

Bridging the great healthcare divide

Mountains of burnout-inducing work are coming between healthcare workers and patients. How can you use AI-powered automation to put the focus back on people instead of paperwork?

Reference data below is from a Becker's survey commissioned by UiPath unless otherwise noted.

Clinicians are experiencing a range of major challenges:

32%

Staff shortages

31%

Documentation and other administrative tasks

27%

Care coordination between levels or sites of care

Peak problem areas for healthcare providers

Care delivery

U.S. physicians need 26.7 hrs per day to see an average number of patients*

3.2 hours per day

Time primary care physicians spend on admin tasks

*Study: Revisiting the Time Needed to Provide Adult Primary Care

Patient onboarding

Requires time-consuming documentation gathering and data entry. The majority of workers do this with minimal or no automation support.

Patient onboarding automation levels:

40%

have **MINIMAL** automation

15%

have **NO** automation

Revenue cycle management (RCM)

Manual, repetitive work is error-prone, resulting in denied claims and unhappy patients.

Top 2 strategies for improving RCM:

#1 Automate to reduce and simplify tasks

#2 Invest in tech to improve claims management

Trying to conquer these problems without the right technology results in:

Excessive workloads and administrative burdens

53% of physicians say they are burned out

U.S. Physician Burnout & Depression Report - 2023

Poor employee and patient experiences

66% of adults say providers seem more rushed than in the past.

The American Academy of Physician Associates: The Patient Experience - Perspectives on Today's Healthcare.

Your organization's revenue lagging

76% of health system leaders expect inflation and affordability issues to have a significant impact on their 2023 strategies.

Deloitte: 2023 Outlook for Health Care

Take your mountain range of healthcare challenges to the ground

A top strategy in the next 1-3 years: Reduce admin workloads by automating time-consuming tasks

For example: Automating clinician in-basket requests in Epic

Before

AI-powered automation:

After

AI-powered automation:



20 min. average per request



2 min. average per request



100% human effort



0% human effort

Actual data from a large U.S. managed care consortium

The tech that topples healthcare hardships

85%

of healthcare providers want to use AI/ML in the next year.

55%

said they are interested in using AI/ML (machine learning)

30%

said they will use AI/ML plus Document Understanding, natural language processing and cloud technology.

UiPath helps you scale your workforce and build more intelligent employee experiences.



Read the Becker's white paper for more insights into AI-powered automation for healthcare

[Read now →](#)

About the data

Becker's surveyed 117 provider healthcare professionals.

Type of institution:

82%: Hospital / health system
12%: Academic medical center
6%: Individual practice

Job level:

33%: Director
25%: C-Suite
4%: VP
38%: Other