

Optimize your tasks, unlock hidden potential.

Document and analyze known desktop activity data to understand tasks and improve productivity across your organization.



Why your tasks are inefficient

Limited visibility

Organizations lack transparency into how employees actually perform tasks at the desktop level.

Inefficient manual documentation

Traditional task documentation is time-consuming and often inaccurate.

Limited automation

Without task-level understanding, automation initiatives can miss high-value opportunities.

Inconsistent practices

Variations in how employees perform the same tasks lead to inefficiencies and errors.

UiPath Task Mining

Task Mining enables you to capture and analyze known tasks through user-guided recording sessions that reveal specific task patterns, document procedures, and identify optimization opportunities. This helps you create a foundation for standardization, knowledge sharing, and automation.

Enhanced task transparency

Capture specific desktop-level known task traces to improve understanding of how work is performed.

User-controlled task recordings

Empower employees with intuitive recording tools featuring privacy controls, data anonymization, and selective recording capabilities.

Targeted optimization

Leverage documented known tasks to create the foundation for improvement and automation.

Central governance

Maintain enterprise-grade security with role-based access controls, data encryption, PII masking, and comprehensive audit trails for all captured known task data.

Key benefits



Task excellence

Capture and analyze known tasks to uncover inefficiencies and standardize best practices.



Customer experience

Reveal slow or inconsistent known tasks to design smoother, faster service interactions.



Workforce efficiency

Analyze repetitive known tasks to highlight automation opportunities and reduce manual rework.



Capacity creation

Identify repetitive, low-value known tasks suitable for automation, freeing capacity for higher-value work.



Revenue optimization

Identify approval bottlenecks and manual touchpoints to accelerate cycle times and capture more value.



Cost savings

Prevent costly errors by standardizing best practices.



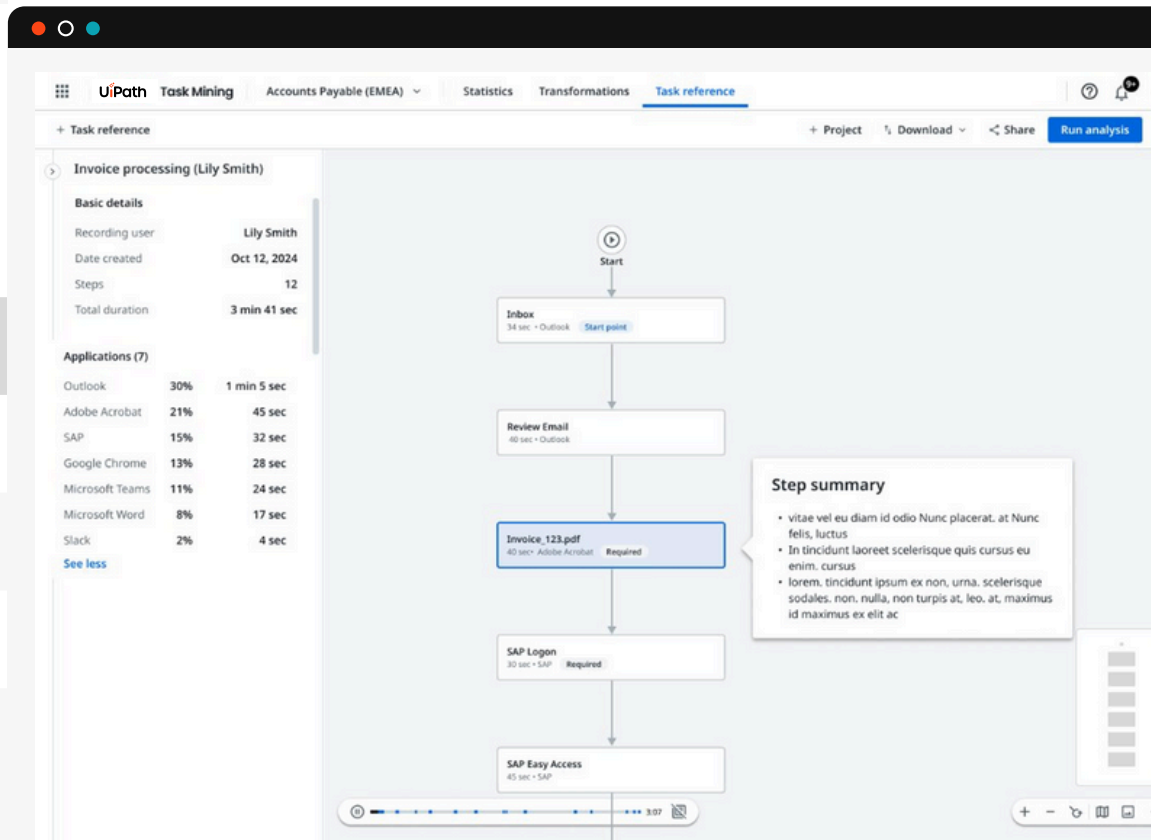
Time savings

Detect idle or redundant steps to improve turnaround and optimize resource use.



Risk management

Discover variations in how known tasks are performed to strengthen compliance and standardize execution.



How does it work?

Task Mining focuses on **discrete, known tasks**, providing **visibility** into how employees actually perform work at the desktop level. By capturing and documenting known task execution data, it reveals inefficiencies, variations, and opportunities for improvement.

UNDERSTAND HOW WORK GETS DONE



Capture desktop-level task data through user-guided sessions with our secure recorder with built-in anonymization, PII redaction, and employee privacy controls. Employees define the task boundaries by deciding when to start and stop a recording, ensuring accuracy in what is captured.

VISUALIZE KNOWN TASK DATA



Analyze task execution patterns, variations, and bottlenecks through comprehensive known task visualization.

TRANSFORM YOUR IDEAS INTO ACTIONS



Analyze known tasks to identify and eliminate redundant steps, streamline execution, and prepare automation candidates based on ROI and transformation goals.

DOCUMENT AND VALIDATE IMPROVEMENTS



Capture, merge, or edit task traces that document how work is performed. Identify new opportunities within those known tasks, and track before/after metrics to validate improvements.