

Simplify & scale medical policy management

AI-powered automation streamlines processes, reduces errors, and improves overall efficiency



Accurate, streamlined policy management workflows

Payers face a range of challenges when self-managing medical policies, from time-consuming manual processes to data management issues and policy review bottlenecks. Automation can streamline these processes, reduce errors, and improve overall efficiency, enabling payers to adapt quickly, remain compliant, and enhance their policy management workflows.

Systems orchestrated:

- Medical policy repositories
- Case management systems
- Decision support and clinical guidelines systems
- Third-party vendor systems

The benefits of AI-powered automation



Natural language understanding

Leverage advanced NLU to understand and interpret questions from users in natural language. Users are able to interact with the medical policy repository seamlessly, using everyday language rather than technical terms or specific query formats.



Intelligent Document Processing (IDP)

IDP automatically extracts and processes policy content from various sources and stores it in an organized, searchable format. This allows for quick retrieval of policy information based on user queries.



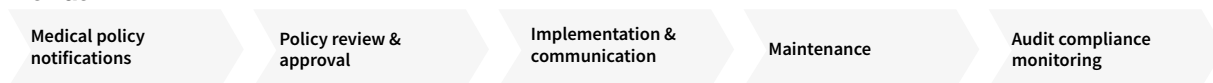
Context-aware insights

Get answers that take into account the specific user's inquiry, historical context, and domain expertise. Responses are tailored to the user's needs, ensuring that the answers are not only accurate but also relevant to the specific situation or question being asked.

Evolution of medical policy management with AI-powered automation

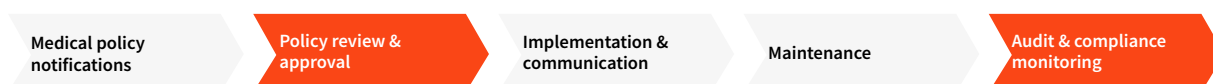
Whether your medical policy management process is fully manual or partially automated, you can do more with UiPath. Use the chart below to benchmark your progress and discover the technology that can support your automation journey.

Manual



Utilizing RPA

RPA coordinates between systems for versioning and approvals, tracks updates and regulatory-driven activities, and builds audit and compliance reports.



Utilizing RPA and IDP

RPA & IDP scan journals, CMS updates, and clinical guidelines to provide policy recommendations. Related policies, claims systems, and provider portals are synchronized when a policy or update is published.



Utilizing agentic automation

Agentic automation continuously scans for regulatory updates and monitors policy changes (e.g., CPT code updates). Employee is alerted to needed policy reviews and potential changes. Agentic automation sets-up externally-driven policy reviews (e.g., accreditation bodies)



Manual effort:



Automation:



Employee review (if needed):



RPA - Robotic Process Automation
IDP - Intelligent Document Processing

Why UiPath?

The UiPath Platform provides a robust, scalable, and intelligent solution to modernize medical policy management for payers.

By automating key processes, enhancing user experience, ensuring compliance, and integrating seamlessly with existing systems, UiPath enables payers to drive efficiency, reduce costs, and improve the accuracy and consistency of medical policy application across the organization.

UiPath offers a simpler experience for reviewing and researching Medical Policies. With end-to-end automation, AI-driven insights, and scalable workflows, UiPath is the optimal solution for automating pending claims, improving adjudication accuracy, and unlocking new levels of operational excellence for payers.

Ready to take the next steps?

Contact us to get started with AI-powered medical policy management today.

