SERVICE DATASHEET

Incident Response & Digital Forensics

Receive 24/7 support for successful containment, remediation, and recovery from a breach, and minimize operational impact to your business

24/7 support is provided to ensure effective containment, remediation, and recovery during a breach. The service is designed to reduce response time and minimize business operational impact, with activities spanning forensic evidence collection, threat hunting, and reporting — accelerated by Cye's AI-native platform and led end-to-end by our incident response experts.

Response **Methodology**

1. Preparation
2. Detection & Analysis
3. Containment, Eradication & Recovery
4. Post-Incident Activity

- Forensic evidence collection including AI-led data ingestion from multi-format files.
- Threat hunting to identify indicators of compromise and the scope of the incident.
- Reporting → Cye AI Agent instant draft generation, then expert review

Deliverables

Upon incident closure, Cye provides a detailed incident summary report including:

Executive Summary

A business-level overview of the incident, its impact, and Cye's response.

Investigation Findings

Methodology and investigation process — containment approach, IOC gathering, and forensic analysis methodology.

Root Cause & Remediation

Root causes, findings, and proposed remediations to strengthen defenses.

Prerequisites

Completion of an incident readiness questionnaire

Customer Engagement

- Incident readiness workshop
- Full engagement and assistance during an incident

Engage a Cye expert to activate 24/7 incident response and digital forensics for your organization.

Engage Us

About Cye

Cye combines an AI-native exposure management platform with world-class cyber expertise to help organizations know the financial impact of their cyber exposure, prioritize risk mitigation and automate remediation. Cye's 500+ customers gain the clarity to make smart defensible decisions that reduce their risk exploitability with speed, and improve their resilience to the hyper dynamic threat landscape.

Visit us at cyesec.com.