

OLAY



FALL IN LOVE OR SEND IT BACK

If the Olay product you purchased doesn't match your expectations, our money - back guarantee ensures you can send it back and be refunded. Return the completed form with your original receipt or online order confirmation to the address shown below*

*See Terms and Conditions Below

Product/model purchased: _____

Purchased from: _____ Date of purchase: _____

Why are you returning this product? _____

Name: _____ Email: _____

Address: _____ Postcode: _____

UK Olay MBG , Dept SH153, Nether Road, Galashiels.

ROI Olay MBG, Dept SH153, PO Box 596, Dublin 14.

If you have purchased a qualifying Olay product from a participating store in the UK or ROI between 15th July 2023 and 30th June 2024 and have not loved it, we will refund the purchase price provided you apply within 30 days of purchase and no later than 30 days following the offer closing date of 30th June 2024. Please note; proof of purchase is required and the offer is limited to a single application per household.

Terms and conditions

- This offer is open to all residents in the UK and ROI aged 18 years and over.
- The offer is limited to one application per household over the period of the promotion, which runs from 15th July 2023 and closes at 23:59 hours on 30th June 2024. No bulk or third party applications will be accepted.
- To claim visit www.olay.co.uk/MBG

and print the online form. Return the completed form, together with your original receipt (or on-line order confirmation), showing your purchase of one of the qualifying products and the applicable product to: - UK: Olay MBG , Dept SH153, Nether Road, Galashiels, TD1 3HE. ROI: Olay MBG, Dept SH153, PO Box 596, Dublin 14.

NB In your claim please state the reason why you are not happy with the product and highlight (or otherwise indicate) the specific product on the till receipt/on-line order confirmation for which you are making a claim.

Qualifying Products Description - **Olay Retinol24** range (Face cream, serum, eye), **Olay Retinol24 MAX** range (Face cream, serum, eye), **Olay Vitamin C** range (Face cream, Face cream SPF 30, serum, eye), **Olay Hyaluronic24** range (Face cream, serum, eye), **Olay Collagen Peptide24** range (Face cream, Face cream SPF30, serum, eye), **Olay Collagen Peptide24 MAX** range (Face cream, eye), **Olay Regenerist**: Face Cream 50ml, **Olay Regenerist Day SPF 30** Face Cream 50ml, **Olay Regenerist Ultra Rich Day** Face Cream Rich Feel, 50ml, **Olay Regenerist Whips SPF30** 50ML, **Olay Niacinamide** range (Face cream, Face cream SPF30, Night cream, serum, eye)

- Consumer pays postage. The refund amount will include postage costs for the return of the qualifying Olay product. The receipt for postage must be included with the return.
- Claims must be made within 30 days of purchase and no later than 30 days following the offer closing date of 30th June 2024.
- The promoter is not liable for applications that are lost in the post, incomplete, delayed or damaged.
- The promoter will send a cheque to the name and address supplied; please allow 28 days for your cheque to arrive after submission of your proof of purchase.
- This does not affect your statutory rights.
- Your personal details will only be used for the purposes of administering this promotion and for no other purposes. For more information on our privacy policy, please visit: https://www.pg.com/privacy/english/privacy_statement.shtml#why

Promoter - Procter & Gamble UK, Weybridge, Surrey, KT13 OXP.