

AI Principles

At UiPath, the trust of our customers is paramount. We share a strong commitment to doing things the right way, ethically, with integrity, and in compliance with the law, as memorialized in our Code of Conduct.

We value transparency and we maintain a [Trust Portal](#) on our website where we outline our principles and ethics, privacy, and security practices, which are therein cascaded further to our suppliers and partners.

It is our aim to develop reliable and innovative products that would enable humans to spend more time on the important things, and part of them may contain artificial intelligence systems (“**AI Systems**”) which may be employed by our customers for their business processes.

We believe that AI Systems need to be assessed in view of sound and reasonable principles aimed at safeguarding the rights and freedoms of individuals and we consider our duty to further promote these principles to our partners and our customers using AI Systems through our [Acceptable Use Policy](#).

At UiPath we believe that:

- **Privacy.** As AI Systems are data dependent, the question of privacy protection and security or processing is very much weaved in the concept of AI ethics. Development and use of AI Systems should follow compliance with the applicable rules of data protection and security.
- **Human Agency & Accountability.** As with emerging and groundbreaking technologies, accountability gets more complex the more resources are involved to develop it. While users should be made aware where AI Systems are being employed in a service, it’s also important that users are given appropriate information with respect to the limitations of AI Systems, while being allowed the opportunity to report faults and provide feedback.
- **Look towards social benefit.** Similar to automation, it is our view that AI Systems can offer a practical path to achieving sustainability and social good, and not only to help organizations create a better work environment, but also to positively impact society around them.
- **Respect and equitable treatment.** AI Systems should not harm people and reasonable measures need to be implemented to mitigate inherent bias and avoid discriminatory results. Human oversight should be employed as much as possible, especially in fully automated decisions scenarios where, based on the type of process and possible outcomes of such decisions, there might be a risk that human fundamental rights are impacted.
- **Maintain trust.** Trust in AI Systems should be maintained by ethical development, secure practices, testing, and transparency. Moreover, where possible, AI Systems impacting human decisions should strive to explain the factors and weightings that resulted in a decision.

We believe it’s important that humans are spared the futility of repetitive work, while they remain in the driver’s seat with respect to the decision-making process. We look at AI Systems as human enabling tools whereas people should decide when to employ them and how to interpret the results and should be able to influence or change the decision made by an AI System.