

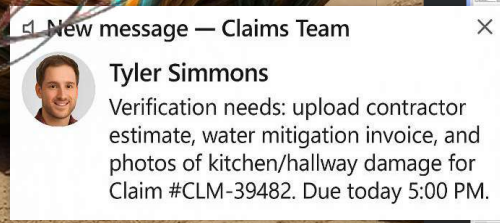
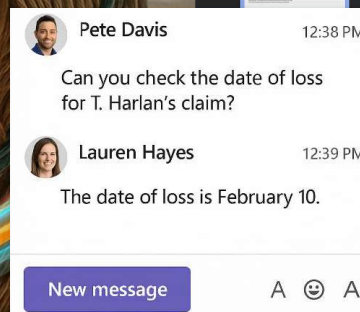
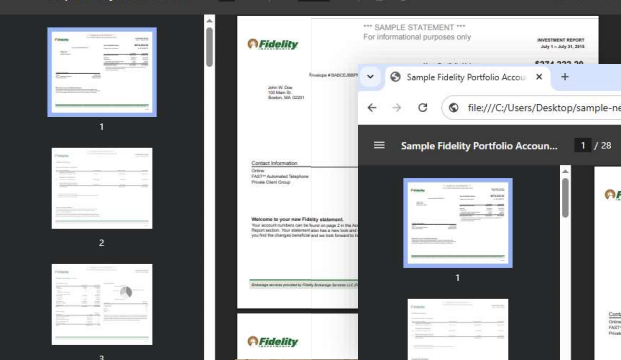
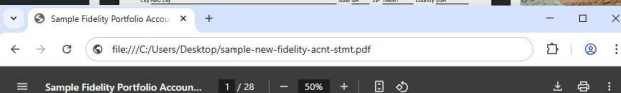
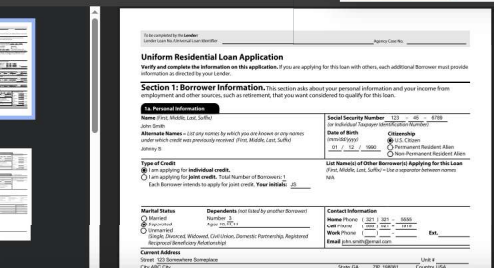
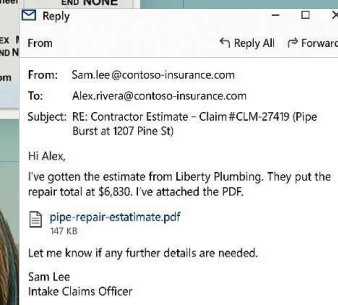
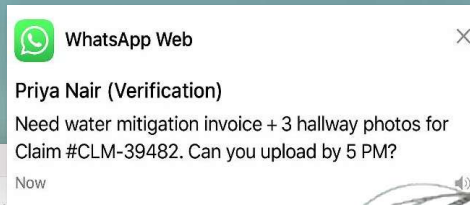
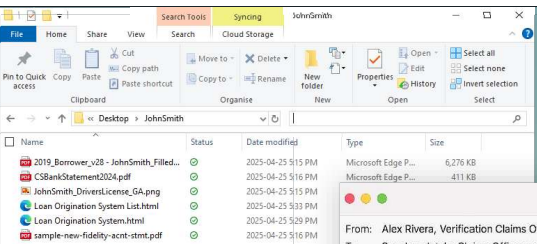
Transforming the enterprise with agentic orchestration

Rufino Chiong, UiPath



**WHEN PROCESSES
AND DECISIONS
GET LOST IN CHAOS.**





Symptoms & consequences

Collaboration Drag

-37%

Less likelihood to achieve revenue & profit objectives vs. w/o collaboration drag

SYMPTOMS OF COLLABORATION DRAG

- Too many meetings
- Too many stakeholders
- Too much time securing internal support and approvals

Customer & Employee Effort

-11

Average customer NPS score of high effort companies

+54

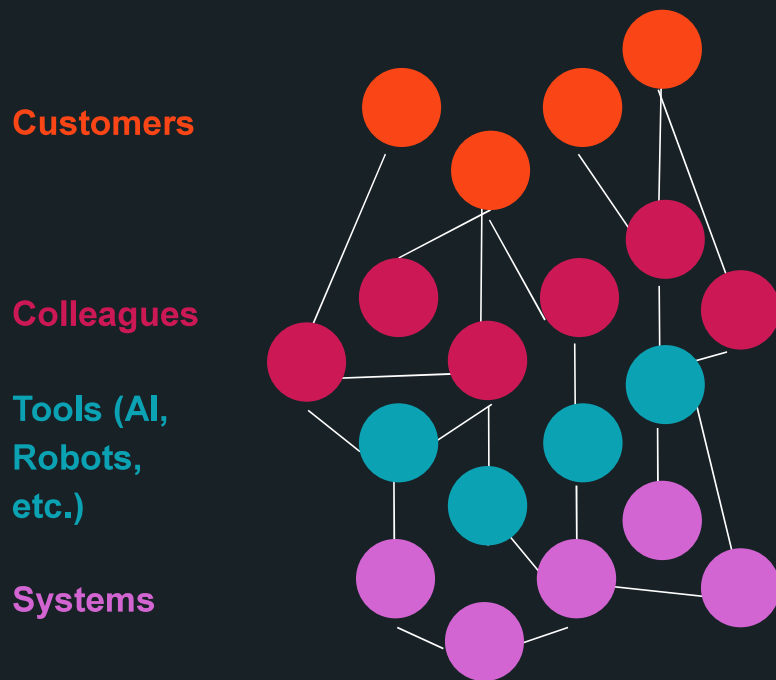
Average customer NPS score of low effort companies

SOURCES OF EFFORT

- Repeated customer and employee contacts
- "Hassle" to endure processes
- Variations in experience

Goal: connecting the dots

Illustrative Workflow



How Do We Get There with Agentic Orchestration?

01

Capture intelligence on the E2E process and workflow journey

02

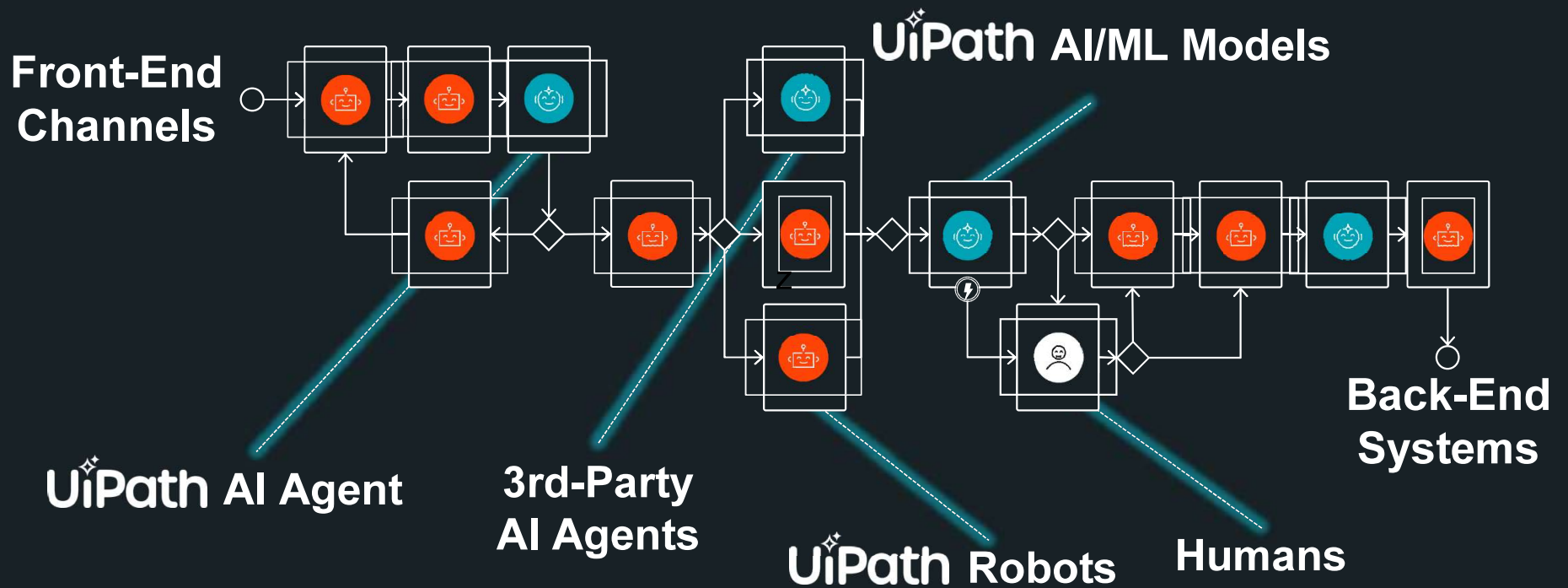
Identify & prioritize improvements to pain points causing effort and make informed decisions

03

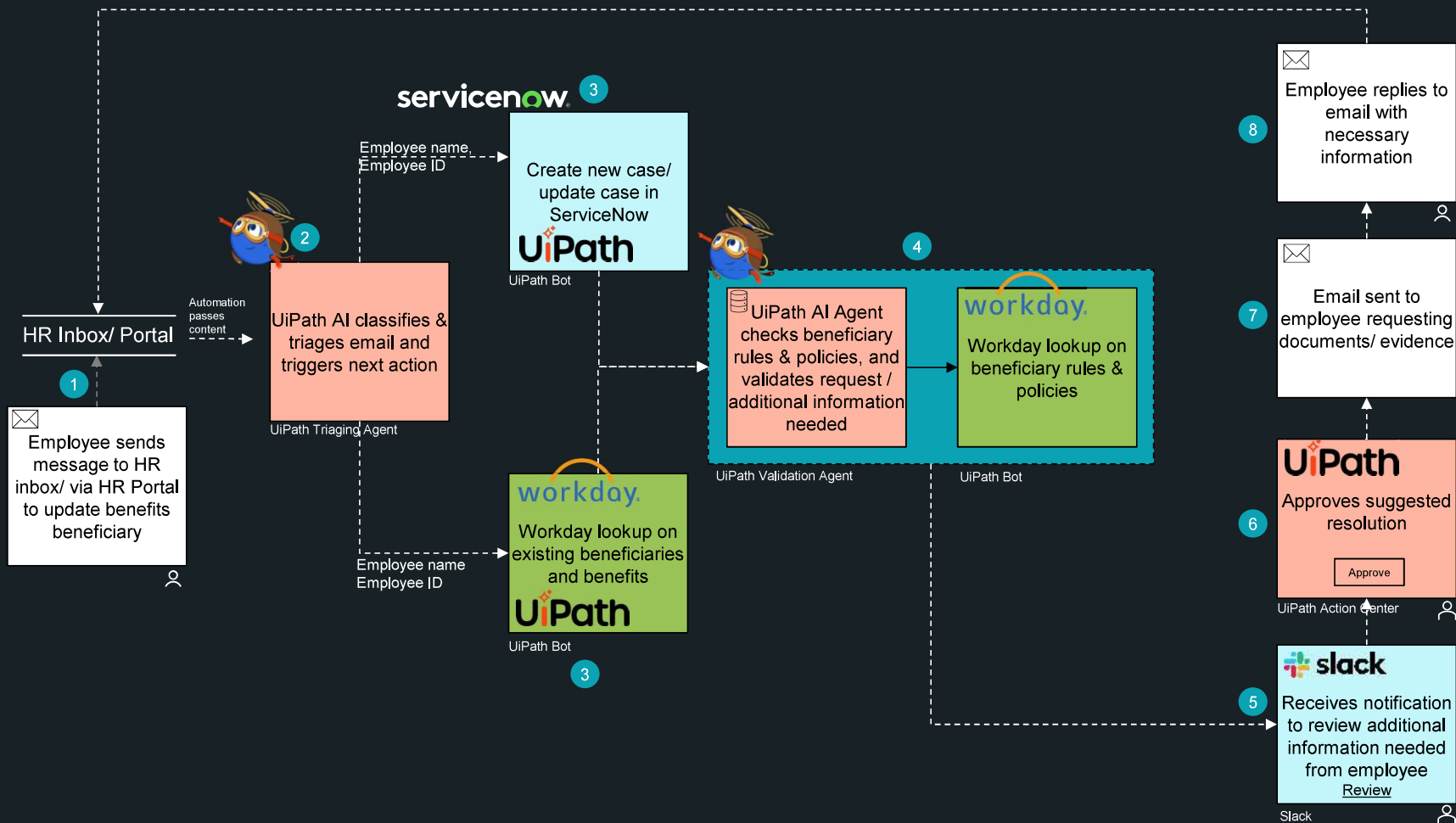
Intelligently manage E2E processes to free up colleagues to do value-added work

UiPath orchestrates business workflows

UiPath

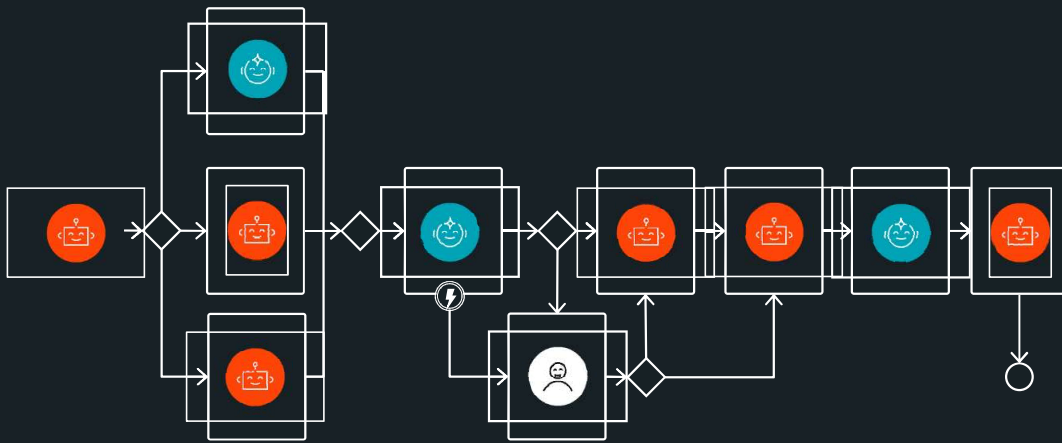


End-to-end, vendor agnostic, agentic orchestration

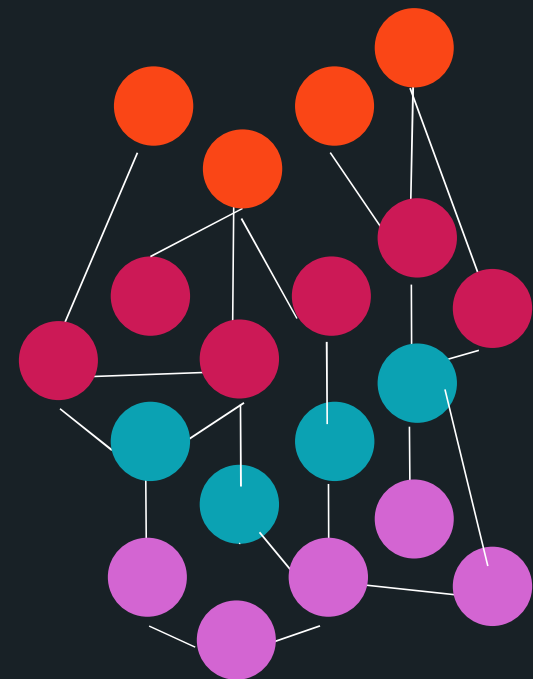


Future: thinking beyond linear

Idealistic Workflow



Actual Workflow



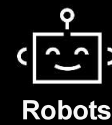
Orchestration of all parts end-to-end



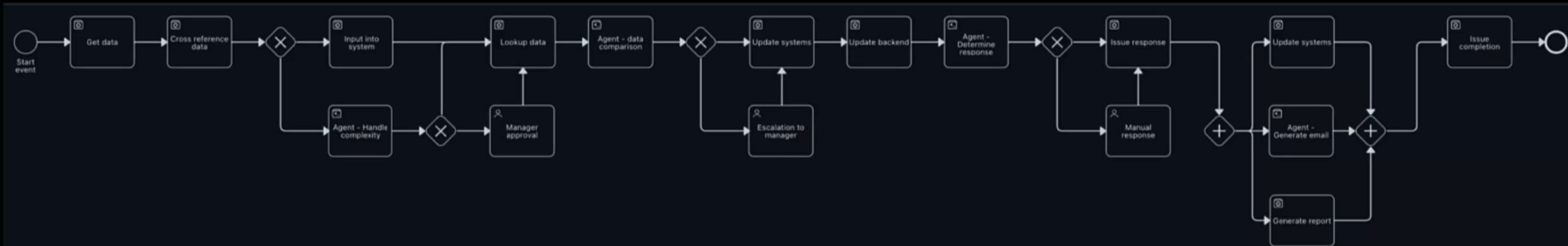
Agents



People



Robots



Model

Design **end-to-end agentic processes** using industry-standard BPMN constructs



Implement

Integrate agentic tasks, **RPA**, **human-in-the-loop**, **API events**, and advanced decisioning into processes



Operate

Control **specific instances** as they progress through the process, including operational analytics



Monitor

Gain insight into **historical instance executions**, with analytics integrated into your BPMN models



Optimize

Use data to understand and improve **KPIs**, leveraging **simulation** and **bottleneck detection**.

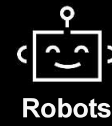
Orchestration of all parts end-to-end



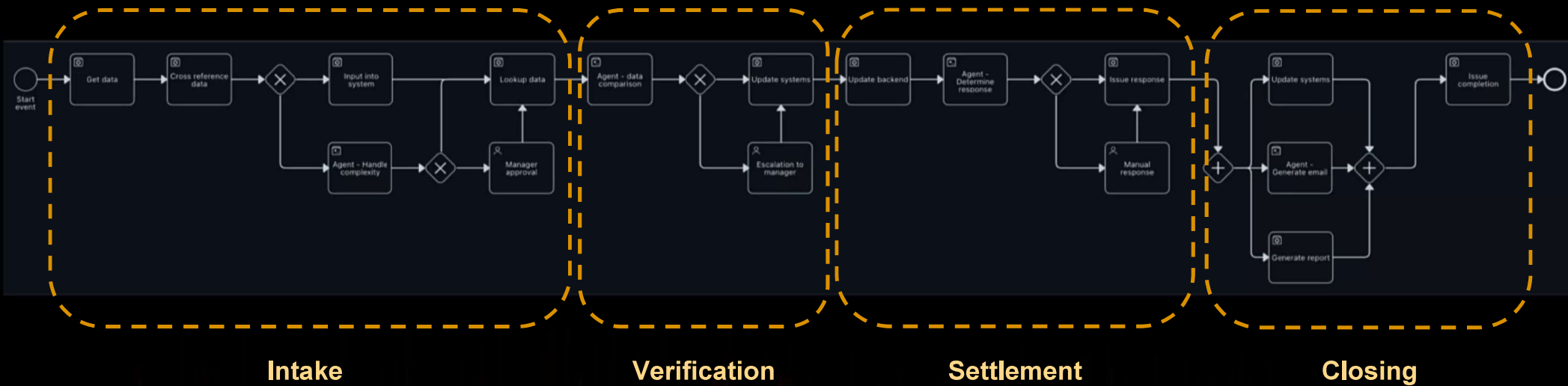
Agents



People

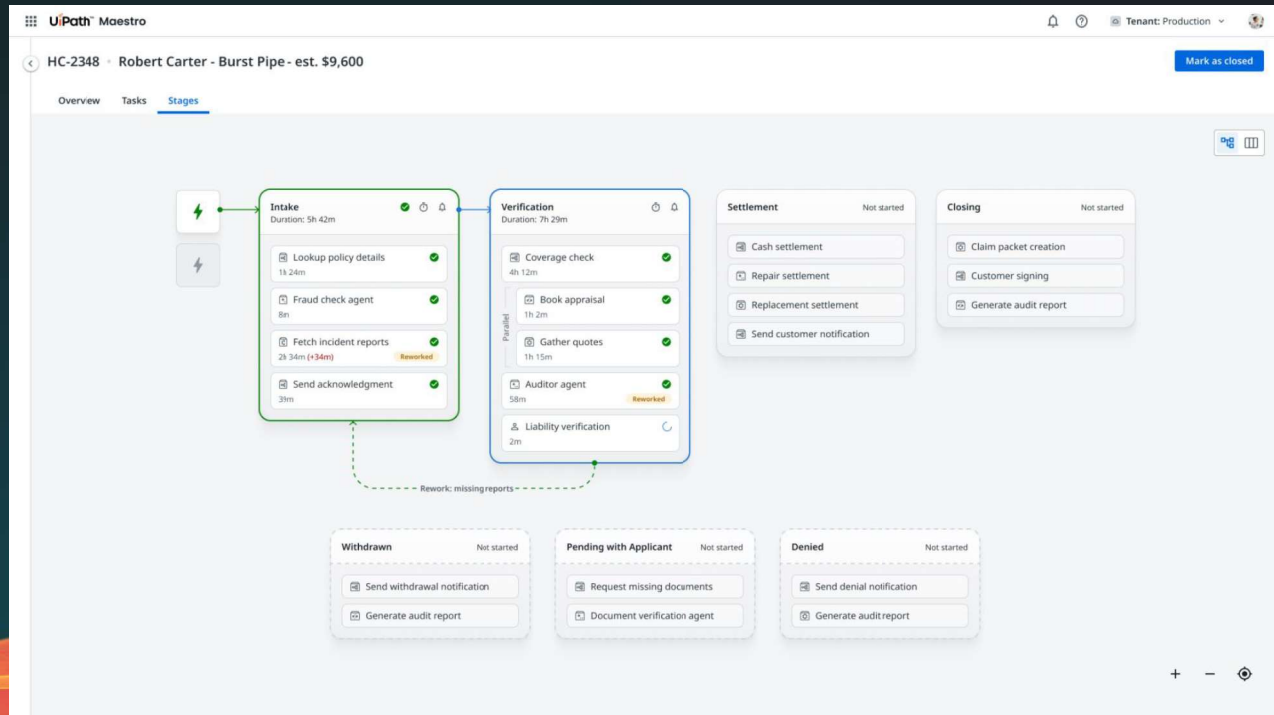


Robots



Case Management

- Run multi-stage processes
- Govern with SLAs, escalations, and policies
- Gain visibility with complete execution logs



TIME
BEST
INVENTIONS
2025

OCT 9, 2025 12:00 PM GMT

UiPath Agentic Automation

Connecting AI agents



by [Jared Lindzon](#)

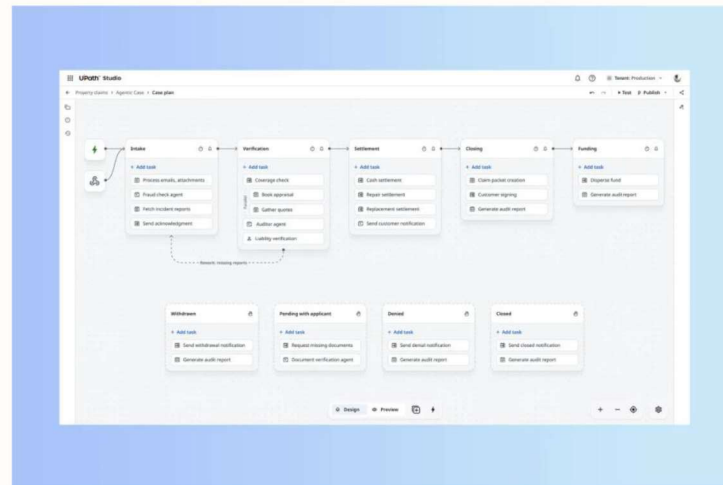
TIME

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The Best Inventions of 2025

FILTER



Courtesy UiPath