



Healthcare is complex
We're here to help
make it easier!

Health Advocate is standing by to help Publicis employees and their families with a wide range of complicated, time-consuming healthcare and benefits issues. We can:



Help you understand your benefits

We will answer questions about your benefits and coverage, including medical, prescription, dental and vision.



Confirm your doctors' network status

We can help locate in-network providers and explain your out-of-network benefits, if needed.



Clarify health conditions

We can answer questions about diagnoses and treatments and research the latest treatment options.



Explain Medicare, including enrollment details and deadlines

Turn to us for help understanding Medicare, Medicare Advantage and supplemental plans.



Arrange second opinions

We'll connect you with the right specialists and coordinate the transfer of medical records.



Provide special support for the LGBTQ+ community

We understand your unique needs and will help you get to the right care at the right time.



Help you explore new coverage options, including COBRA

We'll guide you to the right solutions in the event your employer-provided coverage ends.



Help on the go

Quickly reach us any time you like — by phone, email and secure messaging. Easy access to our website and mobile app for articles, tips, tools and more!



Download the app today!

Our services are confidential and available at no cost to employees, spouses, dependents, parents and parents-in-law.



800.933.3622

Email: answers@HealthAdvocate.com



Web: HealthAdvocate.com/publicis

HealthAdvocateSM

Knowing who to call for healthcare and benefits issues isn't always clear



You could waste valuable time, add stress and delay getting the answers you need while trying to find the correct number **when one number is all you need — ours!** Calling Health Advocate connects you to Personal Health Advocates who know the ins and outs of the healthcare system and your **entire** benefits package.

Your Personal Health Advocate can:



Explain your coverage and answer benefit questions



Connect you to specific benefits right away



Answer questions about diagnoses and treatments



Find the right in-network doctors and make appointments



Coordinate services related to all aspects of your care



Arrange second opinions and transfer medical records



Resolve insurance claims and medical billing issues

When you have an issue, just call the toll-free number. You will be assigned to a Personal Health Advocate. The same Personal Health Advocate works with you until your issue is resolved!

Advocates in Action

“With your help we felt sure our daughter was getting the best possible care.”



At 22 months, Sara's daughter was not meeting milestones, had delayed speech and poor muscle tone. Her pediatrician referred her to an out-of-network specialist. The whole family was stressed and frustrated on multiple fronts.

Sara called Health Advocate. Her Personal Health Advocate:

- **Located an in-network** developmental pediatrician affiliated with a leading children's hospital in a city near Sara's home
- **Offered to connect** her to her employer's Employee Assistance Program for help with stress and family issues



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