

Headspace FAQ









Mental Health

Mindfulness

Sleep

What is Headspace?

Headspace is a meditation app that can be downloaded to your phone. It helps users use meditation for things like sleep, focus, breathing and more.

Who is eligible?

All Corporate Ulta Beauty Associates are eligible to download Headspace for free after 30 days of employment.

Where can associates download the app?

Associates need to sign up for Headspace first by signing up on our Ulta personalized enrollment page and following these steps:

- 1. Go to https://work.headspace.com/ulta/join.
- 2. Enter a valid Ulta Beauty email address.
- 3. Confirm email address by clicking through the confirmation email.
- 4. Create a Headspace account per the instructions on the screen.
- 5. Join!
- 6. Download the Headspace App from your phone's app store and login with your new information.

What if I....

- Am a Corporate Associate but the Headspace system is not letting me enroll?
 - Make sure you are using your Ulta Beauty email address.
 - If you are still experiencing issues you may email benefits@ulta.com.
- Already have a Headspace subscription from my prior company?
 - You can choose to merge an existing subscription into your Ulta Beauty Headspace subscription. Please contact Headspace to merge accounts by emailing <u>teamsupport@headspace.com</u>.
- Cannot access the Headspace emails and websites due to computer restrictions?
 - o Create a ticket in ULTA support for IT help.
- Am having technical difficulties with the app or login?
 - Email <u>teamsupport@headspace.com.</u>

the *possibilities* are beautiful.™