
Urban Fox app

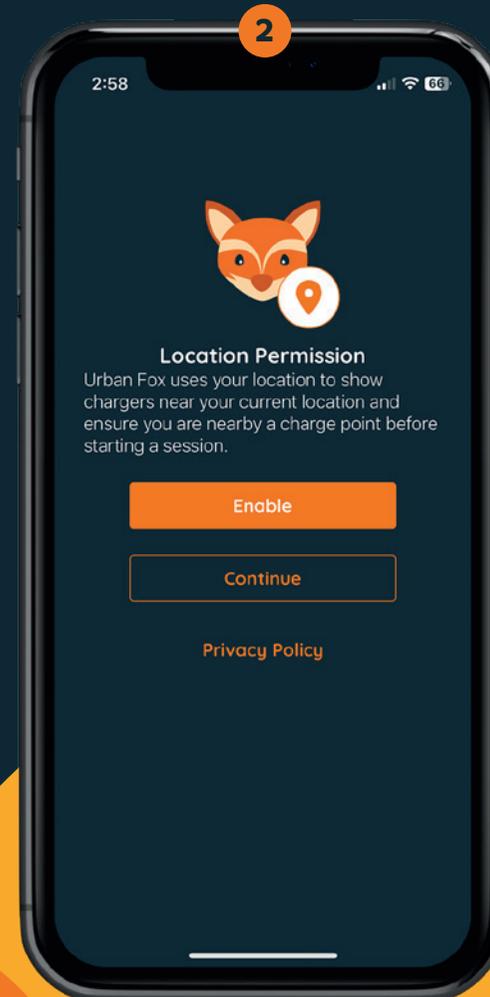
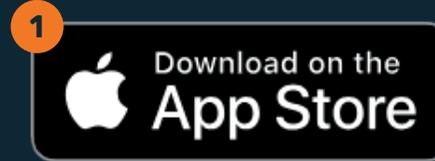
How to charge your electric vehicle

urbanfox



Step 1 and 2

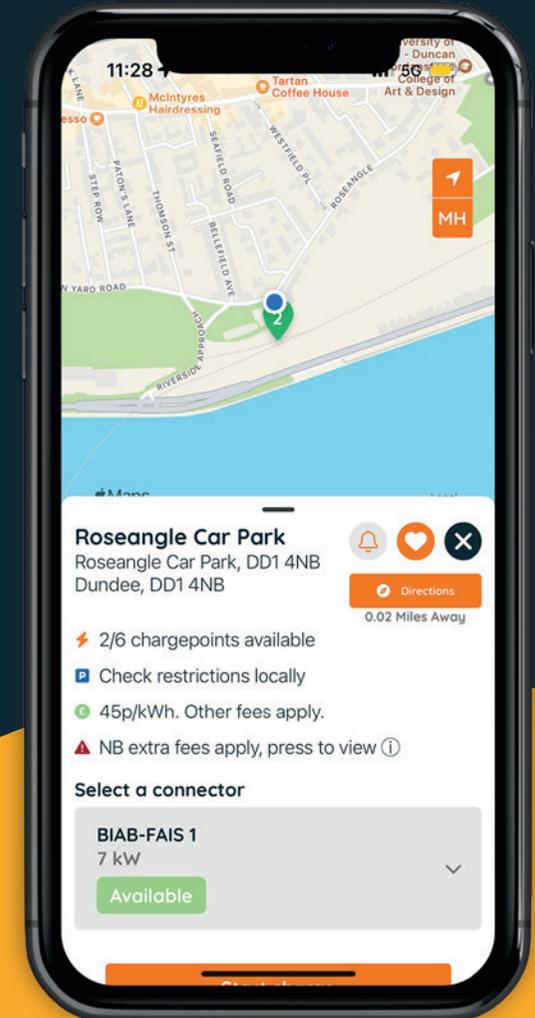
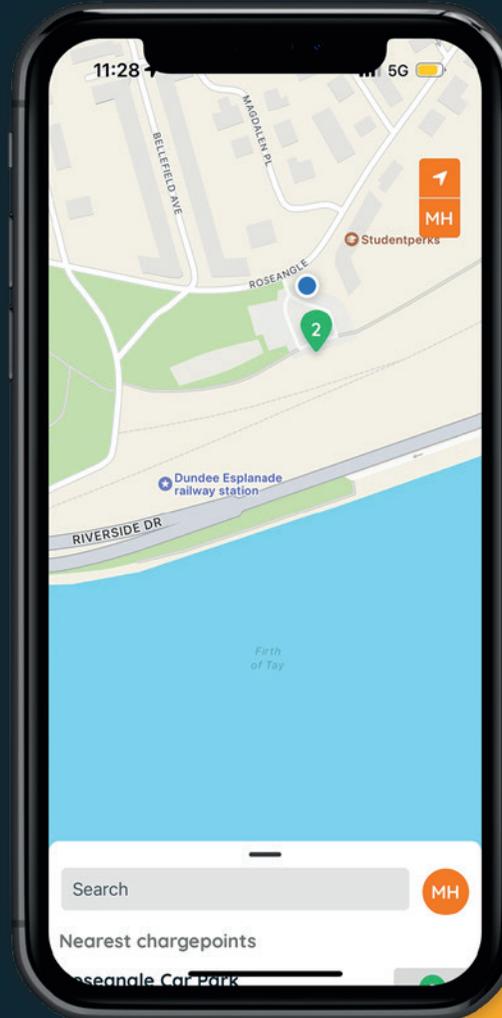
1. Download the Urban Fox app from the App Store or Google Play.
2. Open the app and when prompted, enable location permission.



Step 3

You will then land on the home screen which has four main elements:

- 1. Map sheet:** This is found at the bottom of the page and allows you to pull the sheet up and access nearby locations, search for a specific location and access your profile.
- 2. Map buttons:** These are the two buttons on the top right which allow you to centre on your chosen location and get more information.
- Signup banner:** This is at the top of the screen, and you can click on it to create an account or add your payment information.
- 4. Map pins:** You can click a map pin to get details about a specific location.



Step 4

To initiate a charging session, you will need an account and will be prompted to do so before starting a charge. You can also click the signup banner.

You will have the following options:

1. Create a new account with username, password, and payment information. Your payment details will be conveniently stored in the app for future use.
2. Start a charging session with a guest account using your email address and payment information. Please note, you will not have access to your charging history or favourite locations.
3. Sign into an existing account.

Create an account

1

2:54

< Back urbanfox Help

Name*

Email*

Password*

Agree to [Terms and Conditions](#)

Sign up

Sign back in

Use as guest

Guest account

2

2:54

< Sign up urbanfox Privacy

Email*

Card

424... MM/YY CVC Postal code

Agree to [Terms and Conditions](#)

Authorise

Setup a profile

Recover guest account

Sign in

3

2:54

< Sign up urbanfox

Email*

Password*

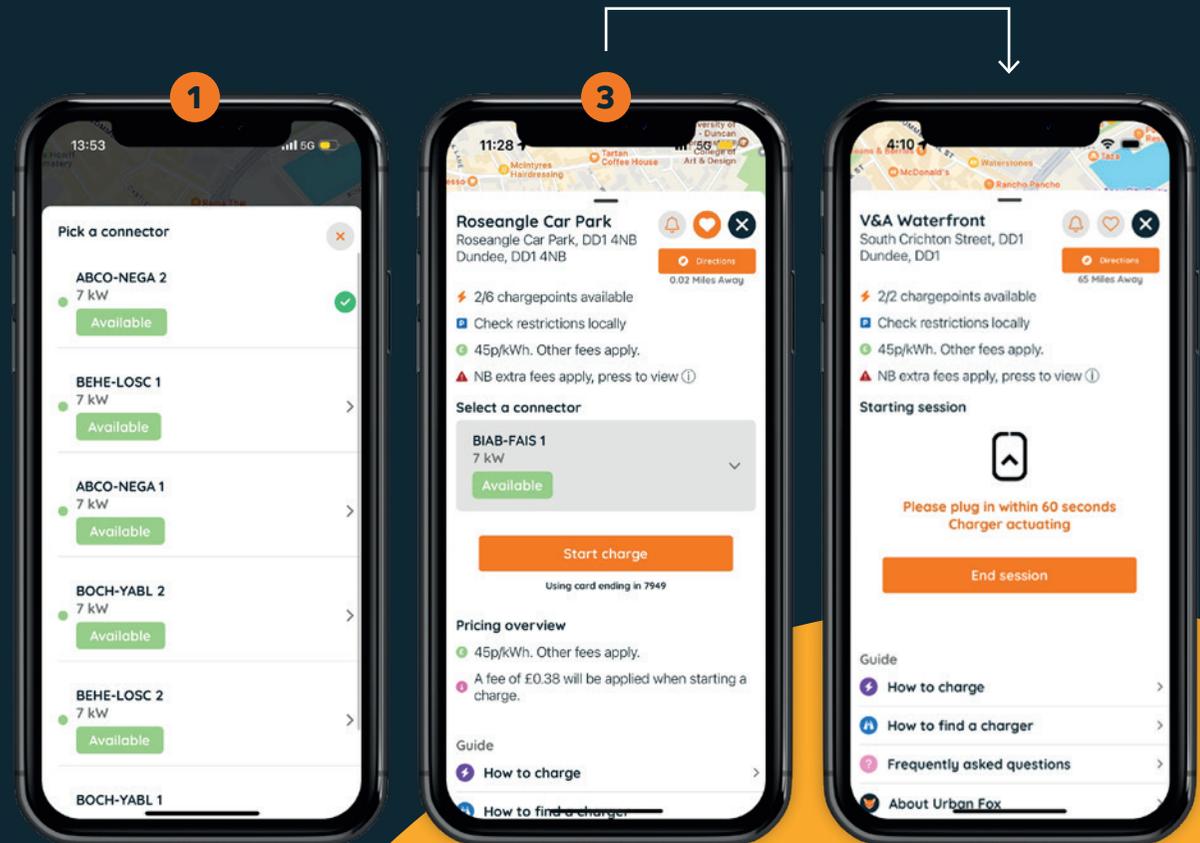
Login

Reset password

Step 5

When authenticated you will be able to start a charging session at a nearby chargepoint:

1. Select the location (from nearest chargepoint, map pin, favourite list or watching list) – The location will show information such as cost, chargepoint power and distance from your current location.
2. Select an available connector.
3. Press the “Start charge” button to initiate a charging session and make the UEone chargepoint rise from the ground.



Step 5

4. When ready to do so plug in and connect the UEone to your electric vehicle.
5. Your charging session will continue until:
 1. you unplug your cable from the car and chargepoint, or
 2. you cancel or end the charging session in the app, or
 3. your car is fully charged or reaches a set charge limit.
6. If you're logged into your account, the charging session will show in the usage section of the settings.

