Splashtop Enterprise Features

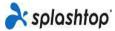**splashtop**

Enterprise Features	Flexible licensing - choose named end-user licenses and/or concurrent technician licenses	
	End-user License	**Technician License** **1 concurrent = 10 named licenses**
Fast remote access with HD quality audio and video streaming	✓	✓
Remotely access unattended computers, servers, devices running Windows XP/7/8/10/11, Windows Server, 2003, 2008, 2012, 2016, 2019, macOS 10.10+, native support for Apple Silicon (M1,M2) Linux Ubuntu, Desktop 16.04, 18.04, and 20.04, CentOS 7 and 8, RHEL 7.3-8.1, Fedora 29-31	✓	✓
Remotely access and control unattended Samsung, LG and Lenovo devices as well as Android devices running Android 8 or later, such as Asus, Essential, Google Pixel, OnePlus, HTC, Huawei, Honor, Motorola, Nokia, OPPO, Sony, Xiaomi, and ZTE	✓	✓
Priority technical support	✓	✓
Apps and web console available in English, French, German, Spanish, Italian, Portuguese, Japanese, and Simplified Chinese	✓	✓
Security		
256-bit AES encryption	✓	✓
Two-step verification	✓	✓
Require windows or MAC password option	✓	✓
Device authentication	✓	✓
Lock keyboard and mouse on remote computer	✓	✓
Request permission upon connection	✓	✓
Set browser timeout	✓	✓
Purchase, track and manage Bitdefender security tools antimalware through your Splashtop web console	✓	✓
SSO / SAML Integration - Authenticate through SSO/SAML. Supports Okta, Azure AD, ADFS, JumpCloud, OneLogin, Workspace ONE, G-Suite, TrustLogin, and more	✓	✓
Lock the account on failed login attempts	✓	✓
Productivity		
File transfer (including drag-and-drop file transfer and Windows copy/paste file transfer)	✓	✓
View computer status, inactive time, streamer version	✓	✓
Remote print - Print anything from the remote computer that you're accessing onto your local printer	✓	✓
Lock remote screen - Enable lock screen at the end of session	✓	✓
Blank remote screen - Automatically blank the host/streamer computer monitor when someone connects remotely	✓	✓
Ultra-high quality audio (256k or 384k) - High audio bitrates provides best possible audio quality	✓	✓
Multi-monitor support (view one at a time, multi-to-one, or multi-to-multi)	✓	✓
YUV 4:4:4 (Better color accuracy) - Experience superior color and image clarity	✓	✓
H.265 (HEVC) - Experience the same visual quality as H.264 at lower bandwidth with higher-efficiency compression	✓	✓
Share my desktop (share windows desktop via a web link)	✓	✓
Chat (in-session)	✓	✓
Session recording - Allows you to record screen of the remote computer during a remote session on your desktop	✓	✓
Whiteboard - annotate the remote computer screen from iPad and Android tablets	✓	✓
Two users can remote into one machine	✓	✓
Remote wake (Wake on LAN) - Wake up your Windows or Mac computer as long as another computer on the same network is awake	✓	✓
Remote reboot for unattended computers	✓	✓
File transfer outside of a remote access session	✓	✓
View-only Mode - Select "View Only" in the session toolbar during a remote access session to only view activity and annotate the remote computer screen, but not remotely control it	✓	✓
Microphone Passthrough - Transmit input via your local microphone to the remote computer as the microphone input	✓	✓
USB device redirection - Redirect a USB device (smart card reader, security key, stylus/HID device, or printer) on your local computer to the remote computer	✓	✓
Manageability		
Logging of connections and activity	✓	✓
Define super admins, admins, group-specific admins and members	✓	✓
Web management of streamer settings	✓	✓
Computer and user group-based permissions	✓	✓
Access RDP session	✓	✓
Granular user/user group-based permissions (for file transfer, remote print, copy-paste, 1-to-many scripting and 2FA enforcement)	✓	✓
Granular role-based permissions (for remote disconnect, remote reboot, remote Streamer restart, and concurrent remote sessions	✓	✓
Schedule remote computer access for end-users	✓	✓
Preference Policy – Remotely configure streamer settings from the web console	✓	✓
Enable admin to enforce session recording and upload to a target folder	✓	✓

Attended Remote Support and Service Desk		
Attended/quick support for on-demand access to unmanaged Windows or Mac computers, iOS and Android devices with a 9 digit access code		✓
Reboot and reconnect during attended support session		✓
Create a custom branded SOS app for Windows and Mac with your logo, text, colors		✓
Connect as Admin option to fully interact with UAC and perform privileged operations		✓
Launch a remote session from within your incident, ticket, or chat. Works with ServiceNow, Zendesk, Freshservice, Freshdesk, Autotask PSA, Spiceworks Helpdesk, and Microsoft Teams		✓
Automatically log remote session details back in the ticket after session is completed		✓
Granular user/user group-based permissions for attended access		✓
Improved on-demand support workflow with session invitation link and technician support queue		✓
Support channels and technician management - Create support 'channels', group technicians, assign roles and granular session management privileges, transfer support sessions, add comments to support session		✓
Request support session through the SOS Call app. The session will be added to the support queue		✓
Initiate a voice call to the end-user during the remote access session		✓
Endpoint Management		
Remote computer management - remote command, view Windows event logs, system/hardware/software inventory, endpoint security dashboard and windows updates management		✓
Configurable alerts - Monitor computer status, software installation, memory usage, windows event logs, hardware, and more		✓
1-to-many actions - Simplify endpoint management by instantly executing or scheduling tasks to multiple endpoints simultaneously. Includes system reboot, windows updates, file transfer actions, mass deployment, remote learn more and request command, and script execution		✓
Background actions - Task manager, registry editor, device manager, service manager		✓
Additional Enterprise Features		
Centralized session recording - Automatically record remote sessions to a centralized cloud location	✓	✓
Wacom bridge - Use your local Wacom tablet seamlessly with a remote computer	✓	✓
IP whitelisting - Secure your access perimeter with IP whitelist restrictions	✓	✓
Export log data to a syslog server for SIEM system to retrieve and analyze	✓	✓
Splashtop Connector - Remotely access computers and servers without using VPN or remote access agent	✓	✓
Splashtop AR - Enables end users to share their mobile device's camera with a remote IT technician in real-time		✓

Learn more about Splashtop Enterprise at https://www.splashtop.com/enterprise