

# The Business Value of UiPath Test Cloud

IDC's study shows how organizations spanning different industries that include the banking, healthcare, and insurance sectors use UiPath Test Cloud as part of the UiPath Business Automation Platform solution, including testing and process automation, **to ensure higher application and service quality** in an efficient and effective manner. As a result, **teams responsible for quality assurance, infrastructure, and troubleshooting save significant time, while development and business operations benefit from improved agility and performance.**

## KEY RESULTS



**\$4 million**

total average annual  
benefits per organization



**529%**

three-year return  
on investment



**6-month**

average payback  
on investment

### CUSTOMER QUOTE (HEALTHCARE):

*"Through delivering testing automation and efficiency, UiPath Platform positively impacts our customer's satisfaction by making their lives easier, which in turn generates additional revenue for the organization."*

## APPLICATION QA BENEFITS



**80%** less unplanned  
downtime, user impacting



**36%** increase in quality  
assurance staff efficiencies



**93%** increase  
in troubleshooting  
team efficiencies

### CUSTOMER QUOTE (COMMERCIAL REAL ESTATE):

*"From a staff standpoint, UiPath has enabled our teams to get features done faster and deliver more stable solutions that require fewer break-fixes once deployed. The same can be said for production break-fixes because thanks to UiPath Test Cloud, we are able to detect more errors during UAT and test phases. In short: Our staff delivers more testing and better testing."*

## BUSINESS AND PERFORMANCE BENEFITS



**13%** increase in IT engineering  
team efficiencies



**51%** higher development  
team productivity



**\$34,900** higher  
productivity per  
100 end users

### CUSTOMER QUOTE (INSURANCE):

*"On top of creating a companywide testing environment, ending the previous siloed testing approach, UiPath Test Cloud as part of the UiPath Platform enables our organization to update business workflow automation efforts with real-time data in production."*