

RETURNS FORM

ORDER NO.: _____

Returning items ordered from the Croozer online shop

Would you like to exercise your right to return purchased items? No problem. You can cancel your order in writing and return the products to us within 14 days.

If at all possible, please return the items to us in their original packaging.

Return options:

1) Return shipment	2) Drop off at service partner
<ul style="list-style-type: none">• Self return• Please send to the following address, using sufficient postage: Croozer GmbH Service- und Retouren-Center An der Hasenkaule 10 50354 Hürth Germany	<ul style="list-style-type: none">• Only possible if you selected "collection of items from a Croozer dealer of your choice" as the shipping method when placing your order (only possible within Germany)• You can return the items to your service partner free of charge• We advise you to get a confirmation of receipt

To help us process your returns quickly, please list all items you would like to return in the table below. In order to help us improve our services, we ask that you also include the reason(s) for the return(s).

Ich would like to return the following items:

Item No.	Description	Quantity	Reason(s) for Return	Method of Return	Additional Information

Reasons for return

- 1 Item is defective or damaged
- 2 Item is not as described
- 3 Item does not meet my expectations
- 4 Item arrived too late
- 5 Wrong item received
- 6 Wrong item ordered
- 7 Other