

Aetna – Dental

Log into [Aetna Member Site](#)

From the landing page, hover over the Claims tab and from the drop-down box select Explanation of Benefits (EOB) Statements.

The EOB page can then be filtered by statement type, date range, patient name, and date.

The member site only stores the previous 2 years of statements. For EOBs prior to that, the member would need to contact Aetna member services. The member services team would submit a request to have the EOB pulled from archive and mailed to the member.

EyeMed – Vision

Log into [EyeMed Member Web](#)

From the landing page, click on Claims, then My Claims and scroll down to where the EOBs are located.



English ▾

AAA

Support ▾

[Sign Out](#)

[Benefits ▾](#)

[Special offers](#)

[Find an eye doctor](#)

[Claims ▾](#)

[International ▾](#)

[Account ▾](#)

[eyeRewards](#)

All EOBs since the member was effective with EyeMed are available.