



Aetna One Advisor (A1A) – Your Personal Benefits Advisor

DID YOU KNOW THAT THERE'S SOMEONE DEDICATED TO HELP YOU AND YOUR FAMILY NAVIGATE YOUR BENEFITS?

Aetna One Advisors (A1A) are your personal benefits advisor and so much more!

Consider them your navigation system so you don't get lost or miss a turn. Advisors can answer questions and help you resolve issues related to all your Iron Mountain benefits, including medical, disability and the 401(k) plan, regardless of whether you are currently enrolled in any plan.

Your advisor can help you:

- Maximize the value of your plan and find you cost saving opportunities
- Understand all about how the medical plans work including network tiers, costs, and plan details
- Find primary care and specialty care providers
- Navigate your medical and pharmacy benefits
- Answer questions about eligibility for you and your family members
- Understand treatment options and support you so you're confident that you're making sound decisions



Did you know...

97% of Mountaineers that have called A1A reported being satisfied with the experience. Are you one of them? Get on board and give A1A a call for any of your benefit needs.



Aetna One Advisors (A1A)

To learn more about what A1A benefit advisors can do for you, take a look at this video by scanning the QR code.



Contact A1A

Contact an advisor by phone by calling 888-216-8573 Monday through Friday, from 8 am to 8 pm ET or online chat through the Aetna member website.

(Note: You can chat with an advisor after you've registered on the Aetna member website.)