

# Accelerate group setup & optimize member information management

Seamlessly onboard new groups or clients with AI-powered automation



## Realize efficient, error-free group setup & maintenance

Enhance operational efficiency in new group setup and enrollment operations by streamlining data processing, reducing manual errors, and accelerating onboarding timelines.

By automating repetitive tasks, such as eligibility validation, contract configuration, and data entry across multiple systems, UiPath enables payers to improve accuracy, ensure compliance, and enhance member and employer satisfaction.

### Systems orchestrated:

- Membership or core admin systems
- Document management
- Group portals
- Workflow management systems
- Case management systems



## The benefits of AI-powered automation



### Accurate data entry & migration

Automate the transfer of data from various sources into payer systems. With less manual data entry and human error, you can ensure correct, complete data is captured.



### Streamlined group configuration

Automate the configuration of group-specific elements, such as plan designs, coverage rules, and benefit structures.



### Scalable audits

Audit completeness and accuracy of a group and member's profile at scale to avoid downstream impacts and rework.



### Standardized processes

Automate the entire onboarding process, ensuring each new group follows a standard process. Eliminate the need for customized workflows, improve consistency, and reduce workflow variability.



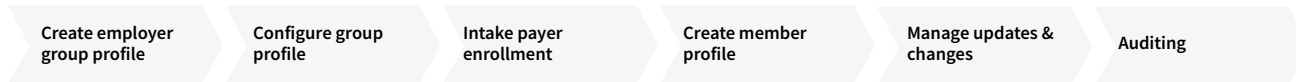
### Seamless integration

Integrate with membership, group, and claims management systems to ensure smooth data flow throughout the supporting ecosystem and avoid disruption to current workflows. Connect with legacy and cloud-based systems without requiring complete overhauls, enabling easy adoption.

# Evolution of group setup and enrollment with AI-powered automation

Whether your appeals & grievances process is fully manual or partially automated, you can do more with UiPath. Use the chart below to benchmark your progress and discover the technology that can support your automation journey.

## Manual



## Utilizing RPA

RPA creates the employer group profile and configures enrollment & benefits, network(s), billing & premiums and ID cards & correspondences. Creates member profiles.



## Utilizing RPA and IDP

RPA & IDP takes in paper-based enrollment forms and extracts data needed to create Member Profiles and attach them to the group. Reviews group activities and changes then produces regulatory audit reports.



## Utilizing agentic automation

Agentic automation monitors requests and correspondences and makes required updates and changes (e.g., life qualifying events, addition of newborns and dependents).



Manual effort:

Automation:

Employee review (if needed):



**RPA** - Robotic Process Automation  
**IDP** - Intelligent Document Processing

## Why UiPath?

UiPath is uniquely positioned to automate and modernize the new group onboarding and member updates workflow for payers.

With its robust capabilities in end-to-end automation, system integration, AI-powered intelligence, scalability, and ease of use, UiPath enables payers to streamline the process, improve accuracy, ensure compliance, and enhance overall efficiency.

By leveraging UiPath's platform, payers can achieve a faster onboarding process that enhances client satisfaction, reduces operational costs, and drives long-term scalability. UiPath can layer on top of existing technology systems and architecture, while being able to automate across systems to execute this process.

## Ready to take the next steps?

Contact us to get started with AI-powered group setup & maintenance today.

