



Safety Upgrade for the 2016er Croozer Handlebar Questions + Answers

What is the purpose of this safety upgrade?

At Croozer, safety and functionality are our highest priorities, which is why we inspect our products on an ongoing basis.

To optimise safety, we have decided that every 2016 Croozer Kid Plus, Croozer Kid and lighted handlebar with the Click & Crooz[®] system must be equipped with an additional safety strap on the handlebar.

In the rare case that the handlebar locking mechanism would fail to lock properly into the frame without the user noticing, the additional strap ensures that the handlebar would nevertheless remain attached to the Croozer. The function of the handlebar safety strap is similar to that of the safety strap on the hitch connector of the trailer and should be used at all times as an additional safety mechanism.

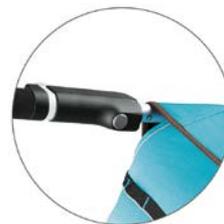
Reasons for the additional safety strap

To date, four users have reported that the handlebar of their Croozer slipped out of the frame when they were walking down a steep slope. In each of these cases, the user managed to immediately stop the Croozer from rolling away, and therefore no injuries or damage resulted.

Which trailer models require a safety upgrade?

All **2016 model-year** Croozer Kid Plus and Croozer Kid trailers equipped with the Click & Crooz system.

Kid Plus 2016



Kid 2016



Does the safety upgrade also apply to the lighted handlebar that I purchased as an accessory?

Yes, all lighted handlebars with the Click & Crooz[®] system must be equipped with the additional safety strap.

Lighted
Handlebar
2016



What does the safety-upgrade kit include?

The safety-upgrade kit includes a safety strap and mounting instructions.



How can I order a safety-upgrade kit?

Please order your kit from our website at yourcountry.croozer.com/safety-upgrade-user

Does the dealer have to attach the safety strap, or can I attach it myself?

The installation procedure is simple and only takes a few seconds. No tools are required. The instructions and videos provide helpful guidance. yourcountry.croozer.com/safety-upgrade-user

Where do I attach the safety strap on a Kid or Kid Plus handlebar?

The safety strap is looped around the handlebar from the side. The ends of the strap are then threaded through one of the loops (intended for battery-powered taillights) on the back of the trailer and buckled together. The attachment of this strap effectively ensures that the handlebar cannot slip out of the frame.

Mounted safety strap to the Kid Plus 2016



Mounted safety strap to the Kid 2016



What should I do if my handlebar does not lock securely into the frame?

Please report any defective locking mechanisms using the form on our website at yourcountry.croozer.com/safety-upgrade-user