



PALM GRIEVANCE TRACKER



P&G is committed to the responsible sourcing of palm from suppliers and via supply chains that protect eco-systems from conversion and deforestation, respect human and labor rights and respect land tenure rights.

As such, our direct suppliers are expected to be RSPO Members and have the necessary policies and procedures in place to follow P&G's Responsible Sourcing Guidelines for External Business Partners, P&G Human Rights Policy Statement and the 2024 RSPO Principles and Criteria, which include the following standards:

- High-conservation-value (HCV") areas and high-carbon-stock* ("HCS") forests are protected**
- No new development of peat lands regardless of depth
- No burning to clear land for new developments or replanting
- Respect for human and labor rights
- Protect and support human rights, land rights and environmental defenders
- Respect for land tenure rights, including rights of indigenous and local communities to give or withhold their free, prior and informed consent (FPIC) for development of land they own legally, communally or by custom.

**The High Carbon Stock Approach ("HCSA") Toolkit should be applied to identify and conserve HCS forest.*

*** These provisions prohibit the conversion of Intact Forest Landscapes defined by the IFL Mapping Team) for Oil Palm Production*

In line, with our **Palm Responsible Sourcing Policy** we expect our suppliers to have a public grievance policy and to maintain a public dashboard to share any allegations received and actions being taken to investigate and, when relevant, mitigate concerns.

P&G PALM GRIEVANCE TRACKER



From January 2021, in the interest of driving even greater transparency, we will publish our own P&G Palm Grievance Tracker. The tracker will cover any palm related grievances which are brought to our attention directly by third parties or which we identify through our on-going supply chain monitoring. The report will be structured by date and provide information on the grievance and any identified actions taken. It will include both environmental and social issues organized against 3 categories as per the published **P&G Forest Grievance Process**.

- **Phase 1 - Receive and Evaluate** (Investigate / No Action)
- **Phase 2 - Investigate** (Investigate Grievance)
- **Phase 3 - Remediate** (Analyze + Develop / Action / Monitor + Report)

P&G Palm Grievance Tracker: will be available on-line at the **P&G ESG Portal**. On-going we will revise and update on-line 3 times a year.

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
Oct-26	P&G Internal Monitoring	Dwi Mitra Adhiosa (DMA Group)	PT Mananjung Hayak	Deforestation		P&G is investigating the case with our Tier 1 suppliers.	Phase 1 - Received and Evaluated (Investigate)
Oct-26	BASF	Indogunta Group	PT Kaltim Hijau Makmur (KHM)	Deforestation		There is no known supply chain links to PT Kaltim Hijau Makmur (KHM). Following P&G internal due diligence, P&G has required our Tier 1 suppliers to suspend from our supply chain PT Kaltim Hijau Makmur (KHM).	Phase 1 - Received and Evaluated (No Action - Not Linked)
Sep-26	US CBP	PT Mitra Aneka Rezeki, PT Hardaya Inti Plantation	PT Mitra Aneka Rezeki, PT Hardaya Inti Plantation	Force Labour	Wilmar, Musim Mas/ ICOF, KLK	P&G has required our Tier 1 suppliers to suspend from our supply chain PT Mitra Aneka Rezeki and PT Hardaya Inti Plantation.	Phase 3 - Remediate (Monitor + Report)
Sep-26	WALHI, TuK Indonesia, Sawit Watch	Musim Mas, Genting Plantations, Tripura Agro Persada, GAR/ Sinar Mas, KLK	PT Maju Aneka Sawit, PT Globalindo Agung Lestari, PT Gawi Bahandep Sawit Mekar, PT Mitra Karya Agroindo – Tangar and PT Mitra Karya Agroindo - Sungai Rungau, PT Mulia Agro Permai, PT Karya Makmur Abadi	Land Legality, Community Rights and Deforestation/Peat Clearance	Musim Mas/ ICOF, KLK, GAR/ Sinar Mas	P&G is investigating the case with our Tier 1 suppliers and stakeholders. P&G continue to monitor developments, particularly the forest area designation.	Phase 2 - Investigate Grievance
Aug-26	P&G Internal Monitoring	Agrina Sawit Perdana Group	PT Plantindo Agro Subur	Peat Clearance		P&G is investigating the case with our Tier 1 suppliers. Suppliers are reconciling spatial data with field verification to confirm that this is not a case of peatland clearance.	Phase 2 - Investigate Grievance
Jun-26	Individual		PT Prima Mas Lestari	Human rights issues		P&G is investigating the case with our Tier 1 suppliers. To date we have not been able to substantiated the allegations, P&G continues to engage and monitor.	Phase 2 - Investigate Grievance
May-26	P&G Internal Monitoring	PT Musim Mas	PT Musim Mas	Environmental damage involving riparian areas	PT Musim Mas	The case remains under investigation and is subjected to ongoing legal/ court review in Indonesia. P&G continues to monitor developments and engage our Tier 1 suppliers regarding the alleged environmental impacts associated with oil palm cultivation within the Air Hitam River riparian area.	Phase 2 - Investigate Grievance
May-26	Sasol	Saraswanti Group	PT SARASWANTI SAWIT MAKMUR	Deforestation		There is no known supply chain links to PT SARASWANTI SAWIT MAKMUR. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
May-26	Sasol	PT SAWIT JAYA MAKMUR SENTOSA	PT SAWIT JAYA MAKMUR SENTOSA	Deforestation		Following further investigations with our Tier 1 suppliers, the incident is found to be a false positive. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action)
Apr-26	P&G Internal Monitoring	First Resources	Austindo Nusantara Jaya Agri Binanga, Austindo Nusantara Jaya Agri Siais, Kayung Agro Lestari, Jangkang, Bukit Payung	Community Land Rights and Deforestation		P&G Due Diligence Monitoring identified that these entities are acquired by First Resources. P&G has required our Tier 1 suppliers to suspend the acquired entities from our supply chain. P&G suspension of First Resource remains in place.	Phase 3 - Remediate (Monitor + Report)

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
Mar-26	P&G Internal Monitoring	First Borneo	PT Equator Sumber Rezeki	Deforestation		There is no known supply chain links to PT Equator Sumber Rezeki. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Mar-26	Oleon	Gunas Group/ Incasi Raya	PT Sumatera Makmur Lestari (SML), PT. Sumatera Jaya Agro Lestari (SJAL)	Labour rights violations		P&G investigated the case with our Tier 1 suppliers and representatives of the affected stakeholders. Prior to reaching a determination on whether the allegations were substantiated, the parties separately reached a mutually satisfactory compensation and remedy agreement through a formal, multi-party mediated process.	Phase 3 - Remediate (Monitor + Report)
Jan-26	P&G Internal Monitoring	Kencana Agri	PT Loka Indah Lestari	Deforestation		There is no known supply chain links to PT Loka Indah Lestari. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Dec-25	P&G Internal Monitoring	Citra Borneo Indah (CBI)	PT Sepalar Yasa Kartika, PT Borneo Sawit Gemilang	Peat Clearance		There is no known supply chain links to PT Sepalar Yasa Kartika & PT Borneo Sawit Gemilang. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Dec-25	P&G Internal Monitoring	Sin Tek Huat (STH Group)	PT Wira Usahatama Lestari	Deforestation/Peat Clearance		There is no known supply chain links to PT Wira Usahatama Lestari. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Dec-25	P&G Internal Monitoring	HK Longjin International Investment Limited	PT Antang Sawit Perkasa	Deforestation/Peat Clearance		There is no known supply chain links to PT Antang Sawit Perkasa. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Oct-25	P&G Internal Monitoring	Urun Plantations		Deforestation		There are no known current supply chain links, following suspension of Urun Plantations by our suppliers in October 25. Urun Plantation issued a Stop Work order in August '25 and is developing remediation plans. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Aug-25	P&G Internal Monitoring	TSH Resources Berhad	PT Munte Waniq Jaya Perkasa	Deforestation		There is no known supply chain links to PT Munte Waniq Jaya Perkasa. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Aug-25	BASF	Pasifik Agro Sentosa (PAS)	PT Jalin Vaneo	Deforestation		Following further investigations with our Tier 1 suppliers, the incident is a false positive and not found to be a case of Peat development.	Phase 1 - Received and Evaluated (No Action required)
May-25	BASF	Panca Eka Group	PT Uniseraya	Deforestation/Peat Clearance	GAR/ Sinar Mas	P&G has required our Tier 1 suppliers to suspend from our supply chain PT. Uniseraya as remediation, correction actions and plans were not resolved within expected timelines.	Phase 3 - Remediate (Monitor + Report)
May-25	Oleon	Borneo Pacific Group	ARJUNA UTAMA SAWIT	Deforestation		There is no known supply chain link to ARJUNA UTAMA SAWIT. Further, our Tier 1 suppliers have been informed not to permit supply to P&G.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Mar-25	The Guardian	West Papua Group	MEDCO PAPUA HIJAU SELARAS	Deforestation		There is no known supply chain link to MEDCO PAPUA HIJAU SELARAS. Further, our Tier 1 suppliers have been informed not to permit supply to P&G.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Feb-25	IOI Oleo GmbH	Central Cipta Murdaya (CCM) Group	Hardaya Inti Plantation (HIP)	Deforestation		Following further investigations with our Tier 1 suppliers, the incident is found to occur outside concession of Hardaya Inti Plantation.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Dec-24	Innospec Performance Chemicals	Rimbunan Hijau (RH) group	Palmgroup Palm Oil Mill Sdn Bhd Pelita Spapa Oya Plantation Sdn Bhd	Deforestation		There is no known supply chain links to Pelita Spapa Oya Plantation Sdn Bhd. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Oct-24	Rainforest Action Network (RAN)		PT. Global Sawit Semesta (PT GSS)	Deforestation		P&G has required our Tier 1 suppliers to suspend from our supply chain PT. Global Sawit Semesta (PT GSS).	Phase 3 - Remediate (Monitor + Report)

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
Aug-24	Industrial Quimica Lasem	Nusantara Sawit Sejahtera (NSS) Group	PT Nusantara Sawit Persada (NSP)	Deforestation		There is no current supply chain links to PT Nusantara Sawit Persada. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Jun-24	Friends of the Earth (FOE)	PT Astra Agro Lestari	PT Agro Nusa Abadi (ANA), PT Mamuang, PT Letawa (PT LLT), PT Sawit Jaya Abadi and PT Rimbunan Alam Sentosa	Community Land Rights and Intimidation of Rights Holders, Human Rights Defenders	Musim Mas/ ICOF, KLK, GAR/ Sinar Mas	P&G has requested our Tier 1 suppliers to take steps to suspend purchasing of all palm oils from PT AAL effective December 2024. This is an extension of our previous suspension of five PT AAL subsidiaries: PT Mamuang, PT Agro Nusa Abadi (ANA), PT Lestari Tani Telada (PT LTT), PT Pasangkayu and PT Letawa in 2022-2023. Sep'25 update: Completed suspension of supply from Palm Oil and Palm Kernel Oil suppliers with known supply chain linkages.	Phase 3 - Remediate (Monitor + Report)
Jun-24	P&G Internal Monitoring	PT Gawi Makmur Kalimantan, PT Inti Selaras Perkasa	GMK Paser, PKS Bulungan	Deforestation		Following P&G internal due diligence, P&G has required our Tier 1 suppliers to suspend from our supply chain GMK Paser and PKS Bulungan.	Phase 3 - Remediate (Monitor + Report)
Jun-24	Mighty Earth	Abdi Budi Mulia (ABM)	PT Banyan Tumbuh Lestari (BTL)	Community Land Rights and Deforestation	Wilmar, Musim Mas/ ICOF, KLK	There is no known supply chain links to PT Banyan Tumbuh Lestari (BTL). P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Jun-24	Mighty Earth BASF	Abdi Budi Mulia (ABM)	PT Kalimantan Hamparan Sawit (KHS)	Community Land Rights and Deforestation	Wilmar, Musim Mas/ ICOF, KLK	P&G has required our Tier 1 suppliers to suspend from our supply chain the subsidiaries of ABM, specifically PT Kalimantan Hamparan Sawit (KHS).	Phase 3 - Remediate (Monitor + Report)
Mar-24	Rainforest Action Network (RAN)	Brastagi	PT Aceh Trumon Anugerah Kita (PT ATAK)	Deforestation		In March 2024, P&G determined there was no known supply chain links to PT Aceh Trumon Anugerah Kita (PT ATAK). We continued to monitor and during our Mill List review process for Jan-June 2024 identified potential materials entering our supply chain. Following further investigation by P&G and concerns raised by RAN (Oct-24), we have required our Tier 1 suppliers to suspend from our supply chain PT Aceh Trumon Anugerah Kita (PT ATAK). [Grievance Location: Leuser Ecosystem]	Phase 3 - Remediate (Monitor + Report)
Mar-24	Rainforest Action Network (RAN)		PT Aceh Bakongan Eka Nabati (PT ABEN)	Deforestation		There is no known supply chain links to PT Aceh Bakongan Eka Nabati (PT ABEN). P&G continues to monitor. [Grievance Location: Leuser Ecosystem]	Phase 1 - Received and Evaluated (No Action - Not Linked)
Mar-24	Rainforest Action Network (RAN)	Mr. Rico Putranto	PT Sawit Panen Terus (PT SPT)	Deforestation		There is no known supply chain links to Mr. Rico Putranto. P&G continues to monitor. [Grievance Location: Leuser Ecosystem]	Phase 1 - Received and Evaluated (No Action - Not Linked)
Mar-24	Rainforest Action Network (RAN)	Mr Bukhary, Mr Jumandy		Deforestation		There is no known supply chain links to Mr Burkahm, Mr Jumandy. P&G continues to monitor. [Grievance Location: Gunung Leuser National Park area]	Phase 1 - Received and Evaluated (No Action - Not Linked)
Dec-23	Forest Peoples Programme	Darmex Agro	PT Ceria Palma / PT Ledo Lestari (Damex Agro – Duta Palma)	Community Land Rights		There is no known supply chain links to Darmex Agro. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Dec-23	Forest Peoples Programme	Karunia Prima Nastari (KPN Corp)	PT Putra Lirik Domas (PT PLD)	Community Land rights	Wilmar, Musim Mas/ ICOF, KLK	P&G T1 suppliers provided the latest update from PT PLD, the case has been resolved, demonstrated by a Certificate of Merit from the Regent of Sambas to PT PLD for releasing part of its Cultivation Rights to the community of Balai Gemuruh Village, Subah Subdistrict, Sambas Regency.	Phase 3 - Remediate (Monitor + Report)

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
Dec-23	Forest Peoples Programme	Moi Sakti Perkasa	PT Mitra Austral Sejahtera (PT MAS)	Community Land Rights		There is no known supply chain links to PT Mitra Austral Sejahtera (PT MAS). P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Dec-23	Forest Peoples Programme	Golden Agri-Resources Ltd	PT Ramajaya Pramukti	Community Land Rights	GAR/ Sinar Mas, KLK	P&G T1 suppliers provided the latest update in RSPO complaint portal, the Complaint is formally closed. Please refer to the CP's decision letter. P&G continues to monitor.	Phase 3 - Remediate (Monitor + Report)
Oct-23	The Gecko Project	First Resources	FAP Agri and Ciliandry Anky Abadi (CAA), Sulaidy Group	Community Land Rights and Deforestation	Wilmar, KLK, Musim Mas/ ICOF	P&G does not source from Ciliandry Anky Abadi (CAA), Sulaidy Group or New Borneo Agri.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Aug-23	Peoples Letter	PT Astra Agro Lestari	PT Pasangkayu, PT Mamuang and PT Letawa	Community Land Rights	KLK	P&G has required Tier 1 suppliers to suspend from our supply chain the subsidiaries of PT AAL, specifically PT Pasangkayu, and PT Letawa. P&G's suspension of PT Mamuang remain in place.	Phase 3 - Remediate (Monitor + Report)
Mar-23	Mongabay, Friends of the Earth U.S.	Golden Veroleum Liberia (GVL)		Community Land Rights and Deforestation	GAR/ Sinar Mas	There is no known supply chain links to Golden Veroleum Liberia (GVL) in Liberia. GAR has indicated publicly that they remain committed to ensuring GVL fulfills the requirements of the grievance process.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Jan-23	Rainforest Action Network (RAN)	Bumitama Group	Roda Mas	Community Land Rights		There is no known link to PT. Rodamas Tbr Kalimantan (PT RTK) or PT. Kemakmuran Berkah Timber (PT KBT). Please see the attached letter from P&G to RAN for more details.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Jan-23	Forest Peoples Programme	FAP Agri / First Resources	PT Karangjuang Hijau Lestari	Community Land Rights and Deforestation	Wilmar, KLK, Musim Mas/ ICOF	P&G has required our Tier 1 suppliers to initiate a stop sourcing from First Resources and FAP Agri until further notice. The RSPO appeals process concluded in December 2025, with the allegations concerning First Resources' ownership or control of FAP Agri dismissed and the case closed; a three-month RSPO membership suspension was upheld for process-related disclosure shortcomings. P&G suspension of First Resources remains in place.	Phase 3 - Remediate (Action)
Sep-22	Rainforest Action Network (RAN)	PT. Surya Panen Subur II		Deforestation	GAR/ Sinar Mas	Tier 1 supplier GAR has suspended PT Kharisma Alam Persada (KAP).	Phase 3 - Remediate (Monitor + Report)
Sep-22	Rainforest Action Network (RAN)		Ibu Nasti	Deforestation linked to Land Seizure	Apical/ AAA, GAR/ Sinar Mas, Musim Mas/ ICOF	Due to lack of engagement from bu Nasti P&G has worked with Tier 1 Suppliers to exclude her from P&G's supply chain (effective Dec 2022). [Grievance Location: Rawa Singkil Wildlife Reserve]	Phase 3 - Remediate (Action)

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
Sep-22	Rainforest Action Network (RAN)		Mr Mahmudin	Deforestation linked to Land Seizure	Apical/ AAA, GAR/ Sinar Mas, Musim Mas/ ICOF	Following initial willingness to engage Mr Mahmudin has shown insufficient progress to meet his commitment to return encroached land to Rawa Singkil Wildlife Reserve. Our Tier 1 Supplier has excluded Mr Mahmudin from P&G supply chain. We have issued this requirement to our other direct suppliers effective immediately (Aug- 23). [Grievance Location: Rawa Singkil Wildlife Reserve]	Phase 3 - Remediate (Action)
Sep-22	Rainforest Action Network (RAN)	PT Cemerlang Abadi (CA)		Land Seizure		There is no known supply chain links to PT Cemerlang Abadi. P&G continues to monitor.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Aug-22	P&G Internal Monitoring	Gagah Putra Satria (GPS Group)	PT Kumai Sentosa	Deforestation	Apical/ AAA	Tier 1 supplier Apical has suspended GPS at P&G's request.	Phase 3 - Remediate (Monitor + Report)
Aug-22	P&G Internal Monitoring	WITA Group	PT Umaq Tukung Mandiri Utama (PT UTMU)	Deforestation	Apical/ AAA, Wilmar	P&G has required our Tier 1 suppliers to have their suppliers stop sourcing from PT UTMU until further notice.	Phase 3 - Remediate (Action)
Jul-22	P&G Internal Monitoring	Mentari Group	PT Alamsari Lestari	Deforestation	KLK, Apical/ AAA, Wilmar	P&G has required our Tier 1 suppliers to exclude Mentari Group from P&G's supply chain until further notice.	Phase 3 - Remediate (Action)
Jul-22	P&G Internal Monitoring	Pipit Group	PT Pipit Citra Perdana	Deforestation	Wilmar	Following investigation we have confirmed P&G does not currently source from Pipit Group. The concerns have been shared with our Tier 1 Supplier Wilmar who is actively engaged with Pipit to assess progress.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Jul-22	Mighty Earth	Sumber Tani Agung (STA) / Jalan Abesin Limited	PT Sawit Sukses Sejati (PT SSS)	Deforestation	Wilmar, KLK, Musim Mas/ ICOF	Tier 1 suppliers have stopped sourcing from PT SSS at P&G's request.	Phase 3 - Remediate (Monitor + Report)
Feb-22	Mighty Earth	D.Y.M.M. Sultan Ibrahim Johor, Mr. Chow Chuin Hai	AA Sawit Sdn Bhd	Deforestation	Sime Darby	There is no known supply chain links to P&G as Sime Darby has confirmed that their last purchase from Mentari Group was in March 2021.	Phase 3 - Remediate (Monitor + Report)
Jan-22	Mongabay	PT Dewa Rencana Perangin Angin (DRPA)		Forced Labor	Wilmar	P&G has reviewed the case with our Tier 1 supplier and they have stopped purchase from this supplier.	Phase 3 - Remediate (Action)
Nov-21	Rainforest Action Network (RAN)	Royal Golden Eagle (RGE), PT Toba Pulp Lestari (PT TPL)	Apical/AAA	Various Allegations. Click here for more.	Apical/ AAA	P&G does not use materials or services from PT TPL. Apical is an independently managed company part of RGE. However, we are concerned by the issues raised by RAN in this case. Using our leverage, P&G has met with TPL and RGE and raised our concerns regarding the case and the need to find a path to resolution. PT TPL has since appointed an independent third party, Earthworm Foundation, to assess current practices, and formulate targeted recommendations and action planning. See Earthworm Foundation's public statement here. For more details please see the letter from P&G to RAN attached.	Phase 3 - Remediate (Analyze + Develop)
Oct-21	Tempo, Mongabay Indonesia, Betahita, and Auriga Nusantara		PT Tasma Puja (Batang Cenaku), PT Padasa Enam Utama (Koto Kampar), and PT Rezeki Kencana	Deforestation	Wilmar, KLK, Musim Mas/ ICOF, GAR/ Sinar Mas, Sime Darby	No deforestation and liabilities past our cut off date of 31st Dec 2015. P&G will work with Tier 1 suppliers to close out any remaining administrative issues within the 3 year grace period as stipulated by the Omnibus Law.	Phase 3 - Remediate (Action)

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
Oct-21	Tempo, Mongabay Indonesia, Betahita, and Auriga Nusantara	First Resources	PT Ciliandra Perkasa	Deforestation	Wilmar, KLK, Musim Mas/ ICOF, GAR/ Sinar Mas, Sime Darby	P&G has required our Tier 1 suppliers to initiate a stop sourcing from First Resources until further notice.	Phase 3 - Remediate (Action)
Oct-21	Rainforest Action Network (RAN)	PT Syaukath Sejahtera (PT SS) / PT Tualang Raya (PT TR)		Deforestation	Apical/ AAA	PT SS has suspended sourcing from PT TR. PT SS has agreed to develop an NDPE policy, submit traceability information, and conduct assessment to identify deforestation in the Leuser Ecosystem. Apical will support PT SS to map out and monitor its supply chain to ensure it eliminates and avoids any suppliers linked to deforestation.	Phase 3 - Remediate (Action)
Aug-21	P&G Internal Monitoring/Mighty Earth Response 35	Shin Yang (Sarawak Oil Palms)		Deforestation	KLK	KLK has been checking with Sarawak Oil Palms Bhd and Sarawak Oil Palms Group. They have confirmed that there is no palm planting within the LPF area as per Sarawak State requirement, hence no palm will enter the P&G supply chain.	Phase 3 - Remediate (Monitor + Report)
Jul-21	Achmea Investment Management, Actiam, Aegon, a.s.r., Aviva Investors, ING, Nomura Asset Management, PGGM, Resona Asset Management and Robeco	Yayasan Sabah (formerly: Innoprise Plantations, Sabah Malaysia)		Deforestation	Wilmar	P&G has reviewed the current case and as a result required all Tier 1 suppliers to suspend purchases from Yayasan Sabah.	Phase 3 - Remediate (Action)
Jan-21	P&G Internal Monitoring	Jaya Tiasa/Rimbunan Hijau	Poh Zen Sdn Bhd	Deforestation/Peat Clearance	Wilmar, KLK	Investigation with our Tier 1 Suppliers have identified no link to supply of palm oils to P&G. The concerns have been shared with our Tier 1 Suppliers (KLK, Wilmar) and they are assessing required next steps and potential remediation.	Phase 1 - Received and Evaluated (No Action - Not Linked)
Jan-21	HCSA	Capitol Group	PT Medco Papua Hijau Selaras (PT MPHS)	Deforestation	Wilmar	Jan-21: This grievance is not linked to P&G supply chain. Wilmar has investigated and are taking action, click here for update. Due diligence in Mar 2025 confirms no known link to P&G supply chains. However, due to lack of progress on remediation since 2022 we have formalised a suspension.	Phase 3 - Remediate (Action)
Jan-21	P&G Internal Monitoring	United Malacca Berhad	PT Lifere Agro Kapuas	Peat Clearance	KLK	United Malacca confirmed that the area in question is not peat.	Phase 3 - Remediate (Monitor + Report)
Jan-21	P&G Internal Monitoring	Widya Corporation	PT Mulia Inti Perkasa	Deforestation	Wilmar, GAR/ Sinar Mas	PT Mulia Inti Perkasa has completed HCV assessment and the final review is deemed satisfactory. PT Mulia Inti Perkasa has also committed to compensation for any non-compliance found during the review process. Click here for Wilmar report.	Phase 3 - Remediate (Monitor + Report)
Jan-21	P&G Internal Monitoring	PKPP	Estate Cherating	Deforestation/Peat Clearance	KLK, Wilmar	Wilmar has suspended the supplier in Nov 2020. The supplier has confirmed a Stop Work Order for further clearance from Jan 2021 and has set aside land banks for replanting and recovery and plan publish and implement NDPE policy.	Phase 3 - Remediate (Monitor + Report)

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
Dec-20	P&G Internal Monitoring	Bima Golden Powerindo	PT Laot Bangko	Deforestation	Apical/ AAA	P&G has reviewed the current case and as a result required all Tier 1 suppliers to suspend purchases from PT Laot Banko for P&G. Apical have implemented an on-ground monitoring system for the Leuser Ecosystem to ensure FFB entering their supply chain meets their NDPE policy.	Phase 3 - Remediate (Monitor + Report)
Oct-20	WALHI & Friends of the Earth	PT Astra Agro Lestari (PT AAL)	PT Mamuang, PT Lestari Tani Telada (LTT/TTL), PT Agro Nusa Abadi (ANA)	Land Seizure, Wages & Benefits	Wilmar, KLK, Apical/ AAA	P&G appointed an independent third party, EcoNusantara, to conduct a field assessment which was completed in June 2022. P&G has now required our Tier 1 suppliers to Suspend from our Supply Chain with immediate effect the subsidiaries of PT AAL, specifically PT Mamuang, PT Lestari Tani Telada (LTT), PT Agro Nusa Abadi. For P&G Executive Summary please see attachment to this document (on Grievance Tracker).	Phase 3 - Remediate (Monitor + Report)
Aug-20	Rainforest Action Network (RAN)		PT Indo Alam Peunaron, PT Kallista Alam, PT Surya Panen Subur	Deforestation Click here for more.	Wilmar, Musim Mas/ ICOF	P&G has reviewed the current case and as a result required all Tier 1 suppliers to suspend purchases from PT Indo Alam, PT Kallista Alam, PT Surya Panen Subur for P&G. Confirmation that Tier 1 have implemented suspension as of Sept 2020.	Phase 3 - Remediate (Monitor + Report)
Aug-20	Liberty Shared	Sime Darby Plantation (SDP)		Forced Labor, Child Labor	Sime Darby	SDP has developed and implemented a remediation plan for current and past workers. US Customs and Border Protection (USCBP) lifted its Findings. Click here for more.	Phase 3 - Remediate (Monitor + Report)
Jul-20	P&G Internal Monitoring	DTK Opportunity	PT Aditya Agroindo	Deforestation	Wilmar, KLK	P&G reviewed the current case and as a result required immediate suspension of purchasing from DTK Opportunity at a group level for P&G from our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of Sept 2020.	Phase 3 - Remediate (Monitor + Report)
Jul-20	P&G Internal Monitoring	Ciliandry Angky Abadi (CAA)	PT Citra Agro Abadi	Deforestation/Peat Clearance	KLK	P&G reviewed the current case and as a result required immediate suspension of purchasing from Ciliandry Angky Abadi (CAA) group for P&G by our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of Sept 2020.	Phase 3 - Remediate (Monitor + Report)
Jun-20	P&G Internal Monitoring	Saraswanti	PT Saraswanti Agro Estate	Peat Clearance	Wilmar	P&G reviewed the current case and as a result required immediate suspension of purchasing from The Saraswanti Group for P&G by our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of Sept 2020.	Phase 3 - Remediate (Monitor + Report)

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
May-20	Rainforest Action Network (RAN)	Indo Food		Grievance related to allegations of labour rights violations, intimidation, antiunion action, and erroneous collective bargaining processes reported by independent union SERBUNDO to the Indonesian District and Provincial Manpower Agency throughout 2019. Click here for more.		P&G does not source any materials from Salim Group or the Indo Food mill. We identified an error in our 2019 mill list. This has been corrected. Further, in this case, P&G has proactively decided to require all suppliers to suspend purchase from Salim Group as of June 2018 on the basis of allegations of discrimination, not respecting freedom of association and wages/benefits issues.	Phase 3 - Remediate (Monitor + Report)
May-20	Rainforest Action Network (RAN)	PT. Indo Sawit Perkasa		Deforestation		P&G reviewed the current case and as a result required immediate suspension of any potential purchasing from PT. Indo Sawit Perkasa for P&G by our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of June 2020.	Phase 3 - Remediate (Monitor + Report)
May-20	P&G Internal Monitoring		PT Gerbang Benua Raya	Peat Clearance	Wilmar	P&G reviewed the current case and as a result required immediate suspension of purchasing from PT Gerbang Benua Raya for P&G by our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of Sept 2020.	Phase 3 - Remediate (Monitor + Report)
Apr-20	Mighty Earth's Rapid Response 24	Samling Group	Jelalong and Lana Concessions	Deforestation (within Pulp operation)	Wilmar, KLK	P&G reviewed the current case and as a result required immediate suspension of purchasing from Samling for P&G by our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of May 2020.	Phase 3 - Remediate (Monitor + Report)
Apr-20	P&G Internal Reporting	Tabung Haji Plantations Bhd (THP)		Development of HCS without prior assessment	Wilmar, KLK	Sep'25 update: P&G have assessed the agreed remediation is complete. Our Tier 1 suppliers continue to work with THP to monitor.	Phase 3 - Remediate (Monitor + Report)
Apr-20	P&G Internal Monitoring		PT Multidaya Fortuna	Deforestation/Peat Clearance	Wilmar	P&G reviewed the current case and as a result required immediate suspension of purchasing from PT Multidaya Fortuna for P&G by our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of May 2020.	Phase 3 - Remediate (Monitor + Report)
Apr-20	P&G Internal Monitoring	Everbright and Evershine	PT Buana Tunas Sejahtera	Deforestation/Peat Clearance	KLK	P&G reviewed the current case and as a result required immediate suspension of purchasing from PT Buana Tunas Sejahtera for P&G by our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of May 2020.	Phase 3 - Remediate (Monitor + Report)
Apr-20	P&G Internal Monitoring	Andika Permata Sawit Lestari	PT Perintis Sawit Andalan	Deforestation	Wilmar	P&G has investigated the case and Wilmar our Tier 1 has activated "suspend first approach" as of August 2020.	Phase 3 - Remediate (Monitor + Report)
Jan-20	P&G Internal Monitoring	Jhonlin Group	PT Pradiksi Gunatama / PT Kodeco Timber	Deforestation	KLK	P&G reviewed the current case and as a result required immediate suspension of purchasing from Jhonlin Group for P&G by our Tier 1 Suppliers. Confirmation that Tier 1 suppliers have implemented suspension as of Sept 2020.	Phase 3 - Remediate (Monitor + Report)

Date Grievance Received	Stakeholder(s) Raising Grievance	Parent Company/Owner	Subsidiary	Description of Grievance/Concerns	P&G External Business Partner (i.e., Tier 1 Supplier)	Current Status	Phase
Jun-16	Including RSPO Complaint	FGV Holding Berhad		Forced Labor, Health & Safety, Wages & Benefits, Working Schedule & Conditions	FGV Holding Berhad	P&G has used our leverage through engagement, support and funding to help support, drive progress and remedy for workers at FGV. FGV has developed a social remediation program with ELEVATE, an independent sustainability and supply chain service provider with vast experience in advancing social compliance and addressing forced labor risks, where funding and accountability is with FGV. FGV is rolling out remediation efforts across their 189 plantations and ELEVATE will conduct a verification assessment of these efforts. FGV announced in February 2023 that they have set aside funding to compensate foreign workers who paid recruitment fees. Further information can be found here. On 15th January 2026, US CBP announced the modification and lifting of the WRO (implemented September 2020) stating “ Since implementing the WRO, FGV has taken actions to identify, correct and prevent forced labor using the established process that allows interested parties to request that CBP modify a WRO or Finding”. Full details can be found: US CBP - FGV WRO Press Release 2026.	Phase 3 - Remediate (Monitor + Report)