



Fast, cost-effective, and simple remote support and management of computers

The #1 remote support solution for MSPs

## Remotely support internal and client computers and provide users with remote access

### The best unattended remote support solution

Splashtop Remote Support is a best-in-class remote support tool that gives you the freedom to remote into your managed computers from any device, at any time, thanks to our fast, high definition connections.

### Key Features and Benefits

- **Unlimited Technicians** - All packages include unlimited technicians, unlimited devices to remote from, and unlimited concurrent sessions.
- **Access from Any Device** - Remote into any of your clients' Windows, Mac, or Linux computers from your Mac, Windows, iOS, Android, or Chromebook device.
- **Top Features** - Splashtop Remote Support is equipped with the features needed to cover the demanding use cases of MSPs. Transfer files, chat with users, remote print, remotely wake devices, and more.
- **High Performance** - Experience [fast, high resolution streaming](#) with low latency.
- **Deploy and Manage Endpoint Security** - Purchase and deploy Bitdefender to your PCs from within the Splashtop console. View endpoint security protection status for computers running Bitdefender, Windows Defender, and more.
- **Easy Deployment** - Just create your own deployment package and send the download links to your clients to install.
- **Robust Security** - Get secure infrastructure, intrusion protection, SSL/AES 256 bit encryption and other [advanced security features](#).
- **User Management and Grouping** - Add the rest of your internal team to your account. Set their roles and access permissions. Organize your computers into groups to make managing them much easier.
- **Premium Features** - Get popular management features like alerts, remote commands, update management, 1-to-Many actions, view system inventory, unattended android access, and event logs without the cost of a full endpoint management solution. You can also enable end-user access for your clients.

### Who Benefits?

- MSPs can support all of their clients' devices remotely.
- Technicians can work from anywhere, and on any device.



"Like many other IT professionals, I was blindsided by the LogMeIn pricing bombshell which has left me and my clients scrambling for an alternative to that, now overpriced, solution. After making do on a temporary basis with other products' free solutions, I have finally come home to Splashtop. In addition to being easily deployed and scaled, Splashtop gives me excellent performance"

— Micah Barham, Barham Technologies

## System Requirements

### Client Requirements

- **Windows**
  - Windows 11, 10, 8, 7, XP
  - 1G RAM
  - DirectX 9.0 or newer
  - Atom, Pentium-M, or better
- **Mac**
  - Mac OS 10.7 or newer
- **iPad / iPad mini / iPad Pro / iPhone / iPod Touch**
  - iOS 11 or newer
- **Android tablets / Android phones**
  - Android 4.0 or newer

### Streamer Requirements

- **Windows**
  - Windows 11, 10, 8, 7, XP, and Windows Server 2019, 2016, 2012, 2008, 2003
- **Mac**
  - Mac OS 10.7 or newer
- **Linux**
  - Ubuntu Desktop 16.04, 18.04 and 20.04, CentOS 7 and 8, RHEL 7.3-8.1, Fedora 29-31
- 1.6 GHz dual-core or better CPU
- 1G RAM

## The best price guaranteed

No forced upgrades or confusing pricing plans.

## Remote Support Premium

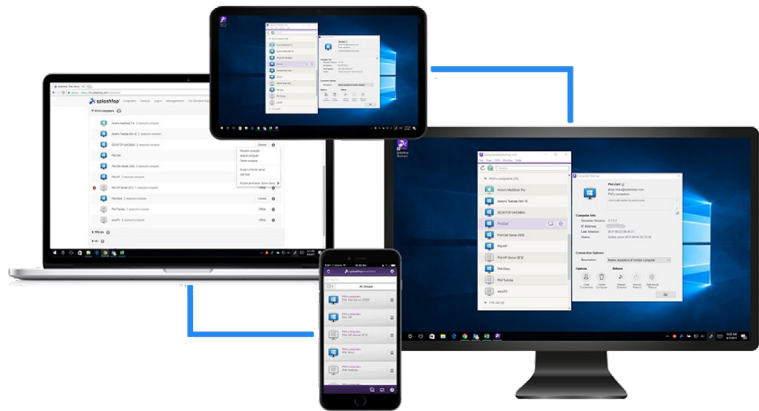
[See pricing](#)

Packages start at 25 computers with **unlimited technicians**

### Features Include:

Unlimited Technicians	Priority Technical Support
Unlimited Concurrent Sessions	Configurable Alerts/Actions
Fast Remote Access	Windows Updates
Unattended Support	System Inventory
Attended Support	Event Logs
File Transfer (including Drag-and-Drop)	Alerts for Windows Events
Remote Print	Remote Command
Chat	Scheduled Reboot
Remote Wake	Unattended Android Access
Remote Reboot	Remote Access to Chromebooks
Session Recording	1-to-Many
Multi-Monitor Support (including Multi-to-Multi)	Enable End-User Remote Access

[See all features](#)



Learn more and sign up  
for your free trial

[www.splashtop.com/remote-support](http://www.splashtop.com/remote-support)

Web console for user and device management. Access and manage computers  
via desktop and mobile apps.

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