



**MULTIVERSITY**

## PRESS RELEASE

### **Multiversity launches generative AI University Assistant tool, leveraging OpenAI technology, with support from Bain & Company**

- **Multiversity launches an interactive learning assistance service available 24/7 for students.**
- **The tool, which leverages OpenAI technology, has a proven accuracy rate of more than 99%, with responses verified by professors.**
- **The tool will be fully operational starting from September 2024.**

*Rome, January 22, 2024* - Multiversity has launched its first generative AI University Assistant Chatbot tool, with support from Bain & Company, leveraging OpenAI technology to provide a better learning experience for its students.

Multiversity, a CVC portfolio company, is the largest university and education group in Italy and the second leading education group in Europe.

The AI University Assistant tool is designed to enable students to delve into lesson content with 24/7 support, accelerating their learning while fostering engagement and interaction with professors. Exclusively trained on the specific course content selected by professors, it represents the highest level of this technology, offering invaluable support to students and professors themselves.

This innovative new service will complement students' classes and regular tutoring provided by academic legislation and university services by providing a better understanding of complex concepts, important clarifications, further insights, and reference sources. This assistant tool will also provide students instantaneous feedback.

Extensive testing has proven the chatbot's responses, validated by university professors, demonstrate an accuracy rate surpassing 99%. This will allow professors to rely on it as a valuable assistant available around the clock while effectively combining one-to-many and interactive teaching methods.

"With this pioneering service, Multiversity reinforces its leadership in higher education innovation. Utilizing advanced Generative Artificial Intelligence technologies, we provide a powerful learning assistant for students. They can receive real-time study support and in-depth insights, integrating the quality teaching of our professors with a unique level of interactivity within the Italian university landscape", stated **Fabio Vaccarone, CEO of Multiversity**.

"AI is evolving fast, and companies need to identify real-world applications that generate sustainable value in their respective industries to secure a competitive advantage", said **Christophe De Vusser, Head of Bain & Company's Private Equity practice in EMEA**. "We are proud to support Multiversity in their AI journey. The launch of this AI assistant tool represents a real step change for both students' and professors' online experiences. This collaboration with Multiversity is powered by our alliance with OpenAI, which combines our business strategy expertise with their technology, and it reflects our Advanced Analytics Practice's deep expertise in developing cutting edge AI solutions".

### **Multiversity S.p.A.**

cap. soc. Euro 10.000.000 i.v.  
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“Multiversity's innovative approach to integrating AI into the learning experience reflects its commitment to shaping the future of education. We expect this AI assistant tool to enhance the academic experience for students and professors, but also play a crucial role in advancing educational practices, in Italy and internationally”, affirms **Andrea Ferrante Partner at CVC Capital Partners**.

### **Multiversity**

Multiversity, a CVC portfolio company, is the leading player in the education sector in Italy and the second largest in Europe. The Group includes three distinguished digital universities: Pegaso, Universitas Mercatorum, and San Raffaele Rome. Multiversity also houses Aulab, a specialized coding training center, and Certipass, a renowned IT certification body. The Group's commitment to quality education is extended through Sole 24 Ore Formazione in collaboration with the 24 Ore Group, offering exceptional B2C and B2B master's programs. Multiversity stands at the forefront of the learning sector, with a mission to empower today's students to shape the world of tomorrow. The Group delivers its services through a proprietary technological platform, developing in-house digital content. Multiversity, having integrated ESG (Environmental, Social, and Governance) considerations into its business strategy, actively participates in the United Nations Global Compact (UNGC) and adheres to its principles for the development of responsible business practices.

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