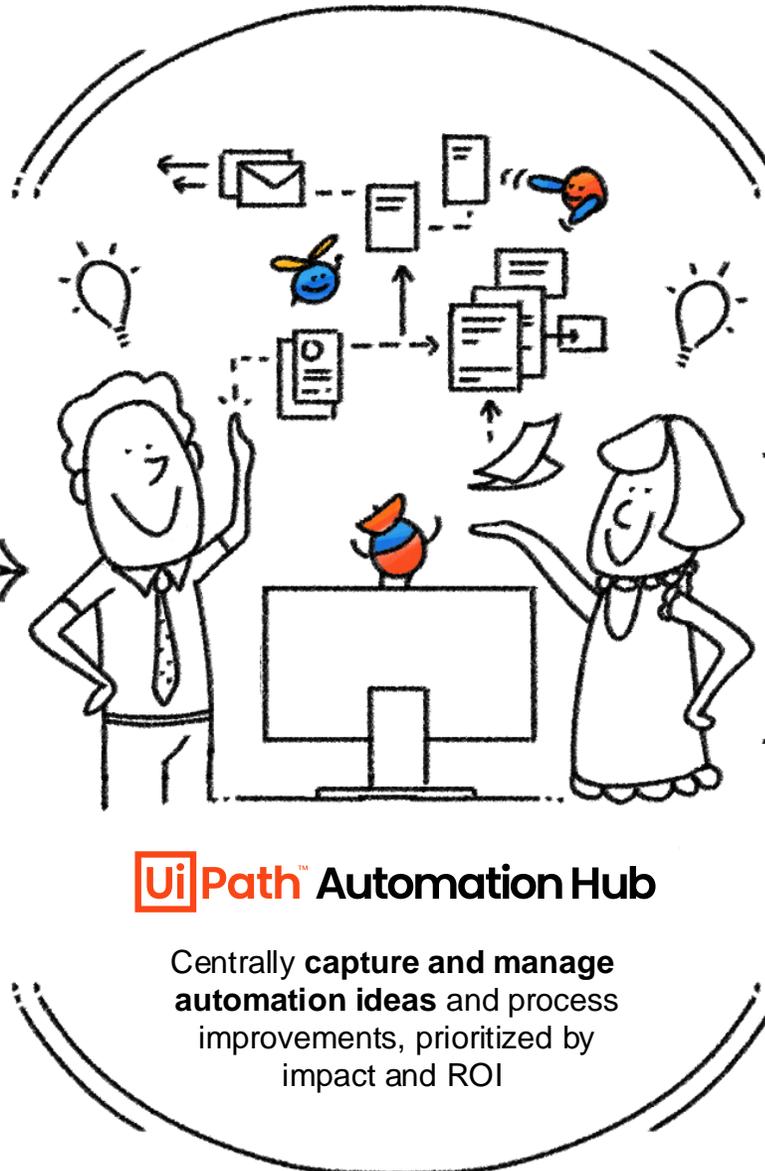
UiPath™ Task Mining

Get an objective, data-driven picture of **desktop processes** quicker and with fewer resources required



UiPath™ Communications Mining

Mine, monitor and automate your **service conversations** to scale rapidly and transform your customer experience



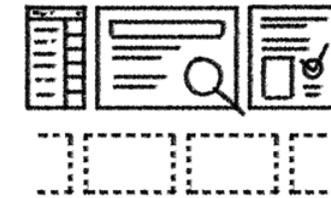
UiPath™ Automation Hub

Centrally **capture and manage automation ideas** and process improvements, prioritized by impact and ROI



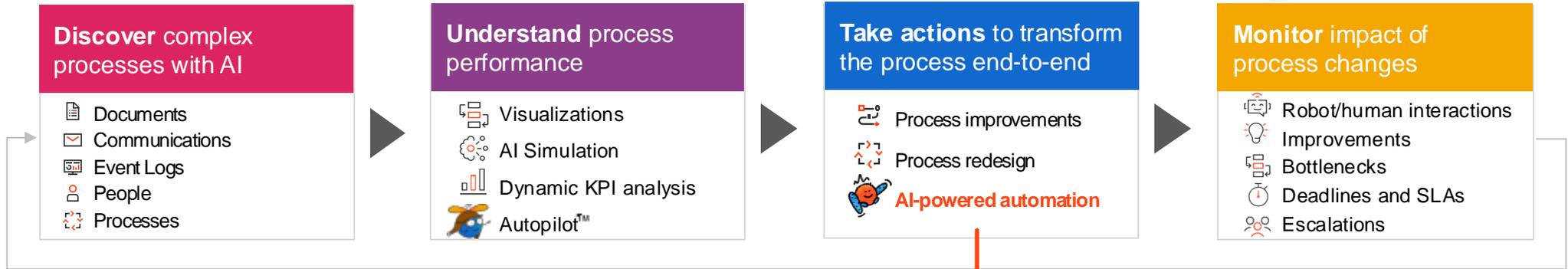
Accelerate Automations

Optimize Processes

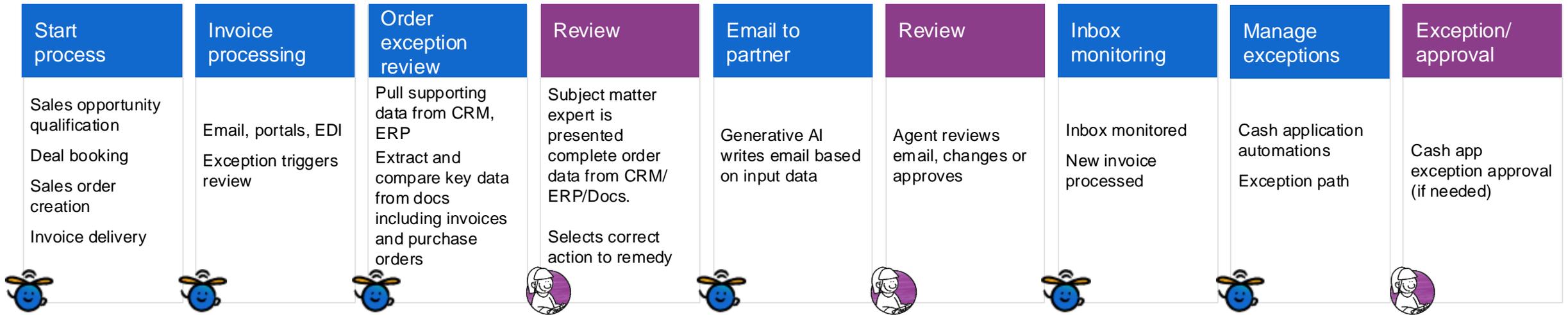


Continuous Discovery and Intelligent Automation

Continuous Discovery



Example: End-to-end order-to-cash process automation



FEATURED UIPATH CAPABILITIES

INTELLIGENT DOCUMENT PROCESSING, SPECIALIZED AI, GENERATIVE AI, PROCESS ORCHESTRATION, UI + API AUTOMATION

Uncover transformative automation and improvement opportunities with AI-powered discovery



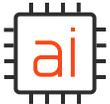
Computer Vision/OCR and Clustering

Extract context and content from images including raw text, tabs and titles and cluster each image into unique screens.



TRACY™ process graph layout algorithm

Increase/decrease the level of complexity of the process graph as needed by the use case.



Automation potential simulation

Simulate the impact of automating specific tasks within a process and quantify the potential time, cost, and savings.



Root-cause analysis

Identify the most significant factors of process deviations and bottlenecks. Add additional layers to the analysis to uncover other potential root causes.



Model-based process mining

Leverage advanced process insights to uncover hidden behavior: decision points, parallelism, complex rework.



Autopilot™

Leverage in-app Generative AI to further understand process insights, issues, and potential improvements in natural language.



State-of-the-art AI models

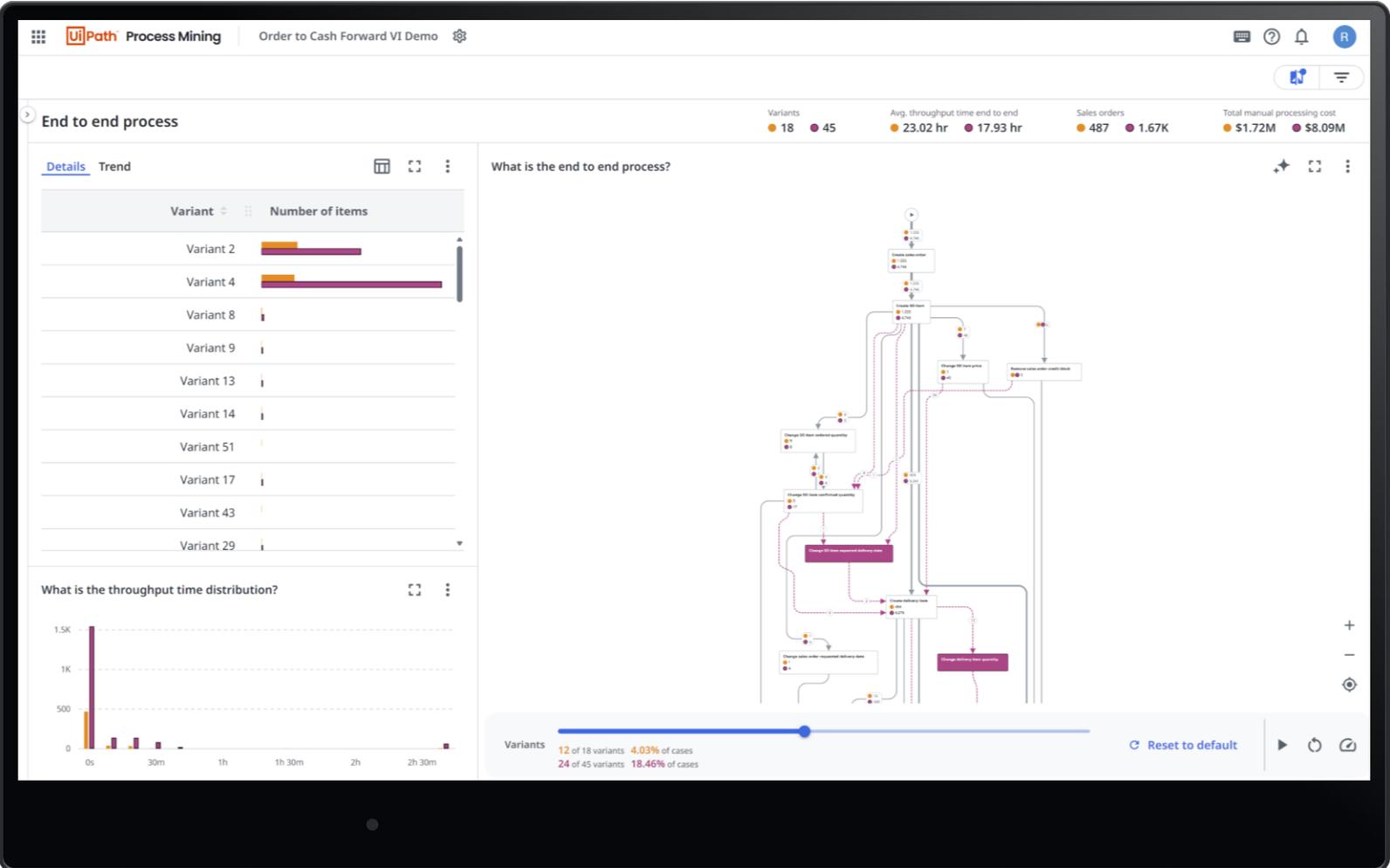
Communications Mining uses specialized AI models that can be finetuned to your exact business needs and context. Enabling maximum accuracy and performance.



Embedded Generative AI

Generative AI paired with Specialized AI to accelerate discovery and reduce training and validation time, providing faster time to value.

Demo: Finding 'eureka' insights with AI-powered discovery



Benefits of Continuous Discovery



Innovate and automate processes

Uncover high impact opportunities for automation and improvement by analyzing complex processes



Link investments to outcomes

Obtain a clear view of the ROI of automations and improvements, with all investments prioritized based on their impact on business outcomes



Continuously improve with AI

Utilize AI-driven discovery to continuously monitor business processes and proactively manage and control process performance



Align initiatives towards C-level priorities

Break down silos and foster collaboration across the organization by embracing data-driven investments tied to business results



Real value. Real outcomes.



31

Opportunities identified across 13 business units in 3 months



Innovate and automate processes



\$13M

Estimated risk reduction for maverick buying within P2P



Link investments to outcomes



75%

Faster process analysis compared to manual methods



Continuously improve with AI



300%

Reduction in process lead time by pioneering discovery and automation



Align initiatives towards C-level priorities



Real value. Real outcomes.



Discover

Identify the highest-ROI opportunities for continuous process optimization and automation using the power of AI



PROCESS MINING

TASK MINING

COMMUNICATIONS MINING

IDEA CAPTURE & MANAGEMENT



Automate

Rapidly build AI-powered automation that seamlessly collaborates with people and systems to transform every facet of work

UI + API AUTOMATION

LOW-CODE DEVELOPMENT

GENERATIVE AI & EXPERIENCES

INTELLIGENT DOCUMENT PROCESSING & SPECIALIZED AI

PROCESS ORCHESTRATION

Operate

Establish an enterprise-grade foundation to run and optimize a mission-critical automation program at high scale



REAL-TIME & TREND ANALYTICS

CONTINUOUS TESTING

UNIFIED MANAGEMENT & GOVERNANCE

CLOUD-FIRST FLEXIBILITY

Your People

Your Applications

Systems of record | Communications and collaboration | Personal productivity

Your Processes

Learn more about UiPath



Continuous Discovery and Intelligent Automation Playbook

Learn how to embrace the era of AI with Continuous Discovery and Intelligent Automation.

[Download the Playbook](#)



The Ultimate Guide to Communications Mining

See the value that communications discovery, monitoring, and automation can bring to your business.

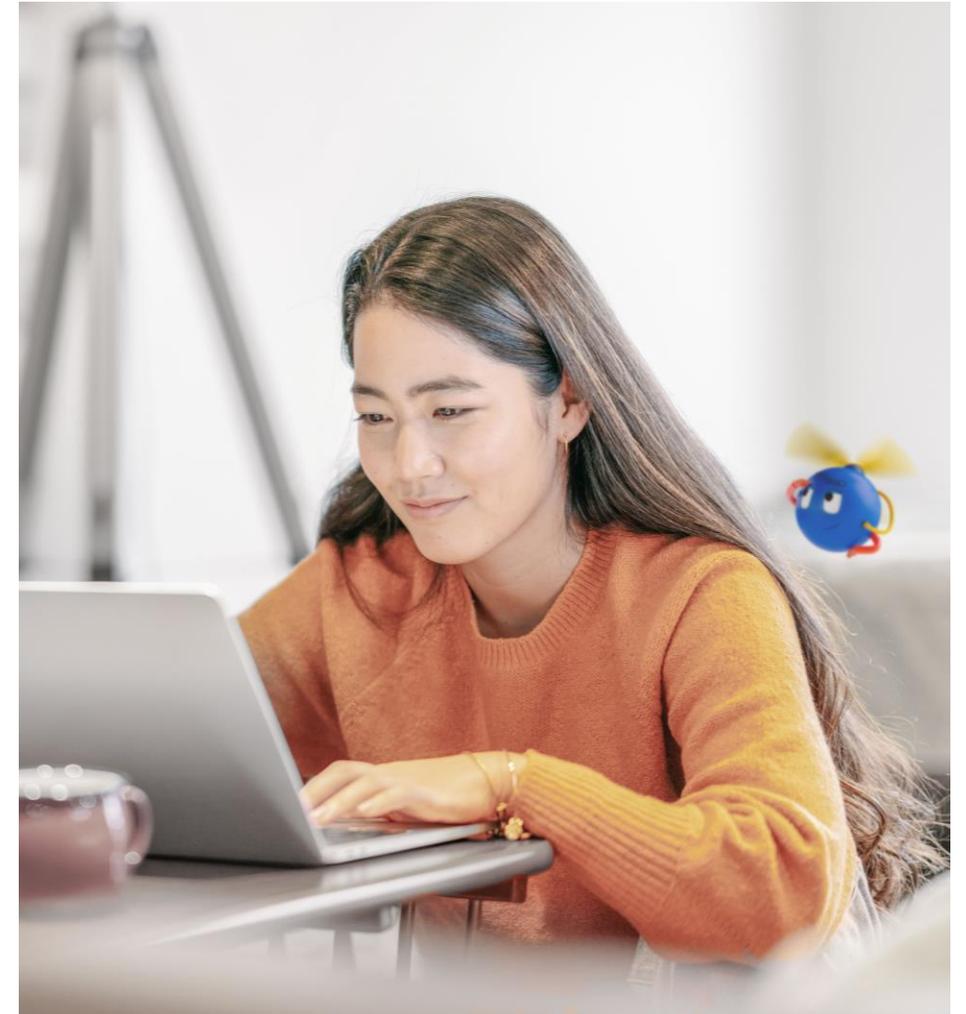
[Download the Guide](#)



Contact us

Speak to your Account Executive about UiPath's AI-powered discovery capabilities.

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Principles when designing with AI



Improve user experience



Augment human intelligence



Deliver AI-powered insights



Uphold ethics and accountability

