# Acceptable Use Policy

This Policy is read together with the licensing agreement ("**Agreement**") between UiPath ("**we**", "**our**", "**us**") and the customer/partner using or otherwise accessing the Technology or Services ("**you**").

## 1. Defined Terms

1.1. Unless otherwise defined herein, capitalized terms have the meaning attributed to them in the Agreement. The terms below are defined as follows:

a. "**Development**" or "**Design**" means the creation of an automation workflow.

b. "**Production Use**" refers to running a program in your working environment in accordance with its intended use.

c. "**Services**" means services, including support and professional services, and related materials we provide.

d. "**Deliverables**" means materials and outputs resulting from Services.

e. "**Technology**" means any software component made available by us either on premise or in the cloud (including AI Software), any derivative works, and all improvements thereof, and any background intellectual property rights.

f. "**Documentation**" means the official guides and technical description of the Technology, as updated on the Trust Portal.

## 2. General Rules for use of the Technology, Deliverables, and Services

2.1. You will not use production purpose Technology nor Deliverables with non-production purpose Technology, unless expressly allowed by us.

2.2. You must use the Technology in accordance with the Licensing Policy and must not exceed the number of allocated licenses, other usage limitations, or circumvent any technological protection measures set by UiPath to control access to the Technology.

2.3. Unless otherwise instructed by UiPath, you may copy the Technology and any associated licenses for disaster recovery purposes, in case of force majeure and provide proof of force majeure to UiPath, upon request.

2.4. You must not use or encourage others to use the Technology, Deliverables or Services: (i) to inspect or analyze the Technology or the outputs for benchmarking or comparison purposes, (ii) for the purpose of designing, modifying, creating a derivative work or creating any program that performs functions similar to the functions performed by the Technology or Deliverables, (iii) to acquire any technical specifications and gain a competitive technological or business advantage, (iv) to misappropriate or infringe any rights or violate any laws or contracts, (v) to access, tamper with, or use non-public areas of, any systems of UiPath, its Affiliates or their Authorized Users, (vi) to perform any type of security testing, including penetration testing on the Technology; (vii) to create, train, develop or improve any other AI services, systems or models, directly or indirectly, (viii) for automated decision-making or for other processes that have legal or similarly significant effects on individuals, unless it does so with adequate human review and in compliance with all applicable law.

2.5. You will not disassemble, decompile or reverse engineer the Technology or Deliverables or any portion of them; you will not alter, adapt, merge, modify, translate, decompile, develop versions or derivative works, reverse engineer, upgrade, improve or extend, features or functionalities of the Technology or otherwise derive source code therefrom or otherwise reduce them to human readable form, except to the extent expressly permitted under applicable law and if it is essential to do so for the purpose of achieving interoperability of the Technology with another software program, and provided that, you first request us to provide the information necessary to achieve such interoperability with at least 90 (ninety) days advance written notice and we do not made such information available.

2.6. You must not remove, alter, modify or appropriate or use as yours, any proprietary markings included in the Technology or Services.

2.7. You must not resell, sublicense, assign, transfer, rent, lease, lend or otherwise distribute your rights acquired under the Agreement.

2.8. You must not use the Technology, Services or Deliverables for any purposes prohibited by US, EU or other applicable law, including any export control laws or in connection with the design, construction and/or operation of any system where the use or a failure of such system could result in a situation that threatens the safety of human life or severe physical harm or environmental or property damage. The Technology, Services and Deliverables are not fault tolerant and are not designed for such use and UiPath expressly disclaims any liability or warranty for such high-risk use.

2.9. You will back-up and validate data from all systems that may be accessed during and in connection with the provision of Technology or Services; UiPath assumes no liability for data loss or corruption thereof.

2.10. You must not use or encourage others to use the Technology or Services to mine, stake, generate, or validate cryptocurrencies or digital tokens, or to perform any computational task designed to exploit system resources for personal, internal or any other commercial business purpose.

2.11. You will make sure you have all necessary rights to any third-party products you request UiPath to add within the Services provided to you.

2.12. You will use Deliverables provided by UiPath as part of professional services, only in conjunction with the Technology.

2.13. You must comply with all terms and conditions required by third-party providers of any data, products, services, platforms, etc. you might use with the Technology, Deliverables and Services and carry the entire risk of such use.

2.14. You must not use the Technology or Deliverables to operate in a service bureau, managed service or commercial hosting services environment, unless expressly approved by UiPath in writing.

2.15. You must flow down all your obligations in the Agreement (including, without limitation, this Policy) to, and will be liable for, all third parties you give access to Technology, Deliverables and/or Services.

2.16. You will obtain and maintain all authorizations and consents required to use personal data as contemplated in the Agreement.

## 3. Rules for the use of technology based on artificial intelligence and machine learning ("AI Software"), with or within or as part of, the Technology and/or Services

3.1. You will not use the AI Software in any manner that would constitute a prohibited AI practice under Article 5 of the EU AI Act, including but not limited to: subliminal or manipulative techniques that cause harm, exploitation of vulnerabilities of specific groups, social scoring by public authorities, real-time remote biometric identification in publicly accessible spaces for law enforcement (except where explicitly permitted), or emotion recognition in workplace and education settings where prohibited. Such prohibited practices do not apply to AI systems, where and insofar as they are placed on the market, put into service or used exclusively for military, defense, or national security purposes, as further permitted under the applicable law.

3.2. You will ensure that users and/or individuals shall be clearly informed, at the outset of their interaction, that they are interacting with an AI Software, and the outputs, recommendations or decisions provided are generated by an AI Software.

3.3. You must not use the technology to influence or make automated decisions in high-risk domains such as healthcare, finance, insurance etc., which may have a harmful impact on individual rights without implementing appropriate human oversight and informing individuals that they are subject to a high-risk AI system.

3.4. You will comply with applicable AI legislation including, without limitation, the EU Artificial Intelligence Regulation

2024/1689 ('EU AI Act').

## 4. UiPath may provide certain offerings or licenses subject to associated specific terms and conditions

4.1. **Special offerings and licenses:** UiPath may enable special offerings such as previews, early research products, labs, playground, or licenses such as trial or community, each subject to separate terms and conditions and different standards for support, privacy, and security. You will find more details on the respective offering's landing page and www.uipath.com/legal/trust-and-security/legal-terms, where you may check the data protection agreement for data protection coverage and limitations. UiPath may provide standard Support for trial or other non-production licenses, at its own discretion. Public preview offerings may be subject to additional fees, as detailed in the Licensing Policy, Documentation or as otherwise notified to you by UiPath within the Technology. If you elect to access or use any such public preview offerings, you hereby agree to pay all corresponding fees communicated by UiPath, in accordance with the payment terms of the Agreement.

## 5. If we notice any inactivity on your side or if you don't renew your subscription, we reserve the right to take certain measures, as follows

5.1. **Community:** if we notice inactivity in your use for more than 90 (ninety) consecutive days, we may close your account and/or delete any data you've imported into the Technology, which may no longer be recovered.

5.2. **Trial enterprise:** if by the end of the trial license period for a Technology component, you did not purchase the enterprise version subscription, UiPath reserves the right to demote your organization to the community edition; some of the Technology components you had access to during trial will no longer be available and consequently any data imported in such components may be deleted by UiPath at its discretion and may not be recovered.

5.3. **Enterprise:** If at the end of the enterprise license period for a Technology component, you did not renew your enterprise subscription, UiPath reserves the right to demote your organization to a free licensing plan; some of the Technology components you had access to during enterprise will no longer be available and consequently any data imported in such components may be deleted by UiPath and may not be recovered.

## 6. If you create an account with UiPath, the following provisions will apply

6.1. **Account Basics and Acceptable Conduct**

a. account names are provided on a first-registered basis and are intended for immediate and active use.

b. attempts to sell, buy, or solicit other forms of payment in exchange for account names are prohibited.

c. to keep your account active, you must log-in on a regular basis.

d. if you create an account with an e-mail address pertaining to, or associated with, a company or organization, we will assume in good faith that you have the power to represent, and bind, that entity.

e. all information you access through your account is confidential and proprietary of UiPath and you will not disclose it unless as permitted under the Agreement.

f. we may store, use and process your account information to enable the use and operation of the Technology and Services.

g. you will not attempt to, or gain unauthorized access to any service, account, computer systems or networks, or circumvent any authentication or security measures or test the vulnerability of the systems or networks.

h. you will not attempt to, or interfere with any user, host, or network, (e.g., by sending a virus, overloading, spamming, or mail-bombing or use the Technology or Services to distribute malware, impersonate or misrepresent affiliation with any person or entity).

i. you will keep passwords/other login information secured and monitor and control all activity conducted through your account.

j. you will notify UiPath at security.breach@uipath.com if you suspect any illegal or unauthorized activity or

a security breach involving your account with UiPath, including any loss, theft, or unauthorized disclosure or use of a username or password.

k. we rely on your good faith to not use names of individuals or organizations that you are not affiliated with, in a misleading manner; unauthorized use may constitute trademark infringement and we may take action against it.

l. if you believe someone is using your organization's trademark-protected materials or implies any affiliation with your organization, send us an e-mail at legal@uipath.com titled "Account Name Review" so that we may assess the matter.

6.2. **Account Removal**

a. we may remove or suspend your account in certain situations:

- **Inactivity**: if we reasonably determine that your free account is inactive with no users signing in for at least 90 (ninety) days, or the applicable license terms.
- **Breach**: if we reasonably suspect that you have breached your obligations, including as set out in the Agreement and this Policy.
- **Fees**: if applicable, you fail to pay the associated fees when due or during the extended moratorium we may agree to.
- **Infringement**: if we reasonably suspect that keeping the account may be unlawful or infringe any third-party rights.
- **Request:** as soon as practically possible upon your written request.

b. If your account is removed you will no longer be able to sign in and any and all data in your account, including the account name, will be permanently deleted and cannot be recovered.

c. we may take reasonable steps to notify you prior to removing or suspending the account but will be under no obligation to do so.

d. we are not liable for any loss of data as a result of applying this Policy.

e. In all cases set out in section a) above and upon termination of the Agreement, we may retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

6.3. **As for your ethical obligations and conduct:**

a. You will not defame, stalk, harass, impersonate, abuse, compromise security or threaten individuals or UiPath, or organize acts of violence.

b. You will not use the Technology, Deliverables or access the Services for purposes or with effects that are immoral illegal, discriminatory, bias-inducing, harmful or unethical, including by engaging in or by spreading misinformation

c. You will not use or allow any third party to use the Technology, Deliverables, or Services to interfere in any political, electoral, or democratic process.

d. You will not use the Technology in any way that undermines children's rights and safety.

**We reserve the right to update this Policy on https://www.uipath.com at any time without prior written notice.**

***We will notify you of material changes by display on the Trust Portal or within the Technology and the updated Policy will be effective within 30 (thirty) days from the notification date or as otherwise specified in the notification. If you continue to use the Technology after any change has taken effect, UiPath assumes that you have agreed with said change. Your only remedy for dissatisfaction hereunder is to stop using the Technology.***