Protect: modernising financial crime operations

Part 2 of 4

Strengthen financial crime operations for an increasingly complex risk landscape

3 November 2026

Si Perks	RVP Strategic Transformation	your host
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One series, four steps to scaling AI with confidence

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Transform

- **20 Oct:** connected customer journeys



Protect

- **3 Nov:** modern financial crime operations
- **You are here**



Assure

- **17 Nov:** more assurance, same team



Govern

- **1 Dec:** trusted foundations for AI

Why I'm talking about this

Tom Golebiowski, Senior Solution Engineer, BFSI

- 4 years of working across customers portfolio of ~20 insurers, banks and regulated organisations
- Responsible for helping to automate processes across FCC, AML, KYC
- Closely aligned with our WorkFusion GTM team – pioneers in creating AI Agents for financial crime compliance



People spend on FCC and fraud is 4x tech

WorkFusion
A UiPath company



Sources: Celent (2024), Fenergo (2024)

WorkFusion
A UiPath company

Don’t build anything unless you have to. Focus on building things that are actually differentiating for us.



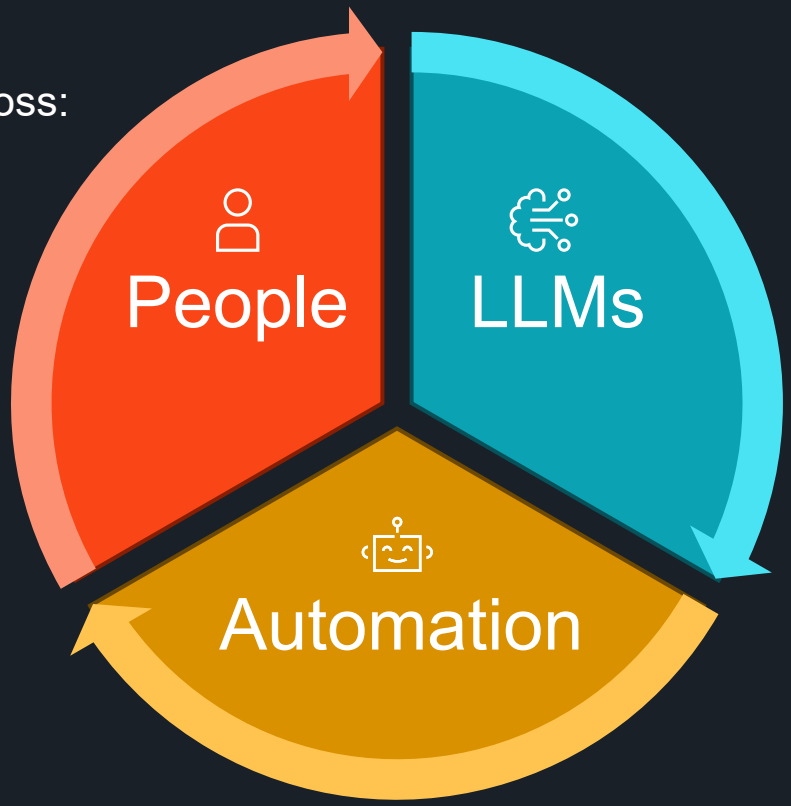
Marco Argenti, CIO

Goldman Sachs

Pre-built solutions help avoid (re)building available, market-tested software

WorkFusion
A UiPath company

Orchestrate across:



AI Agents for KYC, AML, Sanctions, and Fraud

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Alert Review: Make False Positives Irrelevant



Tara
Transaction Screening
Alert Review



Evelyn
Name Screening
Alert Review



Evan
Adverse Media
Monitoring

Due Diligence, Investigations & Reviews: Let Investigators Investigate



Isaac
AML & Fraud
Investigations



Edward
Enhanced Due
Diligence



Kayla
KYC Reviews
(CDD, pKYC)

Easy Integration w/ internal systems and external sources, for example:
LN Bridger, LN Firco Continuity, TR Clear, DJ Factiva, LSEG, Fenergo, Verafin, NICE Actimize, PEGA, etc.

What good looks like

One orchestrated flow from alert to defensible decision, with people making every judgement call

1 Your existing systems

Detect

Screening, TM, and KYC tools keep raising alerts. No rip and replace.

2 AI agents

Triage

Pre-built agents such as Tara, Evelyn, and Isaac review L1 alerts and clear false positives.

3 Automation and LLMs

Investigate

Robots gather data across systems. LLMs read documents and news and draft the narrative.

4 Your people

Decide

Higher-risk cases route to analysts in UiPath Action Center. People make the call.

5 Audit trail

Evidence

Every disposition is logged with a clear rationale, ready for QA and the regulator.

Orchestrate with UiPath Maestro™
One end-to-end flow across your systems, AI agents, robots, and people

Govern with UiPath AI Trust Layer
Controls data access and how GenAI is used

The result: agents take the volume, people take the judgement, and every decision is defensible

Crown Agents Bank scales payment screening without scaling cost

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Crown Agents Bank

60%
Auto-adjudication of false positives (target)

>30%
Average reduction of manual effort

- Freed up Ops for investigations
- Real-time reviews for faster payments
- Increased risk mitigation through more consistent, defensible narratives



Tara

Transaction Screening Alert Review

For more, see: https://www.workfusion.com/news/crown-agents-bank-deploys-workfusions-ai-agent-tara-for-transaction-screening/

A US regional bank puts Isaac to work on structuring alerts

~10%

Auto-grouped alerts avoiding duplicate effort

~50%

Auto-closed alerts avoiding analyst touch

1–3

Hours of effort saved per case investigation



Isaac

TM Alert Review, Investigations

Proof: what changed

Metric	Before	After	Change
Screening false positives cleared Crown Agents Bank · Tara	Every alert reviewed manually	**30% auto-adjudicated**	Heading to 60%+ near term
Manual effort on alert review Crown Agents Bank · Tara	Rising with payment volumes	**>30% average reduction**	Ops redeployed to investigations
TM alerts closed without analyst touch US regional bank · Isaac	Every alert triaged manually	**~50% auto-closed**	Analysts focus on real risk
Duplicate TM alerts US regional bank · Isaac	Worked one by one	**5–15% auto-grouped**	Duplicate effort removed
Effort per escalated investigation US regional bank · Isaac	Manual research across systems	**Pre-populated case template**	1–3 hours saved per case

Same pattern at both banks: capacity moves from clearing noise to investigating real risk

Sources: WorkFusion, a UiPath company, customer results for Crown Agents Bank and an anonymised US regional bank

Three things to take away

To strengthen financial crime operations for an increasingly complex risk landscape

01

Deploy, don’t rebuild

Pre-built agents for screening, TM, and investigations are proven in production. Build only what sets you apart.

30%

of false positives auto-adjudicated by Tara at Crown Agents Bank

02

Orchestrate end to end

LLMs alone won’t do it. Run people, AI agents, robots, and LLMs as one governed flow, from alert to audit trail.

1–3 hrs

saved per investigation when robots gather the data and people make the call

03

Put people on real risk

People are 77% of the $250B spent on financial crime and fraud. Let agents clear the noise so analysts work real risk.

~50%

of TM alerts auto-closed at a US regional bank, with no analyst touch

Where to go from here

Clearing the noise is step one. Next, we take the same approach to controls testing.

Join us on 17 November for Assure: transforming controls testing.

Missed Transform? Catch up on demand.

Your questions

Thank you · Scaling AI securely in financial services, part 2 of 4