



UiPath

FUSION.

Agentic AI Meets ROI

MILANO



Alessandro Rapisarda

Principal Solution Engineer at UiPath

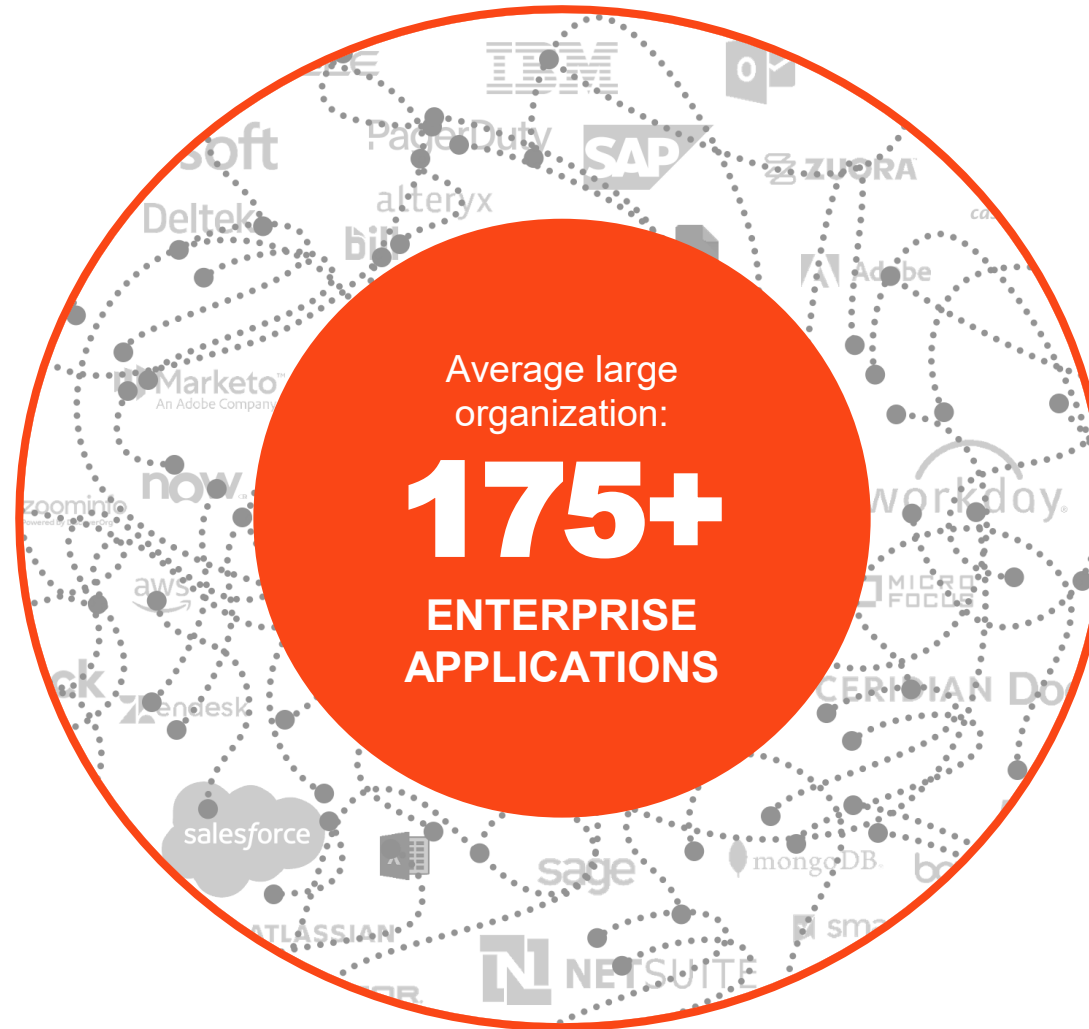


**AGENTIC ORCHESTRATION.
AT ENTERPRISE SCALE.**

**Verso un'impresa
orchestrata**



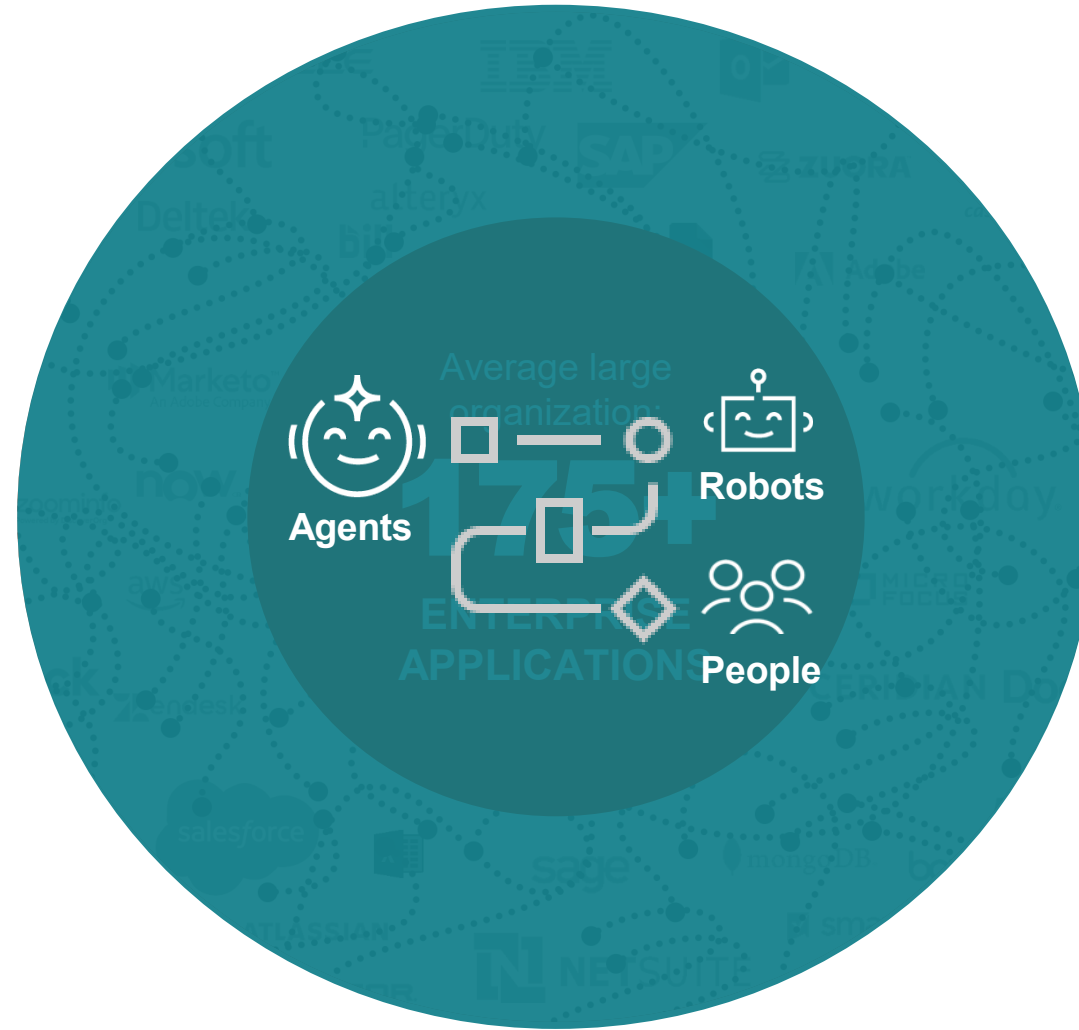
**Pain
of
Fragmentation**



**Challenge
of
Integration**

Agility is blocked by complexity

**Controlled
costs**



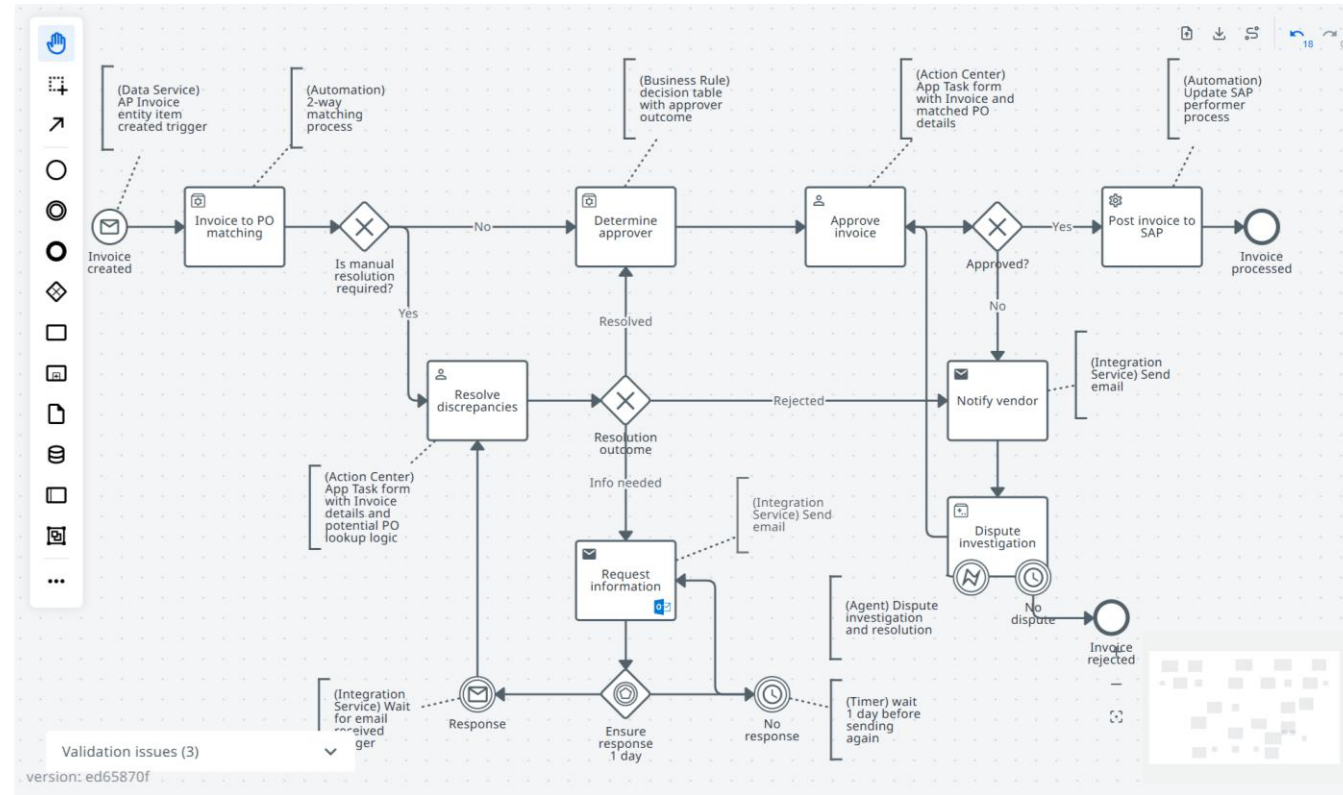
**Value
measured**



**Value continuously
optimized**



UiPath Maestro™



The Bicycle of your Business

Now you might be thinking...

Promises

New tool

Cost / Value

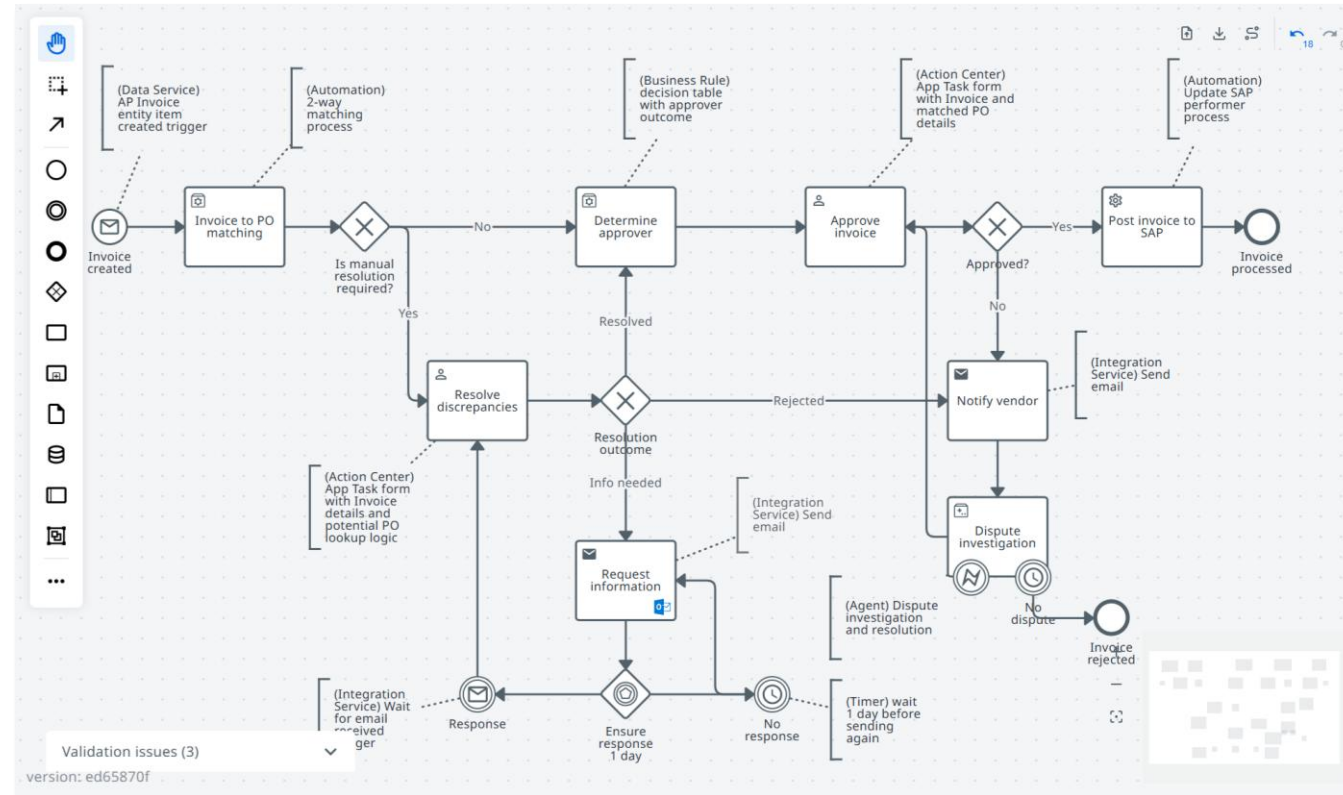
Time to Prod

Scalability

Few words about myself...



UiPath Maestro™



The Bicycle of your Business

The 3 principles of UiPath Maestro

**Multi-System and
Multi-Agent
Integration**

**Process
Management**

**Process
Intelligence**



DEMO

Let's recap what makes Maestro revolutionary...

**Multi-System and
Multi-Agent
Integration**

**Process
Management**

**Process
Intelligence**

What's Next

Case Management and Process Apps

Maestro Flow Canvas

Maestro Healing Agent



UiPath[™] Maestro

HC-2348 • Robert Carter - Burst Pipe - est. \$9,600

Mark as closed

OverviewTasksStages

Applicant

Name: Robert Carter

Address: 5021 Commerce Street, Ste 110, Dallas, TX 75698

Business phone: 555-696-8745

Email address: robert.carter@businessname.com

Customer type: Loyal customer

Policy holder since: 3 years 4 months

Claim details

Loss date/time: Aug 6, 2025, 7:15 AM

Cause of loss: Sudden & accidental burst pipe (kitchen)

Affected items: Base cabinets, laminate flooring, dishwasher

Policy: HO-5 (open-peril); Deductible: \$1,000; Dwelling limit: \$250,000

Notes: Emergency mitigation completed (DryPro); contractor estimate requested

Estimate received: \$9,600

Documents

Claim applicationPDF

Claim incident reportsFolder

Applicant policy copyPDF

HO-5 claims SOPWord

Applicant historical claimsExcel

HO-5 appraisal reportExcel

Intake

Verification

Settlement

Closing

Funding

Tasks

Search

Columns: AllAssignee: AllStatus: All

Name	Assignee	Due date	Task status
Liability verification	Lilly Smith	Oct 1, 2025	Not started
Damage assessment review	Sophia Williams	Sep 28, 2025	Completed
Fraud check agent	Fraud agent v2.1	Sep 28, 2025	Completed
Auditor agent	Auditor agent v1.3	Sep 28, 2025	Completed

Activity

Auditor agentAgent11:30 AM

Moved to Verification stageFor reworkSep 26, 5:00 PM

Fetch incident reportsAutomationSep 26, 4:24 PM

Moved to Intake stageFor reworkSep 26, 4:10 PM

Auditor agentAgentSep 26, 3:47 PM

Gather quotesAutomationSep 26, 3:30 PM

Book appraisalAPI automationSep 26, 3:30 PM

Coverage checkAgentic processSep 26, 3:30 PM

Moved to Verification stageFrom Intake stageSep 28, 1:30 PM

Send acknowledgmentAgentic processSep 26, 12:14 PM

Fetch incident reportsAutomationSep 26, 11:37 AM

Fraud check agentAgentSep 26, 11:12 AM

UiPath[™] Studio

Solution > Agentic process > Claims processing

New claimSalesforce

Data transformationFormat for agent

Analyze claim dataUiPath AI Agent

Fraud detectionLangGraph

Automate claim?

Pay claim

Notify customerSend approval/denial email

Update recordSalesforce

Extract detailsOpenAI

Document analysisUiPath DXP

Retrieve policyDatabricks

Manager reviewHuman

Manager approvalPay claim?

Maestro Healing Agent

Configure the agent to proactively mitigate any process incidents

Enable agent

Allowed interventions

Summarize process incidents

Automatically generate incident summaries for faster resolution

Recommend mitigation steps

Provide AI-powered recommendations for incident resolution

Pattern match from past incidents

Leverage past incident data to suggest proven solutions

Preemptive instance pausing

Automatically pause instances to avoid potential incidents

Reassign manual tasks to minimize SLA breaches

Intelligently reassign tasks to meet SLAs

User assignment priority *

Anvita Dekhane X Search by name or email

What is the expected SLA for manual tasks

Length

Duration

5

Minutes

In a world where agility is blocked by complexity, we need a way to move fast while being energy efficient, we need a 🚲 for our business:

 **UiPath Maestro™**



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